12-1230- ELSSO

(124)

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 67404

Received: 6/23/2012 7:16:53 PM

Message:

WEB ID: 67404 AT:06-23-2012 at 07:16 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Nicole Marie Spring

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 8621 Pine Hollow Drive
- Russell, Ohio 44072
- USA

## PHONE INFORMATION:

• Home: 440-338-4174

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: spring@legalnurseconsultants.com

**INDUSTRY:**Electric

# ACCOUNT INFORMATION:

Company: The Iluminating Company - First Energy

• Name on account: Nicole Marie Spring

Service address: 8621 Pine Hollow Drive

• Service phone: 440-338-4174

Account Number: 110 025 281 855

# **COMPLAINT DESCRIPTION:**

Please file this in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO: A promise was made for a lifetime all electric rate. Thus a life time spent purchasing and investing in electric appliances to enhance First Energy's revenue. \*\*\* Now First Energy wants to go through the back door and increase Distribution Costs (rider DCR). The result -- all electric homes will be hit the hardest because they use the most electricity. The about to be retired, myself included will be hit extremely hard in addition to the "lost decade" that all have suffered from and the recent years losses of savings. PLEASE do not let First Energy do this. We have been loyal to them for decades. Now it's time for them to be loyal to us and keep their promises.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician Date Processed JUN 25 2017

Respectfully submitted, Nicole Marie Spring

To: ContactThePUCO

**Subject: 67405** 

Received: 6/23/2012 7:25:54 PM

Message:

WEB ID: 67405 AT:06-23-2012 at 07:25 PM

Related Case Number:

TYPE: comment

NAME: Ms. lisa madden

**CONTACT SENDER? No** 

### **MAILING ADDRESS:**

• 9258 Cherry Lane #28

• Laurel, Maryland 20708

USA

### PHONE INFORMATION:

Home: 216 346-4510
Alternative: 301 614-6594
Fax: (no fax number provided?)

E-MAIL: lemadden52@gmail.com

**INDUSTRY:**Electric

### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Lisa Madden

Service address: 5702 Woodland Dr., N. Ridgeville, OH 44039

• Service phone: 216-346-4510

Account Number: 11 00 56 3473 3 6

### COMMENT DESCRIPTION:

I have heard FE is requesting to raise the distribution fees by 25-30%. I suppose this is their way to "get back" at those who switched electric suppliers because of their last attempt to raise rates. Those with all electric homes will be hit harder than those who heat by other means (gas, oil). Isn't FE making enough money? People are losing jobs, which is why I had to move to MD, and cannot sell homes, which is why I'm renting out my OH home!! Raising rates at this time makes no sense and is just plain greed. PLEASE DO NOT ALLOW THIS RATE INCREASE!!

Lisa Madden

To: ContactThePUCO

Subject: 67406

Received: 6/23/2012 7:36:25 PM

Message:

WEB ID: 67406 AT:06-23-2012 at 07:36 PM

Related Case Number:

TYPE: comment

NAME: Mr. leonard bildstein

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 766 centennial st.
- geneva, Ohio 44041
- USA

### PHONE INFORMATION:

Home: 4404665952Alternative: 4404665952

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: the illuminating companyName on account: leonard bildstein jr

Service address: 766 centennial st.Service phone: 440-466-5952

Account Number: 110 028 621 354

## COMMENT DESCRIPTION:

If you allow first energy these rate increases case#12-1230-ELSSO my rate could go up 30% on my all electric house.you people already screwed us on the all electric discount, and now this?

To: ContactThePUCO

Subject: 67408

Received: 6/23/2012 8:01:27 PM

Message:

WEB ID: 67408 AT:06-23-2012 at 08:01 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Aimee Pasek

CONTACT SENDER? No

## **MAILING ADDRESS:**

- 35879 Mildred Street
- North Ridgeville, Ohio 44039
- USA

## PHONE INFORMATION:

• Home: (no home phone provided?)

Alternative: 440-452-1858Fax: (no fax number provided?)

E-MAIL: agtmik126@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Duke

• Name on account: Aimee Pasek

Service address: 35879 Mildred Street, North Ridgeville, OH 44039

Service phone: 440-327-3637(no account number provided?)

# COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO. I have an all electric home and any kind of increase would cripple our household budget. We just had twins so our budget is tight to begin with. Please, Please reconsider raising the prices. Sincerely, Aimee

To: ContactThePUCO

Subject: 67409

Received: 6/23/2012 8:27:13 PM

Message:

WEB ID: 67409 AT:06-23-2012 at 08:27 PM

### Related Case Number:

TYPE: complaint

NAME: Ms. Ellen Troike

**CONTACT SENDER? No** 

#### MAILING ADDRESS:

- 4117 Greenfield Dr.
- Sandusky, Ohio 44870
- USA

### PHONE INFORMATION:

• Home: 419-626-5020

Alternative: 419-357-4898Fax: (no fax number provided?)

E-MAIL: msemt@buckeye-express.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Ellen Troike

• Service address: 4117 Greenfield Dr.

• Service phone: 419-626-5020

Account Number: 110010478706

## COMPLAINT DESCRIPTION:

Re Case #12-1230-EL-SSO

I do not want the rate increase to be allowed. I live on a fixed income and don't know if I will be able to remain in my all electric home. Please do what you can to stop this rate increase.

Thank you.

To: ContactThePUCO

Subject: 67410

Received: 6/23/2012 8:31:59 PM

Message:

WEB ID: 67410 AT:06-23-2012 at 08:31 PM

### Related Case Number:

TYPE: comment

NAME: Ms. Denise Haynes

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 3097 Baughman Rd
- Clinton, Ohio 44216
- USA

### PHONE INFORMATION:

• Home: 330-825-4737

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: denisehaynes@neo.rr.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Denise Haynes

Service address: 3097 Baughman Rd., Clinton, OH

Service phone: 330-825-4737(no account number provided?)

### COMMENT DESCRIPTION:

Please do not allow the rate increase requested by First Energy. I have an all-electric home, and the requested increase would have an impact of raising my bill by approximately 30%. I have no other energy options in the area where I live. In the absence of gas lines, I have investigated wind, solar, and propane, and all have prohibitively high conversion rates. A higher rate would also negatively impact the overall value of my home and others in my area, while First Energy posts millions in profits each quarter. PLEASE DO NOT ALLOW this increase!!!!!

To: ContactThePUCO

Subject: 67411 Received: 6/23/2012 8:34:29 PM

Message:

WEB ID: 67411 AT:06-23-2012 at 08:34 PM

Related Case Number:

TYPE: comment

NAME: Mr. Raymond Johnson

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

400 South Ridge Rd. East

• Conneaut, Ohio 44030

USA

### PHONE INFORMATION:

• Home: (440) 599-8514

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: denise70@suite224.net

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: First Energy

Name on account: Raymond Johnson

Service address: 400 South Ridge Rd. East Conneaut, Ohio 44030

• Service phone: 440 599 8514

Account Number: 11 00 28 6377 4 9

#### COMMENT DESCRIPTION:

I am the owner of an all electric home and have been involved in the last two years fight against First Energy's trying to remove our all electric contract. When I bought my all electric home, I contacted First Energy before purchasing as I was extremely concerned about being able to afford an all electric home. They assured me that the contract would not be altered and even went so far as to explain how my time of day meter could save me money. Even with frugal settings of my thermostats during the winters, I was still paying bills much higher than my gas heated friends. When First Energy was thwarted in trying to back out of the contracts promised us all electric home properties, they are now trying to gain additional profits through a "round about" pay hike which is called a "distribution hike". This is like selling me a 40 mpg car and then selling me the gas for 8 dollars a gallon. Since we all electric home owners use much more electricity, this distribution fee hike is a back door rate increase that will circumvent the all electric credit that First Energy has been forced to give us. Please see through this smoke screen and keep this distribution fee smaller than First Energy's proposed 25 -30% hike. Thank you and please do the CORRECT thing. Raymond L. Johnson

To: ContactThePUCO

**Subject: 67412** 

Received: 6/23/2012 8:46:45 PM

Message:

WEB ID: 67412 AT:06-23-2012 at 08:46 PM

Related Case Number:

TYPE: comment

NAME: Mr. James Clark

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 5159 Concord Drive
- Vermilion, Ohio 44089
- USA

#### PHONE INFORMATION:

• Home: 4409672813

Alternative: 4409672813

Fax: (no fax number provided?)

E-MAIL: jcla37@gmail.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy

Name on account: James C Clark
Service address: 5159 Concord Drive

• Service phone: 4409672813

(no account number provided?)

## COMMENT DESCRIPTION:

Regarding Case # 12-1230-EL-SSO,

As an All Electric homeowner, the proposed changes by First Energy are going to put a hardship on my family budget. My home has already depreciated over \$25,000 since the housing crisis, this proposed increase by First Energy will only help in depreciating my homes value even more. You wonder why people are leaving this state? Look no further than the hardships imposed on us by the corporations! I mean, when is enough, enough? How much money do they need to make to make their shareholders happy at the expense of the average citizen? All of my utilities keep increasing, but I haven't had a raise in 9 years. I'm done. Hopefully you consider the average homeowner is your decision.

To: ContactThePUCO

Subject: 67413

Received: 6/23/2012 9:25:31 PM

Message:

WEB ID: 67413 AT:06-23-2012 at 09:25 PM

Related Case Number:

TYPE: comment

NAME: Mr. Ronald Fidanza

**CONTACT SENDER?** Yes

### MAILING ADDRESS:

- 8835 Dusty Lane
- Chardon, Ohio 44024
- USA

## PHONE INFORMATION:

• Home: 440-357-8494

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: fidanza@roadrunner.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: Duke Energy / First Energy
Name on account: Ronald Fidanza
Service address: 8835 Dusty Lane

· Service phone: Same

• (no account number provided?)

#### COMMENT DESCRIPTION:

This is both a comment and a complaint.

I'm told that you will be making a decision on a distribution rate increase soon. (ESP3 or Case # 12-1230-EL-SSO) We are retired and live in an all electric home since the late 70's. There is no alternate form of energy available in our area. Also, the home we live in is not designed for any other energy source.

Therefore, the increase in distribution costs would be a burden to us and the others in our area that are trying to make it on a fixed income. Please reconsider any increases in the distribution rate.

An increase would reduce the value of our home and make it less desirable for anyone to purchase it when we decide to move into condo in the near future

To: ContactThePUCO

Subject: 67415

Received: 6/23/2012 10:51:35 PM

Message:

WEB ID: 67415 AT:06-23-2012 at 10:51 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Sally Russell

**CONTACT SENDER?** Yes

#### **MAILING ADDRESS:**

48632 Garfield Road

• Oberlin, Ohio 44074

USA

### PHONE INFORMATION:

Home: 440-320-8091
Alternative: 440-320-8092
Fax: (no fax number provided?)

E-MAIL: sallyrussell1@hotmail.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: First Energy/Ohio Edison
Name on account: Robert Russell
(no service address provided?)

• (no service phone number provided?)

Account Number: unavailable

# COMMENT DESCRIPTION:

In reference to ESP3/ Case # 12-1230=EL-SSO We live in an all electric home and were PROMISED by their marketing department that we would have the discounted rate for Sept.-May FOREVER. You have allowed them to take much of that away and now I have been made aware they want another 25-30% distribution increase. Where are we to get that money? How will we ever be able to sell our homes??? How much more is our select group expected to endure at the hands of corporate greed? You are supposed to be protecting us. Think about the poor and the elderly. We all know the elderly need to keep their houses very warm as their aging bodies struggle to be warm- that will be you one day and I am sure many you know today. Do you want to be responsible for people unable to pay for medication and other health needs due to electric bills that are astronomical for the sole purpose of filling corporate coffers? I will be anxiously awaiting your handling of this situation. You have the opportunity of finally showing you do represent the public. Deny their request in its entirety.

To: ContactThePUCO

Subject: 67416

Received: 6/23/2012 11:04:36 PM

Message:

WEB ID: 67416 AT:06-23-2012 at 11:04 PM

Related Case Number:

TYPE: question

NAME: Mrs. Cynthia Dunham

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 17010 Holly Hill Drive
- 17010 Holly Hill Dr
- Cleveland, Ohio 44128
- USA

### PHONE INFORMATION:

• Home: (216)921-6195

Alternative: (216)269-1344Fax: (no fax number provided?)

E-MAIL: cyndy5000@hotmail.com

INDUSTRY:Water

## ACCOUNT INFORMATION:

Company: NEORSD

Name on account: Clyde Dunham

• Service address: 17010 Holly Hill Drive

Service phone: (216)921-6195(no account number provided?)

## **QUESTION DESCRIPTION:**

We had a sewer backup problem on June 23, 2012. It was gross. There was black stuff, bowel paper & condoms all in my basement. I had to rent a pump & snake & it took all day to clean up the mess. It flooded in the carpeted area and I cleaned the carpet but it still stinks in the whole house. What can we do to file a claim? for the damages?

To: ContactThePUCO

**Subject: 67417** 

Received: 6/23/2012 11:16:07 PM

Message:

WEB ID: 67417 AT:06-23-2012 at 11:16 PM

### Related Case Number:

TYPE: comment

NAME: Mr. Rick Winrod

**CONTACT SENDER?** Yes

#### **MAILING ADDRESS:**

- 32627 Englewood Ct
- N Ridgeville, Ohio 44039
- USA

### PHONE INFORMATION:

• Home: 440-897-6317

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rickwinrod@aol.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy

Name on account: Richard Winrod
Service address: 32627 Englewood Ct

• Service phone: 440-897-6317

Account Number: 110 012 435 951

## COMMENT DESCRIPTION:

Please do not allow the First Energy rate increases under ESP3 / Case # 12-1230-EL-SSO. As an all-electric homeowner, this will be an unfair burden. Thank you.

To: ContactThePUCO

Subject: 67418

Received: 6/23/2012 11:20:08 PM

Message:

WEB ID: 67418 AT:06-23-2012 at 11:20 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Darleen Price

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

• 12694 Ionia Court

• Strongsville, Ohio 44149

• USA

# PHONE INFORMATION:

• Home: 440-846-1812

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: DMPstitch@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: Illuminating CompanyName on account: Darleen M Price

Service address: 12694 Ionia Court - Strongsville, OH 44149

Service phone: 440-846-1812Account Number: 110 026 714 888

## **COMPLAINT DESCRIPTION:**

I have seen recently the decision First Energy and PUCO is working to pass through to increase our rates by upwards of 30%. May I ask where these people were in 2010 when the cry went out that all electric homes cannot afford these extraordinary rates? We in the Olympia area in Strongsville have looked into having gas run into our area. There are not enough homeowners who can afford changes to their home to have this be a feasable alternate. We are stuck with a knife to our throats. The value of our homes will plummet with extra rate increases. Like Obama you must feel the private sector is "just fine". Well, it is not -- and those of us on retirement and not of an age that can seek extra employment cannot come up with the extra money you think we can. PLEASE block this before it becomes a reality!! Darleen Price

To: ContactThePUCO Subject: 67419

Received: 6/23/2012 11:49:54 PM

Message:

WEB ID: 67419 AT:06-23-2012 at 11:49 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Connie Keith

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

13517 Pleasant Home Rd

• Marshallville, Ohio 44645-9750

USA

### PHONE INFORMATION:

• Home: (330) 855-5795

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: spicepuzzle@yahoo.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: Ohio Edison aka First Energy

Name on account: Paul Keith

Service address: 13517 Pleasant Home Rd

Service phone: (330) 855-5795Account Number: 110 006 417 478

#### COMMENT DESCRIPTION:

Please do not approve any more of First Energy's proposals that will cause rate increases for our all electric homes and others. They have overcharged the citizens of this state for far too long. I switched suppliers and now OE says they can give me a lower rate than my new supplier. We have an 80 gal. hot water tank for only 2 people because OE promised us a lower rate "forever". Likewise we purchased a heat pump to get another "forever" lower rate. My calenders do not show a forever date but OE has been insisting that it is here. My husband and I are now retired and can not afford to support more income for raises and stocks to reward the officers and board members of OE. We are fed up with paying some of the highest prices for electricity in this state. Please protect our interests and not let OE push through any proposals faster than the normal channels. Also make them show how their proposals will effect us "John Q. Public's" electric bills. We can trust OE to supply our electricity but have discovered you can not believe anything they tell you. Thank you for this opportunity to tell you the effects of OE's practices on us. Connie Keith

To: ContactThePUCO

Subject: 67420

Received: 6/24/2012 12:29:26 AM

Message:

WEB ID: 67420 AT:06-24-2012 at 12:29 AM

### Related Case Number:

TYPE: comment

NAME: Mr. Thomas Lesner

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

- 10741Franks Rd
- Auburn Twp, Ohio 44023
- USA

## PHONE INFORMATION:

• Home: (440)724-4322

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Tliesner@msn.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Lisa Lesner
Service address: 10741 Franks rd
Service phone: (440)708-1718

• (no account number provided?)

