

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Frontier North Inc. to
revise its Lifeline Tariff

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TRF Docket No. 90-5023-TP-TRF

Case No. _____ - _____ - **TP** - _____

NOTE: Unless you have reserved a Case #, leave the "Case No" fields
BLANK.

Name of Registrant(s) Frontier North, Inc.

DBA(s) of Registrant(s) _____

Address of Registrant(s) 1300 Columbus Sandusky Rd N Marion, OH 43302

Company Web Address www.frontier.com

Regulatory Contact Person(s) Cassandra Cole Phone 740-383-0490 Fax _____

Regulatory Contact Person's Email Address cassandra.cole@ftr.com

Contact Person for Annual Report Cassandra Cole Phone _____

Address (if different from above) _____

Consumer Contact Information Cassandra Cole Phone _____

Address (if different from above) _____

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

Notes:

Section I and II are Pursuant to Chapter 4901:1-6 OAC.

Section III – Carrier to Carrier is Pursuant to 4901:1-7 OAC, and Wireless is Pursuant to 4901:1-6-24 OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at www.puco.ohio.gov under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Section I – Part I - Common Filings

Carrier Type <input checked="" type="checkbox"/> Other (explain below)	<input checked="" type="checkbox"/> X For Profit ILEC	<input type="checkbox"/> Not For Profit ILEC	<input type="checkbox"/> CLEC
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <u>1-6-14(H)</u> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)	<input type="checkbox"/> ATA <u>1-6-14(I)</u> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <u>1-6-14(F)</u> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-14(H)</u> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	<input type="checkbox"/> ZTA <u>1-6-27(C)</u> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <u>1-6-14(F)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(F)(4)</u> (0 day Notice)	<input type="checkbox"/> TRF <u>1-6-14(G)</u> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	<input type="checkbox"/> ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <u>1-6-08(G)(0 day)</u>
BLES withdrawal			<input type="checkbox"/> ZTA <u>1-6-25(B)</u> (0 day Notice)
Other* (explain) <u>Lifeline tariff revisions</u>			

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent:				

Section I – Part III –IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Section II – Part I – Carrier Certification - Pursuant to Chapter 4901:1-6-08, 09 & 10 OAC

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30- day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-08</u> * (Auto 30 day)	<input type="checkbox"/> ACE <u>1-6-10</u> (Auto 30 day)	<input type="checkbox"/> UNC <u>1-6-09</u> * (Non-Auto)

*Supplemental Certification forms can be found on the Commission Web Page.

Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)	<input type="checkbox"/> ABN <u>1-6-26</u> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ACN <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> ACO <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> AMT <u>1-6-29(E)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATC <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> ATR <u>1-6-29(B)</u> (Auto 30 days)	<input type="checkbox"/> CIO <u>1-6-29(C)</u> (0 day Notice)

* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the 4901:1-6-29 Filing Requirements on the Commission's Web Page for a complete list of exhibits.

Section III – Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)	<input type="checkbox"/> NAG <u>1-7-07</u> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)	<input type="checkbox"/> ARB <u>1-7-09</u> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)	<input type="checkbox"/> ATA <u>1-7-14</u> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <u>1-7-04 or 05</u> (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights- of-Way.	<input type="checkbox"/> UNC <u>1-7-23(B)</u> (Non-Auto)	
Wireless Providers See <u>4901:1-6-24</u>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

AFFIDAVIT
Compliance with Commission Rules

I am an officer/agent of the applicant corporation, Frontier North Inc. , and am authorized to make this statement on its behalf.

Please Check ALL that apply:

X I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) 6-21-2012 at (Location) Marion, OH

*(Signature and Title) Cassandra Cole (Date) 6-21-2012
mgr

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

VERIFICATION

I, Cassandra Cole verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

*(Signature and Title) Cassandra Cole, mgr (Date) 6-21-2012

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

Exhibit A

Existing Tariff Pages

BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.01. General

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service or the Company may offer any other packages/bundles of service, if available to customers, less the lifeline discount and shall provide all of the following:

- A recurring discount to the monthly basic local exchange service rate that provides for the maximum contribution of federally available assistance;
- Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service;
- Free blocking of toll service, 900 service and 976 service;
- A waiver of the federal universal service fund end user charge;
- A waiver of the telephone company's service deposit requirement;
- A waiver of the Intrastate Access Recovery Charge.

BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

Frontier North Inc.

SECTION 8
Original Sheet No. 2

BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.02. Regulations

- A. Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:
- Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid;
 - Supplemental Nutritional Assistance Program (SNAP/Food Stamps);
 - Supplemental Security Income (SSI) under Title XVI of the Social Security Act;
 - Supplemental Security Insurance – Blind and Disabled (SSDI);
 - Federal Public Housing Assistance, or Section 8;
 - Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP);
 - National School Lunch Program's Free Lunch Program (NSL);
 - Temporary Assistance for Needy Families (TANF/Ohio Works); or
 - General Assistance (including Disability Assistance (DA))
- B. Lifeline Assistance is available to residential customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.
- C. The Telephone Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one of the programs identified in Section 1.02.A. above; identify the specific program or programs from which the customer receives benefits and agree to notify the carrier if the customer ceases to participate in such program or programs. If a customer is applying for Lifeline based on income see Section 1.02.E. for examples of income documentation.
- D. The Telephone Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.
- E. Consistent with federal law, examples of acceptable income documentation includes the following:
- State or federal income tax return;
 - Current income statement of W-2 from an employer;
 - Three consecutive months of current pay stubs;
 - Social security statement of benefits;
 - Retirement/Pension statement of benefits;
 - Unemployment/Workment's Compensation statement of benefits;
 - Any other legal document that would show current income (such as a divorce decree or child support document).
- F. Customers qualifying for Lifeline with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll service charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

Issued: May 19, 2011

Effective: May 19, 2011

In Compliance with The Public Utilities Commission of Ohio
Case No. 11-2965-TP-ATA
by Kenneth Mason, Vice President, Government and Regulatory Affairs

**BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11**

Frontier North Inc.

SECTION 8
Original Sheet No. 3

BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.02. Regulations (Cont'd)

- G. All other aspects of the state-specific lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for lifeline service shall be tariffed in accordance with Rule 4901:1-6-11 of the Ohio Administrative Code.
- H. The Telephone Company shall provide written notification to the customer applying for Lifeline service that is determined ineligible for Lifeline service and shall provide an additional 30 days to prove eligibility.
- I. The Telephone Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility or dispute the findings regarding termination of benefits.
- J. The Telephone Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.409-54410.

1.03. Enrollment Process

A. New Customers

- (1) New customers who qualify will be enrolled as of the date the service is established, as long as the completed application and appropriate documentation, if applicable, are received by the Company within 30 days of service establishment. If received after 30 days, enrollment will begin on the date the completed application and documentation are received.
- (2) Should the Telephone Company determine that a customer does not qualify or the customer fails to submit the proper documentation, the Telephone Company will provide written notice to the customer and will allow an additional 30 days to prove eligibility. If the corrected application and complete documentation, if applicable, are received within that additional 30 days, enrollment will begin on the date the service was established. If received after the additional 30 days, enrollment will begin on the date the corrected application and complete income documentation are received.

B. Existing Customers

- (1) Existing customers who qualify will be enrolled as of the date the application was requested, as long as the completed application and appropriate documentation, if applicable, are received no later than 30 days from that date. If received after 30 days, the enrollment will begin on the date the completed application and appropriate income documentation are received.

Issued: May 19, 2011

Effective: May 19, 2011

In Compliance with The Public Utilities Commission of Ohio
Case No. 11-2965-TP-ATA
by Kenneth Mason, Vice President, Government and Regulatory Affairs

BASIC TELEPHONE ASSISTANCE

1. LIFELINE/LINK-UP

1.03. Enrollment Process (Cont'd)

B. Existing Customers (Cont'd)

- (2) Should the Telephone Company determine that a customer does not qualify or the customer fails to submit the proper documentation, the Telephone Company will provide written notice to the customer and will allow an additional 30 days to prove eligibility. If the corrected application and complete documentation, if applicable, are received within that additional 30 days, enrollment will begin on the date the application was requested. If received after the additional 30 days, enrollment will begin on the date the corrected application and complete documentation are received.

