BEFORE THE PUBLIC UTILITIES COMMISSION OF OHIO

| In the Matter of the Application of |) | |
|--|---|------------------------|
| Columbus Southern Power Company and |) | |
| Ohio Power Company for Authority to |) | Case No. 11-346-EL-SSO |
| Establish a Standard Service Offer |) | Case No. 11-348-EL-SSO |
| Pursuant to §4928.143, Ohio Rev. Code, |) | |
| in the Form of an Electric Security Plan |) | |
| In the Matter of the Application of |) | |
| Columbus Southern Power Company and |) | Case No. 11-349-EL-AAM |
| Ohio Power Company for Approval of |) | Case No. 11-350-EL-AAM |
| Certain Accounting Authority |) | |

TESTIMONY OF TONY C. BANKS ON BEHALF OF FIRSTENERGY SOLUTIONS CORP.

Filed: May 4, 2012

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I. INTRODUCTION & BACKGROUND

2 Q. PLEASE STATE YOUR NAME, BUSINESS ADDRESS, AND POSITION.

A. My name is Tony C. Banks. My business address is 341 White Pond Drive, Akron,
Ohio 44320. I am employed by FirstEnergy Solutions Corp. ("FES") as the Vice
President of Competitive Market Policies.

6 Q. PLEASE DESCRIBE YOUR EDUCATIONAL BACKGROUND AND 7 PROFESSIONAL QUALIFICATIONS.

8 A. I have a degree in accounting, followed by over 35 years of energy industry 9 experience in both natural gas and electricity, and in both regulated and competitive 10 markets. I first joined FES in 2004, as the Director of Marketing and then as a Vice 11 President for unregulated sales of electricity and energy-related products and services. 12 I then spent four years as the Vice President, Business Development, Performance & 13 Management, for FirstEnergy Service Company. In 2009, I rejoined FES as Vice 14 President of Product & Market Development, and transitioned in 2011 into my 15 current role as Vice President of Competitive Market Policies.

Q. WHAT ARE YOUR RESPONSIBILITIES AS THE VICE PRESIDENT OF COMPETITIVE MARKET POLICIES?

A. As the Vice President of Competitive Market Policies, I am responsible for assisting
FES in overseeing and coordinating initiatives involving state public utilities
commissions, including the Public Utilities Commission of Ohio (the "Commission"),
the Federal Energy Regulatory Commission ("FERC"), regional transmission
organizations ("RTO"), and other policy developments that impact competitive
electric energy markets.

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1 Q. ON WHOSE BEHALF ARE YOU TESTIFYING?

2 A. I am testifying on behalf of FES. FES is a licensed competitive retail electric 3 service ("CRES") provider in Ohio and a leading competitive energy supplier 4 serving residential, commercial and industrial customers in the Midwest and Mid-5 Atlantic regions, including the territories of Columbus Southern Power Company and Ohio Power Company (collectively, "AEP Ohio"). FES supplies electricity to 6 7 customers in Illinois, Maryland, Michigan, New Jersey, Ohio and Pennsylvania. 8 FES also manages the energy procurement needs of more than 120,000 businesses. 9 FES is a significant corporate resident and supporter of Ohio. FES is proudly 10 headquartered in Akron, Ohio, where it has been for nearly 15 years. Over that 11 time, FES has grown and now, with its diverse subsidiary generating facilities, 12 employs more than 6,000 people in many different roles. FES also contributes tens 13 of millions of dollars annually to Ohio and local governments in property and other 14 taxes, and supports numerous charitable organizations in Ohio.

15 Q. CAN YOU DESCRIBE FURTHER FES' EXPERIENCE IN THE 16 COMPETITIVE ELECTRIC MARKETS IN OHIO?

A. Yes. FES owns and operates competitive generation in Ohio and elsewhere. FES
offers a wide range of energy and energy-related products and services to wholesale
and retail customers across Ohio, including the generation and sale of electricity, as
well as energy planning, procurement and other services. Indeed, FES serves and
provides savings to customers of all classes. It also serves customers in all of the
Ohio electric distribution utilities' ("EDUs") service territories. As the leading CRES
provider in Ohio, FES provides competitive retail electric service to over one million

| 2 | wholesale level, including competitive bid procurements in Ohio and other states. |
|--|--|
| 3 | Q. WHAT IS THE PURPOSE OF YOUR TESTIMONY IN THIS PROCEEDING? |
| 4 | A. I am providing FES' overall response to AEP Ohio's proposed electric security plan |
| 5 | (the "Modified ESP"). More specifically, I will testify regarding how the Modified |
| 6 | ESP will limit customers in AEP Ohio's service territory from accessing the full |
| 7 | benefits of an open competitive market for wholesale and retail electric service in a |
| 8 | variety of ways, including: through the Modified ESP's nonbypassable generation- |
| 9 | related riders, discriminatory two-tiered capacity prices for shopping customers; and |
| 10 | AEP Ohio's failure to fully incorporate a competitive bid process for SSO supply. |
| 11 12 13 | II. <u>THE MODIFIED ESP SHOULD BE REJECTED</u> OR, AT THE VERY LEAST, SIGNIFICANTLY MODIFIEDError! Bookmark not <u>defined.</u> |
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| 14 | Q. WHAT IS FES' OVERALL POSITION REGARDING THE MODIFIED ESP? |
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| 15 16 17 18 19 20 | A. The Modified ESP should be rejected because it will cost customers significantly more than a market-rate offer (an "MRO"), because it limits wholesale and retail competition, and because it has even fewer purported benefits than AEP Ohio's previous ESP Stipulation, which was ultimately rejected by the Commission. Q. PLEASE EXPLAIN WHY THE MODIFIED ESP SHOULD BE REJECTED. A. The Modified ESP should be rejected because it fails the statutory test for an ESP; |
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customers across the state. FES also has significant experience as a supplier at the

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Q. IF THE COMMISSION DOES NOT REJECT THE MODIFIED ESP, DOES FES HAVE ANY RECOMMENDATIONS?

- A. Yes. If the Modified ESP is not rejected in its entirety, the Commission should make
 significant modifications:
- The Commission should require AEP Ohio to use a competitive bid process to
 procure 100% of the energy needed for its SSO supply effective June 2013,
 with capacity provided by AEP Ohio at PJM's Reliability Pricing Model
 ("RPM") prices.
- 9 The proposed two-tiered pricing for capacity provided to CRES providers
 10 should be eliminated and instead RPM-based capacity prices should be
 11 applicable to all of AEP Ohio's shopping customers.
- The proposed nonbypassable generation-related riders, including the Rate
 Stability Rider ("RSR") and the Generation Resource Rider ("GRR"), should
 be eliminated to reflect the competitive electric generation market called for
 by Ohio law.
- AEP Ohio's continuing shopping restrictions, including minimum stay
 requirements for certain customers and a high switch fee, should be removed.

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Q. WHO ARE FES' OTHER WITNESSES?

A. FES has four witnesses in addition to me. First, FES witness Michael Schnitzer will
demonstrate that: (1) the Modified ESP will cost AEP Ohio's customers significantly
more than the expected results of an MRO -- ranging from hundreds of millions of
dollars to over one billion dollars more; (2) AEP Ohio's "MRO Price test" is
inaccurate; (3) the Modified ESP is even less favorable for customers than the

