

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Climet N. Renfroe,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 12-294-GA-CSS
	)	
The East Ohio Gas Company dba	)	
Dominion East Ohio,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:

- (1) On January 13, 2012, Climet N. Renfroe (Mr. Renfroe) filed a complaint against The East Ohio Gas Company dba Dominion East Ohio (Dominion), alleging that he was incorrectly billed for gas used by another customer. Mr. Renfroe explained that in June 2011, he had requested a transfer of service from his prior address at 11001 Mt. Overlook Avenue, Cleveland, Ohio (Mt. Overlook), to his current address at 761 Providence Court, Streetsboro, Ohio (Providence Court). Mr. Renfroe stated that his balance due for Mt. Overlook at the time of the transfer was \$264.88, yet his first bill at Providence Court was for \$6,103.95. Mr. Renfroe contended that he had provided information to Dominion indicating that his brother is responsible for the unpaid gas usage, but Dominion shut off gas service to Providence Court in September 2011. Mr. Renfroe asserted that he only should be charged for \$264.88, and that Dominion should collect the remainder from his brother.
- (2) Dominion answered the complaint on February 6, 2012. Dominion admitted that, in June 2011, it transferred to Mr. Renfroe's current account an arrearage from two accounts at Mt. Overlook, including \$5,805.52 for Unit U at Mt. Overlook and \$264.88 for Unit D at Mt. Overlook. Dominion added that Unit U at Mt. Overlook was charged for service from March 22, 2002, to July 12, 2006. Dominion denied other

allegations made by Mr. Renfroe and contended that it had properly billed him.

- (3) By entry issued on February 10, 2012, the attorney examiner scheduled a March 7, 2012, settlement conference. However, on March 7, 2012, Dominion filed a motion for a continuance of the conference, explaining that the parties needed more time to finalize a settlement that had been agreed upon. The attorney examiner granted the motion for a continuance.
- (4) On June 6, 2012, the parties filed a joint motion to dismiss the complaint with prejudice. The parties explain that the matter has been settled through a confidential settlement agreement.
- (5) The Commission finds that the parties' request to dismiss the complaint, with prejudice, is reasonable and should be granted.

It is, therefore,

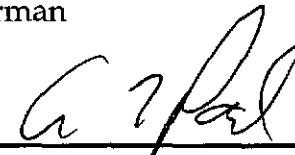
ORDERED, That the request to dismiss the complaint, with prejudice, is granted. It is, further,

ORDERED, That a copy of this Entry be served upon all parties of record.

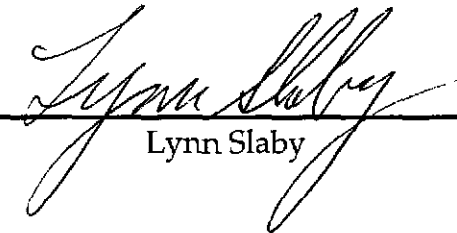
THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Snitchler, Chairman

  
Steven D. Lesser

  
Andre T. Porter

  
Cheryl L. Roberto

  
Lynn Slaby

JML/dah

Entered in the Journal  
**JUL 11 2012**



Barcy F. McNeal  
Secretary