

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

In the Matter of the Application of Cincinnati Bell ) TRF Docket No. 90-5013  
Telephone Company LLC to Revise Lifeline Terms and )  
Conditions ) Case No. 12 - 1701 - **TP** - ATA  
) NOTE: Unless you have reserved a Case #, leave the "Case No" fields  
) BLANK.

Name of Registrant(s) Cincinnati Bell Telephone Company LLC

DBA(s) of Registrant(s) \_\_\_\_\_

Address of Registrant(s) 221 East Fourth Street, Cincinnati, Ohio 45202

Company Web Address www.cincinnati-bell.com

Regulatory Contact Person(s) Robert Wilhelm Phone 513-397-6858 Fax 513-421-1367

Regulatory Contact Person's Email Address bob.wilhelm@cinbell.com

Contact Person for Annual Report Robert Wilhelm Phone 513-397-6858

Address (if different from above) \_\_\_\_\_

Consumer Contact Information Kathy Campbell Phone 513-397-1296

Address (if different from above) \_\_\_\_\_

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Section I and II are Pursuant to Chapter [4901:1-6](#) OAC.

Section III – Carrier to Carrier is Pursuant to [4901:1-7](#) OAC, and Wireless is Pursuant to [4901:1-6-24](#) OAC.

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at [www.puco.ohio.gov](http://www.puco.ohio.gov) under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s)
B	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings

<b>Carrier Type</b> <input type="checkbox"/> <b>Other</b> (explain below)	<input checked="" type="checkbox"/> <b>For Profit ILEC</b>	<input type="checkbox"/> <b>Not For Profit ILEC</b>	<input type="checkbox"/> <b>CLEC</b>
Change terms & conditions of existing BLES	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge, or fee to BLES			<input type="checkbox"/> ATA <a href="#">1-6-14(H)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap.	<input type="checkbox"/> ZTA <a href="#">1-6-14(F)</a> (0 day Notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(H)</a> (0 day Notice)
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day Notice)	
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(F)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(F)(4)</a> (0 day Notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(G)</a> (0 day Notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14(C)(1)(c)</a> (Auto 30 days)		
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day)
BLES withdrawal			<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day Notice)
<b>Other*</b> (explain) <u>Revise Lifeline Terms and Conditions</u>			

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter [4901:1-6-7 OAC](#)

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III –IOS Offerings Pursuant to Chapter [4901:1-6-22 OAC](#)

IOS	Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> IOS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Section II – Part I – Carrier Certification - Pursuant to Chapter [4901:1-6-08, 09 & 10 OAC](#)

Certification	ILEC (Out of Territory)	CLEC	Telecommunications Service Provider Not Offering Local	CESTC	CETC
* See Supplemental form	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30- day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-08</a> * (Auto 30 day)	<input type="checkbox"/> ACE <a href="#">1-6-10</a> (Auto 30 day)	<input type="checkbox"/> UNC <a href="#">1-6-09</a> * (Non-Auto)

\*Supplemental Certification forms can be found on the Commission Web Page.

## Section II – Part II – Certificate Status & Procedural

Certificate Status	ILEC	CLEC	Telecommunications Service Provider Not Offering Local
Abandon all Services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of Official Name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Change in Ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transfer a Certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0 day Notice)

\* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see [the 4901:1-6-29 Filing Requirements on the Commission's Web Page](#) for a complete list of exhibits.

## Section III – Carrier to Carrier (Pursuant to [4901:1-7](#)), and Wireless (Pursuant to [4901:1-6-24](#))

Carrier to Carrier	ILEC	CLEC
Interconnection agreement, or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 day)
Request for Arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change c-t-c service tariffs,	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 day)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04</a> or 05 (Non-Auto)	
Changes in rates, terms & conditions to Pole Attachment, Conduit Occupancy and Rights-of-Way.	<input type="checkbox"/> UNC <a href="#">1-7-23(B)</a> (Non-Auto)	
<b>Wireless Providers</b> See <a href="#">4901:1-6-24</a>	<input type="checkbox"/> RCC [Registration & Change in Operations]	<input type="checkbox"/> NAG [Interconnection Agreement or

#### Section IV. – Attestation

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

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**AFFIDAVIT**  
***Compliance with Commission Rules***

I am an officer/agent of the applicant corporation, Cincinnati Bell Telephone Company LLC, and am authorized to make this statement on its behalf.

