

FILE

From: webmaster@puc.state.oh.us
 To: ContactThePUCO
 Subject: 67194
 Received: 6/12/2012 5:17:56 PM
 Message:
 WEB ID: 67194 AT:06-12-2012 at 05:17 PM

11-346-EL-SSO

Related Case Number:

TYPE: comment

NAME: Mrs. Marsha Ernst

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 10201 Springwater Drive
- Mount Vernon , Ohio 43050
- USA

PHONE INFORMATION:

- Home: 740-392-8598
- Alternative: 740-501-8586
- Fax: *(no fax number provided?)*

E-MAIL: mandbernst@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: William Ernst
- Service address: 10201 Springwater Dr, Mt. Vernon, Oh 43050
- Service phone: 740-392-8598
- Account Number: 140060754435200

COMMENT DESCRIPTION:

I heard from a vendor that AEP intends yet another rate increase. PLS DO NOT ALLOW THIS TO OCCUR. Pls let me know what I can do other than beg you in this email for rates not to be increased. I would be willing to attend hearings, etc. However, rate increases are only advertised in the certified pages of the newspapers which reach very few people. I would also like for you to make it mandatory for AEP to alert customers to potential rate increases or for you to do it yourself so that the voices of consumers can be heard. Over the last two +years, our monthly elec bill has increased from approx 85/mo to 150-180 per month. Why??? I heard that last year AEP made record profits. What are they doing w/the profits? We are retired and cannot afford for rates to continually climb for a service over which we have no choice or control Thank you.

RECEIVED-DOCKETING DIV
 2012 JUN 13 AM 10:23
 PUCO
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