



Public Utilities Commission

John Kasich, Governor
Todd A. Snitchler, Chairman

Commissioners

Paul A. Centolella
Cheryl Roberto
Steven D. Lesser
Andre T. Porter

March 9, 2012

Dr. Glenn D. Ritchie
5546 Beecher Rd. SW
Granville, Ohio 43023

Case No: 12-0892-EL-CSS

Dear Dr. Ritchie:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against American Electric Power. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Barry F. McNeal, Secretary
Betty McCauley, Acting Secretary
Tanowa M. Troupe, Acting Secretary

Enclosure
BFM/pdc

This is to certify that the enclosed document is an accurate and complete representation of a case file document delivered to the regular source of information technician. and Date Processed 3/9/12