Theodore W. Heckmann  
(Name)

Please Check ALL that apply:

☒ I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) May 30, 2012 at (Location) Cincinnati, Ohio

\*(Signature and Title) (Date) 5/30/12  
/s/ Theodore W. Heckmann  
Managing Director of Regulatory Affairs and  
Assistant Corporate Secretary

- *This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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**VERIFICATION**

I, Theodore W. Heckmann verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

\*(Signature and Title) (Date) 5/30/12  
/s/ Theodore W. Heckmann  
Managing Director of Regulatory Affairs and Assistant Corporate Secretary

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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***Send your completed Application Form, including all required attachments as well as the required number of copies, to:***

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

***Or***

***Make such filing electronically as directed in Case No 06-900-AU-WVR***

## Exhibit A

### Existing Tariff Pages

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction  
1st Revised Page 3  
Cancels Original Page 3

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Issued: September 27, 2011

Effective: September 27, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-5292-TP-ZTA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 1

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE

1. General

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service, or any other services and bundles or packages of services, if available to customers, less the Lifeline discount, and shall provide the following:

- a. A recurring discount to the monthly basic local exchange service rate or other local service rate that provides for the maximum contribution of federally available assistance.
- b. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service. (See Note 1.)
- c. Free blocking of toll service, 900 service and 976 service.
- d. A waiver of the federal universal service fund end user charge
- e. A waiver of the Company's local telephone service deposit requirement.

Note 1: The Lifeline nonrecurring charge waiver applies only to establishing access line service. The waiver does not apply to nonrecurring charges for optional services or features ordered with the access line including charges to establish a service bundle.

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By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 2

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

2. Regulations

a. Eligibility

Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:

1. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid.
2. Supplemental Nutritional Assistance Program (SNAP/Food Stamps)
3. Supplemental Security Income (SSI) under Title XVI of the Social Security Act
4. Supplemental Security Insurance - blind and disabled (SSD)
5. Federal Public Housing Assistance or Section 8
6. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP)
7. National School Lunch Program's Free Lunch Program (NSL)
8. Temporary Assistance to Needy Families (TANF/Ohio Works)
9. General Assistance, including disability assistance (DA)

Lifeline Assistance is also available to customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.

The Company shall require, as proof of eligibility for Lifeline Assistance, a document signed by the customer, certifying under penalty of perjury that the customer is receiving benefits from one or more of the programs listed in A.2.a of this section and identifying the specific program(s) from which the customer receives benefits; or that the household meets the income qualification identified in this section and provide documentation of income as noted in this section A.2.a Furthermore, the customer must agree to notify the Company if the customer ceases to participate in such program(s) or no longer meets the income qualification.

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Case No. 11-2990-TP-ATA



LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 3

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

2. Regulations (Continued)

a. Eligibility (Continued)

The Company must verify Lifeline service eligibility for customers who qualify through household income-based requirements consistent with the FCC requirements in 47 C.F.R. 54.

Consistent with federal law, examples of acceptable income documentation include the most current:

1. State or federal income tax return
2. Income statement or W-2 from an employer
3. Three consecutive months pay stubs
4. Social Security statement of benefits
5. Retirement/Pension statement of benefits
6. Unemployment/Workmen's Compensation statement of benefits
7. Any other legal document that would show current income such as a divorce decree or child support document.

b. Payment Arrangements

Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for the regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll charges shall have toll restricted service until such past due toll service charges have been paid or until the customer establishes service with a subsequent toll provider.

