

18

12-1230-EL-SSO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67533
Received: 6/25/2012 12:16:51 PM
Message:
WEB ID: 67533 AT:06-25-2012 at 12:16 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Michael Snyder

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11431 Twin Mills Lane
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 440.463.7569
- Alternative: 440.286.2419
- Fax: *(no fax number provided?)*

E-MAIL: michael.h.snyder@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: FirstEnergy
- Name on account: Michael H. Snyder
- Service address: 11431 Twin Mills Lane
- Service phone: 440.286.2419
- Account Number: CASE #12-1230-EL-SSO

COMPLAINT DESCRIPTION:

FirstEnergy is using every possible tactic to drastically increase the rates for all-electric customers. I was involved from day one when FirstEnergy, without warning, just dropped the all-electric discount.

- 1) We feel their conduct is inequitable.
- 2) It is unfairly targeting the all-electric customer.
- 3) If the increases are approved then the distribution costs should be capped at 3000kw/month - anything

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over that should be flat-rate included for all residential customers.

4) They are using the increased distribution rates to make Duke energy and other competitors less attractive.

5) We were considering a geo-thermal system and feel FirstEnergy is being anti-Green by messing with the distribution rates. We cannot count on future savings because of these business practices.

6) All-electric is inferior heat compared to natural gas. Therefore why should all-electric customers pay more for an inferior product after the proposed increases.

The bottom line:

If FirstEnergy wants out of their all-electric promise they need to compensate the customers who made an investment into all-electric heating. ie. pay each customer \$5,000 - \$10,000 to eliminate the all-electric rate or offer to install a gas system free of charge.

Thank You, Michael H. Snyder June 25, 2012

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67559
Received: 6/25/2012 4:18:13 PM
Message:
WEB ID: 67559 AT:06-25-2012 at 04:18 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Beverly Vinch

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32600 Spinnaker Drive
- Avon Lake , Ohio 44012
- USA

PHONE INFORMATION:

- Home: 440-930-2631
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: bbvinch@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- Name on account: Beverly Vinch
- Service address: 32600 Spinnaker Drive
- Service phone: 440-930-2631
- *(no account number provided?)*

COMMENT DESCRIPTION:

File in Case: ESP3 To whom it may concern: As an All Electric homeowner, we are deeply concerned about the request from FE to increase our rates beginning in 2014. You are already aware of what the rate increase did to our bill in 2010. With the current sliding increase we will not be able to pay our bill starting in 2014 if we're expected to have our bill increase by 25-30%. This is getting outrageous and we will no longer be able to afford our all electric home. PLEASE DO NOT ALLOW THIS RATE INCREASE. Thank you for your consideration.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67558
Received: 6/25/2012 3:59:57 PM
Message:
WEB ID: 67558 AT:06-25-2012 at 03:59 PM

Related Case Number:

TYPE: comment

NAME: Mrs. cheryl pelka

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10807 gate post road
- strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: cherylpelka@netzero.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke energy/ First energy
- Name on account: cheryl pelka
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

As an all electric home owner, raising the rates would greatly affect me and my community. I am a single woman, age 66 who worked hard to have a home. If the rates are increased, I would have to sell my home. It seems unfair to me and the community I live in to keep on raising rates in this economy.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67557
Received: 6/25/2012 3:47:11 PM
Message:
WEB ID: 67557 AT:06-25-2012 at 03:46 PM

Related Case Number:

TYPE: comment

NAME: Mr. Paul Batchelder

CONTACT SENDER ? Yes

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: 330 966 4677
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: pbatche321@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Is First Energy going to refund the \$7 billion in stranded costs it has collected? I believe AEP should be treated fairly and be allowed to collect its stranded costs if First Energy is allowed to keep these costs.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67556
Received: 6/25/2012 3:35:10 PM
Message:
WEB ID: 67556 AT:06-25-2012 at 03:34 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Michael Herb

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 9802 Brookstone Way
- Strongsville , Ohio 44149
- USA

PHONE INFORMATION:

- Home: 440-572-9114
- Alternative: 440-781-9298
- Fax: *(no fax number provided?)*

E-MAIL: mherb79013@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Patricia A Herb
- Service address: 9802 Brookstone Way
- Service phone: 440-572-9114
- Account Number: 110026920725

COMPLAINT DESCRIPTION:

I has been brought to my attention that First energy has requested a distribution rate increase for 2014 of 25 to 30%. Since they did not get all of the money they wanted from the all electric customers by eliminatating the all electric credit they decided to just go for it in an increased distribution charge which is targeting the all electric homeowners. This charge is unbelievable. it is also still directed at the all electric homeowner which uses electricity at a higher rate. First Energy has failed to live up to the agreement they made to the all electric homeowner and they are still wanting to get their revenue "however" they can. These charges will bankrupt some of these homeowners, and all while FE fails to live up to their agreement. Plese stop them. Thank you. Mike Herb

