

BEFORE

THE PUBLIC UTILITIES COMMISSION OF OHIO

In the Matter of the Complaint of Nancy E. Russell,	)	
	)	
Complainant,	)	
	)	
v.	)	Case No. 11-5876-GA-CSS
	)	
Columbia Gas of Ohio, Inc.,	)	
	)	
Respondent.	)	

ENTRY

The Commission finds:


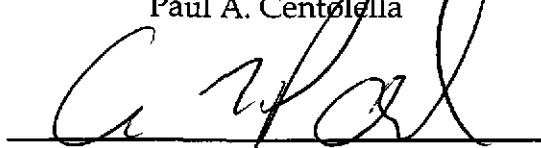
- (1) On December 7, 2011, Nancy E. Russell (Ms. Russell) filed a complaint against Columbia Gas of Ohio, Inc. (Columbia). According to Ms. Russell, Columbia began replacing the gas service line at a rental property that she owned on October 24, 2011, and Columbia had told her that the gas would be turned on when the work was completed. However, asserted Ms. Russell, a gas leak inside the residence prevented the gas from being turned on, and she had to pay a plumber to repair the service line and stop the leak. She sought reimbursement from Columbia for the plumbing fee.
- (2) On December 28, 2011, Columbia answered the complaint by denying Ms. Russell's allegations.
- (3) By entry issued January 5, 2012, the attorney examiner scheduled a February 7, 2012, settlement conference.
- (4) On January 30, 2012, the parties filed a joint motion to dismiss. In support of their motion, the parties explained that they have resolved the issues raised in the complaint, agreed to a settlement, and request dismissal of the case.
- (5) The Commission finds that the parties' motion to dismiss the complaint is reasonable and should be granted.

It is, therefore,

ORDERED, That the motion to dismiss the complaint be granted. It is, further,

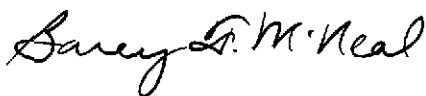
ORDERED, That a copy of this entry be served upon all parties of record.

THE PUBLIC UTILITIES COMMISSION OF OHIO

  
Todd A. Snitchler, Chairman  
Paul A. Centolella  
Steven D. Lesser  
Andre T. Porter  
Cheryl L. Roberto

JML/dah

Entered in the Journal  
FEB 14 2012



Barcy F. McNeal  
Secretary