

FILE

6

Hunter, Donielle

From: ContactThePUCO
Sent: Friday, February 03, 2012 5:16 PM
To: Docketing
Subject: Docketing
Attachments: [Untitled].pdf

Public Utilities Commission of Ohio
Investigation and Audit Division

Memorandum

Date: 2/3/2012

Re: Ray Lin
888 Dublin Granville Rd
Columbus, OH 43229

PUCO

RECEIVED-DOCKETING DIV
2012 FEB -3 PM 5:25

Docketing Case No.:

11-0315-EL-AIR

351

Notes:

Please docket the attached in the case number above. Thank you.

This is to certify that the images appearing are an
accurate and complete reproduction of a case file
document delivered in the regular course of business.
Technician SM Date Processed FEB 06 2012

January 31, 2012

RECEIVED FEB 03 2012



Best Western
Columbus North

888 E. Dublin Granville Road
Columbus, Ohio 43229
614/888-8230
Fax 614/888-8223

To Whom It May Concern,

When seeing the first AEP bill of this year, it made me worry about how we can stay in business with such a price gauging of 200 to 300%. We have tried to save jobs during this hard economic time and have cut many costs to offset job loss from happening. The business runs on a very small crew and I cannot afford to hire. People work hard and expect to benefit for their performance but with the shock of the new added increase in the electric bill, it is impossible to increase any pay but hours increase. They cannot afford to be out of a job and part-time work makes it hard to raise a family.

The electric bill from AEP for 2012—the company used 123,600kwh and must pay \$2.98 per kwh. Last year the business used 455,842kwh and paid .95 per kwh. The charges have increased more than 300x's in distribution charges.

For a small business owner it is ridiculous to pay that much during a warmer temperature year and using less electricity. On my second bill for a Sports Club on the same property, the rate from 2011 – using 374,600kwh @ \$1.19 increased in 2012 from 169,920kwh used and paying \$2.83 per kwh. These are astronomical increases of 200% charges for a small business to try and stay alive on the northside of Columbus.

AEP is only the distributor and by switching to First Energy for the generating fees we have saved but AEP just triples in distribution charges and a small business does not see any type of discount with PUCO's help on the negotiations with AEP. The northside struggles enough to be productive to the city and we do not receive help from government agencies to better our area. It is a huge disappointment to know the city / government cannot help try to generate better programs or more efficient ways to monitor and cease such an increase that is sure to close more businesses than to increase the productivity in our city on the northside.

Sincerely,

Ray Lin

Owner / Best Western Columbus North, Super 8
888 E. Dublin Granville Road
Columbus, Ohio 43229
614-888-8230

Enclosures (4 pages)
lan



Account Number
106-899-871-2-0
CY 12
480410

\$4,804.10
Total Amount Due
Due Feb 8, Pay \$5,044.31 After This Date

\$ _____
Amount Enclosed

Send Payment To:
PO BOX 24401
CANTON, OH 44701-4401
R-10-321399523

19812 1
10001312 01 AV 0 340

COLUMBUS OPERATORS
888 E DUBLIN GRANVILLE RD UNIT A
COLUMBUS, OH 43229-2416

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$ _____

Make Check Payable and Send To:
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

0004804100005044310100000000001068998712017011002012900000

Please Print on lined line

Return top portion with your payment

Service Address:
COLUMBUS OPERATORS
888 E DUBLIN GRANVILLE RD
UNIT A
COLUMBUS, OH 43229-2416

Rate Tariff: Medium General Service-850

Page 1 of 2

Account Number	Total Amount Due	Due Date
106-899-871-2-0	\$4,804.10	Feb 8, 2012
Meter Number	Cycle-Route	Bill Date
321399523	12-54	Jan 17, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 1,936.62
Payment 01/05/12 - Thank You -1,936.62
Previous Balance Due \$.00

Current AEP Ohio Charges:

Tariff 850 -Medium General Service 01/17/12

Service Delivery Identifier: 00040621022427541

Distribution Service \$ 4,795.06
Customer Charge \$ 9.04

Current Electric Charges Due \$ 4,804.10

Total Amount Due \$ 4,804.10

Due Feb 8, Pay \$5,044.31 After This Date

Billing Inquiries, Call: 1-888-237-5566
Outage or Service Inquiries, Call:
1-888-710-4237
Pay By Phone: 1-800-611-0964

AEP OHIO Messages

AEP's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP-Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-346-EL-SSO, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EJ-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

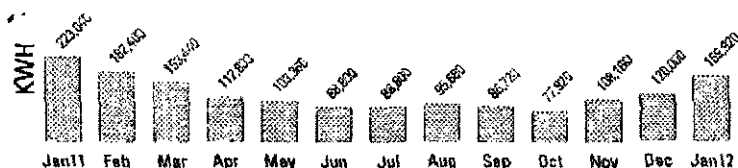
Pursuant to state law, the Universal Service Fund rate has been adjusted effective with this bill.

