

Hunter, Donielle

From: ContactThePUCO
Sent: Thursday, May 03, 2012 2:41 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
 Investigation and Audit Division

Memorandum

Date: 5/3/2012

Re: Steven Silver

Canton, OH 44709

Docketing Case No.: 11-346-EL-SSO

Notes:

11-0346-EL-SSO I am extremely upset about AEP's new Electric Security Plan proposal, the monopoly they are asking for approval for as well as their GREEDY raise in electric rates. I spoke in Canton when the PUCO was there and was appalled at the few people that AEP must have paid to be there to speak about AEP being a GOOD CORPORATE CITIZEN or PARTNER. Where do YOU think AEP gets their money to donate? Off the backs of their hard working customers and by raising our rates. This is ridiculous. I WILL CHOOSE WHAT CHARITIES I DONATE TO, NOT MY ELECTRIC COMPANY!!!!

The last time the PUCO was in town for a meeting within the last year was for AEP's request for ANOTHER raise in their rates. I spoke against this increase at that time. I also asked the PUCO to actually LET people know about their meetings and giving you the suggestion to require AEP to send a notice of the PUCO meeting about their increases in the monthly AEP bill. The PUCO did not listen to anything I said. You agreed to AEP's increase and have not required notices in monthly AEP bills announcing your meeting about their proposed increases. IN FACT, THE ONLY REASON that the PUCO changed AEP's increase that the PUCO had originally agreed to was because OHIO SCHOOLS said it would be a hardship to their operating expenses. I told you at the last meeting that the proposed AEP increase will cause a hardship to myself as well as many other customers. You let MY words go right through your ears and did not listen to me. Now less than a year later AEP is requesting ANOTHER increase and raise in what customers pay. AEP is also with their new Electric Security Plan imposing significant restrictions on its customers ability to save money by choosing a

PUCO

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 2012 MAY -3 PM 4:43

This is to certify that the above document delivered is accurate and complete as presented by the submitter to the PUCO. The document is filed with the PUCO and is available to the public. The document is filed with the PUCO and is available to the public. The document is filed with the PUCO and is available to the public.

competitive supplier. This proposal is attempting to remedy major concerns that the PUCO rejected in its initial plan in February. I sincerely believe that AEP's new Electric Security Plan is seeking approval of electric generation rates that FAR exceed energy prices available today in a competitive market. Almost every winter I lose power in my home because of storms. A couple of years ago in winter as my power was out for 4 days I finally had enough and went to AEP's office in downtown Canton. Try to get inside that office to speak to someone now. YOU CAN'T!!!! After ringing every button someone finally came downstairs to listen to my complaint. By the time I got off work they were fixing the lines that were BLOCKS away from my house and neighborhood. I have no doubt my complaining is what finally got the response we should have received DAYS earlier. AEP was asking for a 45% rate increase approximately 4 years ago. EVERY year since they have been asking for increases in their rates be it generation or distribution. I am sure they are already working on their next set of rate increases that they will soon be asking for. Now they are trying to MONOPOLIZE their service so we CANNOT have the opportunity to search out competitive pricing. I AM SO SICK AND TIRED OF THIS GIANT COMPANY TAKING ADVANTAGE OF ME, AND EVERY SINGLE OTHER CONSUMER THAT IT SO CASUALLY SCOFFS AT WITH THEIR ARROGANCE OF PRICE INCREASES. IT IS TIME FOR THE PUCO TO TAKE A STAND AND FINALLY LISTEN TO THE PEOPLE, THE CONSUMERS THAT YOU HAVE BEEN ENACTED AND ENTRUSTED TO PROTECT. YOUR OWN MISSION STATEMENT IS TO ASSURE RESIDENTIAL AND BUSINESS CONSUMERS ACCESS TO ADEQUATE, SAFE AND RELIABLE UTILITY SERVICES AT FAIR PRICES, WHILE FACILITATING AN ENVIRONMENT THAT PROVIDES COMPETITIVE CHOICES. Should you allow AEP's Electric Security Plan to be enacted you will be taking FAIR prices away from the consumers and will be restraining the consumers ability to save money by choosing a competitive supplier. I ask you this time PUCO to not only listen to Businesses i.e. Schools, but listen to the simple people as myself that are residential consumers and customers. AEP needs to QUIT asking for increases via their Electric Security Plan, their generation services, or their distribution services. NO ONE I KNOW IS HAVING THEIR INCOME RAISED ANYWHERE NEAR THE INCREASES THE PUCO HAS ALREADY APPROVED FOR AEP IN THE LAST 5 YEARS AND THAT AEP IS CURRENTLY ASKING FOR. WHEN WILL THEIR NEXT INCREASE COME BEFORE THE PUCO? Iâ€™LL BET BEFORE THE END OF 2013. THIS COMPANY IS OUT OF CONTROL. THE PUCO IS THE ONLY RECOURSE WE HAVE TO COMBAT THE GREED THAT AEP IS CONTINUALLY FORCING ON US. WE NEED THE PUCO TO TAKE A STAND FOR US THE CONSUMERS, NOT TO AGREE WITH AEP's ELECTRIC SECURITY PLAN WHICH WILL RAISE THE CONSUMERS ELECTRIC RATES AS WELL AS LIMIT OUR ABILITY TO SHOP FOR COMPETITIVE PRICING. TAKE A STAND FOR THE PEOPLE THIS TIME, NOT FOR BIG BUSINESS. ITâ€™S TIME FOR THE PUCO TO DO WHAT IS RIGHT FOR THE PEOPLE. Thank you