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 4

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

2. Regulations (Continued)

c. Terms and Conditions

All other aspects of the state-specific Lifeline service shall be consistent with the federal requirements. The rates, terms, and conditions for Lifeline service shall be tariffed in accordance with Rule 4901:1-6. O.R.C.

The Company shall provide written notification, as described in Parts A.3.a and A.3.b. of this section, to the customer applying for Lifeline service that is determined ineligible for Lifeline and shall provide an additional 30 days to prove eligibility as described in Part A.3.c. of this section.

The Company shall provide written customer notification if a customer's Lifeline service benefits are to be terminated due to failure to submit acceptable documentation for continued eligibility for that assistance. The Lifeline customer shall have an additional sixty (60) days to submit acceptable documentation of continued eligibility, as described in Part A.4. of this section, or dispute the findings regarding termination of benefits.

The Company shall establish procedures to verify an individual's continuing Lifeline eligibility for both program and income based criteria consistent with the FCC's requirements in 47 C.F.R. 54.509-54410.

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 5

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

3. Enrollment Process

a. Program Qualified Customers

The enrollment process and rules in this Part A.3.a. apply only to customers who qualify for Lifeline Assistance through one of the programs listed in Part A.2.a. of this section.

Current customers who convert to Lifeline will receive Lifeline benefits beginning on the day that the customer requests conversion to Lifeline.

New customers will begin receiving Lifeline benefits on the service establishment date.

The customer must submit a completed Lifeline application certifying eligibility to receive Lifeline benefits within 15 business days of the request to establish Lifeline service. Customers who do not submit the appropriate certification within 15 business days are subject to termination of Lifeline benefits in accordance with the "Notice of Non-qualification" described in Part A.3.c. of this section.

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Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
Original Page 6

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

3. Enrollment Process (Continued)

b. Income Qualified Customers

The enrollment process and rules in this Part A.3.b. apply only to customers who qualify for Lifeline Assistance through the income qualifier in Part A.2.a. of this section.

Customers enrolling in Lifeline through income eligibility must submit appropriate documentation of eligibility prior to receiving Lifeline benefits. Examples of acceptable income documentation are identified in Part A.2.a of this section.

The customer must submit a completed Lifeline application certifying eligibility to receive Lifeline benefits and the supporting documentation verifying income eligibility within 15 business days of the request to establish Lifeline service. Customers who return the appropriate documentation within 15 business days will receive Lifeline benefits retro-active to the date the customer requested Lifeline service or to the date that service was established for customers who established new service.

Customers who do not submit documentation within 15 business days will not receive retro-active Lifeline credits. Rather, Lifeline benefits will begin on the date the application and supporting documentation is received by the Company.

Customers who submit insufficient documentation will receive notice in accordance with Part A.3.c. of this section. Customers who subsequently submit sufficient documentation will receive Lifeline benefits retro-active to the date the customer requested Lifeline service or to the date that service was established for customers who established new service.

The Company will review all submitted documentation within 60 days.

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Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
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LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

3. Enrollment Process (Continued)

c. Notice of Non-qualification

The Company shall provide written notification to customers that do not qualify for Lifeline Assistance or that fail to submit acceptable documentation. The notice shall give customers an additional 30-day opportunity to prove eligibility or dispute the Company's determination.

The written notification must include:

1. The earliest date termination of Lifeline benefits will occur if the customer has been receiving the benefits or the last date the customer has to provide documentation to prove eligibility to receive the benefits;
2. The reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
3. Contact information for the Company; and
4. A statement explaining who customers may contact in the event of a dispute.

If a customer disagrees with the Company's findings regarding eligibility for Lifeline Assistance, the customer may file an informal/formal complaint with the Public Utilities Commission of Ohio.

