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**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Monday, April 09, 2012 3:17 PM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 212459.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 4/9/2012

Re: Keith Anderson  
24 Creekside Trl

Olmsted Falls, OH 44138

Docketing Case No.:11-5500-WS-AIR

Notes:

Please docket the attached in the case number above.

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Technician R Date Processed APR 10 2012

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 66081  
Received: 4/9/2012 8:35:31 AM  
Message:  
WEB ID: 66081 AT:04-09-2012 at 08:35 AM

Related Case Number: 11-5500

TYPE: comment

NAME: Mr. Keith Anderson

CONTACT SENDER ? No

MAILING ADDRESS:

- 24 Creekside Trail
- Olmsted Falls , Ohio 44138
- USA

PHONE INFORMATION:

- Home: 440-793-6435
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: Northstar4055@yahoo.com

INDUSTRY: Water

ACCOUNT INFORMATION:

- Company: Columbia Park Water and Sewer
- Name on account: Keith L. Anderson
- Service address: 24 Creekside Trail, Olmsted Falls, OH 44138
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

The simple truth about life is that costs and prices go up. But the amount of the raise in water and sewer rates filed with PUCO by Columbia Park management is unthinkable. And examination of the annual report filed with PUCO by Columbia Park indicates that the treatment operation appears to have been normally running at a loss for sometime. How this balances against the company's other capital expenses and income is not known. But the issue should have been addressed in an incremental pricing method or by conducting a transparent analysis of the operation's efficiencies to better support its position. This appears to be a knee jerk reaction to play catch up with costs....at the expense of the residents who live mainly on fixed incomes. PUCO needs to validate this company's reasoning in how and why its proposed rate hike is reasonable in any way. A cursory examination of the application filed by Columbia Park and the response from PUCO indicates the company appears to be trying to shotgun the increase without a full explanation.