

  
**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 4:34 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Kent Maxwell  
23871 Pumpkin Ridge Rd

New Plymouth, OH 45654

Docketing Case No.: 11-346-EL-SSO and 11-351-EL-AIR

Notes:

Please docket the attached in the case numbers above.

RECEIVED-DOCKETING DIV  
2012 FEB - 8 PM 4:48  
PUCO

This is to certify that the images appearing are an  
accurate and complete reproduction of a case file  
document delivered in the regular course of business.  
Technician JE Date Processed FEB 08 2012

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 4:29 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: James Webb  
29 Vine St

Portsmouth, OH 45662

Docketing Case No.:11-351-EL-AR

Notes:

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64034  
Received: 2/7/2012 4:07:44 PM  
Message:  
WEB ID: 64034 AT:02-07-2012 at 04:07 PM

Related Case Number:

TYPE: complaint

NAME: Ms. Mernita Crawford

CONTACT SENDER ? No

MAILING ADDRESS:

- 316 Uhrig St
- Hillsboro , Ohio 45133
- USA

PHONE INFORMATION:

- Home: (937)393-6677
- Alternative: (513)373-7215
- Fax: *(no fax number provided?)*

E-MAIL: suzisunn@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Mernita Crawford
- Service address: 316 Uhrig St Hillsboro, OH 45133
- Service phone: (937) 393-6677
- Account Number: Case # 11-346-EL-SSO

COMPLAINT DESCRIPTION:

Congratulations! You have just made the top of the list of how to make the general population suffer more. No work - No benefits, now we cannot afford our utility bills. When will this stop? Maybe we should all go back to the pioneer days. But I am sure someone would find a way to rob us blind. Of course, at least back then a tall pine and a short rope did the job. To the last person in Hillsboro, turn out the lights. Oh wait!! AEP will do it for us! Mernita Crawford An unsatisfied with rate hike customer

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64001  
Received: 2/7/2012 11:15:59 AM  
Message:  
WEB ID: 64001 AT:02-07-2012 at 11:15 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Lundy Crownover

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 347 Fairview Ave
- P.O. Box 301
- McArthur , Ohio 45651
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 740-596-5229
- Fax: 740-596-3219

E-MAIL: lcrownover@crownoverlumber.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Crownover Lumber Company, Inc.
- Name on account: Crownover Lumber Company, Inc,
- Service address: 355 Fairview Ave.
- Service phone: 740-596-5229
- Account Number: 103-531-086-0-7

COMPLAINT DESCRIPTION:

AEP provides our electric distribution. Our bill in Dec. 2011 was 2184.99 for 85200 KWH. The bill in Jan for 83600 KWH is 6720.00. A big jump just for the distribution. First Energy Solutions furnish the electricity we use and that bill is 6800.00 a month or close to that. With AEP new charges our bill is up on their distribution part by 4500.00. As a small business owner and the economy the way it is, this is putting quite a burden on us. We are thinking we might be better off to close company and lay off our 33 employees. This also would affect more than our company, Loggers, truckers and other businesses that we deal with would also be affected.

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 3:46 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Harry Graham  
6137 Enterprise Pkwy

Grove City, OH 43123

Docketing Case No.:11-346-EL-SSO

Notes:

Caller opposes the recent rate increase. Would like his opposition docketed in the above case number.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63997  
Received: 2/7/2012 10:37:25 AM  
Message:  
WEB ID: 63997 AT:02-07-2012 at 10:37 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Robert Hlasko

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 3930 County Road 26
- Cory-Rawson Local Schools
- Rawson , Ohio 45881
- USA

PHONE INFORMATION:

- Home: (419) 963-3415
- Alternative: *(no alternative phone provided?)*
- Fax: (419) 963-4400

E-MAIL: hlaskor@cory-rawson.k12.oh.us

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Cory-Rawson Local Schools
- Name on account: Cory Rawson School
- Service address: (multiple) 3930 CR 26/220 S. Main
- Service phone: (419) 963-3415
- Account Number: (multiple) 071-869-837-0-1; 072-234-877-0-8; etc.

COMPLAINT DESCRIPTION:

On behalf of our local school district, I would like to voice my dissatisfaction with PUCO's recent ruling that has allowed AEP increase its distribution charge by an exorbitant amount. As a superintendent of a small rural school district who is facing economic challenges and cutbacks like every other school and small business in Ohio I believe this recent ruling and limitation to the ability to shop for competitive service has unfairly hindered our purpose – to educate

students and be good stewards of the taxpayers money. We have made every attempt to reduce staff, expenses, and increase our efficiency through several projects, but to be hit with a distribution charge on all of our accounts that is double what it was last month is outrageous. I am by no means oblivious to the fact that there is the possibility that the cost of doing business is always going to increase, but rarely should the cost of doing business double overnight (on our main account alone the distribution charge increased from \$1145.87 to \$2274.36). I cannot think of any legitimate reason for such an increase. I am hopeful that you will reconsider your decision, if not for the obvious economic impact on Ohio, then for the indirect impact it will have on schools' ability to find the resources to provide a sound education for our students.