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Effective: May 16, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
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LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

4. Verification for Continued Eligibility

The Company must notify customers at least 60 days prior to the Company's pending termination of the customer's Lifeline Assistance if the customer fails to submit acceptable documentation for continued eligibility for benefits. Such notice will be separate from the bill and will include:

- a. The earliest date termination of Lifeline benefits would occur;
- b. The reason(s) for termination of Lifeline benefits and any actions which the customer must take to demonstrate continued eligibility;
- c. Contact information for the Company; and
- d. A statement explaining who the customer should contact in the event of a dispute.

Should a customer fail to submit proper documentation within the 60-day period, the Company will terminate the customer's Lifeline discounts. Documentation received after the 60-day period will be treated as a new application for Lifeline benefits, and Lifeline benefits will resume on the date the documentation is received.

If a customer disagrees with the Company's findings regarding continued eligibility for Lifeline benefits, the customer may make an informal/formal complaint with the Public Utilities Commission of Ohio.

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Issued: May 16, 2011

Effective: May 16, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-2990-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
2nd Revised Page 9  
Cancels 1st Revised Page 9

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

5. Rates and Charges

a. Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line.

The annual period for rate increases is defined to begin on the anniversary date.

b. Monthly BLES Pricing with Lifeline

The monthly BLES rates under the Lifeline Residential Rate Program, the maximum allowable rates, and the anniversary dates are as follows:

<u>Exchange</u>	<u>Monthly Charge</u>	<u>Maximum Rate</u>	<u>Anniversary Date</u>
Bethany	12.20 (I)	12.20	January 4, 2012
Bethel	13.20 (I)	13.20	January 4, 2012
Cincinnati			
All central offices except Miami or Sayler Park	11.20 (I)	11.20	January 4, 2012
Miami or Sayler Park central offices	12.20 (I)	12.20	January 4, 2012
Clermont			
Cherry Grove central office	11.20 (I)	11.20	January 4, 2012
Batavia, Hamlet or Tobasco central offices	12.20 (I)	12.20	January 4, 2012
New Richmond central office	13.20 (I)	13.20	January 4, 2012

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Issued: March 16, 2012

Effective: March 17, 2012

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 90-5013-TP-TRF

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
2nd Revised Page 10  
Cancels 1st Revised Page 10

LIFELINE/LINK-UP REQUIREMENTS

A. LIFELINE ASSISTANCE (Continued)

5. Rates and Charges (Continued)

b. Monthly BLES Pricing with Lifeline (Continued)

<u>Exchange</u>	<u>Monthly Charge</u>	<u>Maximum Rate</u>	<u>Anniversary Date</u>
Hamilton			
Crescentville or Fairfield central offices	11.20 (I)	11.20	January 4, 2012
Hamilton central office	12.20 (I)	12.20	January 4, 2012
Harrison	12.20 (I)	12.20	January 4, 2012
Little Miami	12.20 (I)	12.20	January 4, 2012
Newtonsville	13.20 (I)	13.20	January 4, 2012
Reily	13.20 (I)	13.20	January 4, 2012
Seven Mile	13.20 (I)	13.20	January 4, 2012
Shandon	13.20 (I)	13.20	January 4, 2012
Williamsburg	13.20 (I)	13.20	January 4, 2012

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Issued: March 16, 2012

Effective: March 17, 2012

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 90-5013-TP-TRF



LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 11  
Cancels Original Page 11

LIFELINE/LINK-UP REQUIREMENTS

B. LIFELINE RECOVERY SURCHARGE

1. General

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19 (P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Cincinnati Bell official accounts.

