

From: Marita Kontur To: ContactThePUCO Subject: Re: Follow-up E-mail. Case: MKON062812A5 Received: 6/28/2012 11:29:02 AM Message: Hi Steve,

Per our conversation, I want to voice our major concerns with regard to the proposed escalation in our electric rates. My husband's retired; my position was eliminated (after 20+ years) in 2011, so I'm forced to be a tight budget. I'm 60 yrs old, so the prospect of these higher rates affect us for a long time.

This is tied in with ESP3 or Case # 12-1230-EL-SSO: Please address this for all of us.

Thank you.

Ron & Marita Kontur 9033 Barton Drive Strongsville 44149 (440) 238-0006

From: "ContactThePUCO@puc.state.oh.us" <ContactThePUCO@puc.state.oh.us> To: kontur@sbcglobal.net Sent: Thu, June 28, 2012 11:17:37 AM Subject: Follow-up E-mail. Case: MKON062812A5

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Re: Marita & Ron Kontur

9033 Barton Dr

Strongsville, OH 44149 (440) 238-0006

CASE ID: MKON062812A5

Notes:

From: Stephen Watson

Compliance Investigator PUCO/SMED/IAD This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician _____ Date Processed NO