

FILE

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**Hunter, Donielle**

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**From:** ContactThePUCO  
**Sent:** Friday, February 03, 2012 11:51 AM  
**To:** Docketing  
**Subject:** Docketing  
**Attachments:** 204987.html

Public Utilities Commission of Ohio  
Investigation and Audit Division

Memorandum

Date: 2/3/2012

Re: Art Yoder

Berlin, OH 44610

RECEIVED-DOCKETING DIV  
2012 FEB -3 PM 5:25  
PUCO

Docketing Case No.: 11-351-EL-AIR

Notes:

Please docket the attached in the case number above.

This is to certify that the images appearing are an  
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Technician     *SM*     Date Processed FEB 06 2012

From: webmaster@puc.state.oh.us  
To: ContactThePUCO  
Subject: 63841  
Received: 2/3/2012 10:10:25 AM  
Message:  
WEB ID: 63841 AT:02-03-2012 at 10:10 AM

Related Case Number:

TYPE: complaint

NAME: Mr. Art Yoder

CONTACT SENDER ? Yes

MAILING ADDRESS:

- P.O. Box 184
- 5039 County Road 120
- Berlin , Ohio 44610
- USA

PHONE INFORMATION:

- Home: 330-893-3281
- Alternative: 330-893-3281
- Fax: 330-893-3493

E-MAIL: bwp@berlin-flyer.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: American Electric Power
- Name on account: Berlin Wood Products, Inc.
- Service address: 5039 County Road 120
- Service phone: 330-893-3281
- Account Number: 072-825-300-0-0

COMPLAINT DESCRIPTION:

In 2011, my company paid \$66253.77 in electric provided by AEP. Your approval of AEP's new rates will raise my electric costs by 30%... that's \$20,000 extra that I'll have to pay for the same usage...that I can't afford to absorb as simply a cost of doing business. At a time when I, and many other manufacturers in this state, are fighting for survival, I can't believe your commission would allow such a travesty. Whatever excuses you come up with, I'm sure I've already heard from the AEP rep I spoke to this week. The biggest joke is the one that "these rates are to prepare us for free market activity in a couple years." Really?! So I have to pay 30% more for the privilege of choice?! The fact still remains that your decision was not thought out. 5% increases per year until the rates are where they need to be is manageable... 30% one-time "pop" is not. I have all the documentation to back up my claim. I'll gladly fax to you for your review. In the meantime, I and the 15 other families who rely upon my business to put food on the table will continue to wonder how we're going to make it...