## **COMMENT DESCRIPTION:**

Stop the increase purposed by first energy for distribution costs. My family of 6 is on a fixed income and can't afford more bills, costs or increases. Please help us. Please help my kids and my family.

To: ContactThePUCO

**Subject: 67421** 

Received: 6/24/2012 6:03:52 AM

Message:

WEB ID: 67421 AT:06-24-2012 at 06:03 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Bonnie Matus

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 32801 Woodspring Drive
- North Ridgeville, Ohio 44039
- USA

### PHONE INFORMATION:

• Home: (440) 748-4115

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: junebug212@aol.com

**INDUSTRY:**Electric

# **ACCOUNT INFORMATION:**

• Company: Ohio Edison

• Name on account: Martin M. Matus

• Service address: 32801 Woodspring Circle

• (no service phone number provided?)

• Account Number: 11 00 12 0080 1 4

# COMMENT DESCRIPTION:

In regards to Case #12-1230-EL-SSO I am asking that you reconsider and defeat any rate increase for all-electric homes. The negative effect on homeowners and builders would be dramatic ....especially in our economy! Why would you contemplate this action? The increase in distribution costs would have a dramatic and negative effect. Please listen to the people and not the electric company lobbyists.

To: ContactThePUCO

Subject: 67422

Received: 6/24/2012 6:41:39 AM

Message:

WEB ID: 67422 AT:06-24-2012 at 06:41 AM

## Related Case Number:

TYPE: comment

NAME: Mr. Martin Matus

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

• 32801 Woodspring Circle

• North Ridgeville, Ohio 44039

USA

## PHONE INFORMATION:

• Home: (440)748-4115

• Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: junebug212@aol.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Martin M Matus

• Service address: 32801 Woodspring Circle, North Ridgeville, Ohio

• Service phone: (440)748-4115

Account Number: 11 00 12 0080 1 4

## **COMMENT DESCRIPTION:**

The distribution rate increase that is being contemplated for ESP3 would be a catastrophic mistake. The negative impact implicated by this action is not logical. I ask that you weigh your decesion carefully and think about the people and communities that would be affected.

To: ContactThePUCO

Subject: 67423

Received: 6/24/2012 7:09:25 AM

Message:

WEB ID: 67423 AT:06-24-2012 at 07:09 AM

Related Case Number:

TYPE: comment

NAME: Mr. Gary Gugliotta

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

• 8695 Palomino Trail

• Kirtland, Ohio 44094

USA

### PHONE INFORMATION:

• Home: 440-256-4191

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: weddingdj1@roadrunner.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Gary Gugliotta
Service address: 8695 Palomino Trail

Service phone: 440-256-4191Account Number: 110048928532

# COMMENT DESCRIPTION:

First Energy is still playing corporate games. We are an "All Electric" household..and choose to be one... because of the promise of reduced rate service. Now. FIRST ENERGY wants to raise our distribution rate...how come you guys at the PUCO CAN'T make them live up to their promises? We CANNOT help to wonder why you even exist, other than to serve the Utilities company and not the consumer. If that is the case, just tell that to the people and make it easier, rather then letting us think that you may actually be able to help. That way we can spend our time more productively...working 2nd and 3rd jobs to pay the outlandish electric bills...instead of believing that our efforts with PUCO will produce any positive (for the consumer) results. GOOD DAY

To: ContactThePUCO

Subject: 67424

Received: 6/24/2012 7:12:56 AM

Message:

WEB ID: 67424 AT:06-24-2012 at 07:12 AM

## Related Case Number:

TYPE: comment

NAME: Mr. DAniel J Cadotte Cadotte

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

- 10861 Fence Row Drive
- 10861 Fence Row Drive
- Strongsville, Ohio 44149
- USA

### PHONE INFORMATION:

• Home: 4402688169

• Alternative: 4402688169

• Fax: (no fax number provided?)

E-MAIL: cadots@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Daniel J Cadotte

• Service address: 10861 Fence Row Drive

Service phone: 4402688169Account Number: 110072136416

# COMMENT DESCRIPTION:

In reference to ESP3 or Case #12-1230-EL-SSO and regarding PUCO approval of a proposed rate increase. My household does not agree that there PUCO should approve this 2014 increase. I live in an all electric home and can not afford, especially in this economy to absorb this type of proposed increase. Please take this into account in your hearings regarding this matter.

To: ContactThePUCO

Subject: 67425

Received: 6/24/2012 8:09:13 AM

Message:

WEB ID: 67425 AT:06-24-2012 at 08:09 AM

Related Case Number:

TYPE: comment

NAME: Mr. Jay Deford

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

- 10794 Meadow Trail
- Strongsville, Ohio 44149
- USA

### PHONE INFORMATION:

• Home: 440-238-5217

Alternative: 216-577-6788

• Fax: (no fax number provided?)

E-MAIL: j46b49@sbcglobal.net

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Jay DeFord

• Service address: 10794 Meadow Trail

• Service phone: 440-238-5217

Account Number: 110046847189

## **COMMENT DESCRIPTION:**

June 24, 2012

The Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793

Subject: Increasing Electric Rates – First Energy - ESP3 or Case # 12-1230-EL-SSO

Noted below is my input to the ever increasing electric rates by FirstEnergy. First, I'd like to say I'm a former employee of the Illuminating Company, Centerior Energy and FirstEnergy. As an employee of

the Illuminating Company and Centerior Energy we enjoyed a 35% discount on our electric usage, this discount was over and above the discount for our "all electric service" with CEI (the all electric discount was promised, by CEI, as long as the house we purchase remained all electric). Shortly after Ohio Edison acquired (1997) Centerior Energy and created FirstEnergy, FirstEnergy terminated the 35% employee discount but retained the all electric discount for its customers and employees, a discount "because your usage warrants it".

We owned our all electric house at 20269 White Bark Drive (Strongsville) from December, 1983 until August, 2008. We decided that we wanted to downsize; so we purchased a second all electric home at 10794 Meadow Trail (Strongsville) in May, 2006, prior to purchasing we called FirstEnergy customer service and were told on four separate occasions, by four different customer service personnel, that the "all electric discount would always be in place as long as the property remained all electric". We feel deceived by FirstEnergy and the PUCO for letting this happen to what we consider a valid verbal contract for electric services at a discounted all electric rate!

Since these rate issues have developed, the selling prices of homes in our neighborhood have fallen by over 20 to 25%. These reductions have had significant negative impacts on our schools and public services! And today, the selling prices of our homes have dropped even further.

What is happening today is a prime example of corporate greed and a desire, by FirstEnergy, to continue record growth, profits and expansion of their corporate empires at the cost of those customers who depend on them as their primary electric service/utility provider. This is a utility that wants to be number one and doesn't care who it negatively impacts, they should not be able to continue to pass costs off to their customers!

We look to you and your staff to restore, permanently modify and not allow perceived costs to be based along to it's customers. It's time for the PUCO and the Ohio Consumers Council to step up and become "watch dogs" and advocates for all Ohio residents.

Sincerely,

Jay and Beverly DeFord 10794 Meadow Trail Strongsville, Ohio 44149 FE Account Number 110046847189

To: ContactThePUCO Subject: 67426

Received: 6/24/2012 8:25:14 AM

Message:

WEB ID: 67426 AT:06-24-2012 at 08:25 AM

Related Case Number:

TYPE: complaint

NAME: Mr. John Davis

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 6187 Rosebelle Ave.
- North Ridgeville, Ohio 44039
- USA

### PHONE INFORMATION:

• Home: 440-327-6459

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: johnldavis@windstream.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: Ohio Edision (First Energy)

• Name on account: John Davis

Service address: 6187 Rosebelle Ave., N. Ridgeville, OH 44039

• Service phone: 44039

• Account Number: 110011587828

## **COMPLAINT DESCRIPTION:**

This is in reference to First Energy's new ESP3 or Case # 12-1230-EL-SSO. Please apply my comments to this case. I am an all electric home owner that is retired and on a fixed income and the increase that First Energy is requesting on the distribution of electric will very negatively impact me. I don't have the money to support First Energy everytime they decide to increase rates (distribution or generation). They have plenty of money that customers pay them. They don't need more money to pad their pockets. Please don't allow this rate increase to be passed. Thank you.

To: ContactThePUCO

Subject: 67427

Received: 6/24/2012 8:37:00 AM

Message:

WEB ID: 67427 AT:06-24-2012 at 08:36 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Karen Ita

**CONTACT SENDER? Yes** 

# MAILING ADDRESS:

- 32551 Sweetbriar Ct
- North Ridgeville, Ohio 44039
- USA

## PHONE INFORMATION:

• Home: 440-327-6323

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: krita0501@msn.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Karen Ita

• Service address: 32551 Sweetbriar Ct

• Service phone: ;440-327-6323

• Account Number: 11 00 12 3696 6 3

### COMPLAINT DESCRIPTION:

### Case # 12-1230-EL-SSO:

This will have a negative impact on my life style as I am an ALL ELECTRIC HOMEOWNER and am on a fixed income.

This increase will probably cause me to seek other housing.

To: ContactThePUCO

Subject: 67428

Received: 6/24/2012 8:54:17 AM

Message:

WEB ID: 67428 AT:06-24-2012 at 08:54 AM

Related Case Number:

TYPE: comment

NAME: Mr. THEODORE A. KURELA

CONTACT SENDER? No

### MAILING ADDRESS:

- 22355 BEECH CREEK TRL
- 22355 Beech Creek Trail
- Strongsville, Ohio 44149
- USA

### PHONE INFORMATION:

• Home: 4405724282

• Alternative: 4405724282

• Fax: (no fax number provided?)

E-MAIL: tedkurela@yahoo.com

INDUSTRY: Electric

## **ACCOUNT INFORMATION:**

• Company: Illuminating Co.

 Name on account: THEODORE A. KURELA Service address: 22355 Beech Creek Trail

• Service phone: 4405724282

Account Number: 110 026 844 560

### COMMENT DESCRIPTION:

I am concerned about the impact of First Energy's rate proposal on Ohio customers, and particularly concerned about the adverse impact on customers with all-electric service. I request that First Energy's proposal in new distribution costs from customers be DENIED!

To: ContactThePUCO

Subject: 67430

Received: 6/24/2012 8:56:02 AM

Message:

WEB ID: 67430 AT:06-24-2012 at 08:55 AM

Related Case Number:

TYPE: complaint

NAME: Mr. DENNIS BRION

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

- 5525 LAUBERT RD.
- ATWATER, Ohio 44201
- USA

### PHONE INFORMATION:

• Home: 330-697-3224

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: DENNISBRION@AOL.COM

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: FIRST ENERGY

Name on account: DENNIS AND TONI BRION

• Service address: 5525 LAUBERT RD.

Service phone: 330-697-3224(no account number provided?)

### COMPLAINT DESCRIPTION:

I AM FURIUS OVER FIRST ENERGY TRYING TO RAISE DISTRIBUTION RATES. IT IS NEVER ENDING, ARE WE EVER GOING TO GET BACK WHAT WE WERE PROMISED. BIG BUSINESS AND GOVERNMENT THINK THERE IS A NEVER ENDING SUPPLY OF MONEY, BUT NIETHER OF THEM CAN MANAGE OR LIVE ON THERE BUDGETS. SOMEONE NEEDS TO PROTECT THE CONSUMER FROM BEING GOUGED BY THE HUGE "GIANT" PROFIT COMPANIES.

THANK YOU,

**DENNIS BRION** 

To: ContactThePUCO

Subject: 67429

Received: 6/24/2012 8:56:02 AM

Message:

WEB ID: 67429 AT:06-24-2012 at 08:55 AM

#### Related Case Number:

TYPE: comment

NAME: Dr. Lawrence Frankel

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

• 7596 brigham rd

• Gates Mills, ohio 44040

USA

#### PHONE INFORMATION:

• Home: 440-423-4488

• Alternative: (no alternative phone provided?)

• Fax: 440684-4869

E-MAIL: frankelbunch@roadrunner.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Lawrence Frankel
Service address: 7596 Brigham Rd.

Service phone: 440-423-4488(no account number provided?)

### COMMENT DESCRIPTION:

This comment is in regards to Case # 12-1230-EL-SSO,FIrst Energy case ESP3. This fee increase will unfairly target us an as all electric home owner. We were originally promised reduced electric rates for being an all electric home. There was no time limit ever revealed for this courtesy. If this increase is allowed it could raise our rates some 25-30% which I feel is an unfair burden. It should not be approved. Lawrence Frankel

To: ContactThePUCO

Subject: 67431

Received: 6/24/2012 9:15:49 AM

Message:

WEB ID: 67431 AT:06-24-2012 at 09:15 AM

### Related Case Number:

TYPE: comment

NAME: Mr. Alan Georgio

CONTACT SENDER? No

### **MAILING ADDRESS:**

- 10947 Sand Creek Circle
- Strognsville, Ohio 44149
- USA

### PHONE INFORMATION:

• Home: 440-572-1882

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: argneka@yahoo.com

**INDUSTRY:**Electric

### ACCOUNT INFORMATION:

- Company: FirstEnergy
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

### COMMENT DESCRIPTION:

# Hello,

I think it is wrong how you the PUCO has allowed FirstEnergy screw us all electric home owners. I purchased my home with a guarantee of fixed rate pricing. The PUCO is wrong in this matter and has shown me that even though it's in writing. It does not matter. Such a sad time for Ohio because of people like you.

Regards, Alan

To: ContactThePUCO

Subject: 67432

Received: 6/24/2012 9:16:49 AM

Message:

WEB ID: 67432 AT:06-24-2012 at 09:16 AM

### Related Case Number:

TYPE: complaint

NAME: Mr. leonard bildstein

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 766 centennial st.
- geneva, Ohio 44041
- USA

## PHONE INFORMATION:

• Home: 440-466-5952

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

**INDUSTRY:**Electric

### ACCOUNT INFORMATION:

• Company: The Illuminating Company

• Name on account: leonard m bildstein Jr.

• Service address: 766 centennial st.

• Service phone: 440-466-5952

Account Number: 110 028 621 354

# COMPLAINT DESCRIPTION:

You allowed First Energy to take our All Electric Discount away that was suppose to be permanent, now your allowing them a rate increase up to 30% in Case#12-1230-ELSSO? Have you lost your mind!

To: ContactThePUCO

Subject: 67433

Received: 6/24/2012 9:31:20 AM

Message:

WEB ID: 67433 AT:06-24-2012 at 09:31 AM

Related Case Number:

TYPE: comment

NAME: Mr. Suzann Glenn

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 16946 Deer Path
- Strongsville, Ohio 44136
- USA

## PHONE INFORMATION:

- Home: 440 238-1621
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: Glennsljg@att.net

INDUSTRY:Electric

### ACCOUNT INFORMATION:

- Company: First energy
- Name on account: Geralf E Glenn
- Service address: 16946 Deer Path Dr
- Service phone: 440 238-1621
- (no account number provided?)

