



Frances J. Smith
Apt. 8
895 Mackenzie Dr.
Lima, OH 45805-1858

May 6, 2012

RECEIVED-DOCKETING DIV

2012 MAY -8 PM 4:26

Public Utility Commission of Ohio
Attn: Docketing Division
180 E. Broad St.
Columbus, Ohio 43215

PUCO

Re: Case No. 11-0346-El-SSD

To Whom It May Concern:

I am opposed to AEP's request for this rate increase. The request is more than they need. Transferring to an alternate company is not a viable choice, AEP will find another way to "recoup" their loss by adding an extra service charge.

I am a Senior Citizen, living on a fixed income, a rate increase of this magnitude creates a huge problem. I am on their budget plan, the "catch-up" month is December. On December 20th my "catch-up" statement was triple my budget amount. No adjustment.

I sincerely hope you will once again deny AEP's request for a rate increase, sending them again "back to the drawing board." Hopefully their next request for a rate increase will be ^{for} a more realistic amount, not one that will cause a hardship for many of their customers.

Thank you,
Frances Junann Smith

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
technician AP Date Processed MAY 08 2012

1-082

Augusta Luther
Mrs Phillip Luther
424 - 9-E. Sycamore
Blumhus Grove, Ch. 458 30

Case # 11-0346-EL 550

I'm Writing you about the increased
BEP is asking - And just want to say I'm
A retired Widow living on Social Security only.
My husband passed away in 2006 and I've been
alone ever since thank God I've been able
to pay my BEP from my Income, but if
it goes higher I'm wondering what will I have
to do or do without my medication, so I can
have my Electric? before my husband died
of Lung Cancer only 64 yrs old. We put all new
Electric Appliances in our Mobile Home.
Energy Savings Appliances, I can't believe
they help much also energy saving light bulbs.
Yet for Mobile Home my Elec. runs almost
100.00 each month, in 2006 I removed my
Gas Hot Water tank put in an Electric thinking
of savings were that's out. if these new rates
are approved. Why do they need this since
Citizens on limited Income can not afford
this they only read the meters once a
month, why can't we rent our own meters.

2 of 2
Same that Person has Vehicle Cut back that way
instead of raising the Electric.

I'm Willing to lend mine - but use my Phone to
call and give them the reading.

I hes Probably would not work for ever and
but I'm Sure there are More People like me
that does Not want this excess in Electric..

Sincerely Yours
Mrs. Phillip Rafter
G. Augusta -

212 Alna Drive
Columbus, Ohio 43230
May 6, 2012

Case 11-0346-EL-550

PUCO

Attention: Rocketing Division
180 E. Broad Street
Columbus Ohio 43215

Dear Sirs:

The house we built "all electric" in 1964, thinking we would never pay for it \$20,000. The Ohio Power gave us a front yard light & a medallion like door bell for the front & back. I was teaching first grade here for \$37,000/year! Mr. West worked for Col. Grove water & sewer dept as Supt. of Public Works. We had 1 son 9 yrs old. We were so proud of our home in an all electric village area subdivision. The home finally was paid for eventually & Mark went off to Indiana Univ for 20,000/yr. In 2005 Mr. West died, leaving me on my little teacher pension & 200 Social Security. Yet those electric bills kept creeping up-up-up. Now I'm on a budget of \$169+. Many in our subdivision have taken in gas, for heating, water heaters etc. I also have put in all new windows 6 inches insulation in attic. For what?

I've lowered my 2 rooms (living area) to 68° I wash clothes 1 time a week, shower daily & put on extra jackets & long johns in winter. I recently was in Cleveland Clinic for hip surgery - no heat, only H₂O tank on & light

bill was still high. I believe your company really does not care about we seniors on fixed incomes & you still want to raise the cost for consumers.

There are now 4 widows in our subdivision & 1 widower & the latest family of 3 have lost their house to the bank for not paying house payments & other bills. It's not a pretty picture. I'm sure I'll be forced out for AEP bills too high by kept spicing & maybe the neighbours also.

Please keep in mind all electric users when you have the hearing with A.E.P.

