

FILE

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**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Friday, February 03, 2012 5:44 PM  
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**Attachments:** 205047.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2012

Re: Eric Young  
11919 Hawks Nest Rd

Athens, OH 45701

Docketing Case No.: 11-346-EL-SSO and 11-351-EL-AIR

Notes:

Please docket the attached in the case number above.

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Subject: 63848  
Received: 2/3/2012 2:33:39 PM  
Message:  
WEB ID: 63848 AT:02-03-2012 at 02:33 PM

Related Case Number:

TYPE: comment

NAME: Mr. Eric Young

CONTACT SENDER ? No

MAILING ADDRESS:

- 11919 Hawks Nest Rd.
- Athens , Ohio 45701
- USA

PHONE INFORMATION:

- Home: (740)591-6402
- Alternative: *(no alternative phone provided?)*
- Fax: *(no fax number provided?)*

E-MAIL: d.ericyoung@yahoo.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP
- Name on account: Eric Young
- Service address: 11919 hawks nest rd
- Service phone: 740 591-6402
- Account Number: 106-060-850-2-4

COMMENT DESCRIPTION:

The recent authorizations by PUCO appears to have resulted in significant increases in AEP customers' electric bills. Too many things were enacted simultaneously resulting in most customers not being able to handle to handle such an increase all at once. It wouldn't be so bad if there was a minimal and/or gradual increase, but such a significant increase is unmanageable for many. In my case the KWH cost increase was 23.3% from Dec. to Jan. Reference 11-351-AIR, 11-346-EL-SSO, 11-281-EI-FAC.