

FILE

From: webmaster@puc.state.oh.us  
 To: ContactThePUCO  
 Subject: 64907  
 Received: 3/5/2012 2:41:56 PM  
 Message:  
 WEB ID: 64907 AT:03-05-2012 at 02:41 PM

11-5500-WS-AIR

Related Case Number:

TYPE: complaint

NAME: Mr. Henry Bott

CONTACT SENDER ? No

MAILING ADDRESS:

- 8 Friendship Lane
- Columbia Park
- Olmsted Twp. , Ohio 44138
- USA

PHONE INFORMATION:

- Home: 440-235-1723
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: hbindustrial@juno.com

INDUSTRY: Other

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- Account Number: CASE # 11-5500-WS-AIR & CASE # 01-2567-WS-ACE

COMPLAINT DESCRIPTION:

Your increase in rates for Water & Sewer is absurd. If it is raised 190% there will be no better services. No matter what increase you are about to dump on older people in Columbia Park is absurd and not needed. So many people here on fixed incomes are struggling to make ends meet. Sorry. No raises for the executives in the water and sewer offices. We have too many tax burdens on us, now by the Federal Govt. !! Based on the current expense levels the existing rates are too high NOW/ DO NOT RAISE ANY RATES. There is no reasonable compensation The extra charge is UNREASONABLE!. From \$19.05 to \$53.66 is way out of line, and wrong ! and it is a major league ripoff! in reference to CASE # 11-5500-WS-air and CASE # 01-2567-ws-ace

RECEIVED-DOCKETING DIV  
 2012 MAR -6 PM 4:59  
 PUCO

2/19/12 Date Processed  
 \*assigned  
 file  
 we are currently reviewing the  
 document delivered in the regular course of business  
 technician