Hunter, Donielle

From:

ContactThePUCO

Sent:

Monday, February 06, 2012 4:23 PM

To: Subject: Docketing Docketing

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 2/6/2012

Re: Mike Donnelly 144 Warwood Dr

Granville, OH 43023

Docketing Case No.:11-346-EL-SSO

Notes:

>I am writing to complain over the "new" charges from the power company. All this is is payback for allowing other suppliers to provide power at a lower cost than them. They have "forgotten" to charge the new rates, which resulted in 2 bills being sent. This "new" charge is rooghly the same amount a customer could save by switching suppliers. I am on a fixed income and don't get to charge them for all the light bulbs that burn out every month from the dips and blips that occur in their service so why do they get to charge the consumer? I think we need to get some new blood on the commision you are obviously out of touch with the people

Please docket the attached in the case number above.

2012 FEB -6 PM 4: 21
PUCO

RECEIVED-DOCKETING DIV

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Technician Date Processed FFD 0.6 2012