| 1 | already-rejected Stipulated ESP; and (4) AEP Ohio's proposed two-tiered capacity |
|--|---|
| 2 | pricing will constrain shopping. |
| 3 | Second, FES witness Jonathan Lesser will testify, among other things, that: (1) |
| 4 | the proposed two-tiered capacity pricing scheme is inefficient and discriminatory; (2) |
| 5 | the proposed RSR and GRR are unsupported and anti-competitive; and (3) the |
| 6 | Modified ESP will lead to significant above-market prices and to economic harms, |
| 7 | including job losses. |
| 8 | Third, FES witness Robert Stoddard will describe how RPM-based capacity |
| 9 | pricing is the most appropriate price for capacity provided to CRES providers. |
| 10 | Fourth, FES witness Rodney Frame will confirm that the Pool Agreement does |
| 11 | not preclude AEP Ohio from using a CBP to procure SSO supply. |
| 12 | III. <u>THE MODIFIED ESP WOULD PREVENT CUSTOMERS</u> |
| 12 13 14 | FROM RECEIVING THE BENEFITS OF A COMPETITIVE MARKET FOR ELECTRIC SERVICE |
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| 13 14 | A COMPETITIVE MARKET FOR ELECTRIC SERVICE |
| 13 14 15 | <u>A COMPETITIVE MARKET FOR ELECTRIC SERVICE</u> Q. HOW DOES A COMPETITIVE MARKET FOR ELECTRIC ENERGY |
| 13 14 15 16 | <u>A COMPETITIVE MARKET FOR ELECTRIC SERVICE</u> Q. HOW DOES A COMPETITIVE MARKET FOR ELECTRIC ENERGY BENEFIT OHIO? |
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| 13 14 15 16 17 18 19 20 21 22 | <u>A COMPETITIVE MARKET FOR ELECTRIC SERVICE</u> Q. HOW DOES A COMPETITIVE MARKET FOR ELECTRIC ENERGY BENEFIT OHIO? A. Competition is the best way to promote lower generation prices for customers, to promote greater productivity and efficiencies from the numerous existing generating plants, to reduce the risk imposed on customers, and to provide the appropriate market signals regarding the need for new generation. Q. CAN YOU EXPLAIN THE BENEFITS OF COMPETITION FURTHER? A. Yes. Competition – at both the retail level for customers that choose to shop and at |

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while maintaining or increasing production -- thereby leading to improved operating
 performance from existing generating plants. These cost reductions are then reflected
 in lower prices that are enjoyed by all customers.

4 Competition also shifts risk away from customers and on to investors in 5 competitive suppliers, who instead bear the risk of generation investments, including significant investments in environmental controls. Under a market system with 6 7 effective competition, suppliers have a strong incentive to minimize their costs and 8 make their generation resources more efficient because the suppliers and their 9 shareholders bear the risks of their business decisions. Ohio has begun to receive all 10 of these benefits as a result of the state's transition to a competitive market for 11 electric generation service.

Q. DOES THE MODIFIED ESP IMPACT COMPETITION IN AEP OHIO'S SERVICE TERRITORY?

A. Yes. The Modified ESP would continue to prevent open, effective retail and
wholesale competition in AEP Ohio's service territory until June 2015.

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A. The Modified ESP Would Preclude Effective Retail Competition.

17 Q. HOW WILL THE MODIFIED ESP IMPACT RETAIL COMPETITION IN 18 AEP OHIO'S SERVICE TERRITORY?

A. The Modified ESP's proposed two-tier capacity pricing system will harm and limit
effective competition in AEP Ohio's service territory. CRES providers will be
charged \$146/MW-day for those customers who fall within the proposed arbitrary
caps for "Tier 1" pricing -- a price higher than the price AEP Ohio previously
proposed in its 2011 partial stipulation and a price higher than the average RPMbased price for capacity during the term of the Modified ESP. CRES providers will

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1 be charged \$255/MW-day -- an even higher above-market price -- for capacity for all 2 other shopping customers who do not fall within the Tier 1 pricing caps. AEP Ohio 3 again proposes to award the allotments of lower-priced capacity through a 4 complicated Detailed Implementation Plan ("DIP") process. The DIP process is 5 confusing -- and it will continue to confuse customers, discourage retail suppliers from participating in the market, and obscure opportunities for customers to save on 6 7 The convoluted nature of the DIP procedures will their generation service. 8 undoubtedly result in some shopping customers (of any customer class) choosing not 9 to shop simply because they were unable to navigate the DIP maze successfully or 10 were shut-out from receiving Tier 1 capacity.

11 Moreover, AEP Ohio's DIP provides that the "Cap Tracking System" ("CTS") 12 will not be operational for 60 calendar days after an order is issued in this proceeding. 13 AEP Ohio provides no explanation as to why it cannot implement the CTS 14 immediately. A 60-day delay is particularly unreasonable given that AEP Ohio 15 should have already developed and essentially finalized a nearly identical CTS based 16 on its previous ESP stipulation. In fact, in that ESP stipulation, AEP Ohio proposed a 17 CTS that was required to have been finalized in mid-February, around the time of the 18 Commission's Entry on Rehearing rejecting the ESP stipulation. Thus, there is no 19 excuse for another 60 day delay in the development of the CTS. Without ready 20 access to the most basic information needed to navigate the DIP process, CRES 21 providers and customers will be further prejudiced.

22 Q. PURSUANT TO REVISED CODE SECTION 4928.02(A), STATE POLICY

23 SEEKS TO "ENSURE THE AVAILABILITY TO CONSUMERS OF . . .

1 NONDISCRIMINATORY. AND REASONABLY PRICED RETAIL 2 ELECTRIC SERVICE." DOES THE MODIFIED PROVIDE ESP 3 NONDISCRIMINATORY RETAIL ELECTRIC SERVICE?

4 A. No. The Modified ESP's proposed two-tiered capacity pricing is discriminatory. 5 Shopping customers who fall under the cap for Tier 1 will pay one price (\$146/MW-6 day), while shopping customers who do not receive an allotment will pay approximately 75% more for the exact same capacity service under Tier 2 7 8 (\$255/MW-day). This significant discrepancy in capacity pricing is discriminatory 9 and arbitrary. In addition, it is entirely unclear what non-shopping customers are 10 paving for capacity. AEP Ohio has failed to identify the amount and it has consistently stated that it does not know what non-shopping customers are charged 11 for capacity through the SSO base generation.¹ Thus, there are essentially three 12 13 different prices for the same capacity in AEP Ohio's service territory, each of which 14 is different than the RPM-based price paid for capacity everywhere else in Ohio.

15 Q. PLEASE EXPLAIN FURTHER ABOUT HOW AEP OHIO PROPOSES TO

16 **IMPLEMENT THE ALLOTMENTS OF TIER 1 CAPACITY.**

A. The Modified ESP's DIP establishes a complicated process by which AEP Ohio
 would maintain control over the distribution of Tier 1-priced capacity.² AEP Ohio

¹ See AEP Ohio Response to Industrial Energy Users-Ohio Int. 1-004 (AEP Ohio has performed no studies to unbundle the energy and non-energy components of the SSO base generation rate), attached hereto as Exhibit TCB-1. During the October 2011 hearings in this proceeding, AEP Ohio witnesses acknowledged they do not know what amount of the SSO base generation rate is attributable to capacity costs. *See* Hearing Transcript, Vol. I, pp. 85-86 (AEP Ohio witness Roush); Vol. V, pp. 730-731 (AEP Ohio witness Nelson); Vol. II, p. 179 (AEP Ohio witness Pearce).

² See Direct Testimony of William A. Allen Testimony ("Allen Testimony"), Exh. WAA-3 ("Capacity Set-Aside Allotment Rules Detailed Implementation Plan").

1 proposes to conduct internal "audits" of the allotments, but after an initial audit, those 2 audits would happen only once a year and AEP Ohio proposes simply that "the results of the audits will be provided to the Commission Staff."³ This process is not enough. 3 4 To the extent the two-tiered capacity pricing scheme is not modified and the DIP goes 5 into effect, the Commission should require AEP Ohio to establish a thorough process 6 for the Commission's review and audit of the DIP with fair opportunity for other affected parties to participate in and comment on the results of the Commission's 7 8 audits. Commission oversight and transparency are critical to ensure fairness in the 9 DIP process, which has a significant impact on the competitive market and customer 10 prices. Oversight and transparency are particularly critical because of AEP Ohio's self-interest in limiting shopping⁴ and because of the interests of its competitive 11 affiliate in receiving Tier 1 capacity. 12

13 Q. DOES FES HAVE ANY SPECIFIC CONCERNS REGARDING THE DIP 14 PROCESS?

A. Yes. The DIP provides that AEP Ohio will establish a queue through which it will
 assign any available allotment of Tier 1-priced capacity to customers on a "first come, first-served basis.⁵ FES' specific concerns include that:

- 18 19
- Customers can join the queue only after they have signed a contract with a CRES provider, but before they know if they fall under the cap and will

³ DIP, p. 6.

⁴ See Section V, infra.

⁵ DIP, p. 4.

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receive Tier-1 capacity prices, or instead will receive the higher \$255
 price.