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 3:39 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Darrell Dickenson  
207 S 5th St  
Byesville, OH 43723

Docketing Case No.: 11-346-EL-SSO

Notes:

The churches bill went from \$1,500 to \$2,700 in one month with less consumption. This is utterly ridiculous and he is furious the PUCO would allow such robbery. AEP has not done a thing in their area in years so they find the increase totally unjustifiable.

Please docket the attached in the case number above.



From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63985  
Received: 2/6/2012 10:06:26 PM  
Message:  
WEB ID: 63985 AT:02-06-2012 at 10:06 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Jack Marks

CONTACT SENDER ? Yes

MAILING ADDRESS:

- P O box 130
- Barlow , Ohio 45712
- USA

PHONE INFORMATION:

- Home: 7406782790
- Alternative: 7403503323
- Fax: *(no fax number provided?)*

E-MAIL: jackmarks@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Barlow Township
- Name on account: Barlow Township Trustees
- Service address: 567 Warrior Dr.
- Service phone: 7406788409
- Account Number: 100-720-561-0-3

COMPLAINT DESCRIPTION:

We have 41 street lights in our township and our rates went up from \$385 per month to \$487 without warning. This will cost us an additional \$1200 this year for street lights. We operate on a tight budget and we have not planned for this. As most people know local governments are facing decreasing funding and now we get hit with an unplanned increase that we were not properly informed about. Is there anything we can do?

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63985  
Received: 2/6/2012 10:06:26 PM  
Message:  
WEB ID: 63985 AT:02-06-2012 at 10:06 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Jack Marks

CONTACT SENDER ? Yes

MAILING ADDRESS:

- P O box 130
- Barlow , Ohio 45712
- USA

PHONE INFORMATION:

- Home: 7406782790
- Alternative: 7403503323
- Fax: *(no fax number provided?)*

E-MAIL: jackmarks@roadrunner.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Barlow Township
- Name on account: Barlow Township Trustees
- Service address: 567 Warrior Dr.
- Service phone: 7406788409
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COMPLAINT DESCRIPTION:

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From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63996  
Received: 2/7/2012 10:34:25 AM  
Message:  
WEB ID: 63996 AT:02-07-2012 at 10:34 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Nick Ailabouni

CONTACT SENDER ? No

MAILING ADDRESS:

- 248 S. 4th Street
- Columbus , Ohio 43215
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: nickailabouni@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Dirty Franks Hot Dogs
- Service address: 248 S. 4th Street
- Service phone: 614-824-4673
- Account Number: 100-792-095-0-7

COMPLAINT DESCRIPTION:

This complaint is to address the recent rate increase on electricity provided by AEP.

As a business owner operating on already razor thin margins, I am appalled to know that my PUBLIC utility has raised its rates on the engine that drives the economy - small business.

With an inflation rate hovering near zero, a 30-40% rate increase is exorbitant and provides an unfair advantage to larger enterprises at the expense of small business.

PUCO has an opportunity to correct this injustice by adhering to the principles of its very existence. As a reminder, the following were taken from PUCO's mission statement:

"Ensuring financial integrity in the Ohio utility industry" "Regulating utilities' rates for monopoly and non-competitive services"

Please correct the recent rate increases imposed on small businesses.

Thank you,

Nick N. Ailabouni

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 3:27 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Truman Overly  
2216 Varnell Ave  
Lima, OH 45805

Docketing Case No.: 11-346-EL-SSO

Notes:

Calling to protest rate case. Bills are already more than they can afford.

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63995  
Received: 2/7/2012 10:16:39 AM  
Message:  
WEB ID: 63995 AT:02-07-2012 at 10:16 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Anthony Nighswander

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 605 Industrial Dr.
- PO Box 88
- Hicksville , Ohio 43526
- USA

PHONE INFORMATION:

- Home: 419-542-6681
- Alternative: 419-542-6681
- Fax: 419-542-8590

E-MAIL: tonym@aptoolinc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: A&P Tool, Inc AEP Power
- Name on account: A&P Tool, inc
- Service address: 605 Industrial Dr
- Service phone: 419-542-6681
- Account Number: 074-511-746-0-6

COMPLAINT DESCRIPTION:

Are you for or against businesses that have employment. We understand that you approved the rate increase through AEP. Our rates went up close to 40% and we understand there is another increase next year 2013. We are one mile form the Indiana border and this is not a threat but we are looking at a building right now. We are tired of the State of Ohio taking out of our (The business) back pocket Between power usage, Workmans comp, Health Insurance issues, property

tax ect ect. When is the state going to work with businesses instead of against us. Thanks for stunting the growth of our company. How can we get our AEP bill reversed? We just spent \$18,000.00 for all new lights to save power, our usage went down and our bill went up. Do you guys even understand what a business goes through? Please contact either myself Anthony Nighswander or my partner Patrick Weidenhamer so that you can reverse the stupid bill that you just passed before you loose another business in Ohio

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63994  
Received: 2/7/2012 10:05:08 AM  
Message:  
WEB ID: 63994 AT:02-07-2012 at 10:05 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Brian Bleichrodt

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 8303 Green Meadows Drive
- Lewis Center , Ohio 43035
- USA

PHONE INFORMATION:

- Home: 740-548-3707
- Alternative: *(no alternative phone provided?)*
- Fax: 740-548-3701

E-MAIL: bbleichrodt@xasinc.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Xigent Automation Systems, Inc.
- Name on account: Xigent Automation Systems, Inc.
- Service address: 8303 Green Meadows Drive N
- Service phone: 740-548-3707
- Account Number: 108-447-050-7-8

COMPLAINT DESCRIPTION:

This is in regards to the increase in electricity rates. The distribution rate on Xigent's bill increased 38% from December to January. This resulted in a 10.6% overall increase in per kwh charges or \$0.08532 for December and \$0.0954 for January. This is unacceptable. We are a small manufacturing company and in this fragile economy are not able to pass along price increases to cover this kind of cost increase. I keep hearing the rhetoric that Ohio is supposed to be trying to be more business friendly. With this kind of unexpected "kick in the pants", I don't



see how this fits with the idea of creating jobs. And to top it off, I have heard that some larger customers not only did not see any increase, they are getting paid. Actually getting checks back from AEP. Unbelievable. Small businesses, which can least afford these kind of increases, are paying for large businesses to receive rebates for their electricity.

Are these unfair increases being reconsidered?

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63975  
Received: 2/6/2012 7:12:58 PM  
Message:  
WEB ID: 63975 AT:02-06-2012 at 07:12 PM

Related Case Number:

TYPE: complaint

NAME: Mrs. cheryl Beachy Stauffer

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 51 pearl street
- columbus , Ohio 43215
- USA

PHONE INFORMATION:

- Home: 6144443743
- Alternative: 6142709057
- Fax: 6142246400

E-MAIL: cheryl@crimsondesigngroup.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Crimson Design
- Name on account: cheryl beachy
- Service address: 51 pearl
- Service phone: 6144443743
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

The raise in electric is astronomical! We work hard to continue operation as a small business and as the economy has changed every dollar is crucial to our existence in continuing business and to employ employees. This increase is a substantial increase and has an effect on all of us small businesses. I get hit in my business as well as my personal home on this increase. I think the percentage of increase is way to high. If I increased my prices like this to my customers I would lose business. Please consider lowering the increase so that we can continue to keep small business alive and well in Columbus.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63965  
Received: 2/6/2012 6:00:51 PM  
Message:  
WEB ID: 63965 AT:02-06-2012 at 06:00 PM

Related Case Number:

TYPE: comment

NAME: Mr. Timothy Ward

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2610 McAfee Rd
- Hillsboro , Ohio 45133
- USA

PHONE INFORMATION:

- Home: 9379270028
- Alternative: 9378769518
- Fax: *(no fax number provided?)*

E-MAIL: jbleston@gmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Tim Ward
- Service address: 2610 McAfee Rd
- Service phone: 9379270028
- Account Number: 10572609013CY15

COMMENT DESCRIPTION:

RE: CASE# 11-346-EL-SSO I was one of many who was outraged when I opened my bill. This was totally unexpected, especially considering the weather we have had. Something needs to be done ASAP I can't afford to pay this one let alone another one like it. How can you think this is okay and there isn't something wrong with what they are doing to us.

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 2:36 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Andy Koehler  
136 N Sandusky Ave  
Upper Sandusky, OH 43351

Docketing Case No.:  
11-346 el-ss0

Notes:

Customer wants to voice concern about aep distribution case, bill went from \$866 to \$1475 for 1/12 bill. advise customer will note concerns.t

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63991  
Received: 2/7/2012 8:04:47 AM  
Message:  
WEB ID: 63991 AT:02-07-2012 at 08:04 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Ronald Istvan

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 1468 North High Street
- Hillsboro , Ohio 45133
- USA

PHONE INFORMATION:

- Home: 9378402277
- Alternative: 9377637010
- Fax: *(no fax number provided?)*

E-MAIL: rlistvan@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Slow & Low BBQ
- Service address: 1468 North High Street
- Service phone: 9378402277
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

Filing complaint along with others regarding 11-346-EL-SSO. There will be no "small" businesses left in Highland County if this outrageousness continues to break the backs of those trying to make a living. If they need to make ungodly profits from the common working man there will be no freedom left for the citizens of this country.

