

FILE

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Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, July 17, 2012 7:28 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

12-1685-GA-AIR

Memorandum

Date: 7/17/2012

Re: Albert Tudor
3333 Scioto Dr
Cincinnati, OH 45244

Docketing Case No.: 12-1685-GA-AIR

NAME: Mr. Albert Tudor
CONTACT SENDER ? Yes
MAILING ADDRESS:
3333 Scioto Drive
Cincinnati, Ohio 45244-3134
USA

PHONE INFORMATION:

Home: (no home phone provided?)
Alternative: (no alternative phone provided?)
Fax: (no fax number provided?)

E-MAIL: Altudor@WestStStories.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: Duke Energy
Name on account: Albert Tudor, Jr
Service address: 3333 Scioto Dr
(no service phone number provided?)
Account Number: 6230-0814-23-4

COMMENT DESCRIPTION:

Please do NOT approve Duke Energy's latest request for an increase in Gas and Electric rates in Ohio. It would be an added insult to the utility users in Ohio who just suffered unnecessarily long outages after recent storms, to have their rates raised by a company which does not see fit to maintain enough local employees to handle the job of storm repair in the timely fashion in which it was once handled by Duke's predecessor. In Cincinnati, we sat and waited and sweltered in the heat while Duke got volunteers from the ranks of their employees in other states, enticed by promises of big over-time checks, to travel here and finally fix our lines.

It is no coincidence that Duke makes this rate increase request just after the City of Cincinnati successfully transferred most of their electric users to a different electric provider. Once again Duke is trying to circumvent the spirit and intent of the law which allows utility users to choose other, more cost effective, vendors.

This is to certify that the images are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician MS Date Processed 7/17/2012

RECEIVED-DOCKETING DIV
2012 JUL 17 PM 5:02
PUCO

That spirit and intent is meant to allow competition to reign so that customers might save money. Duke is blatantly trying to make up for the lost revenue - or perhaps to come up with the cash to pay off the temporary, now-you-see-him-now-you-don't, CEO of their newly enlarged and merged energy conglomerate.

Circumventing the spirit and intent of the law is exactly what Duke did some years ago when they requested, and YOU approved, an increase in the Gas Fixed Service Charge after the law was passed that allowed gas users to choose alternative suppliers. That Charge is now over 400% higher than it was before that rule went into effect and users have actually saved nothing on their total bills.

In addition, YOU allowed Duke to increase their gas re-connect fee more than six fold. Therefore, those who do not even use gas in the warmer months can no longer save the outrageous Fixed Service Charge by temporarily disconnecting the service. They continue to pay for a product they are not even using. And Duke laughs all the way to the bank. The greatly increased re-connect fee remains, in essence, one more punitive fiscal attack on the citizens of Ohio made by Duke and approved by PUCO.

As would be this latest rate hike.

Over and over PUCO has enabled Duke to suck the marrow of Ohio utility users and strengthen the company's bottom line. PUCO does so without apparent regard for it's mission to assure "consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices."

Duke's service is not adequate or reliable, as we have just experienced. We are not safe so long as they hold the reigns of utility service in our part of Ohio. Their prices are, obviously, not fair or Cincinnati would not have dropped them in favor of huge savings with another vendor. And you, PUCO, are NOT facilitating a competitive environment by granting them these repeated requests.

Please deny this latest attempt by Duke to ensure their good standing with Wall Street and to fund their upper management debacles on the backs of the citizens of Ohio. Tell Duke Energy, "Enough is enough."

Sincerely,

Al Tudor

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 68204
Received: 7/10/2012 6:41:26 PM
Message:
WEB ID: 68204 AT:07-10-2012 at 06:41 PM

12-1685-GA-AIR

Related Case Number:

TYPE: comment

NAME: Mr. David Bowling

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5362 Augspurger Road
- Hamilton , Ohio 45011
- USA

PHONE INFORMATION:

- Home: 5138964872
- Alternative: 513 896-4872
- Fax: 513 896-4872

E-MAIL: davidbbowling@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: David Bowling
- Service address: 5362 Augspurger Road
- Service phone: 513 896-4872
- (no account number provided?)

COMMENT DESCRIPTION:

Are you kidding? Didn't Duke just get to "raise" their rates to pay for their equipment upgrade, and now they are asking for another increase to consumers? You really need to rein them in. Don't they realize there is a recession, people have lost jobs and the economy is in the tubes, yet they have the gall to ask for another rate increase. I have written this before and I still believe that they are making "millions" of dollars and all you do is continue to increase their profits? How much does the CEO and Board make? Tell them to take a 50% cut in their pay and they will still make a few million more than the poor working class that they continue to take from. This is ridiculous and the PUCO Board needs to stop them from taking more of our hard-earned money.

RECEIVED-BOOKETING DIV
2012 JUL 17 PM 5:03
PUCO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 68265
Received: 7/12/2012 10:08:16 AM
Message:
WEB ID: 68265 AT:07-12-2012 at 10:08 AM

12-1685-CA-AIR

Related Case Number:

TYPE: complaint

NAME: Mr. Curtis Kugler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 324
- Meadowgreen
- Drive , Ohio 45030
- USA

PHONE INFORMATION:

- Home: 513-505-5359
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: curtkugler@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke
- Name on account: Marilyn Kugler
- Service address: 324 Meadowgreen Dr., Harrison, Ohio
- Service phone: 513-202-1783
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I find it very unfortunate that Duke Energy Ohio Inc. proposes to raise gas and electric charges to account for their loss of business, upgrading pipes and cleanup of 2 former manufactured gas plants.

How can a company expect to remain in business when they keep raising prices in today's economy. Under no circumstances is it appropriate for them to charge the customer for getting them their product. That should be their responsibility, not ours. I agree to pay for the consumption of product, but how they get it to me is up to them.

RECEIVED-SOCKETING DIV
2012 JUL 17 PM 5:03
PUCO

I also totally disagree that they should hold the customer responsible for the financial burden of their cleanup of a site (2). We by no means shall be responsible for their lack of environmental responsibilities. We already pay taxes for state funded brownfield programs that provide funding or low interest loans for environmental cleanups. I am an environmental consultant and manage these type of issues daily and this is the first I have ever heard of a company having the customer be financially responsible for their lack of environmental responsibility.

Examples: I transport myself to employment and have full financial responsibility for my transport to earn a living. Duke wanting us to pay for their transportation of their product is like me asking my company to pay for my truck.

If I spill a bucket of contaminants on my property I am fully responsible for the protection of human health and the environment. Duke can not ask me (or the public) to pay for their cleanup when I (we) have NO responsibility for their environmental actions.

Duke, take responsibility for your actions and stop asking us to pay for your liabilities. I look forward to a response.

Thanks, Curt