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May 17, 2012

Via Electronic Filing

Barcy McNeal, Secretary
Public Utilities Commission of Ohio
180 East Broad Street
Columbus, Ohio 43215

RE: In the Matter of the Application of New Knoxville Telephone Company to Integrate
Touch-Tone Rates into Basic Local Exchange Service Rates
Case No. 12 -1468 -TP - ATA

Dear Secretary McNeal:

Attached for filing on behalf of New Knoxville Telephone Company in the above referenced matter is an affidavit attesting to the mailing of the requisite customer notice.

Should you have any questions, please call me at 770-649-1886.

Sincerely,

A handwritten signature in black ink that reads "Eileen M Bodamer". The signature is written in a cursive, flowing style.

Eileen M Bodamer

Encl.

Cc: Preston Meyer, New Knoxville Telephone Company
Susan Quellhorst, New Knoxville Telephone Company

CUSTOMER NOTICE AFFIDAVIT

AFFIDAVIT

I, Susan Quellhorst, am a representative of New Knoxville Telephone Company and am authorized to make this statement on its behalf.

I attest that the customer notice accompanying this affidavit was sent to all customers as a bill message on May 15, 2012, in accordance with Rule 4901:1-6-07, Ohio Administrative Code. I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date): 5/17/12 at New Knoxville, Ohio

Signature: Susan Quellhorst

CUSTOMER NOTICE

The following notice will appear as a bill message on the Company's May 15th invoices. An Affidavit of notice will be provided on the 17th confirming the notice.

Effective with the June bill, the charge for touch-tone service will be included in the monthly basic access line rate for all customers. The vast majority of our customers will see no increase on their bills – the separate line item on the bill for touch-tone service will simply be eliminated and the charge included in the monthly exchange rate.

For the few customers who do not currently subscribe to touchtone, your monthly exchange rate will now include the \$1.00 for touch-tone service. Due to the changes in technology and state and federal regulations, touch-tone service is a standard feature on all access lines and can no longer be considered optional. If you have any questions, please call us at (419) 753-2457.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

5/17/2012 11:45:05 AM

in

Case No(s). 12-1468-TP-ATA

Summary: Affidavit Affidavit of Susan Quellhorst as to the notice of touchtone integration to end users electronically filed by Ms. Eileen M Bodamer on behalf of The New Knoxville Telephone Company