## COMMENT DESCRIPTION:

Please do not increase electric rates

To: ContactThePUCO Subject: 67434

Received: 6/24/2012 9:42:36 AM

Message:

WEB ID: 67434 AT:06-24-2012 at 09:42 AM

Related Case Number:

TYPE: comment

NAME: Ms. BEVERLY RUMINSKI

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

• 5184 N Barton Rd

N Ridgeville , Ohio 44039

USA

# PHONE INFORMATION:

• Home: (440) 353-0056

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: bevb555@aol.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Beverly Ruminski
Service address: 5184 N Barton Rd
Service phone: 440-353-0056
Account Number: 110012504632

### COMMENT DESCRIPTION:

I request that my comments be filed in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO: There are many seniors in my development... I'm 66 years old and struggling to retire, at which time I'll be on limited income. One of the reasons I bought a home in this development was the discount electric set-up...and fair price. It seems very dishonest to say... ok, we'll honor our past offers... then create "new" increases to sneak significant soaring elec. to those who would suffer from such an increase. It's unfair, and should not be allowed. This is the kind of thing that will force people on limited income to leave the area... and it will make selling homes more difficult. This week the Plain Dealer showed that Lorain Cty was the worst of 7 counties for lowering home value... and the worst decrease in sales price from 2011 sales. This county is suffering. We shouldn't have to be fighting the Elec Co. to keep their word and retain fair prices...

To: ContactThePUCO

Subject: 67435

Received: 6/24/2012 10:06:22 AM

Message:

WEB ID: 67435 AT:06-24-2012 at 10:06 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Sarah Barys

CONTACT SENDER? Yes

## **MAILING ADDRESS:**

- 16818 Walnut Creek Drive
- Strongsville, Ohio 44149
- USA

#### PHONE INFORMATION:

• Home: 440-572-0338

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: s2barys@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Edward Barys

• Service address: 16818 Walnut Creek Drive

Service phone: 440-572-0338(no account number provided?)

### COMMENT DESCRIPTION:

FirstEngery new ESP3 (case #12-1230-EL-SSO. My husband & I DO NOT want such a rate increase to be passed. This will have a negative effect on us and many. I am unemployed & my husband had to take large cut in pay. We are on a fixed budget NOW!! We urge you to put a STOP to this ASAP! The economy is terrible and this will have another negative impact for all, especially the ones on a fixed budget. Please help by saying NO.

To: ContactThePUCO

Subject: 67436

Received: 6/24/2012 10:09:38 AM

Message:

WEB ID: 67436 AT:06-24-2012 at 10:09 AM

Related Case Number:

TYPE: comment

NAME: Mr. Tim Wrenn

**CONTACT SENDER?** Yes

#### MAILING ADDRESS:

- 7106 Strecker Rd
- Monroeville, Ohio 44847
- USA

### PHONE INFORMATION:

• Home: 419-359-1543

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: twrenn@thewavz.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

• Company: First Energy-Distribution/ Duke Energy-supplier

Name on account: Tim Wrenn
Service address: 7106 Strecker Rd
Service phone: 419-359-1543
Account Number: 110011125397

### COMMENT DESCRIPTION:

I would like to take a quick moment to vehemently protest the proposal by First Energy to once again raise electric rates, this time being done through the distribution side. I believe it is known as "ESP3", or case # 12-1230-EL-SSO. Clearly, this is yet another effort to squeeze as much out of the consumer now that they have a little bit of competition from other companies. This outfit is determined to drag as much money out of people's pockets into their pockets as they possibly can. This can almost be viewed as an act of retribution, in my not so humble opinion. But seriously, as one of thousands of retirees on fixed incomes, and in an all electric home, ANY rate increase at this time would be devastating. And, a 25% increase as possibly it could be, would simply mean we will have to sell our house and try to figure out

where else we can afford to live. Not a pretty idea. And rest assured, there are plenty other people in this same position, though you will never hear from them.

Make these people "find revenue" some other way, such as cutting down on internal costs...i.e. huge salaries, waste, etc. like other companies and even private individuals have done. We're sick and tired of being held hostage by rich, greedy companies who just decide they need more money whenever they want.

To: ContactThePUCO

Subject: 67437

Received: 6/24/2012 10:32:24 AM

Message:

WEB ID: 67437 AT:06-24-2012 at 10:32 AM

### Related Case Number:

TYPE: comment

NAME: Mr. Ed Bueche

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

- 32362 Birchwood Lane
- 32362 Birchwood Lane
- Avon Lake, Ohio 44012
- USA

## PHONE INFORMATION:

• Home: 4409337877

• Alternative: 4409337877

• Fax: (no fax number provided?)

E-MAIL: ejbueche@wowway.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: CEI

· Name on account: Ed Bueche

• Service address: 32362 Birchwood Lane

Service phone: 4409337877(no account number provided?)

### COMMENT DESCRIPTION:

Re: Case #12-1230-EL-SSO

As an All-Electric home owner, I am deeply concerned over First Energy's subject rate increase request. I understand in will increase my electric bill by 25 to 30%.

I petition you to deny this request.

To: ContactThePUCO Subject: 67438

Received: 6/24/2012 10:35:54 AM

Message:

WEB ID: 67438 AT:06-24-2012 at 10:35 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Pamela Palermo

**CONTACT SENDER? No** 

#### MAILING ADDRESS:

PO Box 471

- 7263 Pasadena Avenue
- North, Ohio 44068
- USA

### PHONE INFORMATION:

• Home: 440-224-3299

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: pam@thewoodenapple.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

#### COMMENT DESCRIPTION:

I urge you not to pass the increase in distribution rates that First Energy is proposing and being heard under ESP3. These rate increases will not only adversely affect consumers of electricity, but it will have a very detrimental effect on those consumers who own all-electric homes; which I am.

Not only are these rates exorbitant, but they are simply another way around what all-electric homeowners fought so very hard to stop, and that is increases in electricity rates that would cause hardships for many and make it extremely difficult for all-electric homeowners a) to pay their electricity bills, b) maintain a value for their property, or c) make it difficult with a high electricity cost to heat or cool a home if they are seeking to sell their property.

When will utility companies have enough? These proposed hikes in distribution rates should not be approved!

To: ContactThePUCO

Subject: 67439

Received: 6/24/2012 10:36:09 AM

Message:

WEB ID: 67439 AT:06-24-2012 at 10:35 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Margaret Gift

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

• 7621 eagle mills rd.

Waite Hill, Ohio 44094

USA

#### PHONE INFORMATION:

Home: 440-256-2666
Alternative: 216-780-1617
Fax: (no fax number provided?)

E-MAIL: Peggift1@gmail.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: illuminating co.Name on account: Richard Gift

• Service address: 7621 eagle mills rd. Waite hill, oh 44094

Service phone: 440-256-2666Account Number: 110 030 325 051

### COMPLAINT DESCRIPTION:

We are all electric customers that obviously include heating our home with electricity. We were promised the all electric rate that is slowly being taken away from us. Our heating bill for one month was \$1800.00 in January 2010 when the discount was taken away. We cannot begin to sell our home with these kinds of bills. Converting to gas is extremely expensive. We bought this house knowing with the discount we could afford to live here and were assured in 2003 when we bought the home this would continue. We never would have bought the home knowing what is happening to our rates. FE offered these rates when they needed our business,. With the housing market what it is, we can't GIVE our home away. Please don't let FE raise the distribution rates! I have been to many of these meetings, and people are living in freezing homes, especially the elderly. the stories are heartbreaking Increasing our bills by 30% will kill us. FE ESP3 or Case# 12-1230-EL-SSO Thank you, Peg Gift

To: ContactThePUCO

Subject: 67440

Received: 6/24/2012 10:49:40 AM

Message:

WEB ID: 67440 AT:06-24-2012 at 10:49 AM

Related Case Number:

TYPE: comment

NAME: Ms. Gail Larson

**CONTACT SENDER?** Yes

#### **MAILING ADDRESS:**

- 3200 State Road
- Rock Creek, Ohio 44084
- USA

### PHONE INFORMATION:

• Home: (253)691-2714

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: gaillee49@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: The Illuminating Company AKA First Energy

• Name on account: Gail L Larson

Service address: 3200 State Road, Rock Creek, Ohio 44084

Service phone: 253-691-2714Account Number: 110058124154

### **COMMENT DESCRIPTION:**

Regarding ESP3 or Case#12-1230-EL-SSO: Please do NOT let First Energy do this to us, again! We worked so hard to bring our KWH usage to your attention on the last rate filing. My husband and I own an all electric home with no duct work and therefore no access to alternative fuel sources. In the past 12 months, we have used 21000 KWHs of electricity. Please remember this was a mild winter. We used 4438 KWHs Jan. to Feb. 2012. In 2011, we used 5040 KWHs. Whenever you allow First Energy to charge us by the "Volumetric" approach, AKA the more we use, the more expensive the KWH, you hurt us immensely. Why can't PUCO make First Energy charge everyone the same rate per KWH, regardless of volume? That would be fair. I hope the PUCO commissioners will calculate a bill from an All Electric consumer to see how egregious the volumetric rates become. Thank You.

To: ContactThePUCO

Subject: 67441

Received: 6/24/2012 11:24:42 AM

Message:

WEB ID: 67441 AT:06-24-2012 at 11:24 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Gayle SANTAVICCA

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 250 DEER DR
- CHARDON, Ohio 44024
- USA

#### PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: genegayle@hotmail.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Illuminating Co

Name on account: Gene SantaviccaService address: 250 Deer Chardon,oh

• Service phone: 440-28602505

Account Number: 110 049-531-889

### COMMENT DESCRIPTION:

I CAN'T BELIEVE THIS IS COMING UP AGAIN...ESP3 BILL IS VERY DISTURBING FOR US. WE CAN NOT AFFORD THIS KIND OF INCREASE. WHEN DO WE HAVE A SAY ON WHAT HAPPENS TO OUR COST'S?? PLEASE DO WHATEVER YOU CAN TO STOP THIS BILL. IT IS VERY UNFAIR, NOT ONLY TO SENIORS LIKE US, BUT TO NEW ALL ELECTRIC HOMEOWNERS WHO WERE PROMISED DISCOUNTS. AGAIN, THANK YOU FOR YOUR CONSIDERATION, AND PLEASE HELP US. MR.& MRS. GENE SANTAVICCA

To: ContactThePUCO

Subject: 67442

Received: 6/24/2012 12:12:59 PM

Message:

WEB ID: 67442 AT:06-24-2012 at 12:12 PM

#### Related Case Number:

TYPE: comment

NAME: Mr. Nicholas Coby

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

- 4320 Creek Rd
- Conneaut, Ohio 44030
- USA

### PHONE INFORMATION:

Home: (440)599-8639Alternative: N/A

• Fax: N/A

E-MAIL: ncolby47@gmail.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- Company: The Illuminating Co. (A FirstEnergy Co.)
- Name on account: Nicholas J. Colby
- Service address: 4320 Creek Rd., Conneaut, Ohio 44030
- Service phone: (440)599-8639

# Account Number: 110 028 194 188

### COMMENT DESCRIPTION:

RE: FirstEnergy's new ESP3 AKA:Case#12-1230-EL-SSO

Please do not allow the new FirstEnergy rate increase to be permitted. As a FirstEnergy "All Electric Home Owner" for over 35 years and retired on a fixed income this would be financially devastating to the health and welfare of my family.

Thank you

Mr. & Mrs Nicholas J. Colby

To: ContactThePUCO

Subject: 67443

Received: 6/24/2012 12:15:45 PM

Message:

WEB ID: 67443 AT:06-24-2012 at 12:15 PM

Related Case Number:

TYPE: comment

NAME: Mr. Edmund Harbart

**CONTACT SENDER?** Yes

# **MAILING ADDRESS:**

21745 Oak Bark Trl.

• Strongsville, Ohio 44149-2219

• USA

## PHONE INFORMATION:

Home: 440/572-2609
Alternative: 330/715-2024
Fax: (no fax number provided?)

E-MAIL: bart5@att.net

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: CEI/First Energy

• Name on account: Edmund A. Harbart

• Service address: 21745 Oak Bark Trl., Strongsville, OH 44149

Service phone: 440-572-2609Account Number: 110025620300

## COMMENT DESCRIPTION:

It is not right for First Energy to be allowed to rase their rates. They broke there promise to us All Electric Home owners and now they want to give it back any way they can. PUCO it is your job to protect the Ohio residents and you have failed us in the past. Now is the time to stand up for the people of OHIO and defeat the price increase that First Energy is trying to put on us.

To: ContactThePUCO

Subject: 67444

Received: 6/24/2012 12:16:45 PM

Message:

WEB ID: 67444 AT:06-24-2012 at 12:16 PM

Related Case Number:

TYPE: comment

NAME: Mr. Steve & Diana Martony

**CONTACT SENDER?** Yes

#### MAILING ADDRESS:

5935 Dewey Rd.,

Madison, Ohio 44057

USA

### PHONE INFORMATION:

Home: 440-298-3498

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jester44057@yahoo.com

INDUSTRY: Electric

### **ACCOUNT INFORMATION:**

• Company: The Illuminating Co.

• Name on account: Diana J. Martony

Service address: 5935 Dewey Rd., Madison, OH. 44057

• Service phone: 1-440-298-3498

Account Number: 110-028-089-495

### COMMENT DESCRIPTION:

My comment, which is a major concern to my husband and I, is regarding FirstEnergy's new proposed rate case plan to raise electric distribution consumer prices by 25 to 30% beginning in 2014.

Steve and I built this home (all-electric) based on promises that FirstEnergy made at the time of construction. These promises included affordability of an all-electric home. FirstEnergy knew that this was to be our retirement home, so affordability was the main issue when power for this home was "pitched" by their sales people.

Since that time, we have faced several broken promises by them, all in an effort by them to make us pay for their poor budgeting, and planning mistakes, too numerous to list!! Now, comes this incredible \$405 million dollar distribution cost rider that they want you to pass.

You have "caved" in to them, regarding some of the other "bone-head" requests they consistantly bring forth to break the backs of retired people, such as us! This time, the husband and I are insisting (not asking) that you side with the people you are supposed to represent, and not allow this rate increase to happen.

My last comment, after I request that this be filed in the case for FirstEnergy's new ESP3 or Case #12-1230-EL-SSO, is in the form of a question?

How many of you (the PUCO board)have All-Electric homes that you live in, now, and are on fixed Social Security incomes??? Think about it, folks!! This could easily be you, emailing, a few years from now!!

Sincerely,

Diana & Steve Martony

To: ContactThePUCO

Subject: 67445

Received: 6/24/2012 12:23:01 PM

Message:

WEB ID: 67445 AT:06-24-2012 at 12:22 PM

Related Case Number:

TYPE: comment

NAME: Mr. Frank Vlchek

CONTACT SENDER? No

### MAILING ADDRESS:

- 6298 Dewey Rd
- madison, Ohio 44057
- USA

### PHONE INFORMATION:

- Home: 440 298-1544
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: vlchekft@mailbag.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Frank T Vlchek
Service address: 6298 Dewey Rd
Service phone: 440-298-1544
Account Number: 110 028 767 496

### COMMENT DESCRIPTION:

Please file these comments on Case #12-1230-EL-SSO Concerning case# 12-1230-EL-SSO, First Energy's request for 25-30% increase for distribution rate. As an all electric home owner, once again, we get screwed. Because the rate increase is based on kilowatts used and we use much more than the average non-all electric home we end up paying a much larger percentage of the increase. This appears to be First Energy trying to make up for lost revenue due to competition and people buying their electricity from other companies. Because they don't want to fairly compete on generation, they figure they can just rake in more money from the part of the electric equation they have a monopoly on, the distribution. Raising that rate by one quarter to one third by 2014 is way out of line. Instead of pouting over lost revenues, tell First Energy to compete fairly and earn the trust of the consumer not connive on ways to get their money one way or another. In other words PUCO, deny their request for a rate increase.

To: ContactThePUCO

Subject: 67446

Received: 6/24/2012 12:54:32 PM

Message:

WEB ID: 67446 AT:06-24-2012 at 12:54 PM

Related Case Number:

TYPE: comment

NAME: Mr. Thomas A Lawell

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 32665 DEERSPRING CT
- NORTH RIDGEVILLE, Ohio 44039
- USA

### PHONE INFORMATION:

• Home: (440) 223-7802

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: talawell@oh.rr.com

INDUSTRY: Electric

# **ACCOUNT INFORMATION:**

- Company: FIRST ENERGY
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## **COMMENT DESCRIPTION:**

Since I have no choice in my electricity distributor, (a regulated monopoly) I expect my State Utility WatchDogs to be especially vigilant in regards to the recent rate increase proposals. Enough is Enough! I know the governor expects you to take care of me as he decided that the Consumer Protection Agency was over funded. Thank you for your attention.

