

Hunter, Donielle

From: ContactThePUCO
Sent: Tuesday, February 21, 2012 10:16 AM
To: Docketing
Subject: Docketing

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/21/2012

Re: Avery Applegate
102 Meadow Ln
1
Hillsboro, OH 45133

RECEIVED-DOCKETING DIV
2012 FEB 21 AM 10:12
PUCO

Docketing Case No.: 11-0346-EL-SSO

/ 11-351-EL-AIR

Notes: I would like to enter a complaint regarding the recent rate hike in Hillsboro by power provider AEP. My December bill was around \$140...my January bill was around \$240. The weather was not particularly colder in January...it may even have been warmer. I have friends who are also experiencing these rate increases. I am writing to simply have my voice heard. This town is in economic distress and this rate hike is capable of putting small local businesses under and families stretched to the point where major decisions have to be made. Please do whatever you can to make AEP distribute this increase more fairly. Thank you.
Regards, Avery Applegate

To: aaa@cinci.rr.com
CC:
BCC:
Subject: Utilities Complaint Acknowledgement. Case: AAPP021012QQ

Avery Applegate
102 Meadow Ln
1
Hillsboro, OH 45133

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
technician SM Date Processed FEB 21 2012

Dear Mr. Applegate:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Columbus Southern Power Company. I opened an investigation on your behalf and will advise you of my progress. Please note that

the Company has 10 business days in which to respond to my initial information request.

Your case number is AAPP021012QQ. If you have questions or need additional information, please contact me by selecting reply to this e-mail or call our hotline at 1-800-686-PUCO (7826).

Sincerely,

Pamela Siripavaket
Customer Service Investigator
Service Monitoring and Enforcement Department
Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64045
Received: 2/7/2012 6:16:54 PM
Message:
WEB ID: 64045 AT:02-07-2012 at 06:16 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. Brandy Coulter

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 59250 Little Kate Rd
- Byesville , Ohio 43723
- USA

PHONE INFORMATION:

- Home: 740.2603345
- Alternative: 740.26026987
- Fax: *(no fax number provided?)*

E-MAIL: bccoulter@frontier.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Charles Coulter
- Service address: 59250 Little Kate Rd, Byesville Ohio
- Service phone: 800-277-2177
- Account Number: 077-123-833-0-1

COMPLAINT DESCRIPTION:

Husband laid off for 8mths last year. Now trying to get caught up and with this AEP rate increase we will never get caught up and probably get shut off. what are we to do. Someone has to take this back.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64530
Received: 2/16/2012 10:47:46 AM
Message:
WEB ID: 64530 AT:02-16-2012 at 10:47 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Robert McDonald

CONTACT SENDER ? No

MAILING ADDRESS:

- 947 East Johnstown Road
- Suite @273
- Gahanna , Ohio 43230
- USA

PHONE INFORMATION:

- Home: 614-855-4763
- Alternative: *(no alternative phone provided?)*
- Fax: 614-855-4765

E-MAIL: mcdrobert@insight.rr.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Capital Foods, Inc.
- Name on account: Capital Foods, Inc.
- Service address: 4727 Morse Road
- Service phone: 614-855-4763
- Account Number: 109-872-601-1-3

COMPLAINT DESCRIPTION:

The approved increase by AEP is ridiculous. It must be overturned. I am struggling just to stay in business. My employees have not had a raise since 2008. I cannot afford to pay a 40% increase in costs from AEP.

PLEASE overturn this decision.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64615
Received: 2/21/2012 9:06:05 AM
Message:
WEB ID: 64615 AT:02-21-2012 at 09:06 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Bryan Davis

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 830 Murray Street
- Portsmouth , Ohio 45662
- USA

PHONE INFORMATION:

- Home: 740-776-2938
- Alternative: 740-727-2911
- Fax: 740-355-8583

E-MAIL: bdavis@solechoiceinc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Sole Choice Inc.
- Name on account: Sole Choice Inc.
- Service address: 830 Murray Street
- Service phone: 740-354-2813
- Account Number: 321004097

COMPLAINT DESCRIPTION:

I was told by my State Rep to file this complaint on line and to use case # 11-346-EL-SSO to do so. Our electric rate has jumped 43% here. No warning from AEP and their excuses are lame. We have now spent in 2 months what we would have spent in 4. This is a job killer. We are a growing company and have taken steps over the years to reduce our electrical usage. We now have had our legs cut out from under us. Other area businesses are also being effected. Not to mention the thousands of residential customers. It looks like residential has been greatly increased as well. Many people are being hurt. I met with Eric D. Weldele, Chief of Staff and M. Beth Trumbold, Director of Economic Development/Public Affairs last week along with my Rep. Terry Johnson. We need relief. People are hurting.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64529
Received: 2/16/2012 10:46:15 AM
Message:
WEB ID: 64529 AT:02-16-2012 at 10:46 AM

Related Case Number:

TYPE: complaint

NAME: Ms. Barbara Thacker

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 205 W. Main Street
- P.O. Box 399
- Kirkersville , Ohio 43033
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: barbarathacker@earthlink.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Advantage Flooring Services, Ltd.
- Name on account: Advantage Flooring Services
- Service address: 205 W. Main Street
- *(no service phone number provided?)*
- Account Number: 075-362-715-3-4

COMPLAINT DESCRIPTION:

Since January, our bills have gone crazy. This building is around 1,200 SF. The heat is set to turn back evenings and week-ends and not excessive during working hours. The tenant that we have in this building has always been very energy conscious and to see bills like this absolutely makes me sick. We rent this building out and the bill for February is more than 1/2 what we get for monthly rent. Not to mention that we have had a very mild winter thus far. We are a small business owner which I hear is the backbone of our county but if this keeps up, the county isn't going to have a back-bone anyone. Please include case numbers 11-346-EL-SSO and 11-351-EL-AIR for this complaint. Thank you.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64547
Received: 2/16/2012 1:48:00 PM
Message:
WEB ID: 64547 AT:02-16-2012 at 01:47 PM

Related Case Number:

TYPE: comment

NAME: Mr. Al Mehlow

CONTACT SENDER ? No

MAILING ADDRESS:

- 2569 Fangboner Road
- Fremont , Ohio 43420
- USA

PHONE INFORMATION:

- Home: 4193326776
- Alternative: 4193553223
- Fax: *(no fax number provided?)*

E-MAIL: amehlow@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Allan Mehlow
- Service address: 2569 Fangboner Road
- Service phone: 4193326776
- *(no account number provided?)*

COMMENT DESCRIPTION:

The recent rate increase was unbelievable. Our monthly eclectic bills appear to have risen by 15% to 20%.