

February 10, 2012

Public Utilities Commission of Ohio
Docketing Division, 13th Floor
180 East Broad Street
Columbus, Ohio 43215-3793

RE: Natural Gas Governmental Aggregation Opt-Out Notice to Current Customers in the City of Canton (Case Number 02-1710-GA-GAG).

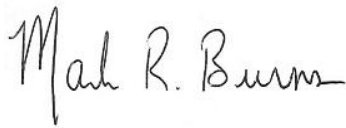
Enclosed please find a copy of the opt-out notice being sent to current customers in the community's natural gas aggregation program.

The mailing is currently scheduled to begin February 21, 2012 and the opt-out period is currently scheduled to end on or about March 13, 2012.

Independent Energy Consultants, Inc. is providing aggregation consulting services to the city of Canton and is filing this application on their behalf. Vectren Source is the competitive retail natural gas supplier and Dominion East Ohio is the local utility company.

If you have any additional needs or questions, please call me at 330 995-2675 or email me at mburns@naturalgas-electric.com

Sincerely,



Mark R. Burns
President

Enclosures



Natural Gas Program



February 23, 2012

Dear City of Canton Natural Gas Customer:

You currently participate in the City of Canton Natural Gas Program with Vectren Source as your supplier. Vectren Source is pleased to continue serving as the supplier for your City's Natural Gas Program through the April 2014 billing cycle. Your current rate for natural gas, through this program, is set to expire with your April 2012 billing cycle.

Vectren Source is pleased to announce that your community has established a low fixed rate of \$3.84 per MCF through your November 2012 billing cycle. The subsequent months will be calculated as shown in the "Rate" section of the accompanying terms and conditions. Subsequent rates may vary by month or may be fixed for another period of time as determined by your community.

If you want to continue in the City of Canton Natural Gas Program with Vectren Source no action is needed. If you would like to discontinue your participation, you may cancel your service by providing notice to Vectren Source within 30 days of the date of this letter.

If you have any questions regarding this letter or would like to be removed from the program, please contact Vectren Source at 1-866-200-4793.

Thank you once again for participating in the City of Canton Natural Gas Program.

Sincerely,

Cory Byzewski
Vice President, Vectren Source

Vectren Source is not the utility. Vectren Source is not an affiliate of Vectren Corporation. Vectren Source is a trademark of Vectren Corporation and is being used pursuant to license. Service is provided by a Direct Energy company.

Terms & Conditions

Parties: Vectren Retail, LLC ("VECTREN SOURCE") will supply the commodity portion of my ("Customer") natural gas as part of my community's Natural Gas Program ("Program"). Dominion East Ohio Gas ("DEO") will remain my Natural Gas Distribution Company ("NGDC").

Term: The term of this Agreement will begin with initial gas deliveries enabled by the Program and will continue through the April 2014 billing cycle ("Current Term"). Vectren Source is not the utility. Vectren Source is not an affiliate of Vectren Corporation. Vectren Source is a trademark of Vectren Corporation and is being used pursuant to license. Service is provided by a Direct Energy company.

Rate: The rate has been established at \$3.84 per MCF beginning as early as the May 2012 billing cycle and ending with the November 2012 billing cycle. The subsequent months will be calculated using the applicable weighted (NYMEX Price x 1.025) plus \$.90 per MCF. This price formula will be used to set each monthly price or, at the direction of the community to set a stable price for any period through April 2014. If the NYMEX price is not otherwise triggered by the community, the NYMEX Settle for the month of gas flow will be used for the NYMEX value in the formula.

Regulatory Jurisdiction: Competitive retail access pursuant to which VECTREN SOURCE shall supply natural gas is subject to ongoing jurisdiction of the Public Utilities Commission of Ohio ("PUCO"). If the Program is terminated by the PUCO, then both Customer and VECTREN SOURCE have the right to terminate this Agreement without penalty to either party.

Billing: VECTREN SOURCE will place its charges for the natural gas delivered on Customer's DEO bill. VECTREN SOURCE's commodity charge will be separately identified among those charges Customer regularly receives from DEO. Customer agrees to pay VECTREN SOURCE's commodity charges in accordance with the payment procedures implemented by DEO.