Please docket the attached in the case number above.

Hunter, Donielle

From: ContactThePUCO
Sent: Thursday, May 03, 2012 3:40 PM
To: Docketing
Subject: Docketing
Attachments: 215148.pdf; 215148.html; 215148.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 5/3/2012

Re: Frances Osthoff
218 N College Ave
.
Rio Grande, OH 45674

Docketing Case No.:11-346-EL-SSO

Notes:

The Chillicothe Gazette on May 2, 2012 ran an article "AEP takes rate plan to public" the last paragraph reads "New to the most recent AEP proposal is retail stability rider, a charge assessed on all consumers that equals about 2% of their bill. The charge helps AEP recoup some lost revenue from offering discounted prices to competitors in order to encourage competition." THIS IS NOT COMPETITION. THIS IS A SUBSIDY. If the PUCO granted this to AEP, I suggest that use a dictionary to understand the difference. If FirstEnergy believes it can offer lower electric rates they should not rely on this subsidy to do so,let them "compete" on their on merits.

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 66494
Received: 5/1/2012 8:57:48 PM
Message:
WEB ID: 66494 AT:05-01-2012 at 08:57 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Gregory Zeller

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 414 W. Northland Drive
- PO Box 545
- Kalida , Ohio 45853-0545
- USA

PHONE INFORMATION:

- Home: 419-532-2511
- Alternative: 567-376-9757
- Fax: *(no fax number provided?)*

E-MAIL: jggijwz@bright.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power (AEP)
- Name on account: Jill M. Zeller
- Service address: 414 W. Northland Drive, PO Box 545, Kalida, OH 45853
- Service phone: 419-532-2511
- Account Number: 078-523-867-0-0 CY 19

COMPLAINT DESCRIPTION:

We are writing to object to AEP's most recent request to again raise our rates, and this time prohibit its customers from selecting a lower-priced competitor. Our rates have increased more than 45% in less than 5 years. Enough is enough. AEP is very profitable and continues to pay its administrators, employees, and investors handsomely, while others struggle to make ends meet with losses of jobs, cuts in pay, and huge losses in retirement investments. I believe the case numbers are 11-346-EL-SSO and 11-348-EL-SSO. Both requests must be rejected in full. Your job is to represent the PUBLIC, not AEP. This company is placing an unfair burden for its profits on the business and residents of Ohio, while business and residents of other state pay significantly less for AEP's services. The cost of doing business with AEP is destroying private companies, jobs, and families. If Governor Kasich wants to create jobs in Ohio, the cost of electricity must go down, not up. Please represent the PUBLIC and reject AEP's latest requests.