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67555
Received: 6/25/2012 3:31:54 PM
Message:
WEB ID: 67555 AT:06-25-2012 at 03:31 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Martha Takacs

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8276 Deepwood Blvd., #10
- Mentor , Ohio 44060
- USA

PHONE INFORMATION:

- Home: (440) 255-5977
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: marthatakacs@sbcglobal.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Martha Takacs
- Service address: 8276 Deepwood Blvd., #10, Mentor, OH 44060
- Service phone: 440-255-5977
- Account Number: 110 027 409 249

COMPLAINT DESCRIPTION:

I am an all electric home owner. In regard to First Energy's new ESP3 or Case #12-1230-EL-SSO, I ask the PUCO NOT to approve First Energy's rate increase for 2014. This will negatively affect my me as an all electric home ownere.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67554
Received: 6/25/2012 2:58:22 PM
Message:
WEB ID: 67554 AT:06-25-2012 at 02:58 PM

Related Case Number:

TYPE: comment

NAME: Mr. Thomas Waltermire

CONTACT SENDER ? No

MAILING ADDRESS:

- 1009 State Route 45
- Austinburg , Ohio 44010
- USA

PHONE INFORMATION:

- Home: (440) 275-3540
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: awaltermire@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: The Illuminating Co.
- Name on account: Thomas Waltermire
- Service address: 1009 State Route 45 Austinburg OH 44010
- Service phone: 440-2-75-3540
- Account Number: 110 029 167 068

COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO It has been very disappointing that First Energy has reneged on their promise of a reduced rate to builder/owners of all-electric homes. In the last two years FE has been allowed to gradually phase out that reduction and without you, the PUC, evaluating the impact on us who have no natural gas available but built all-electric homes in all confidence on the promises they made.

Now, with your approval, another large increase is forthwith. It is the Commission's job to know what the bill impacts are and to protect the general interest of the customer. I urge the Commission to request expected bill impact information from First Energy for all customer types, especially electric heating

customers, before it approves any part of this ESP or Stipulation. We all-electric home owners use over 5 times the electricity in the winter as the customers who depend on other kinds of heat sources.

As a 35 year employee I knew first hand of the promises made to customers and I testified to such at hearings in the past but to no avail! Now, retired and dependent on a fixed income it is unreasonable and unimaginable the cost to completely tear into my whole home to cut walls, ceilings and floors to run heat ducts. Others have testified to the same. An increase would be a deep, deep burden to us personally and many others who have testified likewise.

Please take time to look into this thoroughly.

Truly, Thomas Waltermire

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67553
Received: 6/25/2012 2:53:52 PM
Message:
WEB ID: 67553 AT:06-25-2012 at 02:53 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Jack Gillock

CONTACT SENDER ? No

MAILING ADDRESS:

- *(NO CITY?) , Ohio (NO ZIP??)*
- USA

PHONE INFORMATION:

- Home: 4402371240
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jacgil@lycos.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Jack Gillock
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

In the case for ESP3, please consider the effect on the retirement population whose income is fixed. This and other increases are bleeding us dry.

Please file this comment

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67551
Received: 6/25/2012 2:18:49 PM
Message:
WEB ID: 67551 AT:06-25-2012 at 02:18 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Richard Jordan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 11430 Twin Mills Lane
- 11430 Twin Mills Lane
- Chardon , Ohio 44024
- USA

PHONE INFORMATION:

- Home: 4404794847
- Alternative: 4404794847
- Fax: 440-286-4283

E-MAIL: rfjind@windstream.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: RFJ Industries
- Name on account: Richard Jordan
- Service address: 11430 Twin Mills Lane
- Service phone: 4402864283
- Account Number: 110027273033

COMPLAINT DESCRIPTION:

We built our house 30 years ago and went all electric because were were promised a lower rate. In the last 2 years we have seen First Energy try to take away the whole discount and just recently we are losing one of the credits that takes away 50% of our discount. This is making it hard for many of the over 200,000 all electric owners to pay the bills. This is going to make it very hard to sell our homes through no fault of our own. Please stop the next round of increases from hurting us all electric home owners. We can not take much more of this. If First Energy were losing money I could understand this but they are not. Thanks. Rich Jordan

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67550
Received: 6/25/2012 2:15:04 PM
Message:
WEB ID: 67550 AT:06-25-2012 at 02:14 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Kathleen Abraham

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1030 burlington ridge drive
- chardon , ohio 44024
- USA

PHONE INFORMATION:

- Home: None
- Alternative: 440-533-5017
- Fax: *(no fax number provided?)*

E-MAIL: oboekate@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: the illuminating company
- Name on account: richard abraham
- Service address: 10930 burlington ridge drive
- Service phone: 440-286-3348
- Account Number: 110027831913

COMMENT DESCRIPTION:

This complaint is in regard to: FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO: I object strongly to the proposed action to raise distribution rates for FE customers. This will negatively impact me as an all-electric homeowner by increasing my bill by 25 - 30% if this increase is approved. Do not raise the distribution rate. Kathleen Abraham Munson Township, Ohio

