

**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Monday, February 06, 2012 3:46 PM  
**To:** Docketing  
**Subject:** Docketing

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/6/2012

Re: Dwight Creek  
2225 State Route 136  
Hillsboro, OH 45133

Docketing Case No.: 11-346-EL-SSO

Notes:

NAME: Mrs. Shirley Creek  
CONTACT SENDER ? Yes  
MAILING ADDRESS:  
2225 St. Rt. 136  
Hillsboro , Ohio 45133  
USA  
PHONE INFORMATION:  
Home: 937-927-5258  
Alternative: 937-403-5393  
Fax: (no fax number provided?)  
E-MAIL: [shirley\\_creek@yahoo.com](mailto:shirley_creek@yahoo.com)  
INDUSTRY: Electric  
ACCOUNT INFORMATION:  
Company: AEP & AEP RETAIL  
Name on account: Dwight Creek  
Service address: 2225 St. Rt. 136 Hillsboro, OH 45133  
Service phone: 937-927-5258  
Account Number: 101-349-582-1-3  
COMPLAINT DESCRIPTION:

I am sending this complaint in reference to case number 11-346-EL-SSO. I would like to know why AEP can raise our rates in Highland County and why you let them do it? Small businesses will be forced to close and with the economy being the way it is people on a fixed income will have a hard time making ends meet. We are on a fixed income and our medicare increased along with our medications. That is not including the price of gas, fuel oil and propane. I know there are a lot of people that are jobless with families and they are struggling. Can't you please use a little common sense and do something about this? It would be so much appreciated. Thank you for your time.

RECEIVED-DOCKETING DIV  
2012 FEB -6 PM 3:44  
PUCO

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Technician re Date Processed FEB 06 2012

Please docket the attached in the case number above.