



## Public Utilities Commission

John Kasich, Governor  
Todd A. Snitchler, Chairman

### Commissioners

Paul A. Centolella  
Cheryl Roberto  
Steven D. Lesser  
Andre T. Porter

March 15, 2012

Mr. Jeffrey S. Ansted, President  
American Broadband and Telecommunications  
1 Seagate, Suite 600  
Toledo, Ohio 43699

Case No: 12-966-TP-CSS

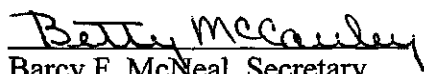
Dear Mr. Ansted:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AT&T Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.


The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

  
Barcy F. McNeal, Secretary  
Betty McCauley, Acting Secretary  
Tanowa M. Troupe, Acting Secretary

Enclosure  
BM/pdc

This is to certify that the images appearing are an  
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