



IntegrYS Energy Services, Inc.

Suite 350  
300 West Wilson Bridge Road  
Worthington, OH 43085  
www.integrYSenergy.com

February 14, 2012

Public Utilities Commission of Ohio  
Docketing Division  
13<sup>th</sup> Floor  
180 East Broad Street  
Columbus, OH 43215-3793

RE: Material Change for IntegrYS Energy Services, Inc.  
Original CRS Case Number: 02-1506-GA-CRS

Dear Docketing Division:

Please find enclosed the following amendments to our original CRNGS Certification approved under case number 02-1506-GA-CRS:

- A-5 – Amended Regulatory Contact Information
- A-6 – Amended Customer Complaint Contact Information
- A-8 – Amended Ohio Employee

All other information contained in our original application remains unchanged at this time.

Should you have any questions or need further information, please contact Amy Klaviter at 312-681-1855 or via email at [AKlaviter@integrYSenergy.com](mailto:AKlaviter@integrYSenergy.com).

Kind regards,

Jennifer Lause  
Law Clerk

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This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician SMM Date Processed FEB 14 2012

**A-5: Contact Person for Regulatory or Emergency Matters**

Name Amy Klaviter  
Title Regulatory Compliance Analyst  
Business address 20 N. Wacker Drive, Suite 2100, Chicago, IL 60606  
Telephone # (312) 681-1855 Fax # (312) 681-1999  
Email address (if any) AKlaviter@integrysenergy.com

**A-6: Contact Person for Commission Staff use in Investigating Customer Complaints**

Name Glenda O'Bannon  
Title Call Center Operations Coordinator  
Business address 20 N. Wacker Drive, Suite 2100, Chicago, IL 60606  
Telephone # (312) 681-1866 Fax # (312) 681-1999  
Email address (if any) Commissioncomplaints@integrysenergy.com

**A-8: Provide "Proof of an Ohio Office and Employee", in accordance with Section 4929.22 of the Ohio Revised Code, by listing name, Ohio office address, telephone number, and Web site address of the designated Ohio Employee**

Name David George  
Title DMM Indirect Channel Manager  
Business address 300 W. Wilson Bridge Road, Suite 350, Worthington, OH 43085  
Telephone # (614) 844-4328 Fax # (614) 844-4305  
Email address (if any) DLGeorge@integrysenergy.com