

Hunter, Donielle

From: ContactThePUCO
Sent: Monday, June 04, 2012 6:14 PM
To: Docketing
Subject: Docketing
Attachments: Notes.4650017.html

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 6/4/2012

Re: William Allen
136 River Rd

Ostrander, OH 43061

RECEIVED-DOCKETING DIV
2012 JUN -5 AM 11:27
PUCO

Docketing Case No.: 12-1230-EL-SSO

Notes:

Please docket the attached in the case number above.

Received: 6/2/2012 7:46:15 PM

Message:

WEB ID: 67027 AT:06-02-2012 at 07:46 PM

Related Case Number: 12-1230

TYPE: complaint

NAME: Mr. William Allen

CONTACT SENDER ? Yes

MAILING ADDRESS:

136 River Rd

Ostrander , Ohio 43061

PHONE INFORMATION:

Home: 740-363-4717

E-MAIL: waallen@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

Company: Ohio Edison

Name on account: William Allen

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician S Date Processed JUN 05 2012

Service address: 136 River Rd
(no service phone number provided?)
(no account number provided?)

COMPLAINT DESCRIPTION:

The First Energy proposal to extend their ESP by two years and use a three year auction product is bad for customers. They claim to smooth rates by charging more in the early years and less in the outer years. I can manage my own money and would prefer not to pay early for a service I may not take in the future. Also the three year product will result in costs increasing over the entire term of the plan - not just change the timing of payments. Please reject the FE plan or at a minimum require them to provide three single year auction products.