

Hunter, Donielle

From: ContactThePUCO
Sent: Friday, March 09, 2012 10:16 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 3/9/2012

Re: Lawrence Woodcock
9137 Winton Rd

Cincinnati, OH 45231

RECEIVED-DOCKETING DIV
2012 MAR -9 AM 11:25
PUCO

Docketing Case No.:11-3549-EL-SSO

Notes:

bill is usually \$800-\$1000 a month. Has a generation supplier. New bill is 100% higher due to generation riders. \$816 for the riders. Duke said that the bill doubled due to FES is his provider. PUCO allowing the riders to go though. Says this will put him out of business. Bill is \$2000. Has installed conservation equipment. 94.3 power factor. Patty is looking into it. 5136324603 office
Please docket the attached in the case number above.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.

Technician JD Date Processed 03-09-2012

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64912
Received: 3/5/2012 3:44:00 PM
Message:
WEB ID: 64912 AT:03-05-2012 at 03:43 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Michael Reichling

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 5701 Mariemont Avenue
- Cincinnati , Ohio 45227
- USA

PHONE INFORMATION:

- Home: (513) 527-2803
- Alternative: (513) 271-3173
- Fax: (513) 271-3510

E-MAIL: miker@steeltreating.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Cincinnati Steel Treating
- Name on account: Cincinnati Steel Treating
- Service address: 5701 Mariemont Avenue, Cincinnati, OH 45227
- Service phone: (513) 271-3173
- Account Number: 8260-0686-01-8

COMPLAINT DESCRIPTION:

March 5, 2012 Public Utilities Commission of Ohio (PUCO) 180 East Broad St. Columbus, OH 43215

To Whom It May Concern,

We have recently received our latest Electric bill from Duke Energy which includes a Generation Rider for the entire billing period. We were not notified in advance of this new rider (unless you happened to visit the Duke Energy website) and didn't include it in our 2012 budget. How does the PUCO allow a charge like this to be added in the 2nd month of the year? The Generation Rider in the first bill was mostly overlooked since it only included five days.

We feel very strongly that the PUCO should take the same action in the Duke Energy market as they did in the AEP market (suspending the generation rider). How has the PUCO addressed concerns over rates? Upon consideration of arguments raised by parties who did not sign the settlement agreement and upon becoming aware of the actual impacts of the agreement, the Commission found that approving the agreement did not benefit rate payers and is not in the public interest. Therefore, on February 23, 2012, the PUCO disapproved the settlement agreement and ordered AEP to return its rates, as mandated by Ohio law, to levels similar to those in place in Dec. 2011. These rates will remain in place until a new rate plan is adopted.

While the PUCO revoked the settlement agreement filed by AEP and other signatory parties in September 2011, AEP's underlying application filed on Jan. 27, 2011 remains in place. AEP has 30 days to amend or withdraw the application. The PUCO has reopened intervention in the case to allow any party to participate in the proceedings and will issue a procedural schedule for the case when AEP responds. This type of unknown increase in our energy bills will unfortunately damage the engine that runs this country the small business owner!

Respectfully,

Michael Reichling Cincinnati Steel Treating 5701 Mariemont Avenue Cincinnati, OH 45227

Mike Berning

March 5, 2012

Public Utilities Commission of Ohio (PUCO)

180 East Broad St.
Columbus, OH 43215

RECEIVED MAR 06 2012

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Respectfully,

Mike Berning
Jon. Berning Printing Co.
1850 Dalton Ave.
Cincinnati, Ohio 45214
(513) 721-0781 Ext. 101
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(877) 828-9864 Toll Free
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March 6, 2012

Public Utilities Commission of Ohio (PUCO)
180 East Broad Street
Columbus, OH 43215

MAR - 8 2012

INVESTIGATION AND AUDIT DIVISION
PUBLIC UTILITIES COMMISSION OF OHIO

To Whom It May Concern,

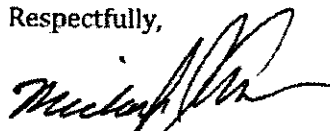
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Respectfully,



Michael J. Amos
Assistant Superintendent of Operations
Oak Hills Local School District
6325 Rapid Run Road
Cincinnati, OH 45233