

FILE

Hunter, Donielle

From: ContactThePUCO
Sent: Monday, July 02, 2012 10:28 AM
To: Docketing
Subject: Docketing
Attachments: Jordan.pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 7/2/2012

Re: Richard Jordan
11430 Twin Mills Ln

Chardon, OH 44024

Docketing Case No. 12-1230-EL-SSO

Please docket the attached in the case number above.

This is to certify that the images appearing are an
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Technician Date Processed 7/2/12

June 25, 2012

**Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215**

**11430 Twin Mills Lane
Chardon, Ohio 44024**

Dear Sirs:

Over 30 years ago we built our all electric home because First Energy promised us a discount. They made us meet many requirements to qualify for this. Over the years we have been very happy with the cost and service and never regretted going all electric until recently.

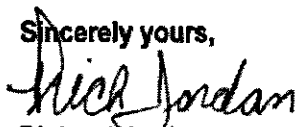
Two years ago First Energy took away that discount. It was only because of the outcry from the over 200,000 all electric home owners and much help from our representatives that we were heard. Even after all of our complaining the PUCO is allowing First Energy to take away one of the credits that will cause us to lose about 50% of our total all electric discount. I still feel that the PUCO was wrong in allowing them to go back on their word and give us these huge increases. Who are you looking out for? I don't believe it is for the homeowners?

Now I hear that more increases are coming and of course us all electric home owners will get the worst of it because we don't use 500 KWH per month but many are using over 4000 KWH in the winter months.

First Energy is smart, first they cut the number of months that we get a discount, and then slowly phase it out over a number of years hoping no one will complain. Then they start raising the rates for everyone knowing the all electric people will get the worst of it.

In closing I feel that we should never have lost (due to the PUCO) our original discounts. Go back and see what your decisions are doing to people. Prove that First Energy can't get what they want from you all the time. I seriously doubt that you will do the right thing?

Sincerely yours,


Richard Jordan