

February 10, 2012

Ms. Betty McCauley Secretary Public Utilities Commission of Ohio Docketing Division, 13th Floor Columbus, Ohio 43215-3793

Re: In the Matter of the Application of the Village of New Paris for Certification as a Governmental Aggregator, Case No. 12-352-EL-GAG

Dear Ms. McCauley:

On January 18, 2012 DPL Energy filed an Application for Certification on behalf of the Village of New Paris. We have discovered that on page 14 of that Application, the toll free telephone number for Dayton Power and Light Company was incorrect. Enclosed for filing in the docket is a substitute page 14 for the Application, correcting this error.

Should there be any questions and/or additional information needs, please contact: Sharon Schroder, Director of Community Relations, DPL Energy, (937) 259-7153 or through email at Sharon.Schroder@dplinc.com.

Schooll

Sincerely.

Sharon Schroder

Director of Community Relations

DPL Energy

(937) 259-7153 office

(937) 475-8592 cell

Enclosure

Nature of Complaint	Contact	Phone Number
Power interruptions or outages	The Dayton Power and Light Co.	1-877-468-8243
Power turn on/off	The Dayton Power and Light Co.	1-877-468-8243
Billing disputes	The Dayton Power and Light Co.	1-877-468-8243
Joining/leaving Program	DPL Energy Resources	1-888-674-3753
Unresolved disputes	Public Utilities Commission of Ohio	1-800-686-7826
	Ohio Office of Consumers' Counsel	1-800-613-6743

. 1

Members should make all efforts to address complaints or concerns in accordance with the guidance provided above for Handling Customer Complaints. If Members are unable to resolve their concerns through these channels, they may contact the Public Utilities Commission of Ohio or (if they are residential customers) the Ohio Office of the Consumers' Counsel at the telephone numbers set forth above.

3.5 <u>Billing</u>: The Dayton Power and Light Company will include Provider's charges for generation service on its monthly invoice. There will be no administrative fee for billing charged by the Provider. Until enhancements are made to the utility's billing system, Provider's charges will not be levelized under DP&L's budget billing program. Provider shall remain in contact with the Village regarding the ability to offer budget billing for generation charges and shall offer this billing feature once it is supported by DP&L. Billing statements rendered by DP&L reflecting charges of Provider shall comply with the guidelines issued by PUCO.

Members are required to remit and comply with the payment terms of The Dayton Power and Light Company. This Program will not be responsible for late or no payment on the part of any of its Members. Collection and credit procedures remain the responsibility of The Dayton Power and Light Company, the Provider and the individual Member.

- 3.6 Notification to Dayton Power & Light: The Village's DP&L consumers that do not opt-out of the Village's Aggregation Program will be enrolled automatically in the Program. Members in the Village's Aggregation Program will not be asked to take other affirmative steps in order to be included in the Program. To the extent that DP&L requires notification of participation by Members, the Village will coordinate with the Provider to submit such notice to DP&L. Provider will inform DP&L of any consumers who may have been permitted to join the Program after the expiration of the enrollment period.
- 3.7 <u>Rates:</u> The prices to be charged by the Retail Electric Generation Provider to Members in the Program will be set by Village Council after negotiations with the Provider. Members will be notified of the rates and terms of the Program through the local newspaper and the Village's website and in Opt-out forms sent to all eligible consumers by the Provider. Opt-out forms will be docketed with the PUCO 10 days prior to mailings as the regulations require.
- 3.8 <u>Charges:</u> Certain fees assessed by DP & L are non-bypassable, and will continue to be billed by DP & L. These charges apply whether a consumer in the Village becomes a Member of the Program or opts out.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

2/10/2012 2:46:21 PM

in

Case No(s). 12-0352-EL-GAG

Summary: Application New Paris Certification as Governmental Aggregator electronically filed by Mr. Andrew J Sonderman on behalf of DPL Energy Resources, Inc.