## Hunter, Donielle

From:

ContactThePUCO

Sent:

Monday, February 06, 2012 4:32 PM

To: Subject: Docketing Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 2/6/2012

Re: Randy Duncan 41 Maple St

Mowrystown, OH 45155

Docketing Case No.:

11-346 el-sso

Notes:

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 63879

Received: 2/4/2012 2:56:53 PM

Message:

WEB ID: 63879 AT:02-04-2012 at 02:56 PM

Related Case Number:

TYPE: complaint

NAME: Mr. Randy Duncan

**CONTACT SENDER?** Yes

MAILING ADDRESS:

list of 4 items

- . 41 Maple Street
- . PO BOX 393
- . Mowrystown, Ohio 45155

. USA

list end

This is to cordify that the images supporting are at accurate and complete reproduction of a case file document delivered in the regular course of busines. Date Processed FIB 0-7 3012

RECEIVED-DOCKETING DIV
2012 FEB -6 PM 4: 55
PUCO

## PHONE INFORMATION:

list of 3 items

. Home: 937-442-5020

. Alternative: 937-927-5396 . Fax: (no fax number provided?)

list end

E-MAIL: randyduncan79@yahoo.com

INDUSTRY: Electric

## ACCOUNT INFORMATION:

list of 5 items
. Company: AEP

. Name on account: Randy Duncan . Service address: 41 Maple Street . Service phone: 937-442-5020

, Account Number: 102-092-113-5-7

list end

## COMPLAINT DESCRIPTION:

Regarding case number 11-346-EL-SSO. Bill went from Dec. of 2011 \$150.56 to Jan of 2012 \$439.93. I was also charged \$1172.18 in September and \$1271.97 in October of 2011.

Please docket the attached in the case number above.