Customer Service: Should Customer have any questions or comments concerning VECTREN SOURCE's services, Customer can call VECTREN SOURCE toll free at 1-866-306-8136 during the hours of 8:00 a.m. to 6:00 p.m. Eastern Time, Monday through Friday, contact VECTREN SOURCE by mail at P.O. Box 3037, Evansville, IN 47730-3037 or by e-mail at customercare@vectrensource.com. Should a dispute arise between Customer and VECTREN SOURCE that cannot be resolved by a VECTREN SOURCE Customer Service Representative, then that dispute will be referred to a VECTREN SOURCE Customer Service Manager for consideration. A determination regarding the dispute will be communicated to Customer either by telephone, regular mail or electronically. If Customer's complaint is not resolved after Customer has called VECTREN SOURCE, or for general utility information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). The Ohio consumers' counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Rescission and Cancellation of Contract: If Customer is a new participant to the Program, DEO will send Customer a letter confirming Customer's enrollment with VECTREN SOURCE. Customer has seven (7) business days from the postmark date of that letter ("rescission period") to change his/her mind and to rescind Customer's enrollment by contacting DEO at 1-800-362-7557. If Customer voluntarily returns to DEO after having selected VECTREN SOURCE as Customer's marketer, Customer may be charged a price other than the DEO Standard Sales rate. Also, should Customer decide to switch from one marketer to another, DEO may impose a switching fee if provided for by the DEO tariff. If Customer is a current participant of the Program and wishes to cancel participation, Customer may contact VECTREN SOURCE at 1-866-306-8136 and VECTREN SOURCE will process the Customer's request. This request to cancel will become effective on the Customer's next regularly scheduled meter reading date.

Contract Termination: This Agreement shall terminate automatically if: a) the requested service location is not served by DEO; b) Customer relocates; or c) VECTREN SOURCE returns Customer to utility service if such termination is permitted by this Agreement. Customer has the right to terminate this Agreement if: a) Customer relocates; or b) for the same reasons that VECTREN SOURCE has a right to terminate this Agreement. If this Agreement is terminated for any reason and Customer returns to utility sales service, Customer may be charged prices other than the utility standard sales service rate.

Payment Information: Customer has the right to request, without charge, up to twenty-four months of payment history for services performed by VECTREN SOURCE.

Non-disclosure of Information: VECTREN SOURCE will not release Customer's account number or Customer's social security number (if Customer provided it) without Customer's affirmative written consent.

Assignment: This contract is assignable by VECTREN SOURCE without Customer's consent subject only to any regulatory approvals.

Eligibility: This Agreement is for residential and small commercial customers who satisfy PUCO and DEO tariff eligibility criteria. Also, VECTREN SOURCE reserves the right at any time to terminate service to Customer locations that consume more than 500 MCF per year and return Customer to DEO with no penalty to either party. Further, participation in the Program is subject, in part, to the rules implemented by DEO and, as a result, customers are sometimes terminated from the competitive retail access program. Regardless of the reason for termination, in no case will the Term be extended for months that Customer was unable to participate nor will VECTREN SOURCE have any liability for any early termination or for any months that Customer was unable to participate in the Program.

Limitation of Liability: VECTREN SOURCE assumes no liability or responsibility for losses or consequential damages arising from items associated with DEO, including, but not limited to: operations and maintenance of their system; any interruption of service; termination of service; or deterioration of service, nor does VECTREN SOURCE assume responsibility or liability for damages arising from any in-home or building damages and in addition shall not be responsible for any indirect, consequential, special or punitive damages whether arising under contract, tort (including negligence or strict liability) or any other legal theory.

Excuse of Performance: If an event of Force Majeure occurs, the prevention of which is beyond the control of VECTREN SOURCE (including, but not limited to, an Act of God, an extraordinary weather problem, a failure of the utility's distribution system, a civil disturbance or a national emergency), that prevents VECTREN SOURCE from performing VECTREN SOURCE's obligations under these terms and conditions of Agreement, VECTREN SOURCE's performance obligations shall be considered excused.

This foregoing document was electronically filed with the Public Utilities

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in

Case No(s). 02-1710-GA-GAG

Summary: Opt-Out Notice Natural gas governmental aggregation opt-out notice to current customers in the City of Canton. electronically filed by MARK R BURNS on behalf of City of Canton