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Hunter, Donielle

From: Sent: To: Subject: ContactThePUCO Wednesday, May 30, 2012 11:12 AM Docketing Docketing 2012 MAY 30 AM 11: 39

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Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 5/30/2012

Re: Venita Mccellon-Allen

Docketing Case No.: 11-0346-EL-SSO

Notes:

COMMENT DESCRIPTION:

To the Honorable Public Utility Commission of Ohio Commissioners:

I offer this comment as a former citizen and taxpayer of Ohio, a former Ohio Power Customer and a current employee of American Electric Power.

I have served customers in the electric utility industry for almost 30 years. As most state regulators know, customers are best served by a financially stable hometown utility that cares deeply about its customers and its communities. AEP has been such a company for more than 100 years. The erratic, capricious actions of this commission, and the self-serving actions of First Energy Solutions, affect not only Ohio Power, but also other AEP utilities serving in 11 states. We can only do our best work when supported by stable regulation that holds our company accountable but allows for long-term planning, investment and prudent decisions on behalf of our customers. I respectfully ask that you hold yourselves to these standards when considering these important Ohio Power cases affecting the future of the state.

Respectfully submitted, Venita McCellon-Allen This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician ______ Date Processed 5-30-12_____