- 3 2) If a customer does not end up falling under the cap and seeks to return to
 4 the SSO without ever having taken service from a CRES provider, AEP
 5 Ohio could deem the customer subject to any applicable minimum stay.
 6 Therefore, the customer could be blocked from shopping when the caps
 7 incrementally increase the following year.
- 3) The proposed "Cap Tracking System" will not be operational for 60 more
 days after an order approving the Modified ESP, which means that while
 the caps are being filled, CRES providers and customers will have no
 ready means of knowing where the caps stand and whether there is any
 likelihood that they will fall under the cap.

13 Q. WHAT IS THE IMPACT OF AEP OHIO'S REQUIREMENT FOR AN 14 AFFIDAVIT TO GET IN THE QUEUE?

15 A. The DIP procedure would create confusion and uncertainty for customers because 16 they would be required to enter into a contract with a CRES provider just to get into 17 the queue. They would not know whether they fell under the caps and, thus, would 18 not know what price they would have to pay for capacity until after they signed a 19 contract. As a result, customers interested in shopping would face significant 20 uncertainty in their prices. In turn, because both suppliers and customers face so 21 much uncertainty in this regard, contracts would likely require contingencies, risk 22 premiums, and language providing for different outcomes. All of this would instill 23 significant confusion and uncertainty in shopping, reduce the price benefits of open

competition, and would dissuade customers from shopping, even before the caps are
 reached.

3 Q. WHAT HAPPENS IF A CUSTOMER IN THE QUEUE DOES NOT FIT 4 UNDER THE TIER 1 CAP?

A. It is unclear. If the customer decides not to take CRES service (because of the
\$255/MW-day capacity price applied in Tier 2) after the customer provides the 90day notice of its intent to shop, the customer should not be deemed to have shopped.
The Commission should require AEP Ohio to confirm that those customers will
remain in the same position in the queue, without being subject to a 12-month
minimum stay on AEP Ohio's SSO.

Q. WHAT ARE FES' CONCERNS REGARDING THE IMPLEMENTATION OF THE CAP TRACKING SYSTEM?

13 A. As was true with the similar process included in AEP Ohio's original ESP proposal, 14 the DIP process would impose uncertainty and confusion concerning retail shopping 15 in AEP Ohio's service territory. The most confusing period would be when the Tier 1 16 allotments are initially distributed. Customers who are already shopping will be 17 awaiting news of whether they were selected into Tier 1 or Tier 2. (Due to the 18 different rules created by the Modified ESP, customers that were previously informed 19 that they had received RPM-priced capacity under AEP Ohio's previous Stipulated 20 ESP are not guaranteed to receive Tier 1 under the Modified ESP -- another area of 21 confusion.) Also, customers who seek to shop would be vying to get into the queue 22 when the Tier 1 cap may or may not already be full. Suppliers and customers will 23 want and will need to understand the status of the queue and whether additional

allotments are available as they develop and assess existing contracts and any new
retail price offers and contracts. However, as I mentioned earlier, AEP Ohio proposes
that its "Cap Tracking System" will not be operational for another 60 days after a
Commission order approving the Modified ESP. As a result, suppliers and customers
will not have ready access to the critical information necessary to navigate the
process. Consequently, customers will face even more confusion and the competitive
market will be even more uncertain.

8 Q. DOES FES HAVE ANY OTHER CONCERNS REGARDING THE DIP 9 PROCEDURE?

A. Yes, AEP Ohio has not provided many of the necessary details regarding the
procedure, which are material to the function of the system and necessary for
transparency. As a result, it is impossible to fully assess or appreciate the impact of
the procedure on customers and retail competition because many questions remain.
For example: How, if at all, would the caps be affected by an increase in a
customers' load?⁶ Where will currently shopping customers fall in the queue? How
can CRES providers and/or customers confirm their rights under the procedure?

FES cannot possibly identify all of the issues regarding a procedure that AEP Ohio has not yet established. In addition, this lack of transparency also means that it is impossible for the Commission to make an informed assessment of the Modified ESP and its impact on customer choice. For that reason alone, the Modified ESP should be rejected.

⁶ FES submits that any increases in the load of a customer receiving Tier 1-priced capacity should not impact the availability of Tier 1-priced capacity for other customers because the limited annual increases in the caps for Tier 1-priced would be even further reduced.

Q. DOES THE MODIFIED ESP'S TWO-TIERED CAPACITY PRICING FOR SHOPPING CUSTOMERS IMPACT GOVERNMENTAL AGGREGATION?

A. Yes. AEP Ohio proposes that it will provide Tier 1 priced capacity for the load
associated with those governmental aggregation programs that were approved on or
before the November 2011 ballot.⁷ However, this provision for Tier 1 priced capacity
is limited to a guarantee for 2012 only (and would not apply in 2013 or beyond) and
is only available to non-mercantile customers. Hence, if a community passes a
governmental aggregation initiative after November 2011, there is no protection for
that community's access to Tier 1-priced capacity.

10 Q. WHAT ARE FES' CONCERNS ABOUT THE MODIFIED ESP'S 11 PROVISIONS FOR GOVERNMENTAL AGGREGATION?

12 A. The Modified ESP's provisions improperly discriminate among various governmental 13 aggregation programs and among various governmental aggregation customers. 14 Regarding the former discrimination, the provisions for Tier 1 priced capacity are 15 limited to governmental aggregation programs that were approved by communities on 16 or before the November 2011 ballot. This distinction between existing governmental 17 aggregation programs and subsequently initiated programs is improper, arbitrary and 18 discriminatory. All it does is increase the prices charged to existing governmental 19 aggregation programs by increasing the cost of capacity above market in Tier 1, and 20 further subjects any subsequent programs to the uncertainty of the DIP process and 21 the even higher capacity prices in Tier 2.

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⁷ DIP, paragraph 3(f).

With regard to the latter discrimination, mercantile customers are expressly 1 excluded from the governmental aggregation provisions of the Modified ESP, even 2 though mercantile customers are able to participate in governmental aggregation 3 4 programs by opting into the programs. There is no basis on which AEP Ohio should 5 be able to discriminate against this group of governmental aggregation customers. Thus, AEP Ohio's Modified ESP, which includes these two arbitrary and 6 7 discriminatory distinctions, does not promote governmental aggregation in AEP 8 Ohio's service territory. Consistent with the Commission's charge to promote and 9 encourage governmental aggregation, if the two-tier capacity pricing scheme not be 10 rejected, all customers in all governmental aggregation communities should receive 11 RPM-based priced capacity. At a minimum, all governmental aggregation 12 communities should be guaranteed Tier 1 priced capacity over the term of the 13 Modified ESP, and that capacity should not count towards the Modified ESP's caps.

14 Q. HAS AEP OHIO'S TERRITORY TRADITIONALLY BEEN A MARKET

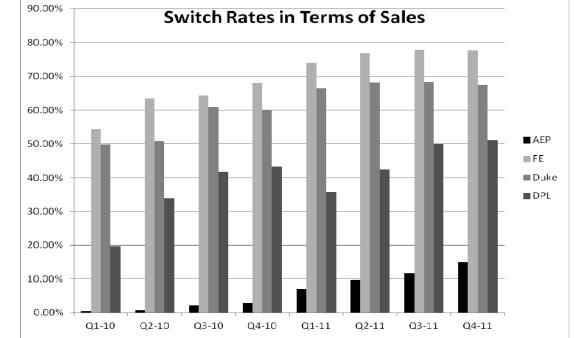
15 THAT IS SUPPORTIVE AND OPEN TO COMPETITION?

A. No. While shopping in AEP Ohio's service territory has increased in the last 6
 months, AEP Ohio's shopping rates remain the lowest rates in the entire state.⁸ As of
 December 31, 2011, AEP Ohio had a combined switch rate of 15%, when the other
 EDUs have switch rates ranging from 51% - 78%.⁹ The graph below, based on the

⁸ As I will discuss later, there are a number of existing barriers to shopping that exist in AEP Ohio's service territory and that AEP Ohio plans to continue, in addition to the new components of the Modified ESP that are anti-competitive.

⁹ See PUCO, Division of Market Monitoring & Assessment, "Summary of Switch Rates from EDUs to CRES Providers in Terms of Sales For the Month Ending December 31, 2011" (noting switch rates of 32.5% for Columbus Southern and 7.8% for Ohio Power).

