

# **Hunter, Donielle**

From:

ContactThePUCO

Sent:

Thursday, February 02, 2012 3:22 PM

To: Subject: Docketing Docketing

Attachments:

204877.html

Public Utilities Commission of Ohio Investigation and Audit Division

Memorandum

Date: 2/2/2012

Re: Robert Radcliff 64511 Frazee Ln

Mc Arthur, OH 45651

Docketing Case No.: 11-351-EL-AIR

Notes:

Please docket the attached in the case number above.

RECEIVED-DOCKETING DIV
2012FEB-2 PM 3: 29
PUCO

This is to certify that the images appearing are an accurate and complete reproduction of a care file document delivered in the regular course of business.

Technician Date Processed FEB 0 2 2012

From: webmaster@puc.state.oh.us

To: ContactThePUCO

Subject: 63811

Received: 2/2/2012 2:08:17 PM

Message:

WEB ID: 63811 AT:02-02-2012 at 02:08 PM

Related Case Number:

TYPE: complaint

NAME: Mr. ROBERT radcliff

**CONTACT SENDER? Yes** 

# **MAILING ADDRESS:**

P.O. BOX 306

• mcarthur, Ohio 45651

• USA

# PHONE INFORMATION:

• Home: 7408189312

Alternative: 740 5965039

• Fax: 740 5964123

E-MAIL: GLANDONLUMBER50@YAHOO.COM

INDUSTRY: Electric

# ACCOUNT INFORMATION:

Company: AEP

Name on account: GLANDON LOGGING INC.

Service address: 64511 FRAZEE LANE MCARTHUR OHIO 45651

Service phone: 740 5965039Account Number: 10203933113

# **COMPLAINT DESCRIPTION:**

I Would like to dispute the high raise in distribution costs of AEP. Our last bill of 2011 was right around 2000 \$. The first bill of this year is over 7300\$ and we operated one week less then the previous bill. At this type of rate, we may be forced to close after almost 30 years of operation, and layoff over 40 hard workers, many of whom who have no other skills then what a sawmill can offer. This has effected 4 other sawmills I know of in a 15 mile radius. The economy is bad enough the way it is, and lumber prices have plummeted in the last several years. It is all we can do to keep our workers employed the way it is, add on another 60,000\$ a year in expenses from this hike in electric and it may very well be the end of work for over 200 people in a county with less then 10,000 living in it.

I really don't see how over a 300% increase with no warning from AEP is legal. We should have at least been informed a year ahead of time, to try an prepare for such a sharp and immediate increase in expenses.