

FILE

12

McCauley, Betty

From: ContactThePUCO
Sent: Wednesday, February 15, 2012 2:59 PM
To: Docketing
Subject: Docketing

11-346-EL-SSD
11-351-EL-AIR

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/15/2012

Re: Rob Gilliland
286 Front St

Marietta, OH 45750

RECEIVED-DOCKETING DIV
2012 FEB 15 PM 3:57
PUCO

Docketing Case No.: AEP

Notes:

Customer stated his electric has doubled and he is not happy. His last bill was 55.00 and this was is 271.00. They will be using double the amount during summer time and this is really hurting the small business.

Advised I will docket his concerns.
Please docket the attached in the case number above.

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician Sam Date Processed FEB 15 2012

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64493
Received: 2/15/2012 1:08:54 PM
Message:
WEB ID: 64493 AT:02-15-2012 at 01:08 PM

Related Case Number:

TYPE: comment

NAME: Mr. tim eppley

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2305 fairview rd
- zanesville , Ohio 43701
- USA

PHONE INFORMATION:

- Home: (740) 453-4648
- Alternative: (740) 819-3923
- Fax: *(no fax number provided?)*

E-MAIL: fairviewsheep@att.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Iris Eppley
- Service address: 2305 Fairview Rd Zanesville OH 43701
- Service phone: (740) 453-4648
- Account Number: 074-015-156-1-9

COMMENT DESCRIPTION:

In 2008 I started a new enterprise on our farm. At that time I began watching the electric bills carefully. Since then they have gone up about 10% per year, with a raise of at least that this year. It needs to stop. If I have to cut usage and expenses then so should AEP. Just this past fall I installed new items and cut about 25-30% off usage and was convinced to switch from the grandfathered residential rate to the gs2 rate. At the time they were nearly the same, and I was told the residential would be rising faster as the gs rates were subsidizing the residential. Instead they went politically correct and raised the most on the midsize user to avoid the large number of residents from complaining. Lets quit giving them all they want, in increases.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64487
Received: 2/15/2012 10:47:16 AM
Message:
WEB ID: 64487 AT:02-15-2012 at 10:47 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Patricia W. Kozersky

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 4678 Larwell Drive
- Columbus , Ohio 43220
- USA

PHONE INFORMATION:

- Home: (614)451-3693
- Alternative: (614)451-0446
- Fax: (614)451-1269

E-MAIL: pkozersk@capitalprosthetics.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Capital Prosthetic and Orthotic Center, Inc.
- Name on account: Capital Prosthetic and Orthotic Center, Inc.
- Service address: 4678 Larwell Drive, Columbus, OH 43220
- Service phone: (614)451-0446
- Account Number: 108-503-053-1-8

COMPLAINT DESCRIPTION:

With regards to the recent rate increases from AEP for small businesses, we wish to go on record that we as a small business are dismayed that the electric company would take such steps and penalize the small companies of Ohio in their effort to reduce costs for large manufacturers by transferring the burden of rising costs to us!!! It is reprehensible that they have taken this step and we want to be one of many in this state that vehemently object to their actions!! The economy has been rough on all but especially for the small businesses of America. To shift the expenses so cavalierly without regard to the major impact it will have on such businesses is WRONG and we urge you to stand up for us and correct this action!!

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64496
Received: 2/15/2012 1:53:13 PM
Message:
WEB ID: 64496 AT:02-15-2012 at 01:53 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. cathy kitzmiller

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 140 north street
- blacklick , Ohio 43004
- USA

PHONE INFORMATION:

- Home: 614-759-9363
- Alternative: 614-759-9363
- Fax: 000-000=0000

E-MAIL: kitzmillerrx5@aol.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: american electric power
- Name on account: gary bowman
- Service address: 140 northe street
- Service phone: 614-759-9363
- Account Number: 105-232-841-1-4

COMPLAINT DESCRIPTION:

i am very upset over the price of electricity,the rates keep going up-and w/ the economy like it is one would think aep would take this into consideration.there is no reason for the big rate hikes other than they can do it .puco needs to step up and take care of this matter.we are a family of 6 who take great care in watching our electricity bill,we use the right bulbs have new windows and insulation,we line dry most of our clothes even in the winter.our thermostat is on 68 degrees.however our bill keeps climbing,everyone that i know says this is the one bill they struggle constantly with. i think they need some other electric companies to come in and have to deal with.i know the puco also works with the aep,maybe someone else who will work for the people need to step in also on our behalf.i believe i pay

over 4,000 dollars a year for electricity maybe more .that is crazy.it needs a total overhaul .something needs done and soon.maybe the excessive record earnings will make u take a look,its just pure greed,while hard working middle class americans who want to pay their bills continue to get taken advantage of.also the smart meter was installed 3 years ago or more -that only cost us more money and made things worse it seems.so puco do the right thing for americans and the economy and come to a happy medium for all of us.maybe the executives need to have a chunk of their pay check taken so they can feel their wallet being hit to.also all the late fees,deposits they can force on u every year,so now when u struggle to pay your bill they slap u with a deposit 333 dollars because they can and u ok it???? how does that help at all???? something has to be done.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64485
Received: 2/15/2012 10:40:30 AM
Message:
WEB ID: 64485 AT:02-15-2012 at 10:40 AM

Related Case Number:

TYPE: complaint

NAME: Mrs. Suzanne Larson

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 6300 E Dublin Granville Road
- New Albany , Ohio 43054
- USA

PHONE INFORMATION:

- Home: 614-855-1400
- Alternative: *(no alternative phone provided?)*
- Fax: 614-855-0779

E-MAIL: suzannelarson@churchoftheresurrection.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Church of the Resurrection
- Name on account: Church of the Resurrection
- Service address: 6300 E Dublin Granville Rd New Albany OH 43054
- Service phone: 614-855-1400
- Account Number: 640334082;436405954;4366405953

COMPLAINT DESCRIPTION:

I am one many that you have heard from in regards of the recent increase in fees from AEP. As a non-profit Church I think it is the most absurd thing that AEP and PUCO could have agreed to do. Our distrointution fee jumped one month from 311 in December to 1,739 for January. THis is one example on one of our accounts. The entire property bill increase 1900 in ONE month. We can not afford this increase and can not continue to endure increases like this. I am hoeefully that in the coming weeks PUCO will do something to correct this problem.