To: ContactThePUCO

Subject: 67447

Received: 6/24/2012 1:03:18 PM

Message:

WEB ID: 67447 AT:06-24-2012 at 01:03 PM

### Related Case Number:

TYPE: comment

NAME: Mr. David Thomson

CONTACT SENDER? No

### **MAILING ADDRESS:**

- 32673 Millwood Circle
- North Ridgeville, Ohio 44039
- USA

### PHONE INFORMATION:

Home: 440 327 6288

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: cleveindian44@oh.rr.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Ohio Edison

Name on account: David B. Thomson
Service address: 32673 Millwood Circle

• Service phone: 440 327 6288

Account Number: 110 012 433 394

## **COMMENT DESCRIPTION:**

Being retired and on Disability we can't afford any kind of rate increase Thank you for your expected help.

To: ContactThePUCO

Subject: 67449

Received: 6/24/2012 1:58:21 PM

Message:

WEB ID: 67449 AT:06-24-2012 at 01:58 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Katherine Daniels

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

• 13282 Olympus Way

• Strongsville, Ohio 44149

USA

### PHONE INFORMATION:

• Home: 440-334-8318

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: danielkitsy@sbcglobal.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy

Name on account: Katherine Daniels/Margaret Luce

Service address: 13282 Olympus Way

• Service phone: 440-238-7742

Account Number: 110 025 753 689

## **COMPLAINT DESCRIPTION:**

I understand FE is again requesting a significant price increase to pass along to the ever weary victums in NE Oh. Maybe they should have saved their money and not bought Allegheny. Maybe they should tighten their belts and stop all the perks and bonuses for the leaders, and just once try living in the real world like the rest of us do that do not live with lavish retirements and adequate COL adjustments. The problems lies with a country that thinks the sky is the limit for profits instead of something reasonable. Vote NO please to stop this insanity!!!!! No more increases allowed for their greed! Katherine Daniels

To: ContactThePUCO

Subject: 67450

Received: 6/24/2012 2:05:06 PM

Message:

WEB ID: 67450 AT:06-24-2012 at 02:05 PM

Related Case Number:

TYPE: comment

NAME: Mr. John Petrunak

CONTACT SENDER? No

### **MAILING ADDRESS:**

- 2809 Fleger Drive
- Parma, Ohio 44134
- USA

### PHONE INFORMATION:

Home: 440-842-5921

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jpetrunak@cox.net

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy SolutionsName on account: John Petrunak

Service address: 2809 Fleger Drive, Parma, OH 44134

Service phone: 440-842-5921Account Number: 110026310109

### COMMENT DESCRIPTION:

I am writing to urge the PUCO to reject Case 12-1230-EL-550 by First Energy Solutions to increase the distribution rate of electricity by 30% over the next few years. FES has proven over and over again that it cannot be trusted. Poor management, maintenance and lack of a forward vision has caused FES to mismanage the grid. With some conpetition from Duke Energy and AEP now available for electric power, FES is now trying to keep it substantial profit margin by increasing the distribution rates. It time for your the PUCO to stand with consumers on this unjustifed rate request.

To: ContactThePUCO

Subject: 67451

Received: 6/24/2012 2:15:37 PM

Message:

WEB ID: 67451 AT:06-24-2012 at 02:15 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Luretta Grossman

CONTACT SENDER? No

### **MAILING ADDRESS:**

- 12284 Kronos Ct.
- Strongsville, Ohio 44149
- USA

### PHONE INFORMATION:

• Home: 440-846-8116

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: BoarYear@aol.com

**INDUSTRY:**Electric

### ACCOUNT INFORMATION:

Company: The Illuminating CO.

• Name on account: Luretta J.Grossman

• Service address: 12284 Kronos Ct.

• Service phone: 1-=800-589-3101

Account Number: 110-026-710-571

### COMPLAINT DESCRIPTION:

I am in disbelief that we are still at the mercy of First Energy after all we have done to reduce our electric bills. I now Duke Energy as my supplier. Please help us to keep our homes!

To: ContactThePUCO

Subject: 67452

Received: 6/24/2012 2:39:53 PM

Message:

WEB ID: 67452 AT:06-24-2012 at 02:39 PM

Related Case Number:

TYPE: comment

NAME: Mr. Stephen wright

CONTACT SENDER? No

### **MAILING ADDRESS:**

- 32616 Englewood Court
- north ridgeville, Ohio 44039
- USA

## PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: cobalt88hd@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Stephen E. Wright
- · Service address: Same
- (no service phone number provided?)
- (no account number provided?)

#### COMMENT DESCRIPTION:

As a First Energy customer and own an all electric home My concern is with First Energy's case# 12-1230-ELSSO Proposed distribution rate hike. I have been told that this rate hike could raise my electric rates by as much as 30 percent or more. Its bad enough that in todays economic climate its is very hard to sell your home with out taking a fincial beating. All electric homes suffer in that we have no alterntive. There is no natural gas lines run anywhere in our developement. I'm at the point in my life where I want ot retire in the next 5 years and don't want to be left holding an Albatross that no one want because they can't affort to pay the electric bill. We were promised these rates by First Enery and they should be held responsible to honor their promise.

Thank You

Stephen Wright

To: ContactThePUCO

Subject: 67453

Received: 6/24/2012 2:58:10 PM

Message:

WEB ID: 67453 AT:06-24-2012 at 02:58 PM

Related Case Number:

TYPE: comment

NAME: Ms. Carla Mitchell

**CONTACT SENDER?** Yes

### **MAILING ADDRESS:**

• 4404 Woodridge Dr.

Sandusky, Ohio 44870

USA

## PHONE INFORMATION:

• Home: 419-621-7473

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Cjmgreen@aol.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Harold W. Mitchell

Service address: 4404 Woodridge Dr., Sandusky, OH 44870

• Service phone: 419-621-7473

Account Number: 110 010 477 245

## **COMMENT DESCRIPTION:**

PLEASE, do not approve First Energy's ESP3. It is bad enough that they renigged on there discount promise for all electric homes, now they want to raise our distribution rates 25-30%. This is outrageous. It makes me want to push my condo development into running gas lines back here. Most of us, including me, are retired and on fixed incomes. Our economy is causing enough stress on our budgets without this, too. I chose all electric becuse of the effeciency, cleanliness, flexibility in ususage, and the cost. Again, PLEASE, say NO to First Energy's ESP3, and don't allow them raise our distribution rates.

To: ContactThePUCO

Subject: 67454

Received: 6/24/2012 2:59:10 PM

Message:

WEB ID: 67454 AT:06-24-2012 at 02:59 PM

Related Case Number:

TYPE: comment

NAME: Ms. Kathleen Spore

**CONTACT SENDER?** Yes

### **MAILING ADDRESS:**

- 500 West Jackson
- Conneaut, Ohio 44030

USA.

### PHONE INFORMATION:

Home: 4405933328

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: cityslicker1950kc@yahoo.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Kathleen M Spore • Service address: 500 W. Jackson • Service phone: 4405933328

Account Number: 11 00 39 7259 7 0

## **COMMENT DESCRIPTION:**

The reason I am writing you is plain and simple. I want you to know I am in complete opposition to the Distribution Rate increase that First Energy is going to go after in 2014. I am an all electric home owner and have been retired for five and a half years and need you to know that we can no longer afford their gouging their customers. Please address this issue in favor of the consumer. It is the only fair and just thing to do. Sincerely Kathleen Spore

To: ContactThePUCO

Subject: 67455

Received: 6/24/2012 2:59:40 PM

Message:

WEB ID: 67455 AT:06-24-2012 at 02:59 PM

Related Case Number:

TYPE: comment

NAME: Mr. Larry Baker

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 11098 Crackel Rd
- Auburn twp, Ohio 44023
- USA

### PHONE INFORMATION:

• Home: 440-543-7671

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: lbaker1234@hotmail.com

INDUSTRY: Electric

# **ACCOUNT INFORMATION:**

Company: First Energy

Name on account: Lawrence Baker
Service address: 11098 Crackel Rd

• Service phone: 440-543-7671

• (no account number provided?)

## **COMMENT DESCRIPTION:**

WHY DO YOU CONTINUE TO ALLOW FIRST ENERGY TO CONTINUE TO RAISE THEIR DISTRIBUTION RATES THEY HAVE DONE NOTHING TO DESERVE THIS THEY DO NOT REPAIR OR TAKE CARE OF LINES OR DESERVE EXTRA PAY FOR POOR SEVICE.

To: ContactThePUCO

Subject: 67456

Received: 6/24/2012 3:13:12 PM

Message:

WEB ID: 67456 AT:06-24-2012 at 03:12 PM

Related Case Number:

TYPE: comment

NAME: Mr. james t. reed

**CONTACT SENDER?** Yes

### **MAILING ADDRESS:**

• 9290 kingsley dr.

• chagrin falls, Ohio 44023

USA

### PHONE INFORMATION:

Home: 440-543-9158

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dublin@windstream.net

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: first energy

Name on account: d. jean wurst
Service address: 9290 kingsley dr.
Service phone: 440-543-9158

Account Number: 100 024 891 290

## **COMMENT DESCRIPTION:**

please "DO NOT" allow first energy to have the rate increase they are asking for, our "all" electric house we have has taken a large hit on it's value. in fact we could not sell our house if we wanted too. this dist. rate increase they want is only because they "NOW" have some real competition! from companies like duke energy. the average homeowner like us can not afford a rate increase of any sort!!!!

To: ContactThePUCO

Subject: 67457

Received: 6/24/2012 3:45:28 PM

Message:

WEB ID: 67457 AT:06-24-2012 at 03:45 PM

Related Case Number:

TYPE: comment

NAME: Ms. Christine Frantz

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 21300 Timber Oak Ct.
- Strongsville, Ohio 44149
- USA

### PHONE INFORMATION:

Home: (440) 572-1976
Alternative: (440) 666-4719
Fax: (no fax number provided?)

E-MAIL: chrisf52@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: Duke/First EnergyName on account: Carol Connor

Service address: 21300 Timber Oak. St. Strongsville OH 44149

Service phone: 440-572-1976Account Number: 110 032 202 043

## **COMMENT DESCRIPTION:**

To whom it my concern, As a resident of an all electric home who has been through a year of writing letters and attending meetings to limit the increase in our electric bills, I am appalled to see the electric company now trying to raise rates on distribution rates. There are many people in my neighborhood and throughout Ohio who cannot afford to pay even more for electric bills. I am a retired teacher and am physically disabled. I have no way to make additional income, and my income is fixed. Please don't allow this greed to continue. It is difficult to feel so helpless. Thank you for your attention. Christine Frantz

To: ContactThePUCO

Subject: 67458

Received: 6/24/2012 3:55:14 PM

Message:

WEB ID: 67458 AT:06-24-2012 at 03:55 PM

Related Case Number:

TYPE: comment

NAME: Mr. John Vourliotis

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 12765 Olympus Way
- Strongsville, Ohio 44149
- USA

#### PHONE INFORMATION:

• Home: (440) 878-1939

• Alternative: (no alternative phone provided?)

• Fax: (440)878-1939

E-MAIL: invathi@att.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy

Name on account: John VourliotisService address: 12765 Olympus Way

Service phone: (440)878-1939Account Number: 126109411

# **COMMENT DESCRIPTION:**

I do not want such a rate increase to be passed due to being 74 years old and on a limited budget and an All Electric Home Owner. Please stop this from any increases and happening. I moved into this development for the safety and cost of electricity. With all the explosions of Gas in homes, I want to live in safety not in a home that always may have the threat of an explosion. GAS IS CLEANER AND BETTER FOR OLDER PEOPLE WITH BREATHING PROBLEMS. My life is too short now and my budget also. Please stop this onslot of greedness and uncaring for the people like me. Thank you for listening and STOP THE ONSLOT OF A RATE INCREASE. JOHN VOURLIOTIS

To: ContactThePUCO

Subject: 67459

Received: 6/24/2012 4:32:31 PM

Message:

WEB ID: 67459 AT:06-24-2012 at 04:32 PM

## Related Case Number:

TYPE: comment

NAME: Mrs. Lorraine Centrone

**CONTACT SENDER?** Yes

### **MAILING ADDRESS:**

- 13920 Olde Orchard Road
- Strongsville, Ohio 44136
- USA

## PHONE INFORMATION:

Home: 440-268-0247

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jlcentrone@adelphia.net

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Lorraine M. Centrone
Service address: 13920 Olde Orchard Road

• Service phone: 440-268-0247

• Account Number: 110049248674

# COMMENT DESCRIPTION:

Regarding: Case # 12-1230-EL-SSO or ESP3 Testimony

## Dear PUCO Representative:

I own an all electric home and therefore I am opposed to the First Energy rate plan increase. I am requesting PUCO to reject this plan. The FirstEnergy proposal to collect up to \$405 million in new distribution costs from customers should be denied. This increase would place undue financial hardship on the all electric homeowner by increased electric costs and further lowering property values. I believe

the all electric homeowner would be unfairly penalized, since these homes use more kwh annually then gas heating customers. PUCO should deny this unreasonable FirstEnergy request to protect the all electric consumers from inequitable energy costing policies.

Thank you,

Lorraine M. Centrone

To: ContactThePUCO

Subject: 67460

Received: 6/24/2012 4:54:47 PM

Message:

WEB ID: 67460 AT:06-24-2012 at 04:54 PM

Related Case Number:

TYPE: comment

NAME: Mr. Frank Guarnera

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 16904 Falmouth Drive
- Strongsville, Ohio 44136
- USA

### PHONE INFORMATION:

• Home: 440-799-1102

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: frank guarnera@yahoo.com

**INDUSTRY:**Electric

### ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Frank Guarnera
- Service address: 16904 Falmouth Drive Strongsville Ohio
- Service phone: 440-799-1102
- (no account number provided?)

### COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO

I must urge the PUCO to deny First Energy's request to increase rates for all electric customers. This increase will put me back in the same situation I was in 2 years when I had to decide to pay my mortgage or my electric bill. First Energy already won the right to end our discount and now they want to increase our rates. I am tired of First Energy trying to take advantage of their customers while the PUCO sits back and does nothing. For once I wish the PUCO would not cave to the pressure of big business and stand up for the consumer. I emplore the PUCO to do the right thing and not approve this request from First Energy.

To: ContactThePUCO

Subject: 67461

Received: 6/24/2012 5:11:48 PM

Message:

WEB ID: 67461 AT:06-24-2012 at 05:11 PM

# Related Case Number:

TYPE: comment

NAME: Mr. Andrew Kavc

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 3054 Station Rd.
- Medina, Ohio 44256
- USA

## PHONE INFORMATION:

• Home: (330) 723-3470

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: kavcson@zoominternet.net

INDUSTRY: Electric

### **ACCOUNT INFORMATION:**

Company: Ohio Energy

Name on account: Andrew Kave
Service address: 3054 Station Rd.
Service phone: 330 723 3470

Account Number: 110 010 091 533

### COMMENT DESCRIPTION:

Ohio Edison promised thousands of people if you go all electric homes. we will give you a great discount. Never to be taken away. when I had my home built, I did and installed everything they said to do, I even had a Dencor demand unit (extra \$1500.00) installed. As they recommended. Then one day I received my electric bill (a whole lot higher) I called Ohio Edison and asked why the high bill, the rep. said, they discontinued the discount. I told the rep. about the discount. He said did you get it in writing. NO, to bad, we don't need any more rate hikes THANK YOU Andrew Kave

To: ContactThePUCO

Subject: 67462

Received: 6/24/2012 5:20:49 PM

Message:

WEB ID: 67462 AT:06-24-2012 at 05:20 PM

## Related Case Number:

TYPE: comment

NAME: Ms. Debi Birch

**CONTACT SENDER? Yes** 

# MAILING ADDRESS:

- 32595 Greenwood dr
- Avon Lake, Ohio 44012
- USA

### PHONE INFORMATION:

• Home: 4409337680

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: birchdebi@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

- Company: Illumanting Company
- Name on account: Debi birch
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## COMMENT DESCRIPTION:

I am calling to ask you please do not take away our discount for all electric homes. the econmony is so doing bad and to add another expense gets to point of not being keep my house warm for my kids..I am single parent who fight for the house now being screwed over the priced of electric....I am asking PLEASE do not take away our discount.....