2. Rates and Charges

Monthly Charge

Lifeline Recovery Surcharge, per Line:	\$ 0.30	(R)
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Issued: April 30, 2012

Effective: May 1, 2012

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-1339-TP-ATA

## Exhibit B

### New Tariff Pages

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Introduction  
2nd Revised Page 3  
Cancels 1st Revised Page 3

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 1  
Cancels Original Page 1

LIFELINE (T)

A. LIFELINE ASSISTANCE

1. Regulations (T)

a. Benefits (T)

Lifeline shall be a flat-rate, monthly, primary access line service with touch-tone service, or any other services and bundles or packages of services, if available to customers, less the Lifeline discount, and shall provide the following:

1. A recurring discount to the monthly basic local exchange service rate or other local service rate that provides for the maximum contribution of federally available assistance. (T)
2. Not more than once per customer at a single address in a twelve-month period, a waiver of all nonrecurring service order charges for establishing service. (See Note 1.) (T)
3. Free blocking of toll service, 900 service and 976 service. (T)
4. A waiver of the federal universal service fund end user charge (T)
5. A waiver of the Company's local telephone service deposit requirement. (T)

Note 1: The Lifeline nonrecurring charge waiver applies only to establishing access line service. The waiver does not apply to nonrecurring charges for optional services or features ordered with the access line including charges to establish a service bundle.

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 2  
Cancels Original Page 2

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

1. Regulations

(T)

b. Eligibility

(T)

Lifeline Assistance is available to residential customers who are currently participating in one of the following federal or state low-income assistance programs that limit assistance based on household income:

1. Federal Public Housing Assistance or Section 8
2. General Assistance, including disability assistance (DA)
3. Home Energy Assistance Programs (HEAP, LIHEAP, E-HEAP)
4. Medical Assistance under Chapter 5111 of the Ohio Revised Code (Medicaid) or any state program that might supplant Medicaid.
5. National School Lunch Program's Free Lunch Program
6. Supplemental Nutritional Assistance Program (SNAP/Food Stamps)
7. Supplemental Security Income (SSI) under Title XVI of the Social Security Act
8. Supplemental Security Disability Insurance - blind and disabled (SSDI)
9. Temporary Assistance for Needy Families (TANF/Ohio Works)

(T)

(T)

Lifeline Assistance is also available to customers whose total household income is at or below one-hundred fifty percent (150%) of the federal poverty level.

The Company shall require as proof of eligibility for Lifeline Assistance a document, signed by the customer, that includes all customer identifying information, certifications, and documentation of eligibility required by state and/or federal regulations. To fulfill these requirements, a Customer must complete, sign, and return the Company's Lifeline application form with documentation of Lifeline eligibility attached to the form. Lifeline benefits will begin once the completed application form and documentation of eligibility are reviewed and processed in accordance with any applicable state and federal requirements. Customers will not receive retro-active Lifeline credits for periods prior to receipt of the completed application and supporting documentation of eligibility.

(C)

(C)

The Company shall establish procedures to verify and/or certify an individual's continuing Lifeline eligibility in accordance with FCC requirements.

(C)

(C)

If a customer disagrees with the Company's findings regarding continued eligibility for Lifeline benefits, the customer may make an informal/formal complaint with the Public Utilities Commission of Ohio.

(M)

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(M)

Note: Some material on this page previously appeared on Original Page 8 of this section.

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 3  
Cancels Original Page 3

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

1. Regulations (Continued)

(T)

(D)

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(D)

c. Payment Arrangements

(T)

Customers qualifying for Lifeline Assistance with past due bills for regulated local service charges shall be offered special payment arrangements with the initial payment not to exceed \$25.00 before service is installed, with the balance for the regulated local charges to be paid over six equal monthly payments. Lifeline service customers with past due bills for toll charges shall have toll restricted service until such past due toll charges have been paid in full or until the customer establishes service with a subsequent toll provider.

(C)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 4  
Cancels Original Page 4

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

1. Regulations (Continued)

(T)

d. Terms and Conditions

(T)

All aspects of Lifeline Assistance shall be consistent with the federal requirements and any additional state-specific requirements as established in 4901:1-6-19 O.A.C. or these regulations as they may subsequently change. Additional state-specific requirements are tariffed in parts A.1.a., A.1.b., and A.1.c. of this section.

