

(4)

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 68265
Received: 7/12/2012 10:08:16 AM
Message:
WEB ID: 68265 AT:07-12-2012 at 10:08 AM

12-1682-EL-MR

Related Case Number:

TYPE: complaint

NAME: Mr. Curtis Kugler

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 324
- Meadowgreen
- Drive , Ohio 45030
- USA

PUCO

RECEIVED-DOCKETING DIV
2012 JUL 17 PM 5:03

PHONE INFORMATION:

- Home: 513-505-5359
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: curtkugler@yahoo.com

INDUSTRY:Gas

ACCOUNT INFORMATION:

- Company: Duke
- Name on account: Marilyn Kugler
- Service address: 324 Meadowgreen Dr., Harrison, Ohio
- Service phone: 513-202-1783
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I find it very unfortunate that Duke Energy Ohio Inc. proposes to raise gas and electric charges to account for their loss of business, upgrading pipes and cleanup of 2 former manufactured gas plants.

How can a company expect to remain in business when they keep raising prices in today's economy. Under no circumstances is it appropriate for them to charge the customer for getting them their product. That should be their responsibility, not ours. I agree to pay for the consumption of product, but how they get it to me is up to them.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician MS Date Processed 7/17/12

file:///C:/Users/hunter/AppData/Local/Microsoft/Windows/Temporary%20Internet%20Fil... 7/17/2012

I also totally disagree that they should hold the customer responsible for the financial burden of their cleanup of a site (2). We by no means shall be responsible for their lack of environmental responsibilities. We already pay taxes for state funded brownfield programs that provide funding or low interest loans for environmental cleanups. I am an environmental consultant and manage these type of issues daily and this is the first I have ever heard of a company having the customer be financially responsible for their lack of environmental responsibility.

Examples: I transport myself to employment and have full financial responsibility for my transport to earn a living. Duke wanting us to pay for their transportation of their product is like me asking my company to pay for my truck.

If I spill a bucket of contaminants on my property I am fully responsible for the protection of human health and the environment. Duke can not ask me (or the public) to pay for their cleanup when I (we) have NO responsibility for their environmental actions.

Duke, take responsibility for your actions and stop asking us to pay for your liabilities. I look forward to a response.

Thanks, Curt

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 68233
Received: 7/11/2012 12:13:44 PM
Message:
WEB ID: 68233 AT:07-11-2012 at 12:13 PM

12-1682-EL-11R

Related Case Number:

TYPE: complaint

NAME: Mrs. Tammie Mers

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio 45121
- USA

PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: tammie.1981@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: Richard Mers
- Service address: 6357 Delhi Arnheim Road
- (no service phone number provided?)
- (no account number provided?)

COMPLAINT DESCRIPTION:

Duke Energy has filed an application for a rate increase. I would like to request that you don't allow this. Consumers are having hard times with the cost of water, telephone, groceries, commuting, without more increases. Recently, our power was out for 27-28 hours from a severe storm. Much was lost in our refrigerator, freezers during that time frame. We found their response to our area to be very poor.

Whatever costs Duke incurs, they should have to handle without passing it on to the consumer.

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2012 JUL 17 PM 5:02
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From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 68204
Received: 7/10/2012 6:41:26 PM
Message:
WEB ID: 68204 AT:07-10-2012 at 06:41 PM

12-1682-EL-AIR

Related Case Number:

TYPE: comment

NAME: Mr. David Bowling

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5362 Augspurger Road
- Hamilton , Ohio 45011
- USA

PHONE INFORMATION:

- Home: 5138964872
- Alternative: 513 896-4872
- Fax: 513 896-4872

E-MAIL: davidbbowling@fuse.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: David Bowling
- Service address: 5362 Augspurger Road
- Service phone: 513 896-4872
- (no account number provided?)

COMMENT DESCRIPTION:

Are you kidding? Didn't Duke just get to "raise" their rates to pay for their equipment upgrade, and now they are asking for another increase to consumers? You really need to rein them in. Don't they realize there is a recession, people have lost jobs and the economy is in the tubes, yet they have the gall to ask for another rate increase. I have written this before and I still believe that they are making "millions" of dollars and all you do is continue to increase their profits? How much does the CEO and Board make? Tell them to take a 50% cut in their pay and they will still make a few million more than the poor working class that they continue to take from. This is ridiculous and the PUCO Board needs to stop them from taking more of our hard-earned money.

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2012 JUL 17 PM 5:03
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