1.04. Income Eligibility

- A. The Telephone Company must verify through acceptable documentation that a customer qualifies for Lifeline Assistance. Such verification must be performed within 60 days of a customer's service establishment. Examples of income documentation are identified in Section 1.02.E.
- B. Regardless of when the Company completes the verification process Lifeline benefits shall go back to the date the qualified customer established Lifeline.
- C. The Telephone Company shall provide written notification to customers that do not qualify for Lifeline Assistance. The notice shall give the customer an additional 30-day opportunity to prove eligibility or dispute the Company's determination.
- D. If a customer disagrees with a company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

1.05. Verification of Continued Eligibility

- A. The Telephone Company must notify customers at least 60 days prior to the company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include: 1) the earliest date termination of lifeline benefits would occur; 2) the reason(s) for termination of lifeline benefits and any actions which the customer must take to demonstrate continued eligibility; 3) contact information for the telephone company and 4) a statement explaining who the customer should contact in the event of a dispute.
- B. Should a customer fail to submit proper documentation within the 60 day period, the Telephone Company will terminate Lifeline Benefits on the date noted in the letter. If the customer responds after the 60 days, the Company may require the customer to reapply for Lifeline/Link-Up benefits.

Exhibit B

Proposed Tariff Pages

BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

Frontier North Inc.

SECTION 8
1st Revised Sheet No. 1
Cancels Original Sheet No. 1

BASIC TELEPHONE ASSISTANCE

1. LIFELINE

Frontier North Inc. shall provide Lifeline service as defined in 47 C.F.R. § 54.401(a) on a non-discriminatory basis to all qualifying low-income customers. Frontier's Lifeline service offering shall comply with all applicable federal and state laws, including, but not limited to, 47 C.F.R. Part 54, Subpart E; the FCC's Lifeline reform order (Report and Order released February 6, 2012, WC Docket No. 11-42, *et. al*) and any subsequent clarifying orders; Section 4927.13, Revised Code; Rule 4901:1-6-19, Ohio Administrative Code; and, the Commission's nontraditional Lifeline service order (Finding and Order adopted May 23, 2012, Case No. 10-2377-TP-COI) and any subsequent entries and/or orders.

(C)

(C)

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

In Compliance with The Public Utilities Commission of Ohio
Case No. 90-5023-TP-TRF
by Kenneth Mason, Vice President, Government and Regulatory Affairs

BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

Frontier North Inc.

SECTION 8
1st Revised Sheet No. 2
Cancels Original Sheet No. 2

BASIC TELEPHONE ASSISTANCE

(D)

(D)

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In Compliance with The Public Utilities Commission of Ohio
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BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

Frontier North Inc.

SECTION 8
1st Revised Sheet No. 3
Cancels Original Sheet No. 3

BASIC TELEPHONE ASSISTANCE

(D)

(D)

Issued: June 21, 2012

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In Compliance with The Public Utilities Commission of Ohio
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BASIC LOCAL EXCHANGE SERVICE TARIFF
P.U.C.O. No. 11

Frontier North Inc.

SECTION 8
1st Revised Sheet No. 4
Cancels Original Sheet No. 4

BASIC TELEPHONE ASSISTANCE

(D)

(D)

Issued: June 21, 2012

Effective: June 21, 2012

In Compliance with The Public Utilities Commission of Ohio
Case No. 90-5023-TP-TRF
by Kenneth Mason, Vice President, Government and Regulatory Affairs

Exhibit C

Frontier North Inc. hereby modifies its BLES Tariff in accordance with the Commission's Finding and Order issued May 23, 2012 in Case No. 10-2377-TP-COI.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

6/21/2012 1:44:03 PM

in

Case No(s). 90-5023-TP-TRF

Summary: Tariff Revised Lifeline tariff pages electronically filed by Ms. Cassandra F Cole on behalf of Frontier North Inc.