To: ContactThePUCO

**Subject: 67463** 

Received: 6/24/2012 5:30:20 PM

Message:

WEB ID: 67463 AT:06-24-2012 at 05:30 PM

#### Related Case Number:

TYPE: comment

NAME: Mr. William Bruton

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 12640 Ionia Court
- Strongsville, Ohio 44149-3233
- USA

### PHONE INFORMATION:

• Home: (440)878-9960

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: wmbruton@juno.com

**INDUSTRY:**Electric

## ACCOUNT INFORMATION:

• Company: The Illuminating Co.

Name on account: William M. Bruton
Service address: 12640 Ionia Court
Service phone: (440)878-9960
Account Number: 110 025 559 029

## COMMENT DESCRIPTION:

ESP3 - Case # 12-1230-EL-SSO

I am a senior citizen in an all-electric home in an all-electric, over-55, residential community.

Here we go again! many of us cannot afford the electric rates established in 2009-2010. We also are expecting the all-electric home values to plummet, when the temporary delivery discounts start to disappear next year. Now First Energy, which seems to be doing quite well financially, wants to increase rates again that would hit the all-electric homeowner the hardest.

Please don't accept First Energy's request for more electric rate increases without very careful scrutiny.	

To: ContactThePUCO

Subject: 67464

Received: 6/24/2012 5:43:21 PM

Message:

WEB ID: 67464 AT:06-24-2012 at 05:43 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. margaret Zarick

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

- 10293 Maple Branch Trail
- Stongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: (440)238-1419

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mbzee@ameritech.net

INDUSTRY: Electric

### **ACCOUNT INFORMATION:**

Company: First Energy

• Name on account: Robert S. Zarick

• Service address: 10293 Maple Branch Trail

Service phone: (440)238-1419Account Number: 110026896016

# COMPLAINT DESCRIPTION:

First Energy has submitted another rate plan which will severely impact all electric homeowners such as us. The case is #12-1230-ELSSO. 2 years ago our bills became severely high & impacted the future sale of our homes. An estimated increase of 30% will impact home sales again as well as our budgets & the ability to heat our homes adequately in the winter.

Many businesses & industries receive special rate reductions. Why is that same principle applied to all electric homes? Please consider the all electric homeowner as this rate increase is debated.

To: ContactThePUCO

Subject: 67465

Received: 6/24/2012 5:45:52 PM

Message:

WEB ID: 67465 AT:06-24-2012 at 05:45 PM

#### Related Case Number:

TYPE: comment

NAME: Ms. Janet Sullivan

CONTACT SENDER? No

#### **MAILING ADDRESS:**

- 3063 Gale Rd
- 3063 Gale Rd
- Willoughby , Ohio 44094
- USA

### PHONE INFORMATION:

• Home: (440) 951-7681

Alternative: (440) 382-7298Fax: (no fax number provided?)

E-MAIL: janet 0126@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy

Name on account: Janet Sullivan
Service address: 3063 Gale Rd
Service phone: (440)951-7681
Account Number: 110024975283

### COMMENT DESCRIPTION:

I am writing to protest First Energy's proposed rate increase. I am an all electric home owner and this increase will impact me significantly. I am requesting my comments be filed in the case for First energy's new ESP3 or case #12-1230-EL-SSO. As a single parent, this increase will have a negative impact on both me and my children. Please consider the burden this increase will place on everyone involved.

To: ContactThePUCO Subject: 67466

Received: 6/24/2012 6:34:54 PM

Message:

WEB ID: 67466 AT:06-24-2012 at 06:34 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Debbie Fisher

CONTACT SENDER? No

#### MAILING ADDRESS:

- 1316 W. 37th St.
- Lorain, Ohio 44053
- USA

## PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: debfisher2005@yahoo.com

**INDUSTRY:**Electric

#### ACCOUNT INFORMATION:

Company: Ohio Edison

Name on account: Debbie Fisher
Service address: 1316 W. 37th St.
(no service phone number provided?)
Account Number: 110 011 849 582

### COMPLAINT DESCRIPTION:

I have been unemployed 3 times in the last 6 years. I have an all-electric home. I cannot afford my electric bill to increase 25%-30% starting in 2014. I totally disagree about raising the distrubrtion rate. ESP3 or Case #112-1230EL550 please do not pass this case, or bill. Thank you Debbie Fisher

To: ContactThePUCO

Subject: 67467

Received: 6/24/2012 6:35:39 PM

Message:

WEB ID: 67467 AT:06-24-2012 at 06:35 PM

Related Case Number:

TYPE: comment

NAME: Mr. Frank Cotturo

CONTACT SENDER? No

#### **MAILING ADDRESS:**

- (NO CITY?), Ohio (NO ZIP??)
- USA

## PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: fcotturo@hotmail.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Frank Cotturo
- Service address: 7450 Leroy Thompson Rd Thompson, Ohio 44086
- (no service phone number provided?)
- Account Number: All-electric home

# COMMENT DESCRIPTION:

Please stop First Energy's ESP3 plan from increasing our all-electric home rates again. We cannot keep up with the rate increases you allowed last year, and now, this new one. We will be paying hundreds of dollars more out of our retirement income, and the money just isn't there.

To: ContactThePUCO

Subject: 67468

Received: 6/24/2012 7:10:11 PM

Message:

WEB ID: 67468 AT:06-24-2012 at 07:10 PM

Related Case Number:

TYPE: comment

NAME: Mr. Gary Freeh

CONTACT SENDER? No

## **MAILING ADDRESS:**

- 32430 Bluffstone Circle
- North Ridgeville, Ohio 44039
- USA

#### PHONE INFORMATION:

• Home: (440) 748-1124

• Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: Freehbird@oh.rr.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Gary Freeh

Service address: 32430 Bluffstone Cicele, North Ridgeville

• Service phone: 440-748-1124

• (no account number provided?)

### **COMMENT DESCRIPTION:**

Please file this comment under ESP3. I am a First Energy customer with an all electric home. My neighbors and I do not have the ability to hook up to gas so we are at the mercy of the monopoly known as First Energy. We were promised a discounted rate when our homes were built, and that is being taken away. This has got to stop. Please do no allow First Energy to take advantage of us again by raising ths distribution costs. This is not right, and we have been through enough.

To: ContactThePUCO

Subject: 67469

Received: 6/24/2012 7:12:12 PM

Message:

WEB ID: 67469 AT:06-24-2012 at 07:12 PM

Related Case Number:

TYPE: comment

NAME: Mr. RAY DEMRES

**CONTACT SENDER? No** 

#### **MAILING ADDRESS:**

- 610 W. BOGART RD.
- SANDUSKY, Ohio 44870
- USA

# PHONE INFORMATION:

• Home: 419-626-9566

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: CARRAY1960@BEX.NET

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: OHIO EDISON

Name on account: RAYMOND J. DEMRES
Service address: 610 W. BOGART RD.

• Service phone: 419-626-9566

Account Number: 110-010-674-809

### **COMMENT DESCRIPTION:**

PLEASE DO NOT PERMIT FIRST ENERGY TO PASS THE EXHORBITANT RATE INCREASE. WE SENIORS WHO LIVE IN ALL ELECTRIC HOMES AND ARE ON A FIXED BUDGET CAN NOT STAND ANY HIGHER ELECTRIC BILLS.

To: ContactThePUCO

Subject: 67470

Received: 6/24/2012 7:12:27 PM

Message:

WEB ID: 67470 AT:06-24-2012 at 07:12 PM

Related Case Number:

TYPE: comment

NAME: Mrs. Marla Thomas

**CONTACT SENDER? Yes** 

### **MAILING ADDRESS:**

- 11007 Patten Tract rd
- Monroeville, Ohio 44847
- USA

### PHONE INFORMATION:

• Home: 419 239 3319

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Marla42@att.net

INDUSTRY: Electric

#### **ACCOUNT INFORMATION:**

Company: Duke and Ohio edisonName on account: Craig Thomas

Service address: SameService phone: Same

• (no account number provided?)

## COMMENT DESCRIPTION:

I was recently contacted about the proposed hike rate in 2014. I honestly will not be able to afford a hike of that quantity and I will have to look into selling my house. I find it ridiculous to put home owners in this type of quandry. Please reconsider this drastic of a hike. I already invested in geothermal which did not save me money from fuel oil which we had before. Now this which will price us out of our home. I know I'm not the only one who will face this type of decision.

To: ContactThePUCO

Subject: 67471

Received: 6/24/2012 7:15:58 PM

Message:

WEB ID: 67471 AT:06-24-2012 at 07:15 PM

#### Related Case Number:

TYPE: complaint

NAME: Mr. William Imblum

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 7635 Murray Ridge Road
- Elyria, Ohio 44035
- USA

### PHONE INFORMATION:

Home: (440) 315-8703
Alternative: (440) 322-0950
Fax: (no fax number provided?)

E-MAIL: bimblum@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Ohio Edison

Name on account: William G. Imblum
Service address: 7635 Murray Ridge Road

Service phone: 440-322-0950(no account number provided?)

### **COMPLAINT DESCRIPTION:**

I am writing to OPPOSE First Energy Company's Latest move to Raise Rates on all customers which of course effects ALL Electric homes far more than others because we consume more; ESP3 or Case # 12-1230-EL-SSO: I hope you think a little about those of us who own these ALL ELECTRIC HOMES because it is VERY EVIDENT that NO-ONE in the PUCO owns an All Electric Home. If so you would be concerned with DEVALUATING your home and the HUGE Cost of HEAT and Air Conditioning. Back around 2010 YOU the PUCO, which is an acronym for the PUBLIC Utilities Commission, approved a move by First Energy The Electric Company to WELCH on a Promise made years before to those of us building and buying houses that if we made our houses ALL ELECTRIC, they would keep

our rates lower than the norm. This totally dazzled me because that first letter "P" stands for PUBLIC and you TOTALLY Screwed the PUBLIC in an effort to appease the Utility Company. I went to one of the meetings in Strongsville, Ohio and watched one of the PUCO Commissioners sit with STONE FACE while dozens of people testified how HIS DECISION to Raise our Rates effected their Home Valuations and cut deeply into their monthly budget. It was EXTREMELY EVIDENT that the Commissioner was Working for the Electric Company and not those that the PUCO was set up to protect, THE PUBLIC.

Please help US, you know the PUBLIC, the P which is the first letter in PUCO with this new attempt by the Electric Company to RAPE us once again.

One more thing. Vote in a REQUIREMENT that at least 1 PUCO Commissioner own an ALL ELECTRIC home before any more decisions are made that effect All Electric Homeowners. Then make sure that Commissioner is the one that goes to the hearings where the All Electric Homeowners testify. Don't EVER ALLOW that POMPOUS IDIOT that I saw in Strongsville Chair a hearing ever again.

Bill Imblum 440-315-8703

To: ContactThePUCO

Subject: 67472

Received: 6/24/2012 7:29:14 PM

Message:

WEB ID: 67472 AT:06-24-2012 at 07:29 PM

Related Case Number:

TYPE: comment

NAME: Ms. Rita Dominick

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 4708 Venice Hts. Blvd.
- #104
- Sandusky , Ohio 44870
- USA

#### PHONE INFORMATION:

• Home: 419-621-0453

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ritad@bex.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Rita Dominick

Service address: 4708 Venice Hts. Blvd. Sandusky, Ohio 44870

Service phone: 419-621-0453(no account number provided?)

## COMMENT DESCRIPTION:

This comment regards case ESP3 - the proposed rate hike by First Energy, that will adversely effect allelectric home owners. I am very much against this hike, and am sick and tired of corporate organizations taking serious advantage of those who are low income and on fixed incomes. I have worked hard for the money I have earned in my retirement, and contine to work hard to budget the little income I receive. I do not want to have to choose between buying groceries, medicine, other necessities or stuffing the pockets of corporate giants who have no regard for the 1% of us who struggle everyday. Do not allow this increase to take place.

To: ContactThePUCO

Subject: 67473

Received: 6/24/2012 7:31:30 PM

Message:

WEB ID: 67473 AT:06-24-2012 at 07:31 PM

Related Case Number:

TYPE: comment

NAME: Mr. Michael Yantek

CONTACT SENDER? No

#### **MAILING ADDRESS:**

21446 Timber Oak Ct.

- Strongsville, Ohio 44149-2814
- USA

#### PHONE INFORMATION:

• Home: (440) 572-5508

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: whippet@sbcglobal.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: First Energy Solutions
Name on account: Michael Yantek
Service address: 21446 Timber Oak Ct.

• Service phone: 440 572 5508

Account Number: 110 025 604 866

#### COMMENT DESCRIPTION:

Rate increase purposed by First Energy of 25-30% is WAY OUT of line. I live in an all electric home and my home is included in the discount negotiated between the builder, Bob Schmidt and First Energy. My wife and I are retired and if FE is successful it will be a huge blow to our monthly expenses. FE gave in on some of the original discounts and now they have found away around. I appreciate the company must remain competitive but not totally on the backs of all electric home owners. Please reject this proposed rate increase as submitted.

To: ContactThePUCO

Subject: 67474

Received: 6/24/2012 8:11:01 PM

Message:

WEB ID: 67474 AT:06-24-2012 at 08:10 PM

#### Related Case Number:

TYPE: comment

NAME: Mr. James Mitchell

**CONTACT SENDER? No.** 

#### **MAILING ADDRESS:**

- 17216 Wood Acre Trail
- Chagrin Falls, Ohio 44023
- USA

## PHONE INFORMATION:

- Home: (440) 543-2037
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: PUCO@MainsailSoftware.com

**INDUSTRY:**Electric

## ACCOUNT INFORMATION:

- Company: First Energy Illuminating Company
- Name on account: Kathi Mitchell
- Service address: 17216 Wood Acre Trail
- Service phone: (440) 543-2037
- Account Number: 110 025 134 237

## **COMMENT DESCRIPTION:**

Please do NOT allow First Energy to increase rates. Reference: Case # 12-1230-EL-SSO

To: ContactThePUCO

Subject: 67475

Received: 6/24/2012 8:41:18 PM

Message:

WEB ID: 67475 AT:06-24-2012 at 08:41 PM

Related Case Number:

TYPE: comment

NAME: Dr. Terry Kozma

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

- 21410 Oak Bark Trail
- Strongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: 440-2385857

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: kozmaterry@att.net

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy

Name on account: Terry A. Kozma
Service address: 21410 Oak Bark Trail

Service phone: 440-238-5857(no account number provided?)

# COMMENT DESCRIPTION:

The economy is in bad shape. Inflation is under 2%. Unemployment is high. First Energy can not be allowed to raise distribution charges 30-40%. I am an all electric costumer. This is not fair. The company is inefficient an cannot be allowed to do this to Ohio. We have no choice. This is a monopoly that wants to make excess profits on our backs. PUCO do your job and protect the economy of Ohio and do not allow this rate increase. No way is this justified.

To: ContactThePUCO

Subject: 67476

Received: 6/24/2012 9:27:20 PM

Message:

WEB ID: 67476 AT:06-24-2012 at 09:27 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Jill Kalista

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 16978 Bear Creek Lane
- Strongsville, , Ohio 44136
- USA

#### PHONE INFORMATION:

• Home: 440-238-3084

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Jmkalista@aol.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Frank J.Kalista
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## COMPLAINT DESCRIPTION:

We are in an all-electric home and any changes to the amount charged for distribuion have escalated above reality for the average person. We are older retired owners, but have kept our property in prime shape. The sacrifice we will have to make with the amount of increase is disheartening. We do not have the income to maintain a home with the anticipated increase in our electric bill. PLEASE, consider those of us who are trying to maintain our independence and live without having to depend on the government. This is outrageous -- particulary since we chose an all electric home because of the "promised" guarantee of rates and status. There are many in our same - or worse- situation. Please vote NO ON ANY INCREASE OF THIS MAGNITUDE!!!!!!!!!!