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67549
Received: 6/25/2012 1:56:47 PM
Message:
WEB ID: 67549 AT:06-25-2012 at 01:56 PM

Related Case Number:

TYPE: comment

NAME: Mr. Ian MacKinnon

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32566 Northwood Ct.
- North Ridgeville , Ohio 44039
- USA

PHONE INFORMATION:

- Home: (440) 327-4327
- Alternative: (440) 590-1841
- Fax: None

E-MAIL: imackinnon@oh.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- Name on account: Ian MacKinnon
- Service address: 32566 Northwood Ct.
- Service phone: (440) 327-4327
- Account Number: 110 041 557 411

COMMENT DESCRIPTION:

Dear Gentilepersons, While FirstEnergy did not modify the credits they are giving us for being All Electric, what they are trying to do is raise the Distribution Rates for all customers, but it always hits the All Electric Customers the most because we use the most electricity, and such increases are based on a charge per kilowatt used. Specifically, FE is asking for an additional \$405 million in Distribution Costs (rider DCR). Please do not allow these rate increases which permit FE to circumvent the promises made to their All Electric customers. Please note that I request my comments be filed in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO. Sincerely, Ian MacKinnon

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67548
Received: 6/25/2012 1:46:02 PM
Message:
WEB ID: 67548 AT:06-25-2012 at 01:45 PM

Related Case Number:

TYPE: comment

NAME: Ms. Kimrey Elzeer

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 32554 Schooner Ct.
- Avon Lake , Ohio 44012
- USA

PHONE INFORMATION:

- Home: (216)346-0052
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: KElzeer@wickenslaw.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: ESP3 or Case # 12-1230-EL-SSO
- Name on account: Kimrey D, Elzeer
- Service address: Same as above
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

I am a homeowner of an all electric home. Prior to purchasing my home in 2003, I called the electric company and specifically inquired as to the all electric homeowner rates. It was conveyed to me that I would qualify for the discounted rate would always apply if I continued to have an all electric home.

I cannot afford to continue living in the home if the rates are increased as currently proposed. Due to the housing market, I cannot afford to sell my home either.

PLEASE DO NOT APPROVE THE PROPOSED INCREASE IN DISTRIBUTION RATES AND LEAVE SO MANY HOMEOWNERS WITHOUT THE ABILITY TO PAY.

Thank you!

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67546
Received: 6/25/2012 1:25:45 PM
Message:
WEB ID: 67546 AT:06-25-2012 at 01:25 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Kathryn Strauss

CONTACT SENDER ? Yes

MAILING ADDRESS:

- (NO CITY?) , Ohio (NO ZIP??)
- USA

PHONE INFORMATION:

- Home: (440) 885-0870
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: straussk@earthlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Kathryn Strauss
- Service address: 7213 Lassiter Drive
- Service phone: 440-885-0870
- Account Number: 110025352920

COMMENT DESCRIPTION:

Frist Energy is wanting to raise distribution rates. This will effect me, as a all electric home, right in my pocket book. I just cannot live like this any more, rate increase after rate increase, and taking away our all electric home discount. What can a senior citizen do? I cannot afford this distribution rate increase. I am facing a enormous rate increase for my water bills in Cuyahoga County. Where does it stop? How can we all afford these incfeasses?

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67542
Received: 6/25/2012 12:56:41 PM
Message:
WEB ID: 67542 AT:06-25-2012 at 12:56 PM

Related Case Number:

TYPE: comment

NAME: Mrs. mary kay edwards

CONTACT SENDER ? No

MAILING ADDRESS:

- 1306 Hataway Ave
- Lakewood , Ohio 44107
- USA

PHONE INFORMATION:

- Home: 216-228-4596
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: marykay.edwards@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- *(no account name provided?)*
- Service address: 1306 hathaway
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Please do not allow First Energy's distribution plan increase ESP3 to move forward without more discussion.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67541
Received: 6/25/2012 12:55:11 PM
Message:
WEB ID: 67541 AT:06-25-2012 at 12:55 PM

Related Case Number:

TYPE: comment

NAME: Mr. dave edwards

CONTACT SENDER ? No

MAILING ADDRESS:

- 1306 hataway ave
- lakewood , Ohio 44107
- USA

PHONE INFORMATION:

- Home: 216-316-4525
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: dave.edwards@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Please do not allow First Energy's distribution plan increase ESP3 to move forward without more discussion.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 67540
Received: 6/25/2012 12:53:55 PM
Message:
WEB ID: 67540 AT:06-25-2012 at 12:53 PM

Related Case Number:

TYPE: comment

NAME: Mr. albert sardelle

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1308 Hathaway Ave
- Lakewood , Ohio 44107
- USA

PHONE INFORMATION:

- Home: 216-228-4138
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: nakcl@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Ohio Edison
- *(no account name provided?)*
- Service address: 1308 Hataway
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Please do not allow First Energy's distribution plan increase ESP3 to move forward without more discussion.