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(D)

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(D)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 5  
Cancels Original Page 5

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 6  
Cancels Original Page 6

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 7  
Cancels Original Page 7

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
1st Revised Page 8  
Cancels Original Page 8

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

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Note: Some material appearing on the prior version of this page now appears on 1st Revised Page 2 of this section.

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Case No. 12-1701-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
3rd Revised Page 9  
Cancels 2nd Revised Page 9

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

2. Rates and Charges

(T)

a. Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$1.25 per line.

The annual period for rate increases is defined to begin on the anniversary date.

b. Monthly Pricing with Lifeline

(C)

All Lifeline customers receive an FCC prescribed \$9.25 discount on their local monthly service rates. This discount is first applied to waive the federal end user common line charge with the remainder applied to the Customer's monthly BLES, measured service, or bundle rate.

All Lifeline customers receive a CBT-funded state discount of \$3.02 to maximize the federally available assistance under the FCC's four-tier system for determining federal Lifeline support amounts. (Note: Per FCC order, companies are to transition from the four-tier structure by August 1, 2012.) Under the four-tier structure, Lifeline customers with BLES receive an additional CBT-funded discount under the Commission's previous alternative regulation rules, 4901:1-4-11 O.A.C. effective August 7, 2006. This additional discount varies by exchange as follows.

<u>Exchange</u>	<u>Additional Monthly Lifeline Discount</u>
Cincinnati and Hamilton	6.25
Bethany, Harrison, Little Miami, and Williamsburg	3.75
Clermont and Newtonsville	2.50
Bethel, Reily, Seven Mile, and Shandon	1.25

(C)

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PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
3rd Revised Page 10  
Cancels 2nd Revised Page 10

LIFELINE

(T)

A. LIFELINE ASSISTANCE (Continued)

RESERVED

(T)

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LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 4  
2nd Revised Page 11  
Cancels 1st Revised Page 11

LIFELINE

(T)

B. LIFELINE RECOVERY SURCHARGE

1. General

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19 (P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

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2. Rates and Charges

Monthly Charge

Lifeline Recovery Surcharge, per Line: \$ 0.30

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By: Ted Heckmann, Assistant Secretary  
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In accordance with  
Case No. 12-1701-TP-ATA

## Exhibit C

### Description of Filing

This filing is in accordance with the Commission's Finding and Order issued on May 23, 2012 in Case No. 10-2377-TP-COI and makes all necessary tariff revisions in order to be consistent with the FCC's Lifeline Reform Order and all applicable Ohio law including the Commission's rules and orders. These revisions are primarily related to the new FCC requirement that all Lifeline subscribers must provide documentation of Lifeline eligibility before they can receive any Lifeline benefits.

Net prices (standard prices less the Lifeline discount) for Cincinnati Bell Telephone's (CBT) Lifeline customers are not changing at this time. Rather, CBT anticipates that the net prices will change effective August 1, 2012 in accordance with the additional time that the FCC has granted to implement the new uniform federal Lifeline discount and any associated price changes. Nonetheless, as part of this filing, CBT is restructuring the Rates and Charges part of the Lifeline tariff to be consistent with the new uniform federal Lifeline discount of \$9.25. CBT will file to change the Lifeline discounts and net prices at a later date.

## Exhibit D

### Customer Notice

Customer notice is not required because prices/discounts are not changing at this time and the changes to the terms and conditions do not directly impact existing customers. The revised terms and conditions primarily change requirements for consumers wanting to enroll in Lifeline. CBT will inform customers of the appropriate requirements to enroll in Lifeline at the time of enrollment. Similarly, CBT will inform customers of the changes to the terms and conditions to recertify eligibility for Lifeline at the time of recertification.



**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**5/30/2012 4:07:15 PM**

**in**

**Case No(s). 90-5013-TP-TRF, 12-1701-TP-ATA**

Summary: Tariff Application to Revise Lifeline Terms and Conditions electronically filed by Mr. Robert W Wilhelm on behalf of Cincinnati Bell Telephone Company LLC