Commission's data, illustrates the vast difference in current shopping rates in terms of
 sales between AEP Ohio and the other EDUs:



AEP Ohio witness Allen has testified that AEP Ohio's switch statistics have increased since December 2011 to 26.1% as of March 1, 2012, with the *potential* for 36.7%.¹⁰

However, even with those increases, AEP Ohio's switch rate would still remain the
lowest in the state.

8 Q. HOW DO THE PERCENTAGES INSTITUTED THROUGH THE CAPS
9 COMPARE WITH SHOPPING RATES IN OTHER EDUs' SERVICE
10 TERRITORIES?

A. The data above reflect that if shopping in AEP Ohio's territory reached the maximum
rate set by the Modified ESP's caps -- 41%, shopping in AEP Ohio's territory in 2015
would still be less than the lowest rate of any other EDU in 2011.

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¹⁰ Allen Testimony, p. 4.

Q. IS THERE ANY EVIDENCE THAT AEP OHIO IS INTENTIONALLY LIMITING SHOPPING THROUGH THE MODIFIED ESP?

3 A. Yes. AEP Ohio's aversion to shopping in its service territory is clear. AEP's former 4 CEO stated, "I don't like customers switching in Ohio" and that "there is a concern over the opportunity of customers to shop."¹¹ During a January 28, 2011 earnings 5 6 call, AEP's CFO admitted that AEP has instituted "regulatory responses to customers switching" that will continue.¹² Referring to the original ESP filing of 7 8 AEP Ohio, AEP's CEO in that same earnings call admitted that "the rate design 9 activities that are filed in the ESP[,] when we get to 2012, I think you will see a real 10 drop-off in the number of shopping customers. They will still be there and still have the freedom to do that, but their economic advantage will be to stay on the AEP 11 system as a retail customer."¹³ 12

AEP Ohio's executives also admitted that the similar (and lower priced) caps proposed in the Original ESP Proposal were designed to limit shopping. Richard Munczinski, AEP's Senior VP for Regulatory Services, admitted that: "Over those [shopping cap] percentages, if you want to shop, you pay the full cost of \$255 per

¹¹ AEP-Q3 2010 American Electric Power Earnings Conference Call, Oct. 19, 2010, Final Transcript; *see also* AEP Ohio's Response to FES RFA 16-003 (admitting to the CEO's statement), attached hereto as Exhibit TCB-2; Sanford C. Bernstein & Co. Strategic Decisions Conference, Fireside Chat with Mike Morris, AEP Chairman and CEO, Jun. 1, 2011; *see also* AEP Ohio's Response to FES RFA 16-005 (admitting to the CEO's statement), attached hereto as Exhibit TCB-3.

¹² AEP-Q4 2010 American Electric Power Earnings Conference Call, Final Transcript, Jan. 28, 2011); *see also* AEP Ohio's Response to FES RFA 9-002 and 9-003 (admitting to the CFO's statement), attached hereto as Exhibits TCB-4(a) and (b).

¹³ AEP-Q4 2010 American Electric Power Earnings Conference Call, Final Transcript, Jan. 28, 2011) (emphases added); *see also* AEP Ohio's Response to FES RFA 6-005 (admitting to the CEO's statement), attached hereto as Exhibit TCB-5.

megawatt day. So the thought and the theory is that the shopping will be constrained to the discounted RPM price."¹⁴ He also stated that AEP Ohio "should see no more shopping than the 20%, 30%, 40% levels that are included in the stipulation."¹⁵

AEP Ohio's former CEO also brazenly acknowledged direct efforts at the sales level to dissuade customers from shopping: "[*I*]*t's almost like the old telephone game of customers call and say they're leaving and we offer than an equally attractive rate, or something even a bit higher than the competitor.* Because over the years we've treated these customers pretty well and they know that, so we're seeing some success in our retail operation and we continue to be aggressive in other jurisdictions other than our own."¹⁶

12 **B.** The Modified ESP Also Unnecessarily Delays Wholesale Competition.

13 Q. HOW DOES THE MODIFIED ESP IMPACT WHOLESALE COMPETITION

14 IN AEP OHIO'S SERVICE TERRITORY?

¹⁴ AEP Conference Call to Announce Stipulation, Final Transcript, Sept. 7, 2011 (emphases added); *see also* AEP Ohio's Response to FES RFA 21-002 (admitting to Mr. Munczinski's statement), attached hereto as Exhibit TCB-6.

¹⁵ AEP Conference Call to Announce Stipulation, Final Transcript, Sept. 7, 2011 (emphases added; *see also* AEP Ohio's Response to FES RFA 18-004 (admitting to Mr. Munczinski's statement), attached hereto as Exhibit TCB-7.

¹⁶ AEP-Q1 2011 American Electric Power Earnings Conference Call, Apr. 21, 2011, transcript available from SeekingAlpha, at http://seekingalpha.com/article/264837-american-electric-power-s-ceo-discusses-q1-2011-results-earnings-call-transcript?part=qanda (last accessed Sept. 26, 2011 (emphases added), cited portion attached hereto as Exhibit TCB-8.

A. The Modified ESP unnecessarily precludes AEP Ohio's customers from receiving the
benefits of wholesale competition because the Modified ESP does not include a
competitively bid SSO until January of 2015. AEP Ohio also proposes to conduct an
energy-only CBP for 5% of its SSO load starting six months after certain orders are
issued adopting the Modified ESP and AEP Ohio's corporate separation plan -- but
only if it is "made whole."

Q. DOES FES SUPPORT THE MODIFIED ESP'S CBP FOR SSO SERVICE BETWEEN JANUARY 2015 AND MAY 2016?

9 A. No. FES supports the use of a CBP to procure SSO load requirements because it is 10 the best mechanism to promote lower prices for customers, as I will discuss later. 11 However, AEP unilaterally makes the proposed CBP contingent on AEP Ohio's 12 termination of the Pool Agreement and approval of corporate separation. There is no 13 legitimate reason to make the CBP so conditioned, as FES witness Frame explains. 14 In addition, AEP Ohio has provided no explanation or detail as to how the CBP 15 would be structured. I cannot say, therefore, whether the proposed CBP structure will 16 maximize the benefits of a competitive process for customers. With these 17 contingencies and uncertainties, I cannot say whether FES supports the proposed 18 CBP.

19 Q. DOES FES SUPPORT THE MODIFIED ESP'S CBP FOR 5% OF SSO 20 SERVICE PRIOR TO JANUARY 2015?

A. No. While CBPs in general benefit customers, those benefits would be significantly
reduced if the process is used to procure only 5% of the SSO load, as opposed to the
benefits available if a CBP was used to procure 100% of the load. Further, AEP Ohio

again provides no detail as to how the CBP would be structured and I am unable to
 say whether the CBP would best serve customers.

Q. AEP OHIO SUGGESTS THAT THIS 5% CBP IS CONTINGENT ON AEP OHIO BEING MADE "WHOLE." WHAT IS FES' RESPONSE TO THAT REQUEST?

6 A. It is unclear what AEP Ohio believes would be required to make it "whole" if the 5% 7 CBP is used. To the extent AEP Ohio is suggesting that it should receive some 8 additional revenue stream, it would be improper. Generation service is competitive in 9 Ohio and AEP Ohio is not entitled to be "made whole" -- a safety net that is not 10 available to any other participant in the wholesale markets. In fact, as I described 11 above, the lack of safety nets is what provides market participants with the incentives 12 to reduce costs and improve products, thereby promoting lower prices and benefits to 13 customers. In short, without any of the details surrounding what AEP Ohio may demand from customers to make itself "whole" (and without any of the details 14 15 regarding the CBP structure itself), the Commission cannot approve this provision of 16 the Modified ESP.

17 Q. COULD AEP OHIO PROCURE 100% OF ITS SSO LOAD THROUGH A CBP

18 NOW?

A. Yes. AEP Ohio has acknowledged that there are no procedural barriers in the Pool
 Agreement that would preclude AEP Ohio from using a CBP to procure SSO load¹⁷
 and FES witness Rodney Frame confirms this. Further, by proposing a CBP to

¹⁷ See Testimony of Philip J. Nelson, p. 8; AEP Ohio Response to FES Int. 25-030, a copy of which is attached hereto as Exhibit TCB-9.

