

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64624  
Received: 2/21/2012 10:23:57 AM  
Message:  
WEB ID: 64624 AT: 02-21-2012 at 10:23 AM

TYPE: complaint

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 68101 Ebbert Road
- St.Clairsville , Ohio 43950
- USA

PHONE INFORMATION:

- Home: 740 695-5619
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: (no e-mail address provided)

**INDUSTRY:**Electric

**ACCOUNT INFORMATION:**

- Company: American Energy
- Name on account: Ebert Farm Market
- Service address: 68101 Ebbert Road
- Service phone: 740 695-5619
- *(no account number provided?)*

**COMPLAINT DESCRIPTION:**

We farm and operate a farm market from July to December. In January, 2012 our power bill was \$99 for the market. This has doubled from our billing the previous January.

We called American Electric. They were nice, but said that is what the new rate will be. We are considering shutting off the power until we open in July. This is certainly a drastic measure.

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2012 MAR -1 PM 12:45  
PUCO

SECRETING DIV

Another concern is how are small businesses going to pass this along to their customers?

How can we justify paying nearly \$100 per month when our business is closed?

Thank you.....Lora Ebbert