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Hunter, Donielle

From: ContactThePUCO
Sent: Monday, March 12, 2012 4:29 PM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/12/2012

Re: Ross Poling
355 Delaware Dr

Crooksville, OH 43731

PUCO

RECEIVED-DOCKETING DIV
2012 MAR 13 AM 9:11

Docketing Case No.:10-2929-EL-UNC

Notes:

It appears that we need to change PUCO personnel. Why would you allow a charge for people whom chage other than AEP. You are stopping customers changing to cheaper rates. Why. This is the second time in 3 months you have done costly rulling.

Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician YAN Date Processed MAR 13 2012