1 procure 5% of its SSO load, AEP Ohio has admitted that it can use a CBP now. Any 2 alleged financial harm to AEP Ohio is mitigated by the fact that AEP Ohio's 3 generation resources could participate in such an auction for 100% of SSO load on 4 the same terms and conditions as apply to any other affiliated generation companies 5 in the State of Ohio when those affiliates participate in the auctions of their affiliated 6 utilities. Under such a construct, AEP Ohio's affiliate(s) could not receive any 7 improper subsidy -- such as the Rate Stability Rider ("RSR") or other similar 8 mechanism -- so that the affiliate(s) are competing on a level playing field with all 9 other non-subsidized competitors.

10 Q. DOES FES HAVE ANY RECOMMENDATIONS REGARDING THE USE OF

11 **A CBP IN THE MODIFIED ESP?**

A. Yes. The Commission should modify the Modified ESP to ensure that AEP Ohio
 procures 100% of its SSO through an energy-only, descending-clock CBP for service
 beginning June 2013, ¹⁸ with capacity provided by AEP Ohio at RPM prices. Then,

¹⁸ AEP Ohio's customers deserve to receive the benefits of wholesale competition immediately. FES proposes the June 2013 start date, however, as a conservative proposal to which AEP Ohio cannot reasonably object. June 2013 would align the auction delivery period with the start of the PJM planning year. It would also provide AEP Ohio more than enough time to achieve full corporate separation and to plan for the auctions, including the development of bidding rules and auction structure. Moreover, to the extent that termination of the Pool Agreement is a precondition to AEP Ohio's participation in the auction -- and FES witness Frame confirms it is not, AEP Ohio and the other Pool members can terminate the Pool Agreement prior to June 2013. In fact, the Pool members recently proposed to terminate the Pool Agreement at the end of the first quarter of 2013. See Feb. 10, 2012 filing by AEP Ohio, Appalachian Power Company, AEP Generation Resources, Inc., Indiana Michigan Power Company and Kentucky Power Company, FERC Docket No. ER 12-1042-000, at p. 6 ("In order to align the termination of the current agreement with retail restructuring in Ohio, the Pool Members unanimously agreed to waive the full three-year notice provision and request that the [FERC] accept termination at a date at or near the end of the first quarter of 2013 that will coincide with those related transactions.") (FERC Accession No. 20120210-5032). Although that request was subsequently withdrawn, it is clear that AEP Ohio and the Pool members have the ability to terminate the Pool Agreement as of 2013.

as of June 2015, when AEP Ohio is no longer an FRR entity, AEP Ohio should
procure 100% of its SSO through a descending-clock CBP for a full-requirements
product. The use of a CBP as of June 2013 will allow AEP Ohio's customers to
receive a competitively priced SSO sooner, which then represents a favorable
benchmark for CRES suppliers to aim to beat.

6

Q. HOW DOES A CBP BENEFIT CUSTOMERS?

7 A. A CBP allows customers to benefit from suppliers competing head-to-head to provide 8 SSO service. The use of staggered auctions and a slice-of-system product also allows 9 suppliers to mitigate their costs and reduce their financial risks, which then leads to 10 lower prices for customers. Customers are better protected from market price 11 fluctuations through a CBP. In a CBP, the supplier bears the risks, including risks 12 relating to price uncertainty, volumetric uncertainty, customer shopping, and other 13 sources. Suppliers are better equipped to manage these risks and mitigate the impact 14 of market variations. As a result, a CBP promotes lower, more stable prices for 15 customers.

16 Q. IS THERE ANY EVIDENCE THAT WHOLESALE COMPETITION 17 PROVIDES BENEFITS IN OHIO?

A. Yes. The FirstEnergy Ohio utilities and, more recently, Duke Energy Ohio ("DEO")
have instituted CBPs to procure their SSO load and the CBPs were very successful
and well-received by the Commission, competitive suppliers, the utilities, and
customers. These competitive wholesale procurements established an appropriately
open and transparent wholesale market that attracted numerous bidders – including
AEP Ohio's affiliate, American Electric Power Service Corporation ("AEPSC") and

| 1 | AEP Energy Partners, Inc. – for tranches that included both energy and capacity. ¹⁹ |
|---|---|
| 2 | AEPSC was awarded 24 tranches in total across the First Energy utilities' auctions |
| 3 | and 6 tranches in the DEO auction, with an additional 5 tranches awarded to AEP |
| 4 | Energy Partners, Inc. in the DEO auction. AEP Ohio's affiliates have thus committed |
| 5 | to serve millions of MWhs of electric service to customers in the FirstEnergy and |
| 6 | DEO service territories without the benefit of a fuel adjustment or an above-market |
| 7 | capacity charge as are sought in this case. ²⁰ Furthermore, winning bidders in these |
| 8 | auctions, including AEPSC, valued capacity at the PJM RPM price rather than an |
| 9 | arbitrary above market capacity price. AEP seems to believe in the benefits of |

¹⁹ In the 2011 auction for Duke Energy Ohio, suppliers bid over 400 in the first round when the Auction Managers were seeking only 100 tranches. In the Matter of the Procurement of Standard Service Offer Generation for Customers of Duke Energy Ohio, Inc., Case No. 11-6000-EL-UNC, Updated Auction Manager's Report, filed Jan. 15, 2012 at p. 3. In the 2010 and 2011 auctions for the FirstEnergy Ohio utilities, suppliers bid over 210 tranches in the first rounds when the Auction Managers were seeking only 50 tranches in each round. In the Matter of the Procurement of Standard Service Offer Generation for Customers of Ohio Edison Company, The Cleveland Electric Illuminating Company, and the Toledo Edison Company, Case No. 10-1284-EL-UNC, Auction Manager's Report, filed Nov. 15, 2010 at p. 3 (211 tranches bid in round 1), and Auction Manager's Report, filed Feb. 17, 2011 at p. 3 (225 tranches bid in round 1). The publically available information from the 2009 auction also reflects over-subscription in the initial round. See In the Matter of the Application of Ohio Edison Company, The Cleveland Electric Illuminating Company and The Toledo Edison Company for Authority to Establish a Standard Service Offer Pursuant to R.C. § 4928.143 in the Form of an Electric Security Plan, Case No. 08-935-EL-SSO, Auction Manager's Redacted Notification of SSO Auction Results, filed Jun. 5, 2009, at p. 3.

²⁰ See In the Matter of the Application of Ohio Edison Company, The Cleveland Electric Illuminating Company and The Toledo Edison Company for Authority to Establish a Standard Service Offer Pursuant to R.C. § 4928.143 in the Form of an Electric Security Plan, Case No. 08-935-EL-SSO, Auction Manager's Redacted Notification of SSO Auction Results, filed Jun. 5, 2009, at pp. 4-5; In the Matter of the Procurement of Standard Service Offer Generation for Customers of Ohio Edison Company, The Cleveland Electric Illuminating Company, and the Toledo Edison Company, Case No. 10-1284-EL-UNC, Auction Manager's Report, filed Nov. 15, 2010 at pp. 4-5 and Auction Manager's Report, filed Feb. 17, 2011 at pp. 4-5; In the Matter of the Procurement of Customers of Duke Energy Ohio, Inc., Case No. 11-6000-EL-UNC, Updated Auction Manager's Report, filed Jan. 15, 2012 at p. 5.

competition and RPM-based capacity, except when it occurs in AEP Ohio's own
 service territory.

3 As a result of the use of such a CBP, the FirstEnergy Ohio utilities' and DEO's customers benefited from the promotion of lower prices at the wholesale level.²¹ For 4 5 example, the Commission announced that DEO's December 2011 auction will result in a 17.5% decrease for residential customers.²² The lower prices at the wholesale 6 7 level also serve as a favorable benchmark for additional savings through retail competition. Under the Modified ESP, AEP Ohio's customers would not receive the 8 9 full benefits of wholesale competition for three more years. Such a delay is not in the 10 interest of customers in AEP Ohio's service territory.