Hunter, Donielle

From: ContactThePUCO
Sent: Wednesday, February 15, 2012 2:38 PM
To: Docketing
Subject: Docketing
Attachments: 205412.pdf; 205412.html; 205412.txt

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/15/2012

Re: Jack Koschnick
6522 Crestline Rd

Galion, OH 44833

Docketing Case No.
11-351-EL-AIR

Notes:

Case 11-351-EL-AIR The allowance of the rate increase to AEP to cover distribution costs is unwarranted and excessive. To basically tax not-for profit organizations like county fairs and schools to name a few and almost double their electric rates will either cause them to go out of business or go to taxpayers to seek additional levies. The actions of PUCO should be reversed immediately, How do you possibly think these organizations can afford to pay these excessive rates?

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64003
Received: 2/7/2012 11:31:45 AM
Message:
WEB ID: 64003 AT:02-07-2012 at 11:31 AM

Related Case Number:

TYPE: comment

NAME: Mr. Jack Koschnick

CONTACT SENDER ? No

MAILING ADDRESS:

- 6522 Crestline Rd.
- Galion , Ohio 44833
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jacbark@g-mail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

Case 11-351-EL-AIR The allowance of the rate increase to AEP to cover distribution costs is unwarranted and excessive. To basically tax not-for profit organizations like county fairs and schools to name a few and almost double their electric rates will either cause them to go out of business or go to taxpayers to seek additional levies. The actions of PUCO should be reversed immediately, How do you possibly think these organizations can afford to pay these excessive rates?

VINTON COUNTY HISTORICAL & GENEALOGICAL SOCIETY
207 SOUTH SUGAR STREET
MCARTHUR, OHIO 45651

February 14, 2012

Public Utilities Commission of Ohio
Columbus, OH

FAX: 614-752-8351

RECEIVED FEB 15 2012

Gentlemen:

We are a small non-profit organization in Southeastern Ohio. Our total receipts for 2011 was \$3,657.65.

In Nov. and Dec. our electric bill was \$19.51 and \$25.64 respectively. Along comes January (when we are closed for the season) our electric bill was \$111.38.

How long do you think that we are going to be in business with such rates for electric service? I hope that you will remember that we also have a gas bill, water bill and telephone bill.

You must do something about these electric rates. I can understand why small businesses are closing their doors in Vinton County. Do you?

Very truly yours,

VINTON COUNTY HISTORICAL & GENEALOGICAL SOCIETY

Gayle L. Young
Gayle L. Young, Volunteer
740-596-8353

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64484
Received: 2/15/2012 10:36:00 AM
Message:
WEB ID: 64484 AT:02-15-2012 at 10:35 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Phil Massinople

CONTACT SENDER ? No

MAILING ADDRESS:

- 3600 Fishinger Blvd.
- Hilliard , Ohio 43026
- USA

PHONE INFORMATION:

- Home: 614-314-8828
- Alternative: 714-771-7939
- Fax: 614-771-6034

E-MAIL: pmassinople@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Power Shack Fitness Centers
- Name on account: Power Shack Gym
- Service address: 3600 Fishinger Blvd.
- Service phone: 614-771-7939
- Account Number: 101-479-143-1-0 (one of four locations)

COMPLAINT DESCRIPTION:

Regarding the recent AEP rate increases that affect small businesses in Ohio. We have 4 locations in central Ohio, were not notified of rate increase. Last year Power Shack spent approx. \$20,000 to upgrade the efficiency of its lighting to save power in 4 locations. Any savings generated by these changes were almost wiped away by the recent increases in costs. We are asking for the help of PUCO to reverse these high costs in order to help us keep our business viable and to retain our 100 employees. With these increases, more companies will be forced to move out of state. Case #11-346-EL-SSO

From: webmaster@puc.state.oh.us
To: ContactThePUCO
Subject: 64482
Received: 2/15/2012 10:22:58 AM
Message:
WEB ID: 64482 AT:02-15-2012 at 10:22 AM

Related Case Number:

TYPE: comment

NAME: Mr. phill phillips

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2300 southwest blvd
- grove city , Ohio 43123
- USA

PHONE INFORMATION:

- Home: 6148716200
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: phillphillips@lpoproducts.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: lpo
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMMENT DESCRIPTION:

What is up with the rate increase for small business. No small business can take on the problem for paying the lack of cost control. Take a lesson from Greese that your policy and increase will put some of us out of business.

Dear AEP and PUCO,
About this electric bill raise, it will be a disaster.
Hillboro will be a ghost town. Business will have
to close.

Old people and children will freeze to death.
People won't be able to pay these kind of bills.

Highland county is already in a poverty state.
Many people can't find jobs, there are none.

Food is trucked in from Cincinnati's free store.
Please don't destroy this town.

People will not be able to pay such high bills
I speak for many.

Barb Cheek

Case # 11-346-EL-SSO.

RECEIVED FEB 14 2017