Meter Number	Service Period From	To	Previous	Code	Current	Code
321399523	12/14	01/17	104141	Actual	105203	Actual
Multiplier 160.0000	Metered Usage 169,920 KWH					
321399523	12/14	01/17	0.000	Actual	2.364	Actual
Multiplier 160.0000	Metered Usage 378.240 KW Off-Pk					
321399523	12/14	01/17	0.000	Actual	2.304	Actual
Multiplier 160.0000	Metered Usage 368.640 KW On-Pk					
321399523	12/14	01/17	236018	Actual	236252	Actual
Multiplier 160.0000	Metered Usage 37,440 KVARH					

Next scheduled read date should be between Feb 14 and Feb 17

13 Month Usage History

Total KWH for Past 12 Months is 1,441,120



Visit us at www.AEPOhio.com
Due date does Not Apply to the previous balance due
See other side for important information



— AEP 2011

DATE	106-899-871-2-0	METER
11/11-12/14	3187.93	183200
		376.000 KW -ON
		353.000 KW-OFF
12/14-01/17	4473.44	223040
		374.600KW-ON
		366.200KW-OFF
1/17-2/15	3962.16	182400
		376.000KW-ON
		349.900KW-OFF
02/15-03/16	3243.08	153440
		320.800KW-ON
		346.600KW-OFF
3/16-4/14	2530.00	112800
		278700KW-ON
		287200KW-OFF
04/14-05/17	2154.94	103360
		225600KW-ON
		214900KW-OFF
5/17-6/15	1991.18	88800
		225.600KW-ON
		215.700KW-OFF
06/15-07/15	2001.69	88800
		225.600KW-ON
		196.600KW-OFF

$$\frac{\$ 4473.44}{374600} = 1.19¢$$

OHIO
 Unit of American Electric Power
 Meters To:
 JX24401
 OH, OH 44701-4401
 321019527
 100 S 301 AV 0.340

COLUMBUS OPERATORS
RALN
888 DUBLIN GRANVILLE RD UNIT A
COLUMBUS, OH 43229-2416

Account Number
103-799-871-8-2
 CY 12
 368727

\$3,687.27
 Total Amount Due
 Amount Enclosed
Due Feb 8, Pay \$3,871.63 After This Date

The Neighbor to Neighbor program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of \$_____

Make Check Payable and Send To
AMERICAN ELECTRIC POWER
PO BOX 24418
CANTON OH 44701-4418

0003 87270003871630100000000001037998718217011002012900001

Base Rate Colored Blue
 Service Address:
COLUMBUS OPERATORS
888 E DUBLIN GRANVILLE RD
COLUMBUS, OH 43229-2416

Billing Inquiries, Call: 1-888-237-5566
 Outage or Service Inquiries, Call:
 1-888-710-4231
 Pay By Phone 1-800-611-0964

AEP OHIO Messages

At P's distribution rate Case No. 11-351-EL-AIR, resulted in a revenue increase and a new Distribution Asset Recovery Rider which was approved to collect the cost of previous distribution system improvements and expenses.

The Public Utilities Commission of Ohio adopted two agreements that will determine electric generation and distribution rates for AEP Ohio customers beginning January 1, 2012. AEP's Electric Security Plan (ESP), in Case No. 11-316-EL-SSD, resulted in a merger of Columbus Southern Power and Ohio Power and a transition to a market-based generation rate in 2015.

In Case No. 11-281-EL-FAC, AEP implemented its Fuel Adjustment Clause (FAC) which is the mechanism through which AEP Ohio recovers generation fuel costs and related expenses.

Pursuant to state law, the Universal Service Fund rate has been adjusted effective with this bill.

Visit www.AEPOhio.com
 for date does Not Apply to the previous balance due
 See other side for Important Information

Rate Tariff: Multi Metered-850 Page 1 of 2

Account Number	Total Amount Due	Due Date
103-799-871-8-2	\$3,687.27	Feb 8, 2012
Meter Number	Cycle-Route	Bill Date
321019527	12-54	Jan 17, 2012

Previous Charges:

Total Amount Due At Last Billing \$ 1,933.44
 Payment 01/05/12 - Thank You -1,933.44
Previous Balance Due \$.00

Current AEP Ohio Charges:

Tariff 850 -Medium General Service 01/17/12

Service Delivery Identifier: 00040621074434404

Distribution Service \$ 3,617.38
 Customer Charge 9.04
Current Electric Charges Due \$ 3,626.42

Tariff 104 -Outdoor Light 01/17/12

Service Delivery Identifier: 00040621055451511

334 KWH used this period (Nbr.Lights: 2)

Generation Service 13.60
 Transmission Service 1.11
 Distribution Service 46.14
Current Electric Charges Due 60.85

Total Amount Due \$3,687.27

Due Feb 8, Pay \$3,871.63 After This Date

Meter Number	Service Period	Meter Reading Detail
321019527	From 12/14 To 01/17	Previous 30324 Code Actual Current 30530 Code Actual
Multiplier 600.0000		Metered Usage 123,600 KWH
321019527	12/14 01/17	0.000 Actual 0.495 Actual
Multiplier 600.0000		Metered Usage 297.000 KW Off-Pk
321019527	12/14 01/17	0.000 Actual 0.449 Actual
Multiplier 600.0000		Metered Usage 269.400 KW On-Pk
321019527	12/14 01/17	3993 Actual 4017 Actual
Multiplier 600.0000		Metered Usage 14,400 KVARH

Next scheduled read date should be between Feb 14 and Feb 17

Handwritten:
 3687.27
 12360 KWH
 = 2984

- AEP 2011

DATE	103-799-871-8	METER
11/11-12/14	3806.39	129000
		412.800KW-ON
		472.800KW-OFF
12/14-1/17/11	4558.42	195600
		479.400KW-ON
		398.400KW-OFF
01/17--2/15	4408.71	184800
		546.000KW-ON
		530.400KW-OFF
02/15--03/16	3411.44	139200
		400.200KW-ON
		422.400KW-OFF
03/16-04/14	3403.39	113400
		327.600KW-ON
		505.200KW-OFF
04/14-05/17	2660.29	106200
		327.600KW-ON
		343.200KW-OFF
05/17-06/15	2774.06	110400
		310.200KW-ON
		361.200KW-OFF
06/15 --07/15	2903.00	127800
		338.400KW-ON
		338.400KW-OFF

$$\frac{4558.42}{479400} = .9504$$