11 12

IV. <u>THE MODIFIED ESP IS INCONSISTENT WITH CORPORATE</u> SEPARATION AND PROVIDES FOR IMPROPER SUBSIDIES

Q. DOES THE FACT THAT AEP OHIO HAS NOT YET ACHIEVED STRUCTURAL SEPARATION IMPACT COMPETITION IN ITS TERRITORY?

A. Yes – it affects both wholesale and retail competition. If AEP Ohio had achieved
 structural separation, there would be no opportunity for AEP Ohio to favor its own
 generation in the provision of SSO service. AEP Ohio would have transferred all of
 its generation assets to a separate company (or at a minimum have functionally
 operated them completely independently from the utilities) and would therefore have

²¹ For example, the FirstEnergy Ohio utilities' 2009 auction resulted in a clearing price of \$61.50/MWh, and the 2010/2011 auctions resulted in even lower prices, averaging \$55.60/MWh across the delivery periods. *See ids.*

²² Public Utilities Commission of Ohio Press Release, "Duke Energy auction leads to lower electric prices in 2012" (Dec. 15, 2011).

1 to procure its SSO generation requirements through a process that provided no 2 favoritism to its own generation and instead evaluated all generation (affiliated or not) 3 on an equal footing. SSO service under such a process, which would likely be a 4 competitive auction, would be inherently more competitively and objectively priced. 5 There also would be no need to seek above-market revenues or nonbypassable cost recovery for generation investments because AEP Ohio would not be (and does not 6 7 need to be) making any such investments. Generation investment would then be truly 8 based on need because AEP Ohio would be responsible to shareholders for the 9 performance of those investments without ratepayer subsidies. In turn, without any 10 self-interest in the SSO price, AEP Ohio would have no incentive or need to institute 11 burdensome shopping rules or discriminatory prices for shopping customers.

12 Q. DOES FES SUPPORT AEP OHIO'S PLANS TO FULFILL STRUCTURAL

13

CORPORATE SEPARATION?

14 A. Yes. Corporate separation is long overdue for AEP Ohio and the Commission should 15 approve AEP Ohio's separation of its competitive generation services as soon as 16 possible. However, the Commission should retain proper oversight over the terms 17 and conditions of AEP Ohio's proposed corporate separation. Further, to the extent 18 the Modified ESP is approved, the Commission should mandate that a CBP (of the 19 type I have described above) go forward with or without AEP Ohio's exit from the 20 pool or approval of corporate separation. In fact, because neither AEP Ohio's exit 21 from the pool nor corporation separation is a requirement for holding a CBP for SSO 22 load, the Commission should order the CBPs to start effective June 2013.

Q. IS THE MODIFIED ESP CONSISTENT WITH AEP OHIO'S CORPORATE SEPARATION?

3 A. No. While AEP Ohio states its intent to fulfill corporate separation as of January 1, 4 2014, several terms of the Modified ESP would provide generation-related subsidies 5 to AEP Ohio even after its generation assets are transferred to a separate affiliate. For 6 example, AEP Ohio seeks to charge CRES providers significantly above-market 7 capacity prices to recover its "full embedded costs" through May 31, 2015 - even 8 though AEP GenCo will provide that capacity starting January 1, 2014. Therefore, in 9 its proposed above-market capacity price structure, AEP Ohio seeks to recover above-10 market revenues for the benefit of a competitive affiliate. Further, AEP Ohio seeks to 11 charge all of its ratepayers -- shopping and non-shopping -- the generation-related 12 RSR through May 31, 2015. AEP Ohio asserts that the RSR "will replace a portion of" its "loss of generation revenues" due to shopping.²³ Again, as proposed and 13 14 unless modified by the Commission, this above-market, protectionist revenue would 15 be provided to AEP Ohio's competitive generation affiliate starting January 1, 2014.

Q. DOES FES HAVE ANY OTHER CONCERNS REGARDING THE MODIFIED ESP'S PROVISIONS FOR AEP OHIO'S CORPORATE SEPARATION AND

18

A. Yes. AEP Ohio seeks approval of an undefined Pool Modification Rider, which would allow AEP Ohio to request recovery of <u>all</u> costs associated with termination of

22

21

the AEP Pool Agreement if those costs exceed \$35 million. This provides AEP Ohio

POOL TERMINATION?

with a greater chance to recover such costs than the Stipulation ESP proposal, which

²³ Allen Testimony, p. 13.

set the threshold at \$50 million (and its original proposal, which sought only incremental costs over \$35 million²⁴). AEP Ohio has provided no estimate of the "costs" it may seek to recover. As a result, the Commission and customers do not know if they might face a request for \$36 million or \$360 million in the next few years. Thus, this "placeholder" represents a potentially significant cost to customers and precludes the Commission from conducting a full and proper assessment of the impact of the Modified ESP.

In addition, Rider PMR is proposed to be nonbypassable, even though it is generation-related. Thus, it violates state policy in that it improperly seeks to recover generation-related revenue from shopping customers who have chosen to receive generation service from a competitive supplier. If the undefined and unsupported Rider PMR is not rejected in it entirety, the Commission should modify the rider to be bypassable.

Q. PURSUANT TO REVISED CODE SECTION 4928.20(K), THE COMMISSION MUST "CONSIDER THE EFFECT ON LARGE-SCALE GOVERNMENTAL AGGREGATION OF ANY NONBYPASSABLE GENERATION CHARGES, HOWEVER COLLECTED, THAT WOULD BE ESTABLISHED UNDER" AN ESP. DOES THE MODIFIED ESP ALLOW THE COMMISSION TO CONSIDER THESE EFFECTS OF THE PMR?

A. No. Without any showing of the basis for the PMR charges or the amount of such
 charges, the Commission cannot make any determination of its effects on
 governmental aggregation, or its effects on any other customers.

²⁴ See Testimony of Philip J. Nelson, filed Jan. 27, 2011, at p. 31.

Q. DO THESE PROVISIONS OF THE MODIFIED ESP REPRESENT ANTICOMPETITIVE SUBSIDIES?

A. Yes. The above-market capacity pricing and RSR represent anti-competitive
subsidies both before and after AEP Ohio's corporate separation. As an AEP Ohio
executive recently admitted, AEP Ohio's receipt of above-market capacity pricing
"will allow [AEP Ohio] to make investments in our generation plants as it will in our
distribution because, again, we are a bundled company."²⁵

8 Before AEP Ohio separates its competitive generation services, these above-9 market revenues result in CRES providers subsidizing AEP Ohio and would therefore 10 allow AEP Ohio to lower its wholesale and retail pricing artificially and distort the 11 competitive market in any other service territory in which it participates. More 12 egregiously, after AEP Ohio's corporate separation, AEP Ohio will be using its 13 position as an EDU to secure the above-market revenues for its competitive affiliate. 14 This will obviously distort the competitive market and provide AEP GenCo with an 15 unjustified and improper advantage over all other competitive suppliers, who have no 16 ability to secure guaranteed above-market revenues.

Q. PURSUANT TO REVISED CODE SECTION 4928.02(I), STATE POLICY SEEKS TO "ENSURE RETAIL ELECTRIC SERVICE CONSUMERS PROTECTION AGAINST UNREASONABLE SALES PRACTICES, MARKET DEFICIENCIES, AND MARKET POWER." DOES THE MODIFIED ESP PROVIDE SUCH PROTECTION?

²⁵ Case No. 10-2929-EL-UNC, Hearing Transcript, Vol. I, p. 34, 79 (AEP Ohio witness Richard Munczinski).

1 A. No. By virtue of AEP Ohio having elected to be an FRR entity in PJM, it has a 2 natural monopoly for capacity in its service territory. As such, AEP Ohio is able to 3 exercise market power over its ratepayers, while compounding the problem by not 4 allowing those ratepayers complete freedom to choose a CRES provider at market 5 based prices that are readily available in all other utility service territories in Ohio. 6 Of course, if AEP Ohio did not own generating facilities (as it would not if it had 7 achieved the legal, structural separation), there would be no basis on which it would 8 or could seek to recover revenue related to its own generation from all utility 9 customers. Instead AEP Ohio could only recover the costs of procuring, at arm's 10 length, generation for a neutral standard-service offer and recover the costs only from 11 the SSO customers. The bottom line is that the Modified ESP continues to expose 12 AEP Ohio's customers to distorted market power and deficiencies in the competitive 13 market.