Sincerely,

Jeanne Wert
212 Alna Drive
Columbus Grove,
Ohio 45830

May 5, 2012

PUCO

Attention: Docketing division
180 E Broad St.
Columbus, Oh 43215

To whom it may concern: Case number 11-0346-ELSSO


I am writing on behalf of myself as a senior citizen but I am sure there are many other older people as well as business owners that are disgusted and frightened by the actions of our power server AEP who continue to raise our rates at an alarming pace. It is time they "bite the bullet" a little too. How are homeowners on only a social security check supposed to keep up with all this when food and all other commodities continue to rise too?

Maybe it is time for some of the people who sit behind desks all day go out and speak to their consumers and get a feel for what most of the people deal with. We are all dependent on utilities and I am the first to admit that I need it but just asking for a huge increase for the service so often when our benefits are barely raised and in some instances not at all for a year.

This is a grave matter and someone needs to stop this insanity and start thinking about serving the public. We don't all have a switch we can magically turn on and off as they do.

Will someone please stand up for we older homeowners, the younger ones too as I know it must be a burden for them also as well as small business operations. Thank you.

Sincerely,



Mildred Lugibihl
14690 Road 3
Pandora, OH 45877

5-5-12

Case # 11-0346-EL-SSC

Sirs;

We are very upset with
your overcharging for our
electric service!! We are
on a very limited income
and think you are completely
out of line in raising our
electric service as you have
almost doubled our bill
from before. If we could,
I would request our
Electric service be delivered
by Midwest. (Our neighbors
get their service from them)
Can we be switched to
Midwest? If so; how??

Larry & Marjorie Kuntz
21041 State Route 116
Spencerville, O. 45887

May 4, 2012

GEO

AEP of Ohio

Re: Case # 11-0346-EH-SSO

Dear sir or madam:

We are writing to urge you to reconsider your petition to further raise the rates for our electric power.

As public school teachers, retired in 1988, 24 years ago, the retirement which we and our school boards paid for, has not appreciably increased over those years. Our costs of living, on the other hand, have gone up tremendously.

Now we are faced with yet another increase for your services. Obviously we cannot shop for a lower rate since your public utilities company is all that is

available to us. We have had to
"tighten our belts" because of
this dilemma, and are asking
you to do the same in order to
keep our electric bills from
going higher than they already
are.

Cordially
Lloyd & Marjorie
Harnischfeger
Pandora, Ohio

May 5, 2012

Subject: Case number 11-0346-EL-SSO

AEP increasing their rates are hurting us with fixed incomes, let alone all the people that are out of jobs or taking a less paying job to survive.

Our monthly bill went from \$122 to \$202 and back to \$133, when they weren't allowed to increase.

This has been a very nice winter we just came out of & I would hate to see if the winter was fierce. Our bill would have been so much worse. We could not have paid it all due to fixed income. They shouldn't be allowed to increase in this economy. We are all hurting & we need the electric to survive daily. We need your help to maintain our lives. Please don't let them keep us from being warm in the winter due to their increase. We don't even get that increase in social security or pay raises. We can't afford them.

Help us. Thank you,

Teri Tipsord

2586 Hall Drive

Lima, Ohio 45806

A handwritten signature in cursive script that reads "Teri Tipsord". The signature is written in dark ink and is positioned to the right of the typed address.

Case Number: 11-0346-EL-550

22326

Road E/8

R.R. 2

Continental, Ohio

45831-8802

May 4, 2012

Dear Sir or Madam:

I want to protest the rising rate increase your company is proposing.

In January my property tax went from two hundred fifty dollars semi-annually to seven hundred seventy dollars semi-annually. I live on social security (Forty seven hundred dollars a month plus six thousand eight hundred dollars yearly in farm rent. I cannot afford another huge bill every month!

I know there are people in worse circumstances than I: taking high cost medication or paying high rent, but any increase will about wipe me out financially and being almost 75 (June 29) my chances of finding a job that could keep pay for the added strain this increase would put on my budget is about gone.

Thank you,

Mrs. Mary Ellen Thomas

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, May 08, 2012 3:48 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

11-346-EL-SSD

Memorandum

Date: 5/8/2012

Re: Tom Gilberson

Dublin, OH 43017

Docketing Case No.: AEP

Notes:

Please do not cave to AEP. Do not allow AEP's tv adds and pressure to artificially inflate rates. Monopolies are not good

Please docket the attached in the case number above.