

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Thursday, March 22, 2012 12:25 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 3/22/2012

Re: Mariko Cummings  
4270 Armstrong Blvd

Batavia, OH 45103

Docketing Case No.:11-3549-EL-SSO

RECEIVED-DOCKETING DIV  
2012 MAR 22 PM 12:16  
PUCO

Notes:

**COMPLAINT DESCRIPTION:**

Midwest Mold & Texture Corporation is being heavily impacted by the new load factor rider on the distribution side of our utility bill that is showing up as "Generation Rider" on our Duke Energy bill. This new Load Factor Rider is impacting everyone heavily. Please consider this a formal complaint of this new charge.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician 12 Date Processed 3/22/12