14

V. <u>RIDER GRR IS UNSUPPORTED AND IMPROPER</u>

15 Q. WHAT IS THE EFFECT OF THE MODIFIED ESP'S RIDER GRR?

A. The GRR is another "placeholder" that could allow AEP Ohio to pass along
additional significant costs -- on a nonbypassable basis -- for the Turning Point Solar
project and other new (and currently unknown) generating facilities during the term
of the Modified ESP. Also, because the GRR is nonbypassable, shopping customers
could end up paying twice for the costs associated with generation service.

Q. HAS AEP OHIO ESTABLISHED ANY BASIS ON WHICH TO APPROVE THE TURNING POINT PROJECT?

A. No. AEP Ohio has not made, or even attempted to make, any showing here regarding
any of the elements required for nonbypassable cost recovery in an ESP, which it was
required to do in <u>this</u> proceeding. AEP Ohio cannot meet the requirements for
nonbypassable cost recovery in any regard because there is no need for additional
generation for AEP Ohio's customers. Nor is there any need for AEP Ohio to build
Turning Point, or any need for AEP Ohio's distribution customers to bear the costs of
those generating facilities, as discussed by FES witness Lesser.

8 Q. DOES FES HAVE ANY RECOMMENDATIONS REGARDING THE GRR?

9 A. Yes. If the Commission decides not to deny the Modified ESP in its entirety, the 10 Commission should eliminate the GRR, recognizing that AEP Ohio has provided no 11 basis for its approval. AEP Ohio can include a GRR in its next ESP application, 12 assuming it could meet the statutory requirements. At a minimum, the Commission 13 should determine that the GRR must be bypassable because it: (a) violates state 14 policy and the Commission's own mission to foster competition; (b) improperly 15 favors AEP Ohio's own generation service, which should be competitive; and (c) the 16 costs of renewable energy resources must be recovered on a bypassable basis under 17 Ohio law. In addition, it is unfair for shopping customers to pay their supplier of 18 choice for renewable resources and pay AEP Ohio a nonbypassable charge to pay for 19 renewable resources.

20 21

VI. <u>THE MODIFIED ESP MAINTAINS OTHER BARRIERS</u> TO COMPETITION IN VIOLATION OF STATE POLICY

Q. PURSUANT TO REVISED CODE SECTION 4928.02(C), STATE POLICY
 SEEKS TO "ENSURE DIVERSITY OF ELECTRICITY SUPPLIES AND
 SUPPLIERS, BY GIVING CONSUMERS EFFECTIVE CHOICES OVER THE

SELECTION OF THOSE SUPPLIES AND SUPPLIERS AND BY ENCOURAGING THE DEVELOPMENT OF DISTRIBUTED AND SMALL GENERATION FACILITIES." DOES THE MODIFIED ESP ENSURE THE DIVERSITY AND DEVELOPMENT OF ELECTRICITY SUPPLIERS?

5 A. No. The Modified ESP does the exact opposite with its above-market revenue, 6 improper Rider RSR, and purported placeholders for Rider GRR and PMR will 7 distort the market for generation and unfairly favor one generation supplier (AEP 8 Ohio and AEP GenCo, depending on the time period) over all other suppliers. Other 9 suppliers cannot receive guaranteed above-market revenues or guaranteed 10 nonbypassable cost recovery for generation-related investments. As a result. 11 competitive suppliers will not be on an even playing field (in AEP Ohio's service 12 territory or in any other territory in which AEP Ohio supplies energy) with generation 13 that is subsidized by AEP Ohio's captive ratepayers. AEP Ohio's other procedural 14 barriers to competition in its service territory also burden competition and the 15 development of electricity suppliers.

Q. WHAT OTHER BARRIERS TO COMPETITION ARE CONTAINED IN THE MODIFIED ESP?

A. While AEP Ohio proposes to eliminate the 90-day notice requirement for certain
 customers, it seeks to maintain other burdensome minimum stay requirements related
 to switching and a switch fee that is higher than all other Ohio utilities and that is
 billed directly to customers.

Q. WHAT ARE FES' CONCERNS REGARDING AEP OHIO'S MINIMUM STAY REQUIREMENTS?

{01482957.DOC;2 }

1 A. The Modified ESP would continue until 2015 both: (1) the 12-month minimum stay 2 for medium and large commercial and industrial customers and (2) the requirement 3 for residential and small commercial customers returning to SSO service to stay on 4 SSO service through April 15 if the customer received SSO service at any time during 5 the previous May 16 through September 15. By implementing these minimum stays, 6 AEP Ohio makes it more difficult for customers to switch, and thereby hinders 7 effective competition and favors its own generation service. To the extent AEP Ohio 8 believes these rules are necessary to mitigate shopping risks, this represents another 9 anti-competitive facet of AEP Ohio's proposed ESP that would be unnecessary if a 10 CBP was used to secure SSO service throughout the term of the Modified ESP.

11 **Q. WHAT ARE FES' CONCERNS REGARDING AEP OHIO'S CUSTOMER**

12

SWITCHING FEE?

13 A. I have concerns regarding the amount of the fee and the billing method, both of which create unnecessary barriers to competition. AEP Ohio's switching fee is higher than 14 15 the other Ohio EDUs. Dayton Power & Light, the FirstEnergy Ohio utilities, and 16 Duke Energy Ohio all charge \$5 per switch, whereas AEP Ohio charges \$10 per 17 switch. In addition, AEP Ohio charges this switching fee directly to customers, 18 instead of allowing the supplier to pay the fee, as is the practice in the Duke and 19 FirstEnergy Ohio utility territories. The increased fee and the direct billing of that fee 20 to customers have a negative impact on competition by placing additional penalties 21 on customers who shop.

22 Q. WHAT IS FES' RECOMMENDATION REGARDING THE BARRIERS TO 23 **COMPETITION THAT YOU JUST DESCRIBED?**

{01482957.DOC;2 }

1 A. The Commission should modify the terms and conditions of AEP Ohio's service to 2 immediately remove these barriers to shopping in its service territory. Whether the 3 Modified ESP is rejected in its entirety (as it should be) or further modified, the 4 burdensome minimum stay requirements should be removed immediately and the 5 switching fee should be modified to make the Modified ESP consistent with the 6 state's policy of ensuring effective competition for electric generation service and the 7 Commission's mission of "facilitating an environment that provides competitive 8 choices." Indeed, these barriers must be removed to allow for AEP Ohio's customers 9 to enjoy the benefits and savings provided as a result of a competitive market.

10 Q. DOES THIS CONCLUDE YOUR TESTIMONY AT THIS TIME?

11 A. Yes.

OHIO POWER COMPANY'S RESPONSES TO IEU-OHIO'S DISCOVERY REQUESTS PUCO CASE 11-346-EL-SSO and 11-348-EL-SSO - Modified ESP FIRST SET

INTERROGATORY

IEU-1-004 Has AEP-Ohio performed any studies or analysis to unbundle its proposed SSO rates into energy and non-energy components in order to conduct a limited energy-only slice of system SSO auction for 5% of the SSO load?

RESPONSE

No such studies or analysis have been performed.

Prepared by: D. Roush



COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRSTENERGY SOLUTIONS DISCOVERY REQUEST CASE NO. 11-346-EL-SSO AND 11-348-EL-SSO SIXTEENTH SET

REQUEST FOR ADMISSION

RFA-16-003 Admit that on October 19, 2010, during American Electric Power's third-quarter 2010 earnings conference, Mike Morris stated: "I don't like customers switching in Ohio but a \$0.07 hit based on what we'll do with our own retail operation and other things that we'll do in 2011 as we look at the challenges in front of us."

RESPONSE

The Company objects to this request as seeking information that is neither relevant nor reasonably calculated to lead to the discovery of admissible evidence. Without waiving the foregoing objection(s) or any general objection the Company may have, the Company states as follows. Admit.

Prepared by: Counsel

COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRSTENERGY SOLUTIONS DISCOVERY REQUEST CASE NO. 11-346-EL-SSO AND 11-348-EL-SSO SIXTEENTH SET

REQUEST FOR ADMISSION

RFA-16-005 Admit that on June 1, 2011, at a Sanford C Bernstein & Co Strategic Decisions Conference, Mike Morris stated: "I think since the passage of Senate Bill 221, and now the change not only in the gubernatorial seat, but also the chair of the commission, Ohio is a bit of concern And to your point, there is concern over the opportunity of customers to shop."