To: ContactThePUCO

Subject: 67477

Received: 6/24/2012 9:46:51 PM

Message:

WEB ID: 67477 AT:06-24-2012 at 09:46 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Laura Wolkersdorfer

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 3860 Green St.
- 3860 Green St.
- Perry, Ohio 44081
- USA

# PHONE INFORMATION:

Home: 4406699855Alternative: 4406699855

• Fax: n/a

E-MAIL: lwolkersdorfer@yahoo.com

INDUSTRY: Electric

#### **ACCOUNT INFORMATION:**

Company: The Illuminating CompanyName on account: Laura Wolkersdorfer

Service address: 3860 Green St.Service phone: 4406699855

Account Number: 110 054 059 354

## COMPLAINT DESCRIPTION:

I am one of many ALL Electric homeowners and I am asking you to NOT continue to raise the distribution rates for electricity...it will end up costing ME and other all electric homes in the end because we ONLY use electric and will therefore end up bearing the ultimate cost. It is so unfair that the electric company basically lied and bried builders, buyers and sellers that they would receive and RETAIN a good discount for making homes all electric...as that is clearly not the case...you initially tried taking away our discounts and now plan on hitting us with higher costs; you got what you wanted...many many homes stuck with all electric who are now at your mercy after all the apparent lies

to keep our costs down as a thank you. I will be looking into possible hookup to gas if the electric company continues to back out of the promises made when you needed the public; we do not wish that you punish us by hiking our distribution rates because the all electric homes will get hit the worst. I hope you reconsider your choices and keep the promises you made at the beginning...to keep our electric affordable. I would like to remain all electric, but if you force the issue, I will look into other sources of fueling my home and just get rid of as much electric as possible. Thank you for your time and consideration of keeping things as they are and were promised

To: ContactThePUCO Subject: 67478

Received: 6/24/2012 10:00:22 PM

Message:

WEB ID: 67478 AT:06-24-2012 at 10:00 PM

Related Case Number:

TYPE: comment

NAME: Mr. Robert Thayer

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 4049 Countryview Lane
- Rock Creek, Ohio 44084
- USA

#### PHONE INFORMATION:

- Home: (440) 466-0578
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: rmthayer@windstream.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: Robert THayer
- Service address: 4049 Countryview Lane
- (no service phone number provided?)
- (no account number provided?)

#### COMMENT DESCRIPTION:

We are urging you to vote no on ESP3 or Case # 12-1230-EL-SSO.

The Electric Companies do not need to penalize all their customers with a 25-30 % increase.

We have an all electric home and have been trying to make FE live up to their all electric discounts they promised us back in the 80's.

This is just another way to make us pay more and get the none all electric customers to turn against us and split the ranks.

Again please vote against the rate increase of ESP3 or Case # 12-1230-EL-SSO.

Bob and Miriam Thayer

To: ContactThePUCO

Subject: 67479

Received: 6/24/2012 10:23:53 PM

WEB ID: 67479 AT:06-24-2012 at 10:23 PM

Related Case Number:

TYPE: comment

NAME: Mr. William Cronin

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 22375 Rock Creek Circle
- Strongsville, Ohio 44149
- USA

#### PHONE INFORMATION:

 Home: 440-238-5147 • Alternative: 440-570-1327

• Fax: (no fax number provided?)

E-MAIL: billandcathy@ameritech.net

INDUSTRY: Electric

#### **ACCOUNT INFORMATION:**

 Company: The Illuminating Company Name on account: William Cronin

• Service address: 22375 Rock Creek Cir, Strongsville, OH 44149-2139

• Service phone: 440-238-5147 Account Number: 110 026 024 809

# COMMENT DESCRIPTION:

I am objecting strongly to the First Energy Proposed Rate Case Plan (ESP3) which I understand will increase their distribution charges by 25 to 30%. I think that such a huge increase is outrageous and can't imagine how it could be justified. Being an all-electric customer for 38 years, this hurts us particularily hard because of the amount of electricty we need for heating and cooling. Its negatively ironic since, the electric company convinced us years ago to go all-electric with the promise that we would have a discount to offset the large electric use to help them utilize excess capacity. Now, we are stuck and they are making us pay big time.

To: ContactThePUCO

Subject: 67480

Received: 6/25/2012 5:35:22 AM

Message:

WEB ID: 67480 AT:06-25-2012 at 05:35 AM

Related Case Number:

TYPE: comment

NAME: Mr. Ronald Linard

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 21693 Little Brook Way
- Strongsville, Ohio 4419
- USA

#### PHONE INFORMATION:

• Home: 440-238-5989

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rlin22@wowway.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: CEI

Name on account: Ronald Linard

• Service address: 21693 Little Brook Way Strongsville, Ohio

• Service phone: 44149

• Account Number: 110026320405

## **COMMENT DESCRIPTION:**

My wife & I are very nervous about our electric bill escalating to a point that we cannot afford. I am on the verge of retirement and we are concerned. Electric bills of +/- \$300 per month will make it very difficult. We have been in all electric homes for over 25 years and we do not have an alternative solution available unless we sell our house and move to a house with a different fuel source. Please protect the people in this state from raising rates.

To: ContactThePUCO Subject: 67484

Received: 6/25/2012 6:43:10 AM

Message:

WEB ID: 67484 AT:06-25-2012 at 06:43 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Gary Shine

CONTACT SENDER? No

## **MAILING ADDRESS:**

- 8641 Hickory Hollow Drive
- Chardon, Ohio 44024
- USA

#### PHONE INFORMATION:

Home: 4402850903

• Alternative: (no alternative phone provided?)

Fax: (no fax number provided?)

E-MAIL: shinefam@windstream.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: The Illuminating Company

Name on account: Gary Shine

Service address: 8641 Hickory Hollow Drive Chardon, OH 44024

Service phone: 4402850903Account Number: 110028140728

## COMPLAINT DESCRIPTION:

Dear Sirs, Regarding ESP 3 12-1230-EL-SSO As an All Electric customer I am writing to you to express my deep concern about the potential for an extreme increase in my electric bills. Does the PUCO understand the full impact that the requested increase in electric rates by First Energy will have on the All Electric homeowner? During the heating months I easily use over 5000 kwh per month. My home is well insulated and we control our thermostats. There is only so much we can do to lower our electric demand. With the economy already fragile, can working families with children in college afford drastic increases in their monthly budgets? NO! Thank you for your attention, Gary and Rita Shine

To: ContactThePUCO

Subject: 67485

Received: 6/25/2012 6:56:41 AM

Message:

WEB ID: 67485 AT:06-25-2012 at 06:56 AM

Related Case Number:

TYPE: comment

NAME: Mr. Thomas Jenkins

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

- 12148 New London Eastern Rd.
- Homerville, Ohio 44235
- USA

## PHONE INFORMATION:

Home: (330) 648-2299
Alternative: (330) 242-5020
Fax: (no fax number provided?)

E-MAIL: aviatorw3@aol.com

INDUSTRY:Other

## ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## **COMMENT DESCRIPTION:**

I am writing in regard to Case # 12-1230-EL-SSO and am urging the PUCO to reject the rate increases proposed by first energy. These rate changes would place a dispropotional cost burden on those whose homes are "all electric". Thaank You

To: ContactThePUCO

Subject: 67486

Received: 6/25/2012 7:34:58 AM

Message:

WEB ID: 67486 AT:06-25-2012 at 07:34 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Timothy Evert

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 7431 River Oaks Trail
- Gates Mills, Ohio 44040
- USA

## PHONE INFORMATION:

• Home: (no home phone provided?)

Alternative: 440-463-3023

• Fax: (no fax number provided?)

E-MAIL: tse.cle@hotmail.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Marilyn Evert

Service address: 7431 River Oaks Trail, Gates Mills, Oh 44040

• Service phone: 440-423-0654

Account Number: 11 00 24 4729 8 4

## **COMPLAINT DESCRIPTION:**

Regarding ESP3 or Case # 12-1230-EL-SSO I am writing to object the proposed rate increase. As an all eletric homeowner, I have experienced FE's lack of concern for the costs of heating an all electric home. Not only were we promised a special rate for the life of the home, but builders were given special concessions to build all electric homes. Stop this proposal.

To: ContactThePUCO

Subject: 67487

Received: 6/25/2012 7:44:59 AM

Message:

WEB ID: 67487 AT:06-25-2012 at 07:44 AM

#### Related Case Number:

TYPE: comment

NAME: Mr. Richard Lozier

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 36470 Salem Grange Rd
- 36470 Salem Grange Rd
- Salem, Ohio 44460
- USA

# PHONE INFORMATION:

Home: 3303321038Alternative: 3321038

• Fax: (no fax number provided?)

E-MAIL: vegas11t@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: FirstEnergy

• Name on account: Richard Lozier

• Service address: 36470 Salem Grange Rd

Service phone: 3321038Account Number: 130957953

#### COMMENT DESCRIPTION:

Retired single 72 year old all electric home owner. No additional heat sources. I ask you to reject, the costly proposed additional extension of the current electric security, my costs will be increased, since I use 3 times more then a gas user. The slight increase in S.S. (after 3 years) didn't cover the higher gas prices. More plots to cover out of control compensation for exectives and stockholders.

To: ContactThePUCO

Subject: 67488

Received: 6/25/2012 7:49:15 AM

Message:

WEB ID: 67488 AT:06-25-2012 at 07:49 AM

### Related Case Number:

TYPE: comment

NAME: Mr. Michael DeRienzo

**CONTACT SENDER? No** 

#### **MAILING ADDRESS:**

- 15009 Sherwood Dr.
- (NO CITY?), Ohio (NO ZIP??)
- USA

#### PHONE INFORMATION:

Home: (440)238-1549
Alternative: (440)238-1549

• Fax: (no fax number provided?)

E-MAIL: mrdezo@gmail.com

INDUSTRY:Other

## ACCOUNT INFORMATION:

- Company: First Energy Propopsed Rate Case ESP3
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

#### COMMENT DESCRIPTION:

This Case is an end run around the rules issued by the PUCO in regard to the rate increases for all electric homes. What they could not get on the generation side they are trying to recover on the distribution side. Please do not allow this, especially as it applies to seniors on a fixed income.

To: ContactThePUCO Subject: 67489

Received: 6/25/2012 7:58:16 AM

Message:

WEB ID: 67489 AT:06-25-2012 at 07:58 AM

Related Case Number:

TYPE: comment

NAME: Mr. Brian Kurz

**CONTACT SENDER?** Yes

#### MAILING ADDRESS:

• 32589 Spinnaker Dr

• Avon Lake, Ohio 44012

• USA

#### PHONE INFORMATION:

Home: (440) 933-5011Alternative: (440) 933-5011

• Fax: (216) 479-7051

E-MAIL: bpkurz@aol.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: First Energy (Duke rate contract as well)

• Name on account: Brian P Kurz

Service address: 32589 Spinnaker Dr., Avon Lake, OH 44012

• Service phone: (440) 933-5011

• Account Number: don't have it on me

## COMMENT DESCRIPTION:

Please consider not allowing First Energy to raise the rates. I live in an all-electric development built in the 1970s and have testified at PUCO hearings in the past couple years. Raising rates will negatively impact all-electric homeowners because electricity is our main source of heating, cooling and running lights and appliances. Our bills will increase much more than a home that heats with gas, uses gas for appliances and electricity for other power needs. Thank you for taking the time to read and consider my comments!

To: ContactThePUCO

**Subject: 67490** 

Received: 6/25/2012 8:10:35 AM

Message:

WEB ID: 67490 AT:06-25-2012 at 08:10 AM

Related Case Number:

TYPE: comment

NAME: Ms. Joan Miano

CONTACT SENDER? No

# **MAILING ADDRESS:**

- 360 Lighthouse Oval
- Marblehead, Ohio 43440
- USA

#### PHONE INFORMATION:

• Home: 4197984397

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: joanemiano@yahoo.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

- Company: Ohio Edison Firast Energy
- Name on account: Joan E Miano
- Service address: 360 Lighthouse Oval Marblehead OH
- Service phone: 4197984397
- (no account number provided?)

# **COMMENT DESCRIPTION:**

Please do not do anything to raise prices of my electric. I have an all electric home, am retired and on a fixed income. With the way the economy is going with prices raising everywhere I don't need another larger bill to pay.

To: ContactThePUCO

Subject: 67491

Received: 6/25/2012 8:13:06 AM

Message:

WEB ID: 67491 AT:06-25-2012 at 08:12 AM

## Related Case Number:

TYPE: comment

NAME: Mrs. Donna Pfouts

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

- 17435 Haskins Road
- Rear House
- Chagrin Falls, Ohio (NO ZIP??)
- USA

#### PHONE INFORMATION:

- Home: (440) 543-4151
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: djpfouts@aol.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Dennis P. Pfouts

• Service address: 17435 Haskins Road, RR HSE, Chagrin Falls, Ohio, 44023

• Service phone: (440)543-4151

Account Number: 11 00 25 5295 8 4

## COMMENT DESCRIPTION:

We live in an all electric home...We had been promised a low rate back in the 1970's which we have lost..Now we hear First Energy might increase our distribution fees..We are in our 80's and on a fixed income..This will be a huge hardship for us..Please file..case#12-1230-EL-SSO

To: ContactThePUCO

Subject: 67493

Received: 6/25/2012 8:37:53 AM

Message:

WEB ID: 67493 AT:06-25-2012 at 08:37 AM

#### Related Case Number:

TYPE: complaint

NAME: Mr. Leonard bildstein

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 766 centennial st.
- geneva, Ohio 44041
- USA

## PHONE INFORMATION:

• Home: 440-466-5952

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: leonardbildstein@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

Company: The Illuminating Company
Name on account: Leonard m bildstein
Service address: 766 centennial st.

• Service phone: 440-466-5952

Account Number: 110 028 621 354

#### COMPLAINT DESCRIPTION:

We are retired, you already allowed First Energy to do away with our all electric discount, and now your going to let them raise our rates another 30% in Case#12-1230-EL-SSO ?Please put a stop to this insanity!

To: ContactThePUCO

Subject: 67494

Received: 6/25/2012 8:49:11 AM

Message:

WEB ID: 67494 AT:06-25-2012 at 08:49 AM

Related Case Number:

TYPE: comment

NAME: Dr. David Martin

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 12580 Olympus court
- Strongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: 216-408-1253

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Djatwood@aol.com

**INDUSTRY:**Electric

# ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Same as above

• Service address: 12580 Olympus court

• Service phone: 216-408-1253

• Account Number: Not available at this moment

## **COMMENT DESCRIPTION:**

I want to express my opposition to the proposed rate increase before you. Living in an all electric home I find the continued attempts by First Energy to override agreements related to all-electric home owners is underhanded and I hope you will reject this latest attempt to gouge the consumer.

To: ContactThePUCO

Subject: 67495

Received: 6/25/2012 8:57:11 AM

Message:

WEB ID: 67495 AT:06-25-2012 at 08:57 AM

Related Case Number:

TYPE: comment

NAME: Mr. BARRY STUMM

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 32639 ENGLEWOOD CT
- NORTH RIDGEVILLE, Ohio 44039
- USA

## PHONE INFORMATION:

- Home: (no home phone provided?)
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: blstumm@yahoo.com

INDUSTRY: Electric

### ACCOUNT INFORMATION:

- Company: FIRST ENERGY
- Name on account: BARRY STUMM
- Service address: SAME
- (no service phone number provided?)
- (no account number provided?)

## COMMENT DESCRIPTION:

RATE INCREASE! We have already seen First Energy in action with the all electric home contract that they have not honored.

Please do-not allow them to receive this high rate increase.

This alone will place a very high burden on all electric consumers.

To: ContactThePUCO

**Subject: 67496** 

Received: 6/25/2012 8:58:57 AM

Message:

WEB ID: 67496 AT:06-25-2012 at 08:58 AM

Related Case Number:

TYPE: comment

NAME: Mr. john regal

**CONTACT SENDER?** Yes

#### **MAILING ADDRESS:**

• 33973 gail drive

• north ridgeville, Ohio 44039

USA

## PHONE INFORMATION:

• Home: 440-377-2372

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jregal@gmail.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy

Name on account: john c regal
Service address: 33973 gail drive
Service phone: 440-377-2372
Account Number: unknown

## **COMMENT DESCRIPTION:**

First Energy is attempting to get increases in Distribution Rates and this is based on per Kilowatt used. As an all-electric homeowner, I am opposed to this increase as this is unfair to all-electric homeowners. First Energy recently has experienced competition from other electric suppliers and their monopoly on dictating rates has diminished. I have changed my electric supplier to Duke but First Energy is still the distributor. With this competition, First Energy is now trying to increase its revenue by raising rates for Distribution for which there are NO competitors and this increase is obviously UNFAIR to all-electric homeowners.

