

FILE

From: webmaster@puc.state.oh.us
 To: ContactThePUCO
 Subject: 63753
 Received: 1/31/2012 4:13:28 PM
 Message:
 WEB ID: 63753 AT:01-31-2012 at 04:13 PM

11-348-EL-SSD
 11-352-EL-AIR

Related Case Number:

TYPE: complaint

NAME: Mrs. Robin Mitchell

CONTACT SENDER ? No

MAILING ADDRESS:

- 2489 Bryton Dr.
- Powell , Ohio 43065
- USA

PHONE INFORMATION:

- Home: 614-298-0800
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- Fax: *(no fax number provided?)*

E-MAIL: rmyersmitchell@sbcglobal.net

INDUSTRY:Electric

ACCOUNT INFORMATION:

- *(no utility company name provided?)*
- *(no account name provided?)*
- *(no service address provided?)*
- *(no service phone number provided?)*
- *(no account number provided?)*

COMPLAINT DESCRIPTION:

I am in a locally owned industrial real estate brokerage that has been consulting with our clients on real estate, and the procurement of natural gas and electricity for over 30 years. Never have we seen such a blatant jump in electric fees for business customers who have secured 3rd party energy supply- as well as for customers who still use AEP. Why would PUCO, who supposedly has the public interest at heart, let this drastic inflated pricing run our local businesses under? We have one client who will now have to pay more than double with his "Distribution Charge" going up 325%, or an extra \$60,000 a year- equaling 2 employees salaries- and as a result, may have to lay off workers. I'm sure this situation will happen through-out the city- do we really want more unemployment here? Or do we really want

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businesses leaving Ohio for a different state with more favorable utility rates? I'm quoting your mission statement "Our mission is to assure all residential and business consumers access to adequate, safe, and reliable utility services at fair prices..." Does allowing AEP to more than double rates in 1 month seem fair? I doubt any other business situation would be allowed to get away with such an increase- think of a landlord doubling rent- or milk prices doubling- even gasoline prices don't double in 1 month! Is reaching an agreement with AEP at a secret meeting- and then not releasing documents of the agreement- seem in our best interest? I would ask your Commissioners to ask themselves- whose interest is PUCO protecting here- local businesses? or the interests of AEP whose Ohio operations consistently have the highest returns of the eight in their operation?