RESPONSE

The Company objects to this request as seeking information that is neither relevant nor reasonably calculated to lead to the discovery of admissible evidence. Without waiving the foregoing objection(s) or any general objection the Company may have, the Company states as follows Admit.

COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRSTENERGY SOLUTIONS DISCOVERY REQUEST CASE NO., 11-346-EL-SSO AND 11-348-EL-SSO NINTH SET

REQUEST FOR PRODUCTION OF DOCUMENTS

INT-9-002. Admit that Brian Tierney, as an Executive Vice President and Chief Financial Officer of American Electric Power, spoke during American Electric Power's January 28, 2011 fourth-quarter 2010 earnings call.

RESPONSE

That is correct.

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COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRSTENERGY SOLUTIONS DISCOVERY REQUEST CASE NO. 11-346-EL-SSO AND 11-348-EL-SSO NINTH SET

REQUEST FOR PRODUCTION OF DOCUMENTS

INT-9-003. Admit that on January 28, 2011, during American Electric Power's fourth-quarter 2010 earnings conference, Brian Tierney stated that "We have both competitive retail and regulatory responses to customers switching, and we'll continue both throughout the year"

RESPONSE

That is correct

COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSES TO FIRSTENERGY SOLUTIONS CORPORATION'S DISCOVERY REQUEST CASE NOS. 11-346-EL-SSO AND 11-348-EL-SSO SIXTH SET

REQUESTS FOR ADMISSION

RPD-6-5:

Admit that on January 28, 2011, during American Electric Power's fourth-quarter 2010 earnings conference, the Chairman and Chief Executive Officer of American Electric Power stated that "if in fact, the rate design activities that are filed in the ESP when we get to 2012, I think you will see a real drop-off in the number of shopping customers. They will still be there and still have the freedom to do that, but their economic advantage will be to stay on the AEP system as a retail customer"

ANSWER:

The Company admits that on January 28, 2011, Mike Morris, in response to a question posed by Bill Apicelli of Morgan Stanley, stated "if in fact, the rate design activities that are filed in the ESP when we get to 2012, I think you will see a real drop-off in the number of shopping customers. They will still be there and still have the freedom to do that, but their economic advantage will be to stay on the AEP system as a retail customer." The following quotes from the same January 28, 2011, earnings conference provide the background for the statement and the question that preceded the statement.

Mike Morris - American Electric Power - Chairman and CEO

"We have also included what we think is a very appropriate rate redesign issue. Like so many states before, there is, what we call in our vernacular, rate skewing One of the costs to serve customers is not always the cost that's allocated to the customer class. Typically, residentials have been given some relief in that regard. Industrial has also given some relief in that regard, and commercial customers paying more than the cost of service to serve them. We have tried to address that issue, particularly in the G rate and the rate designs that we put in place in ESP We think that they very much mirror what one might see in the marketplace, and we think that that makes sense."

Bill Apicelli - Morgan Stanley - Analyst

"Okay, thank you. And then, on the shopping issue, between what you expect to have realized in 2010 and then your forecast of 14% in 2011, how much load would that leave at the C&I level that would have not been shopped, or what would the incremental exposure be I guess at year end 2011 based on your forecast?"

RFA-6-5 (CONTINUED)

Mike Morris - American Electric Power - Chairman and CEO

"Well, as Brian shared with you, it's an overall 6% of the AEP Ohio load So it covers most of the class, but again, if in fact, the rate design activities that are filed in the ESP when we get to 2012, I think you will see a real drop-off in the number of shopping customers They will still be there and still have the freedom to do that, but their economic advantage will be to stay on the AEP system as a retail customer."

COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRST ENERGY SOLUTIONS' DISCOVERY REQUEST IN PUCO CASE NOS. 11-346-EL-SSO AND 11-348-EL-SSO TWENTY-FIRST SET

INTERROGATORY

STIP-FES-RFA-21-002

Admit that, during the conference call on September 7, 2011 regarding the Stipulation, Richard Munczinski stated: "What happens is those customers that get the discount as Brian mention are allowed – are priced out at the RPM prices. So the \$100, the \$16, and I think the \$26 going forward. Over those percentages, if you want to shop, you pay the full cost of \$255 per megawatt day. So the thought and the theory is that the shopping will be constrained to the discounted RPM price."

RESPONSE

Admit

Prepared By: Richard E. Munczinski

COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRST ENERGY SOLUTIONS'S DISCOVERY REQUEST IN PUCO CASE NOS. 11-346-EL-SSO AND 11-348-EL-SSO EIGHTEENTH SET

REQUEST FOR ADMISSION

18-004 Admit that, during the September 7th Conference Call, Richard Munczinski stated: "Yes, if your question is, does the current shopping levels, are they included in that discounted percentage, they are. So basically, we should see no more shopping than the 20%, 30%, 40% levels that are included in the stipulation "

RESPONSE

Admit

FINAL TRANSCRIPT

Thomson StreetEvents^{**}

AEP - Q1 2011 American Electric Power Co Inc Earnings Conference Call

Event Date/Time: Apr. 21. 2011 / 1:00PM GMT

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Paul Ridzon - KeyBanc Capital Markets - Analyst

What's driving that?

Brian Tierney - American Electric Power - EVP and CFO

Some of the things we talked about in off-system sales, in terms of the heat rates being higher than what we thought in the market. So as we're able to dispatch our units that aren't being dispatched for use of our own load, and are able to take those in the market. That's higher than what we thought. And as -- just in terms of volume, as some of those customers leave us and they're paying capacity payments, they're exceeding where we thought we'd be at this time year-to-date, associated with the volume that's being served by competitive suppliers.

Paul Ridzon - KeyBanc Capital Markets - Analyst

And when you look at megawatts that you've won in other territories versus what you've lost, how should we think about that?

Mike Morris - American Electric Power - Chairman, CEO

Well, we're doing reasonably well in that activity also, Paul. It looks like 1.5 million megawatt hours, so we continue to have some success and we'll continue to work there. So, it's almost like the old telephone game of customers call and say they're leaving and we offer them an equally attractive rate, or something even a bit higher than the competitor. Because over the years we've treated these customers pretty well and they know that, so we're seeing some success in our retail operation and we continue to be aggressive in other jurisdictions other than our own.

Paul Ridzon - KeyBanc Capital Markets - Analyst

And then, what's the latest thinking on PATH ?

Mike Morris - American Electric Power - Chairman, CEO

The latest thinking on PATH?

Paul Ridzon - KeyBanc Capital Markets - Analyst

Yes.

Mike Morris - American Electric Power - Chairman, CEO

We're ready, willing and able to go forward whenever the PJM wakes up and makes a decision that makes sense.

Paul Ridzon - KeyBanc Capital Markets - Analyst

What's your outlook as to when PJM could do that? Or what their timeline --?



COLUMBUS SOUTHERN POWER COMPANY'S AND OHIO POWER COMPANY'S RESPONSE TO FIRST ENERGY SOLUTIONS DISCOVERY REQUEST IN PUCO CASE NOS. 11-346-EL-SSO AND 11-348-EL-SSO TWENTY-FIFTH SET

INTERROGATORY

STIP-FES-INT-25-030: Does the AEP Pool Agreement preclude AEP Ohio from participating in a wholesale power procurement auction? If so, identify the relevant provisions of the AEP Pool Agreement.

RESPONSE

Not explicitly, but conducting an auction to support AEP Ohio's standard service offer is not contemplated by the Pool and doing so without amending or dissolving the Pool would expose AEP Ohio to extensive financial and regulatory risk.

Prepared By: Philip J. Nelson

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Direct Testimony of Tony C. Banks on Behalf

of FirstEnergy Solutions Corp. was served this 4th day of May, 2012, via e-mail upon the parties

below.

s/ Laura C. McBride One of the Attorneys for FirstEnergy Solutions Corp.

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in

Case No(s). 11-0346-EL-SSO, 11-0348-EL-SSO, 11-0349-EL-AAM, 11-0350-EL-AAM

Summary: Testimony of Tony C. Banks electronically filed by Ms. Laura C. McBride on behalf of FirstEnergy Solutions Corp.