11-3549-EL-SSD

From: webmaster@puc.state.oh.us To: ContactThePUCO Subject: 64912 Received: 3/5/2012 3:44:00 PM Message: WEB ID: 64912 AT:03-05-2012 at 03:43 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Michael Reichling

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5701 Mariemont Avenue
- Cincinnati, Ohio 45227
- USA

PHONE INFORMATION:

- Home: (513) 527-2803
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E-MAIL: miker@steeltreating.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Cincinnati Steel Treating
- Name on account: Cincinnati Steel Treating
- Service address: 5701 Mariemont Avenue, Cincinnati, OH 45227
- Service phone: (513) 271-3173
- Account Number: 8260-0686-01-8

COMPLAINT DESCRIPTION:

March 5, 2012 Public Utilities Commission of Ohio (PUCO) 180 East Broad St. Columbus, OH 43215

To Whom It May Concern,

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business. Technician ______ Date Processed 0.3-1.5-1.2

RECEIVED DOCKETING DIV

We have recently received our latest Electric bill from Duke Energy which includes a Generation Rider for the entire billing period. We were not notified in advance of this new rider (unless you happened to visit the Duke Energy website) and didn't include it in our 2012 budget. How does the PUCO allow a charge like this to be added in the 2nd month of the year? The Generation Rider in the first bill was mostly overlooked since it only included five days.

We feel very strongly that the PUCO should take the same action in the Duke Energy market as they did in the AEP market (suspending the generation rider). How has the PUCO addressed concerns over rates? Upon consideration of arguments raised by parties who did not sign the settlement agreement and upon becoming aware of the actual impacts of the agreement, the Commission found that approving the agreement did not benefit rate payers and is not in the public interest. Therefore, on February 23, 2012, the PUCO disapproved the settlement agreement and ordered AEP to return its rates, as mandated by Ohio law, to levels similar to those in place in Dec. 2011. Theses rates will remain in place until a new rate plan is adopted.

While the PUCO revoked the settlement agreement filed by AEP and other signatory parties in September 2011, AEP's underlying application filed on Jan. 27, 2011 remains in place. AEP has 30 days to amend or withdraw the application. The PUCO has reopened intervention in the case to allow any party to participate in the proceedings and will issue a procedural schedule for the case when AEP responds. This type of unknown increase in our energy bills will unfortunately damage the engine that runs this country the small business owner!

Respectfully,

Michael Reichling Cincinnati Steel Treating 5701 Mariemont Avenue Cincinnati, OH 45227