To: ContactThePUCO

Subject: 67498

Received: 6/25/2012 9:00:57 AM

Message:

WEB ID: 67498 AT:06-25-2012 at 09:00 AM

## Related Case Number:

TYPE: comment

NAME: Mr. Edward Wheeler

CONTACT SENDER? No

## **MAILING ADDRESS:**

- P.O. Box 360877
- Strongsville, Ohio 4
- USA

## PHONE INFORMATION:

- Home: 440-572-1122
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: ewheels@roadrunner.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- (no utility company name provided?)
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## **COMMENT DESCRIPTION:**

My wife and I are retired and live in an all electric home with 3 heat pumps. We can not afford these absurd rate increases.

To: ContactThePUCO

Subject: 67499

Received: 6/25/2012 9:04:43 AM

Message:

WEB ID: 67499 AT:06-25-2012 at 09:04 AM

Related Case Number:

TYPE: comment

NAME: Ms. Jill Heck

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

- 5279 Creekside S28
- Brunswick, Ohio 44212
- USA

#### PHONE INFORMATION:

• Home: 330-460-3090

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jillheck@msn.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Jill Heck

• Service address: 5279 Creekside S28

• Service phone: 330-460-3090

• (no account number provided?)

### COMMENT DESCRIPTION:

To be filed in the case for FirstEnergy's new ESP3 or Case # 12-1230-EL-SSO

Please consider the impact this will have on our homes, personal finances, etc. What choice do we have?

To: ContactThePUCO

Subject: 67500

Received: 6/25/2012 9:12:44 AM

Message:

WEB ID: 67500 AT:06-25-2012 at 09:12 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Jennifer Brough

**CONTACT SENDER? No** 

# **MAILING ADDRESS:**

- 5849 North Bend rd
- ashtabula, Ohio 44004
- USA

#### PHONE INFORMATION:

• Home: 4409692303

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: Pinkfer@aol.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

• Company: Ill co

Name on account: Jennifer BroughService address: 5849 North Bend rd

• Service phone: 4409692303

Account Number: 110028047519

# COMMENT DESCRIPTION:

The rate increase to be passed is not good for my all electic house. Again, I was faulsly sucked in by the electric co promise for better rates to build a all electric home. I do not have any other options but all electric due to no gas service on the property I bought and built on based on their promise. I am asking the PUCO to reject the charges.

To: ContactThePUCO

Subject: 67502

Received: 6/25/2012 9:32:30 AM

Message:

WEB ID: 67502 AT:06-25-2012 at 09:32 AM

## Related Case Number:

TYPE: comment

NAME: Mr. Barry Catlett

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 925 Ridgeview Drive
- Huron, Ohio 44839
- USA

## PHONE INFORMATION:

Home: 419-616-3700Alternative: 419-357-8502

• Fax: (no fax number provided?)

E-MAIL: barrons423@aol.com

**INDUSTRY:**Electric

#### ACCOUNT INFORMATION:

• Company: First Energy

• Name on account: Barry Catlett

Service address: 76 South Main Street, Akron, Ohio 44308-1890

Service phone: 1-800-633-4766Account Number: 110-042-870-342

## COMMENT DESCRIPTION:

We do not want our rates increased 25 to 30% for our electric. Our rates are high as it is. With us being all electric, our rates would sky rocket. We cannot afford to have these higher rates, when we are on a fixed income. We try to conserve our energy, but with these rates, we cannot keep up. Thank you for your help in this matter. Barry Catlett

To: ContactThePUCO

Subject: 67503

Received: 6/25/2012 9:38:31 AM

Message:

WEB ID: 67503 AT:06-25-2012 at 09:38 AM

#### Related Case Number:

TYPE: comment

NAME: Mr. John Williams

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 32603 Greenwood Dr.
- Avon Lake, Ohio (NO ZIP??)
- USA

#### PHONE INFORMATION:

• Home: 440-930-2713

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jkw3000@gmail.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: Duke/First Energy

• Name on account: John K Williams

• Service address: 32603 Greenwood Dr.

• Service phone: 440-930-2713

Account Number: 110 034 432 077

## **COMMENT DESCRIPTION:**

Regarding Case # 12-1230-EL-SSO. The proposed rate increse for distribution is extremely high and will be an significant hardship to All Electric Home Owners. Distribution methods have not changed or been substantially upgraded makes the request for a 25% increase unfounded.

To: ContactThePUCO

Subject: 67504

Received: 6/25/2012 9:38:47 AM

Message:

WEB ID: 67504 AT:06-25-2012 at 09:38 AM

Related Case Number:

TYPE: comment

NAME: Mr. Brian Kurz

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 32589 Spinnaker Dr
- Avon Lake, Ohio 44012
- USA

#### PHONE INFORMATION:

Home: (440) 933-5011Alternative: (440) 823-9337

• Fax: (no fax number provided?)

E-MAIL: bpkurz@aol.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Brian P Kurz

Service address: 32589 Spinnaker Dr., Avon Lake, OH 44012

• Service phone: (440) 933-5011

Account Number: not on me right now

## **COMMENT DESCRIPTION:**

ESP3 or Case # 12-1230-EL-SSO Please do not approve of First Energy request for rate hike. I live in all-electric development and the increase will have a significant impact on our development as we predominantly use electricity as opposed to other sources of energy. Thank You for your consideration. Brian Kurz

To: ContactThePUCO

Subject: 67505

Received: 6/25/2012 9:41:32 AM

Message:

WEB ID: 67505 AT:06-25-2012 at 09:41 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Donna Miscik

**CONTACT SENDER?** Yes

#### **MAILING ADDRESS:**

• 9040 Gatestone Road

• North Ridgeville, Ohio 44039

USA

#### PHONE INFORMATION:

• Home: 440-316-7089

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: dmiscik@oh.rr.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: Ohio Edison

Name on account: Donna M. Miscik, John R. Miscik
Service address: 9040 Gatestone Road Blk Lt 620

• Service phone: 440-316-7089

Account Number: 110 064 773 606

## COMPLAINT DESCRIPTION:

Please reconsider - do not give First Energy the right to increase our electric bills 30% - I have an all electric home and this would greatly impact us. I am retired and my husband will retire at the end of the year and simply cannot afford this increase. We try to conserve energy as much as we can, but it is a losing battle. We have lived in this all electric home for 3 years and we are sorry we purchased this home. Please, Please, please do not allow this increase. Thank you.

To: ContactThePUCO

Subject: 67506

Received: 6/25/2012 9:42:48 AM

Message:

WEB ID: 67506 AT:06-25-2012 at 09:42 AM

#### Related Case Number:

TYPE: comment

NAME: Ms. louisse bade

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 10807 clear brook cir
- strongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: 440 846 6774

• Alternative: 440 879 4674

• Fax: (no fax number provided?)

E-MAIL: lbade@remax.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- Company: the illuminating co
- Name on account: louise bade
- (no service address provided?)
- (no service phone number provided?)
- Account Number: 110 026 251 279

## COMMENT DESCRIPTION:

Case 12 12 39 Ek SSO .i read in the paper and also recevied information that the illuminating company want to increase rates. i want you to know that i oppose this issue with them. i have an all electric home and like others cannot afford and increase. please consider the cost effect it will have on hundreds of home owners. so again please do not grant this increase to them

To: ContactThePUCO

**Subject: 67507** 

Received: 6/25/2012 9:48:18 AM

Message:

WEB ID: 67507 AT:06-25-2012 at 09:48 AM

#### Related Case Number:

TYPE: comment

NAME: Mr. Gregory Manternach

**CONTACT SENDER? Yes** 

#### **MAILING ADDRESS:**

- 32591 captains galley
- avon lake, Ohio 44012
- USA

## PHONE INFORMATION:

• Home: 4407875191

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: gmantern@hotmail.com

**INDUSTRY:**Electric

#### ACCOUNT INFORMATION:

• Company: Ill. Co.

Name on account: gregory j. manternachService address: 32591 captains galley

• Service phone: 4409253227

Account Number: 110058182954

# COMMENT DESCRIPTION:

The rate increase proposed in June, 2012 by First Energy would take food from my family's table in order to pay a \$400-500 heating bill in my all-electric home.

To: ContactThePUCO Subject: 67508

Received: 6/25/2012 10:12:05 AM

Message:

WEB ID: 67508 AT:06-25-2012 at 10:11 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Cherie Grivna

CONTACT SENDER? No

#### **MAILING ADDRESS:**

- 6300 Boneta Rd
- Medina, Ohio 44256
- USA

#### PHONE INFORMATION:

• Home: (330) 239-4033

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: cgrivna@gmail.com

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: Ohio Edison

• Name on account: Joseph M Grivna

• Service address: 76 S Main St.A-RPC Akron, OH 44308-1890

Service phone: 1-800-633-4766Account Number: 110009929040

#### COMMENT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO: This request for a 25% increase in the distribution rate is out of line. FE has not provided me with any more or better service and is only a way for it to be able to have more of my money. At a time when all other private sector employees have not had a pay increase in 3 to 4 yrs, to request this amount is ridiculous. How are we to pay this much extra? What do we do without (Lights, Heat, Fans, Refrigerator, or any of the other items that help run our households)? I can give up cable, TV, even the computer, I have gotten use to them but I can live without them, but heat is another story in the winter. I am an all electric house and this will impact me more than most others that have gas or another heating source. This is a totally unfair increase request. It seems FE is just trying to get even with the all electric home owners because they didn't get to cancel all of the discounts for electric on our bills. We use more electricity than any of the other homeowners so we will be hit the hardest, by necessity our usage is greater.

To: ContactThePUCO

Subject: 67509

Received: 6/25/2012 10:14:36 AM

Message:

WEB ID: 67509 AT:06-25-2012 at 10:14 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Sherry Guidetti

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

• 9275 Willson Drive

• Chagrin Falls, Ohio 44023

USA

## PHONE INFORMATION:

Home: 4405439453Alternative: 4405439453

• Fax: (no fax number provided?)

E-MAIL: sherry9453@windstream.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

Company: First Energy--Illuminating Co.

• Name on account: James Guidetti

• Service address: 9275 Willson Drive

• Service phone: 4405439453

• Account Number: 110025749349

## **COMMENT DESCRIPTION:**

As a retired couple on a fixed income, we are extremely careful about how we spend our money. We are on a strict budget & monitor all of our expenses. We are greatly disturbed to hear of First Energy's plan to increase their distribution rates (to the tune of an additional \$405 million!) We switched to Duke Energy for a better rate, but have no control over our distribution. We are an all-electric home & have already been hit with ridiculously high electric bills. Enough is enough! First Energy does not need to increase their profits on the backs of homeowners, while giving huge discounts to businesses. This practice is unfair & will have terrible consequences. Please do the right thing & deny First Energy's request to quickly allow this increase. Thank you.

To: ContactThePUCO

Subject: 67511

Received: 6/25/2012 10:27:07 AM

Message:

WEB ID: 67511 AT:06-25-2012 at 10:26 AM

#### Related Case Number:

TYPE: comment

NAME: Mrs. Sherry Guidetti

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

• 9275 Willson Drive

• Chagrin Falls, Ohio 44023

USA

## PHONE INFORMATION:

Home: 4405439453Alternative: 4405439453

• Fax: (no fax number provided?)

E-MAIL: sherry9453@windstream.net

INDUSTRY: Electric

#### ACCOUNT INFORMATION:

• Company: First Energy--Illuminating Co.

• Name on account: James Guidetti

• Service address: 9275 Willson Drive

• Service phone: 4405439453

Account Number: 110025749349

## **COMMENT DESCRIPTION:**

Please file my comments under First Energy's Case # 12-1230-EL-SSO. I just submitted a comment regarding First Energy's request to increase their distribution rates & forgot to request that my comments be added to the case file. Please do so. Thank you.

To: ContactThePUCO

Subject: 67514

Received: 6/25/2012 10:37:24 AM

Message:

WEB ID: 67514 AT:06-25-2012 at 10:37 AM

Related Case Number:

TYPE: comment

NAME: Mr. Rodney Stewart

**CONTACT SENDER? Yes** 

## **MAILING ADDRESS:**

- 40014 State Route 517
- Lisbon, ohio 44432
- USA

#### PHONE INFORMATION:

• Home: (330) 424-1303

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rjstewart@bop.gov

INDUSTRY: Electric

### ACCOUNT INFORMATION:

• Company: Ohio Edison

· Name on account: Rod Stewart

Service address: 40014 State Route 517

Service phone: (330) 4241303

Account Number: 08027502230001389236

#### COMMENT DESCRIPTION:

I just found out the PUCO is meeting on a rate increase of 25 to 30 percent on distribution rate requested by Ohio Edison. I have an all electric home which I had built in 1996. We were promised the good sense home rate if we built our home to meet energy efficiency rating specifications put out by Ohio Edison at the time. We kept our end of the promise and purchased all electric appliances, heating, and hot water. Ohio Edison broke there promise of maintaining our good sense home rate and now they are purposing to increase are distribution rate in 2014. We pray you do not allow this huge increase to take place. We have seen our average bill already increase beyond comprehension and now they are trying to take more with ESP3 (CASE # 12-1230-EL-SSO). Consumers have no recourse except pleading with you (PUCO) to keep the rates the same, the little guy who followed the rules and had the promise pulled out from underneath them can only afford so much and then be forced to decide between food, shelter, or electricity....Thank you for taking your time to read this plea for your assistance....

From: CONTACT THE PUCO

To: ContactThePUCO

Subject:

Received: 6/25/2012 10:48:00 AM

Message:

To: ContactThePUCO

Subject: 67515

Received: 6/25/2012 10:59:40 AM

Message:

WEB ID: 67515 AT:06-25-2012 at 10:59 AM

Related Case Number:

TYPE: comment

NAME: Mr. Dennis Heinz

CONTACT SENDER? No

## MAILING ADDRESS:

- 210 Pleasant View Ln
- Hiram, Ohio 44234-9673
- USA

## PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: (440) 821-2236

• Fax: (no fax number provided?)

E-MAIL: dnehnz@yahoo.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

• Company: Duke Energy

Name on account: Dennis W Heinz
Service address: 210 Pleasant View Ln

Service phone: (440) 834-8972Account Number: 110 027 850 418

# COMMENT DESCRIPTION:

Case # 12-1230-EL-SSO: I am a retired person living on a fixed income and things are not that great. We cannot afford this requested rate increase of 25-30% by First Energy on the Distribution Rates. I sincerely request that you deny this increase. Thank you Dennis W Heinz

To: ContactThePUCO

**Subject: 67516** 

Received: 6/25/2012 11:09:41 AM

Message:

WEB ID: 67516 AT:06-25-2012 at 11:09 AM

Related Case Number:

TYPE: comment

NAME: Mr. Kevin Valot

CONTACT SENDER ? No

#### MAILING ADDRESS:

- 3889 McClintocksburg Rd.
- Diamond, Ohio 44412
- USA

# PHONE INFORMATION:

• Home: (330)654-4087

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: ksvalot@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Kevin E Valot

• Service address: 3889 McClintocksburg Rd.

• Service phone: 330-654-4087

Account Number: 11 00 10 0778 8 8

# COMMENT DESCRIPTION:

This is in regards to Case #12-1230-EL-SSO: First Enery's Intended Rate Increase I would just like to say that haveing turned our home into an all electric home early in the 2000"s because of the discounts we were given and told they would be forever, no longer getting those same discounts, and First Energy now wanting to increase our rates even more is putting those on a fixed income in danger of not having the electric they need to run their homes as they have gotten used to doing. As for us personally, my husband has just been laid off, looking at maybe being terminated, I work for the local school system driving bus and haven't had any type of raise inover three years, looking at getting othing in the next three years, but paying more and more for our health care, and to have the electric go up a significant amount would hurt us a lot. PLEASE, do not let this increase go through.

