

RECEIVED-DOCKETING DIV

2012 MAR -5 PM 2: 54

PUCO

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 64556

Received: 2/16/2012 3:30:55 PM

Message:

WEB ID: 64556 AT:02-16-2012 at 03:30 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Virginia Williams

CONTACT SENDER? Yes

MAILING ADDRESS:

- 14673 Dunlap Road
- Utica, Ohio 43080
- USA

PHONE INFORMATION:

• Home: (no home phone provided?)

• Alternative: 740-397-8999

• Fax: (no fax number provided?)

E-MAIL: ginnywilliams1954@gmail.com

INDUSTRY: Electric

ACCOUNT INFORMATION:

· Company: Cookie Cupboard

• Name on account: Virginia L Williams

• Service address: 444 Columbus Road, Suite B, Mount Vernon, OH 43050

• Service phone: 740-397-8999

• Account Number: 074-494-007-3-3

COMPLAINT DESCRIPTION:

Case No. 11-351-EL-AIR and 11-281-EL-FAC, My reference Number VWIL021012

Cookie Cupboard is a very small family business that makes and delivers cookies in our county. We rely on electric to make and bake. We are very conscience of our usage and we are running bear bones and you do this...there is nothing more to cut than the business. We will have to close

with the electric bill more than doubling. This is war on businesses whether large or small. I want to know WHY! I'm mad as ____ and I just don't know what to do about it. Get the EPA Twinks out of the Utility business. Again, the food stamp program is looking better and better for us.

What are you doing to curb these rate hikes that are an invention of our current white house occupant who has declared war on coal and coal fired plants that produce electric? Isn't that like biting the hand that lights you?