

From: Caprice Peter To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 5:51:07 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

We all know competition works. That's why we always shop for lower prices. We should let competition work for electricity too.

Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

CapricePeter cappyrenee@yahoo.com 43147

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of pusiness.

Technician Date Processed N 1 2012

MECEIVED-DOCKETING DI

From: paula hodder To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 7:16:58 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

paulah@der paulah@columbus.rr.com 43016 From: phillip lafollette To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 11:21:40 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

philliplafollette plafollette1633@hotmail.com 43229 From: phillip lafollette To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 11:21:40 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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philliplafollette plafollette1633@hotmail.com 43229 From: Charles Bond To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 11:22:16 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

CharlesBond cbond45300@roadrunner.com 45662

From: Daniel Parsons To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/8/2012 11:38:12 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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DanielParsons dn_prsns8@yahoo.com 43035 From: Mark Orosz To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 6:32:05 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

MarkOrosz markorosz@hotmail.com 43701 From: michelle rinehart To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 7:35:22 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

michellerinehart mrinehart5@columbus.rr.com 43204 From: CIndy Pullen To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 9:04:16 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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CIndyPullen cpullen67@gmail.com 43068

From: Veva Villinger To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 10:23:14 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

VevaVillinger vevajv@msn.com 43055 From: carol brooks
To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 12:45:07 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEPâ€TMs proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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carolbrooks carolslady@yahoo.com

From: Joe Schmidt To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/9/2012 6:02:45 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

By imposing excessive capacity fees on other suppliers, AEP's proposed Electric Security Plan would harm competition so it can protect its profits on the backs of customers like me. While nearly 2 million Ohioans are shopping every month with competitive retail suppliers, AEP is the only utility in Ohio that wants to place artificially inflated capacity charges on suppliers, reducing savings for customers.

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JoeSchmidt Schmidtseventynine@yahoo.com 43215 From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 67150

Received: 6/10/2012 11:14:58 AM

Message:

WEB ID: 67150 AT:06-10-2012 at 11:14 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Jim Ebert

CONTACT SENDER? Yes

MAILING ADDRESS:

- 1800 Forest Park
- Findlay, Ohio 45840
- USA

PHONE INFORMATION:

• Home: 419-424-8834

• Alternative: (no alternative phone provided?)

• Fax: (no fax number provided?)

E-MAIL: jebert1@woh.rr.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

Company: American Electric Power
Name on account: James A Ebert
Service address: 1800 Forest Park
Service phone: 419-424-8834

Account Number: 070-679-059-2-2

COMPLAINT DESCRIPTION:

The respective case numbers are 11-346-EL-SSO, and 11-348-EL-SSO.

Having spent better than 10 years harvesting value-propositions as an employee of a large refiner, I am fully aware of the success stories industrial loads have been realizing in states choosing to pass legislation to deregulate electricity, yet in discussing energy supply initiatives with commercial customers, it has been very apparent most lack a fundamental understanding of the action steps required for securing more favorable supply rates. In light of that landscape, I elected to retire in the fall of 2011 for the purpose of establishing an energy consulting business with a focus on helping commercial and

small industrial customers save on their electric spend. Within a few months time, numerous third party supply contracts had been successfully negotiated and executed, and my primary customer base had become local school districts. These customers have exhibited a willingness to better understand the issues surrounding an electric supply initiative, but in outlining all the uncertainties coinciding with AEP service territories, they have also developed an acute awareness of the risks that need to be mitigated – especially when the Commission is approving capacity pricing that is roughly 16 times greater than what the PJM energy markets have revealed.

The fixed-pricing secured beneath these supply arrangements was based on commodity and capacity prices as revealed by the energy markets operated by PJM, while each customer was required to proceed forward on a leap of faith the Commission would ultimately put forth sensible decisions towards the advancement of competition. In aggregate, and based upon AEP's current Standard Service Offers, these small commercial customers are currently earmarked to reduce their electric spend by roughly \$400,000 over the brief term of their supply arrangements. However, they are now realizing their leap of faith is falling far shy of expectation, as the Commission seems determined to extend AEP preferential treatment by way of a financial windfall. Anybody with a smidgen of common-sense should agree that a capacity price 16 times greater than market, qualifies as a financial windfall. So what exactly was the purpose of deregulating Ohio's electricity if the PUCO has no intention of respecting market outcomes?

It is my understanding all interveners in the AEP capacity case agree that market pricing should prevail, and even the Commission Staff is promoting RPM Capacity (market prices). Regardless, the Commission continues to extend AEP unwarranted capacity premiums, and in the event this anti-competitive decision-making continues, then all the aforementioned supply arrangements will likely be nullified, and the time and energy invested in these supply initiatives will have been nothing but wasted time and energy. What is most disturbing, is to know AEP's unregulated marketing arm is currently pursuing customers served by other electric distribution utilities (EDU's); a pursuit predicated on the mere fact energy markets present opportunities for customers to save. So how does an onlooker possibly reconcile that inconsistency?

Simply put, the PUCO is essentially extending AEP a monopoly, and the vast majority of AEP's customers may soon become AEP's "captive" customers. Assuming competition was the end game of Ohio's deregulation legislation, then all these supply initiatives should be viewed in a positive light, as these actions should align perfectly with the Commission's expectations! Good faith negotiations have taken place between qualified parties and its participants have done their part in promoting true competition. On the other hand, recent Commission entries disregard/disrespect market outcomes, and as such, they are inherently counter-productive to the market's development. This anti-competitive nonsense needs to end, and there is no better time than the present.

It is time for the PUCO to serve the public interest, and it is time for AEP to compete!

From: Ronald Huysman To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 5:12:50 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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Please reject or modify AEP's revised Electric Security Plan and preserve my right to shop to save money on my electric bill.

RonaldHuysman rph_45833@yahoo.com 45833

From: Chad Ellerbrock To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 6:19:09 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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ChadEllerbrock cellerbrock45@gmail.com 43204 From: Caprena Ross To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 6:19:40 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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CaprenaRoss 09RosC@gmail.com 43229 From: Ron Dudley
To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 10:35:11 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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RonDudley ronandtammydudley@yahoo.com

From: Glenn Hollis
To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 11:15:12 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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GlennHollis @gmail.com 43160

From: Shanequa Tucker To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/10/2012 11:17:51 PM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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ShanequaTucker Stlovelydiamond@gmail.com 43068 From: Lashauwn Smith To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/11/2012 6:31:37 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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LashauwnSmith Lnsmith8721@yahoo.com 43213 From: Josh Taylor To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/11/2012 6:49:50 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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JoshTaylor Joshuactaylor@yahoo.com 43235 From: patty hosey
To: ContactThePUCO

Subject: Preserve my right to save money on my electric bill

Received: 6/11/2012 8:16:37 AM

Message:

Dear Chairman Snitchler:

As a customer of AEP, I urge you to reject its proposal to limit my ability to save money on my electric bill by switching to another electric supplier.

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pattyhosey phosey001@columbus.rr.com 43701