To: ContactThePUCO

Subject: 67517

Received: 6/25/2012 11:11:27 AM

Message:

WEB ID: 67517 AT:06-25-2012 at 11:11 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Marilou Strathern

CONTACT SENDER? No

## **MAILING ADDRESS:**

- 12504 Heath Road
- Chesterland, Ohio 44026
- USA

# PHONE INFORMATION:

• Home: 440-729-9660

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: mariloubst@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- Company: The Illuminating Company
- Name on account: James Strathern
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

# **COMMENT DESCRIPTION:**

PLEASE, we beg of you.. do not allow this rate increase. We have been in all-electric homes since 1974. We are 78 years old and cannot afford an increase on our limited income. It would be a tremendous hardship on us for we have no plans nor can we even consider moving to another home. Please help and heed our plea.

To: ContactThePUCO Subject: 67518

Received: 6/25/2012 11:12:12 AM

Message:

WEB ID: 67518 AT:06-25-2012 at 11:12 AM

Related Case Number:

TYPE: comment

NAME: Mr. Bill Harris

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

8713 Gatewood Drive

North Ridgeville, Ohio 44039-4375

USA

#### PHONE INFORMATION:

• Home: 440-748-1152

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: bharris001@oh.rr.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: FirstEnergy

• Name on account: Bill Harris

• Service address: 8713 Gatewood Drive

Service phone: 440-748-1152Account Number: 110 035 826 061

#### COMMENT DESCRIPTION:

FirstEnergy's (FE) Proposed Rate Case Plan (ESP3) will increase electrical cost by 25-30%. I live in an all-electric home and feel this increased distribution cost is outrageous and almost criminal, of course FirstEnergy also tried something similar in 2010.

I am not sure who the PUCO is supposed to represent, but your mission statement says: "Our mission is to assure all residential and business consumers access to adequate, safe and reliable utility services at fair prices, while facilitating an environment that provides competitive choices." The fair price part of your mission statement is what makes me question the hearings you are currently conducting and considering on FirstEnergy's (FE) Proposed Rate Case Plan (ESP3).

I urge you to reject this insult to Ohio electric consumers.

Bill Harris

To: ContactThePUCO

Subject: 67520

Received: 6/25/2012 11:17:58 AM

Message:

WEB ID: 67520 AT:06-25-2012 at 11:17 AM

Related Case Number:

TYPE: comment

NAME: Mr. Gerald Hawk

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

- 10802 Gate Post Rd.
- Strongsville, Ohio 44149
- USA

# PHONE INFORMATION:

• Home: 440-238-7849

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: hawkjg2003@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: 1st Energy

Name on account: Gerald Hawk

Service address: 10802 Gate Post Rd.

• Service phone: 440-238-7849

Account Number: 110 027 271 466

# COMMENT DESCRIPTION:

!st Energy is at it again!!! The increase they want when you are on a fixed income requires a cut in the budget somewhere!!! Just what do you suggest FOOD or MEDICINE?

1st Energy is at it again!!! We as consumers cannot do anything to stop them.. We ask that you will!!!!

We have an all electric home & couldn't afford their increase the last time we fought when they targeted all electric homes---didn't get much help from the powers that be, the only thing we could & did was to change to Duke Energy. 1st Energys new request affects all, because its on the distribution portion...

To: ContactThePUCO

Subject: 67521

Received: 6/25/2012 11:19:29 AM

Message:

WEB ID: 67521 AT:06-25-2012 at 11:19 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Marlene Wodecki

**CONTACT SENDER? Yes** 

#### MAILING ADDRESS:

- 10791 Stafford
- Auburn Township, Ohio 44023
- USA

## PHONE INFORMATION:

• Home: (440)543-4728

Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: wodeckim@windstream.net

INDUSTRY: Electric

## ACCOUNT INFORMATION:

• Company: First Energy (CEi)

• Name on account: Robert Wodecki

Service address: 10791 Stafford Rd. Auburn Township, Ohio 44023

Service phone: (440) 543-4728Account Number: 110 028 253 471

# COMPLAINT DESCRIPTION:

Please, please do not let First Energy increase their Distribution Rate as of 2014. (REFS: ESP3 or Case #12-1230-EL-SSO) I have an all electric home since 1976 when I was promised a discounted rate. FE is taking away that discount, thanks to the PUCO ruling in favor of FE. We live on Social Security and cannot afford the outrageous rate increase. Please help! Marlene Wodecki

To: ContactThePUCO

Subject: 67523

Received: 6/25/2012 11:21:00 AM

Message:

WEB ID: 67523 AT:06-25-2012 at 11:20 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Vincent Astor

**CONTACT SENDER?** Yes

# **MAILING ADDRESS:**

- 14289 0akland park dr
- Strongsville, Ohio 44136
- USA

## PHONE INFORMATION:

• Home: 4402389395

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: vastor@roadrunner.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy CEIName on account: same

Service address: same

(no service phone number provided?) Account Number: 110026392172

# **COMPLAINT DESCRIPTION:**

You currently have before you a proposed electric distribution rate increase from First Energy that will amount to 25-30% increase(ESP3). My social security and I'm sure no one elses income has increased by this magnitude, the country is still hurting financially and First Energy sees this as a wonderfull time to fill their pockets AGAIN. The public is trapped, because our infastructure uses electric. At this rate I'll be using candles for light, coal or wood for heat. You can't keep letting First Energy take advantage of the publics dependence on electricity. If you folks suck up to them again, so soon after the "All Electric Home" fiasco, We'll know for sure you are First Energy puppets.

To: ContactThePUCO

Subject: 67524

Received: 6/25/2012 11:34:46 AM

Message:

WEB ID: 67524 AT:06-25-2012 at 11:34 AM

Related Case Number:

TYPE: comment

NAME: Mr. Gerald Hawk

**CONTACT SENDER?** Yes

## **MAILING ADDRESS:**

- 10802 Gate Post Rd.
- Strongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: 440-238-7849

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: hawkjg2003@yahoo.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: 1st Energy

Name on account: Gerald HawkService address: 10802 Gate Post Rd.

• Service phone: 440-238-7849

Account Number: 110 027 271 466

## COMMENT DESCRIPTION:

Please file in case for 1st Energy ESP3 or #12-1230-EL-SSO !st Energy is at it again!!! The increase they want when you are on a fixed income requires a cut in the budget somewhere!!! Just what do you suggest FOOD or MEDICINE? We as consumers cannot do anything to stop 1st Energy.. We ask that you will!!!! We have an all electric home & couldn't afford their increase the last time we fought when they targeted all electric homes---didn't get much help from the powers that be, the only thing we could do & did was to change to Duke Energy. 1st Energys new request affects all, because its on the distribution portion...PLEASE HELP!!!!

To: ContactThePUCO

Subject: 67525

Received: 6/25/2012 11:41:17 AM

Message:

WEB ID: 67525 AT:06-25-2012 at 11:41 AM

Related Case Number:

TYPE: comment

NAME: Mrs. Anita Vlchek

**CONTACT SENDER? No** 

## **MAILING ADDRESS:**

- 6298 Dewey Rd
- Madison, Ohio 44057
- USA

## PHONE INFORMATION:

• Home: 440-298-1544

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: vlcheka@mailbag.net

INDUSTRY: Electric

# ACCOUNT INFORMATION:

- Company: First Energy Case # 12-1230-EL-SSO
- (no account name provided?)
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

# **COMMENT DESCRIPTION:**

In regard to First Energy's latest rate increase request for distribution. I ask that you deny this request. The customers of First Energy are still having to deal with the full brunt of the last rate hike that you allowed. Especially the all-electric home owners, who are getting hit the hardest, once again. It seems to me that First Energy is just bullying us again. Because they can. Please deny this rate increase.

To: ContactThePUCO Subject: 67526

Received: 6/25/2012 11:44:47 AM

Message:

WEB ID: 67526 AT:06-25-2012 at 11:44 AM

Related Case Number:

TYPE: comment

NAME: Mr. Brock Landers

**CONTACT SENDER?** Yes

#### MAILING ADDRESS:

10539 Shale Brook WayStrongsville, Ohio 44149

USA

## PHONE INFORMATION:

Home: 440-572-9797Alternative: none

• Fax: none

E-MAIL: licensetothrill77@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: Individual

• Name on account: Brock Landers

Service address: 10539 Shale Brook Way Strongsville, Ohio 44149

• Service phone: 440-572-9797

• Account Number: 110 026 774 502

#### COMMENT DESCRIPTION:

I am compelled to contact you even if I believe you rule more in favor of the utilities than the private individual! Thanks to Sue Stiegerwald of CKAP representing the electric users in NE Ohio we have beaten back First Energys constant attempts to increase our electric rates and not live up to the promices made years ago thru builders convincing home buyers to purchase "all electric" homes. Now it looks like FE is using another attempt to GOUGE "all electric" customers in the middle of the worst economic downturn since 1929 by asking you to approve a request to increase distribution costs an additional \$405 million dollars (Rider DCR Case # 12-1230-EL-SSO). This is absolutely OUTRAGEOUS!! I, as well as many others have switched over to Duke Energy as our electric provider but we have no option for the distribution part of the electric service as FE is a monoply! Costs for everything continue to eccalate on everything while the middle class incomes continue downward. If this cost increase is approved I will be forced to sell my home, the one that I have lived in for 23 years! I urge you to vote against this FE request as you consider the demise of the middle class!!! Brock Landers

To: ContactThePUCO Subject: 67527

Received: 6/25/2012 11:46:48 AM

Message:

WEB ID: 67527 AT:06-25-2012 at 11:46 AM

Related Case Number:

TYPE: comment

NAME: Mr. Charles Blouir

**CONTACT SENDER? Yes** 

# MAILING ADDRESS:

• 9162 Willson Drive

Chagrin Falls , Ohio 44023

• USA

#### PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 440-543-1882

• Fax: (no fax number provided?)

E-MAIL: chuck.blouir@roadrunner.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- (no utility company name provided?)
- Name on account: Charles Blouir
- Service address: 9162 Willson Drive
- Service phone: 440-543-6619
- Account Number: 110 024 7589 067

#### COMMENT DESCRIPTION:

Recently the Illuminating Company improperly cancelled all electric heating rates and load mangement rates and increased our electric rates by almost double. This was done because they were an monopoly in our service area. The OCC and the PUCO should never have approved these changes but they did and that is history now. As a result of the arrogance of the Illuminating Company in this matter, other energy companies have entered our market and offer much more attractive energy rates. The Illuminating Company now wants the PUCO to help them once again to hurt the all electric consumer by dramatically increasing the distribution rates that they hold a monopoly on. I strongly encourage the PUCO to deny these increases. The Illuminating Company made every effort to hurt the all electric consumer by increasing the energy rates and it backfired on them in a huge way. The PUCO should not be a party to the revenge of the Illuminating Company for a situation the Illuminating company caused for themsleves. PLEASE DENY ANY RATE INCREASES FOR THE ILLUMINSTING COMPANY.

THANK YOU.

To: ContactThePUCO

Subject: 67529

Received: 6/25/2012 11:51:48 AM

Message:

WEB ID: 67529 AT:06-25-2012 at 11:51 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Carl Silski

**CONTACT SENDER?** Yes

# **MAILING ADDRESS:**

- 32876 Woodhaven Circle
- N. Ridgeville, Ohio 44039
- USA

#### PHONE INFORMATION:

• Home: 440-748-0807

• Alternative: 440-552-4040

• Fax: (no fax number provided?)

E-MAIL: carl.silski@yahoo.com

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: First Energy -- Ohio Edison

· Name on account: Carl Silski

Service address: 32876 Woodhaven Circle

Service phone: 440-748-0807(no account number provided?)

## COMPLAINT DESCRIPTION:

Case # 12-1230-EL-SSO

I understand that the PUCO will soon be making decisions on First Energy's rate increase, particularly to the "distribution side of the house." I URGE YOU TO DISAPPROVE THE REQUEST.

As a retiree living in an All-Electric home, which I recently purchased thinking that it was the most environmentally friendly source of heating (with geo thermo system), I have been finding myself second-guessing my home purchase decision because I am in continuous battle to keep rate increases

low and fair to those of us heating with electricity. In 2010, I had testified before members of PUCO (along with hundreds of other all-electric homeowners) against First Energy's sudden and surprise announcement that they were unilaterally terminating all-electric home discounts. At that time, First Energy was threatening to remove our promised life-time discount for all-electric homeowners. The outcome of all that testimony was a FAILURE: we simply received a reduced discount which was and is to be phased out over 4 or 5 years.

In the meantime, we've been forced to continuously review and evaluate new options including switching to gas (an extremely expensive proposition which is impractical) and seeking our electricity from other suppliers. The latter requires continuous review and expense. In just one year, I've switched into 2 different plans that cost me just under \$100 in cancellation fees. This constant review and switching suppliers IS EXTREMELY HARD ON RETIRED FOLKS WHOSE MEMORIES ARE FADING. Their patience is worn thin. They shouldn't have to constantly be looking over their backs for a better deal.

AND NOW, FIRST ENERGY IS AT IT AGAIN! Now, First Energy is attempting to hurt us through their new rate request on the distribution side of the house. These proposed increases severely and unfairly impact all-electric homeowners. And for those of us who are retired and on fixed incomes, this First Energy action is extremely hurtful. PLEASE DENY THEIR EXCESSIVE RATE INCREASE REQUEST.

To: ContactThePUCO

Subject: 67530

Received: 6/25/2012 11:52:49 AM

Message:

WEB ID: 67530 AT:06-25-2012 at 11:52 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Tony Doran

CONTACT SENDER? No

# **MAILING ADDRESS:**

- 17806 Fox Hollow Dr
- Strongsville, Ohio 44136
- USA

## PHONE INFORMATION:

• Home: (440) 238-1053

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: tony.dot3@gmail.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: The Illuminating Company

• Name on account: Tony Doran

Service address: 17806 Fox Hollow Drive, Strongsville, OH 44136

Service phone: 440-238-1053Account Number: 110 026 269 271

# COMPLAINT DESCRIPTION:

I have read about First Energy's Proposed Rate Case Plan (ESP3) and am greatly concerned about an expected bill increase of between 25% and 30% for 'all electric' customers beginning in 2014. As I heat my home with electricity, I have experienced bills that have recorded as many as 5,730 kwh for \$580.20 An estimated 30% increase will have a tremendous impact on heating costs, especially for retirees as myself who is on fixed income. I respectfully request that you do not allow the requested rate increases to be passed as they would have a serious negative effect on me as an All Electric Home Owner.

To: ContactThePUCO

Subject: 67531

Received: 6/25/2012 12:12:35 PM

Message:

WEB ID: 67531 AT:06-25-2012 at 12:12 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Roberta Berger

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

- 21571 Briar Bush Lane
- Strongsville, Ohio 44149
- USA

## PHONE INFORMATION:

• Home: 440-238-1557

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: rberger669@aol.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

Company: First Energy

• Name on account: Roberta Berger

• Service address: 21571 Briar Bush Lane

Service phone: 440-238-1557Account Number: 110026125531

# **COMPLAINT DESCRIPTION:**

Asking that the FE Proposed Rate Case Plan (ESP3) not be allowed to all electric customers. As retired homeowners, we simply cannot afford a 25% to 30% electric rate increase when we were promised discount rates for the life of our home.

To: ContactThePUCO

Subject: 67532

Received: 6/25/2012 12:13:36 PM

Message:

WEB ID: 67532 AT:06-25-2012 at 12:13 PM

#### Related Case Number:

TYPE: complaint

NAME: Mr. John Mobasseri

**CONTACT SENDER? Yes** 

## MAILING ADDRESS:

- 8430 Riverside Drive
- Novelty, Ohio 44072
- USA

## PHONE INFORMATION:

- Home: 440-317-2082
- Alternative: (no alternative phone provided?)
- Fax: (no fax number provided?)

E-MAIL: john@clevelandmotorcars.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

- Company: First Energy
- Name on account: John Mobasseri
- (no service address provided?)
- (no service phone number provided?)
- (no account number provided?)

## COMPLAINT DESCRIPTION:

ESP3 or Case # 12-1230-EL-SSO is another tactic by first energy to increase distribution rates so that more money can be generated. This will negatively affect all people from Ohio and probly people elsewhere. I had bills with first enrey when i first signed moved in that were in excess of \$1700 a month per bill. Since i have been able to chose my supplier my bills have been no more that 350 a month. Please do not allow First energy go ahead with this proposal of law.