

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, May 01, 2012 1:23 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 5/1/2012

Re: Richard Gandee
344 Franconia Ave

Marion, OH 43302

Docketing Case No.: 11-4161-WS-AIR

Notes:

My husband and I are in our 70's. We are both disabled and unable to work. Our income is under 20,000 a year and everything around us keeps going up except our what we get to live on. Our medications eat up a large amount of our income. We both have heart conditions and arthritis among other ailments. We have cut and cut things out of our budget and found ways to live cheaper in order to make ends meet. I don't understand why these big companies can't figure out ways to cut things from their budget, make some financial sacrifices from their salaries and benefits. One of my daughters had to take a 25% cut in pay the last two years but her employer felt this was better than laying employees off. She has had to make adjustments in her budget and style of living. I am sure Ohio American Water can make cuts somewhere too to make ends meet instead of passing another increase on to its consumers. We can hardly afford to get to our doctor appointments with gas constantly going up to around the \$4.00 a gallon mark. Asking us to pay more on our water bill isn't helping this economy at all. It is taking more money out of our pockets to spend on other items we need. As a spokesperson for others in similar situations as ours, please deny this request for an increase by Ohio American Water Company. Thank you.

Sincerely,
Richard and Kathryn Gandee

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
technician Su Date Processed MAY 01 2012

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