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BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Amendment of Certain :
Rules of the Ohio Administrative Code to : Case No. 11-4910-AU-ORD
Implement Section 4911.021, Revised Code. :

APPLICATION OF KNG ENERGY, INC.
FOR
APPROVAL OF A REVISED BILL FORMAT

PUCO

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RECEIVED-SOCKETING DIV

KNG Energy, Inc. ("KNG"), pursuant to the Commission's entry in this docket of February 23, 2012 and Rule 4901:1-13-11(D), Ohio Administrative Code ("OAC"), hereby requests approval of the revised bill format appended hereto as Attachment A. In support of its application, KNG states as follows:

1. By its finding and order in this docket of November 29, 2011, the Commission amended certain of its rules containing references to the Office of the Ohio Consumers' Counsel ("OCC") to implement Section 4911.021, Revised Code, which now prohibits OCC from operating a telephone call center for consumer complaints. Among the rules affected were the bill format rules applicable to the various types of regulated utilities, including Rule 4909:1-1-13-11(B), OAC, which governs the bill formats of gas and natural gas companies. In addition to modifying the content of the bill message containing the OCC contact information, the amendment to Rule 4901:1-1-13-11(B)(5), OAC, also required certain stylistic changes, as well as revising the Commission contact information for hearing or speech impaired customers to reflect the widespread adoption of the 7-1-1 dialing code to access the Telecommunications Relay Service.

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2. As explained in its February 23, 2012 entry, the Commission concluded that, due to the minimal changes involved, utilities should be permitted to file their new bill formats in the rulemaking docket rather than by initiating separate, company-specific proceedings through the filing of individual bill format applications. The entry required that the revised bill formats be filed within thirty days of the date of the entry.

3. As a Commission-regulated natural gas company, KNG is subject to the requirements of the February 23, 2012 entry.

4. KNG displays bill messages on the back of its bills. Attachment A contains a copy of KNG's proposed revised format for the back of its bills, which conforms to the requirements of the amended Rule 4901:1-13-11(B)(5), OAC.

5. As a part of this application, KNG requests that it be permitted to continue to use its current bill format until its existing bill stock is exhausted.

WHEREFORE, KNG respectfully requests that its application be granted.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'B. Royer', with a long horizontal line extending to the right.

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Attorney for KNG Energy, Inc.

ATTACHMENT A

Safety to our customers and community is a high priority with KNG.

Remember to call Ohio's "Call Before You Dig" one call number at 1-800-362-2764 or 811 so KNG and other utilities can mark the underground facilities located on your property.

If you think you smell natural gas call 419-424-3427 or 1-800-434-3427, 24 hours a day for KNG to investigate.

For more information regarding your energy needs call KNG Energy at 419-424-3427 or 1-800-434-3427.

EXPLANATION OF DATA ON YOUR GAS BILL

Rate: Shows which rate was applied to your bill. Rate Schedules and service regulations are available for review at our office during business hours.

Service: Shows the period your current gas bill covers.

Meter Readings: Shows the reading on your meter at the end of your last billing period and at the end of this billing period. A reading followed by E indicates an estimated reading.

MCF: Shows the amount of gas you used during the billing period, in thousand cubic feet.

BILLING INQUIRIES

Call us at 419-424-3427 or 1-800-434-3427 during regular office hours to answer your questions or explain your bill. If your complaint is not resolved after you have contacted KNG Energy, Inc. or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO), for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service).

The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

IN CASE OF AN EMERGENCY, CALL 419-424-3427 OR 1-800-434-3427

FOR ADDITIONAL INFORMATION CONCERNING YOUR SERVICE:

PLEASE CALL OR VISIT KNG ENERGY. OFFICE HOURS ARE 8:30 A.M. TO 4:30 P.M. MONDAY THROUGH FRIDAY, CLOSED SATURDAY, SUNDAY AND HOLIDAYS.

BILL PAYMENT INFORMATION

By mail or in person at:
KNG Energy, Inc.
1700 Westfield Drive
Findlay, OH 45840

Cash, Check, Visa or MasterCard Accepted

10% Penalty on Current Bill If Not Paid by Due Date
You may be required to pay a security deposit if not paid by Due Date
Reconnection Charge: \$25.00

To help us serve you better, please:
Make checks payable to: KNG Energy

Return this portion with your payment
Don't forget to sign your check
Please make address corrections below:

