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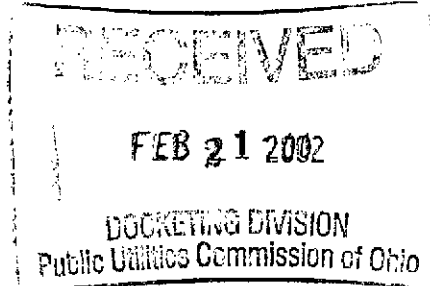
PIC 02 FEB 21 AM 7:48

**FORMAL COMPLAINT FORM**

FREDERICK R. RODGERS  
(YOUR NAME)

AGAINST

COLUMBIA GAS  
(THE COMPANY)



*02-443-GA-033*

MY COMPLAINT IS:

REFER TO ATTACHMENT

(ADDITIONAL INFORMATION MAY BE ATTACHED)

SIGNATURE

1177 Slade Avenue  
STREET ADDRESS

Columbus, OH 43235  
CITY, STATE, & ZIP

614-442-7878  
TELEPHONE NUMBER

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business  
Technician Dr Date Processed 2.2002

February 17, 2002

Public Utilities Commission of Ohio  
Docketing Division  
180 East Broad Street  
Columbus, OH 43215-3793

Re: Complaint by Fred Rodgers against Columbus Gas

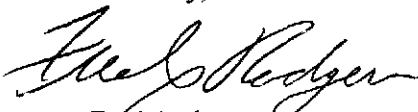
In December 2001 we began receiving computerized telephone messages asking us to return the call to an 800 number. Since the message did not identify the caller, we ignored the calls for several days. Finally we did return the call and learned that the calls were coming from a collection agency hired by Columbus Gas. Since we have lived in an all electric home since 1990, we felt there must be some mistake. We were asked to call customer service at Columbia Gas for additional information.

The service representative at Columbus Gas advised that they were attempting to collect a past-due gas bill of \$32.74 for service at 136-B East Lakeview Avenue. I owned the apartment building at 134-138 East Lakeview from 1969 until May 1999. The representative further advised that a tenant at 136-B had moved in 1990 and left a balance of approximately \$7.00. They are attempting to collect the original bill plus interest from me, because they say I signed an agreement to pay any outstanding tenant's gas bills. I cannot imagine that I would have signed such an agreement, but I told them to send me a copy with my signature on it and I would pay the bill immediately. After promises by them to do so, I still have not received a copy of the agreement.

I also asked the representative why they had not attempted to bill to me in the nine years between 1990 and 1999, when I sold the building. They were never able to give me an explanation, but simply stated that if I didn't pay the bill they would turn me over to collection. In my last conversation with Columbia Gas, I asked for valid evidence that I had signed a contract. The representative promised once again to send it and that was our last conversation. On around February 24, 2002, I received the attached notice from an attorney representing the Columbia Gas advising that legal action would be taken against me if I refused to pay the \$32.74 immediately.

It is my complaint that the charge is not my responsibility and I am concerned that Columbia Gas will ruin my credit over a bill that they have not proven I owe.

Sincerely,



Fred Rodgers

**Alexandria Vaneck Co., LPA**

Attorney at Law  
5620 Southwyck Blvd #103  
Toledo, OH 43614  
1-419-866-6101  
1-800-999-9637

January 22, 2002

Account Number : 13049137  
Service Date : 12-06-91  
For :  
Balance Due : \$32.74

FRED RODGERS  
1177 SLADE AVE  
COLUMBUS OH 43235

Re: COLUMBIA GAS OF OHIO INC 32.74

This letter is to inform you that your account with the above creditor for 32.74, has been referred to me for collection.

Please return this letter with your payment made to our office.

Very truly yours,  
Alexandria Vaneck  
Attorney at Law

*Rec'd  
2-75-02*

**DISCLOSURE REQUIRED BY FEDERAL LAW**

This is an attempt to collect a debt by a debt collector, and any information obtained will be used for this purpose.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice, this office will: obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice, this office will provide you with the name and address of the original creditor, if different from the current creditor.



Please check our Internet site for more information.

**WARNING: THIS COPY OF THE NOTICE IS NOT VALID FOR COLLECTION PURPOSES**

5620 Southwyck Blvd #103  
Toledo, OH 43614

Account Number : 13049137  
Service Date : 12-06-91  
For :  
Balance Due : \$32.74

FORWARDING SERVICE REQUESTED

L4 04096212 K493

FRED RODGERS  
1177 SLADE AVE  
COLUMBUS OH 43235

File# 7747989

REMIT TO:

**Alexandria Vaneck Co., LPA**  
5620 Southwyck Blvd #103  
Toledo, OH 43614