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 2:07 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Charles Morehead  
9816 Bauer Rd

Logan, OH 43138

Docketing Case No.:  
11-346 el-sso

Notes:

Customer thinks that if small businesses are going to have a chance to get on their feet, puco should not allow aep dristribution case increase to go forward. advise customer will note/docket concerns in case. t

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63990  
Received: 2/7/2012 7:32:30 AM  
Message:  
WEB ID: 63990 AT:02-07-2012 at 07:32 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Mark Haushalter

CONTACT SENDER ? No

MAILING ADDRESS:

- 13670 St Rt 68 South
- Kenton , Ohio 43311
- USA

PHONE INFORMATION:

- Home: 419-674-4152
- Alternative: *(no alternative phone provided?)*
- Fax: 419-674-4154

E-MAIL: mark@robfin.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: Robinson Fin Machines Inc
- Name on account: Robinson Fin Machines Inc
- Service address: 13670 State Route 68, 43326-9302
- Service phone: 419-674-4152
- Account Number: 076-868-509-0-5

COMPLAINT DESCRIPTION:

I would like to register my displeasure with the PUCO in granting the large rate increase to AEP with out regard to the effect on small business. It appears from the information that I have gathered the increase is being carried by the small business that use AEP for electric. With this increase it appears AEP smal business customers can no longer be competitive while large users seemed to receive a very big rate reduction.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64026  
Received: 2/7/2012 3:01:53 PM  
Message:  
WEB ID: 64026 AT:02-07-2012 at 03:01 PM

Related Case Number:

TYPE: complaint

NAME: Mr. James Cole

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 2145 Stringtown Rd.
- Sardinia , Ohio 45171
- USA

PHONE INFORMATION:

- Home: 9374422761
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: jimcole69@hotmail.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: James Cole
- Service address: 2145 Stringtown Rd.
- Service phone: 9374422761
- Account Number: 107-281-663-6-3

COMPLAINT DESCRIPTION:

11-346-EL-SSO Generation cost for my bill went from Approx \$70 last month to almost \$300 this month. Rate increases at will are unacceptable, especially when there is no competition for AEP in my area. It appears as though there is a monopoly at play here.



**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 12:15 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Mary Jo Pfleger  
43 Pfleger Rd

Minford, OH 45653

Docketing Case No.:11-346-EL-SSO

Notes:

This increase in our power bills a too much. At the very least, an increase should only be 1% or 2%. How can a retired person keep up with bills that increase 10% or more? Please reconsider.

Please docket the attached in the case number above.

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 64064  
Received: 2/8/2012 9:17:04 AM  
Message:  
WEB ID: 64064 AT:02-08-2012 at 09:16 AM

Related Case Number:

TYPE: complaint

NAME: Ms. janice smith

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7010 West rd
- Bainbridge , Ohio 45612
- USA

PHONE INFORMATION:

- Home: (937) 365-1565
- Alternative: (937)403-8184
- Fax: none

E-MAIL: janicesmithlimi@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Janice Smith
- Service address: 7010
- Service phone: 937 365-1565
- Account Number: 109-974-087-1-0

COMPLAINT DESCRIPTION:

This COMPLAINT pertains to CASE # 11-346-ELSSO Highland county Oh I am a resident. I'll get right to the POINT! My AEP bill had an INCREASE from \$275. to \$737. in one month! AND we haven't even had WINTER yet! We live in one of the state's still struggling Highest area's of unemployment, high senior citizen population, and empty homes. The last thing we can stand is this kind of increase in a single monthly bill!!!! WHAT are you thinking? HELP!-- IMMEDIATE INTERVENTION PLEASE BURDEONED DOWN IN HIGHLAND CO.! JANICE SMITH

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 5:00 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Mike Bell  
1825 Beatty

Hillsboro, OH 45133

Docketing Case No.:11-346-EL-SSO.

Notes:

Electric bill has doubled and i'm on fixed income from social security.

Please docket the attached in the case number above.

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Wednesday, February 08, 2012 5:01 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/8/2012

Re: Terri Boldman  
8883 State Route 139  
Minford, OH 45653

Docketing Case No.: 11-346-EL-SSO

Notes:

Our electric service is rising at an astronomical rate. I feel that something should be done to regulate these increases.

Please docket the attached in the case number above.