

11-3544-EL-SSU

TYPE: complaint

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 315 Industrial Dr.
- Franklin , Ohio 45005
- USA

PHONE INFORMATION:

- Home: (937) 746-4069
- Alternative: (513) 465-8487
- Fax: (937) 746-2854

E-MAIL: rkamp@rotadyne.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Duke Energy
- Name on account: RotaDyne
- Service address: 315 Industrial Dr. Franklin, OH 45005
- Service phone: (937) 746-4069
- Account Number: 9710-0727-20-3

COMPLAINT DESCRIPTION:

I am contacting you concerning the "Generation Rider" that is on my Duke Electric bill, as of January, 1 2012. This additional cost will add up to thousands of dollars over the course of the year. This charge goes directly to my bottom line, my margins have been reduced drastically over the last few years. I don't understand the reason for this additional charge, I am already being paying for the same electricity that was generated last year with out this new "Generation Rider" If you want business to grow in this state you have to make it more cost effective.

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