

FILE

11-351-EL-AIR

From: webmaster@puc.state.oh.us
 To: ContactThePUCO
 Subject: 63621
 Received: 1/26/2012 1:45:14 PM
 Message:
 WEB ID: 63621 AT:01-26-2012 at 01:45 PM

Related Case Number:

TYPE: question

NAME: Ms. Sandra Leess

CONTACT SENDER ? Yes

MAILING ADDRESS:

- 7545 Sawmill Road
- Dublin , Ohio 43016
- USA

PHONE INFORMATION:

- Home: *(no home phone provided?)*
- Alternative: 614-339-5656
- Fax: *(no fax number provided?)*

E-MAIL: sandra.l@menchies.com

INDUSTRY:Electric

ACCOUNT INFORMATION:

- Company: AEP Ohio
- Name on account: Menchie's Frozen Yogurt
- Service address: 7545 Sawmill Road
- Service phone: 614-339-5656
- Account Number: 108-578-378-0-0

QUESTION DESCRIPTION:

When I received my January bill, I was shocked to find my bill significantly higher than previous months. When I looked at it closely, I saw that the charge for distribution had more than doubled. AEP confirmed that this was a recent rate increase approved by PUCO. I am floored that in these economic times the regulatory agency can approve such an outrageous increase. If I doubled my prices my customers would surely leave me. I am stuck relying on AEP for distribution services (my electricity is purchased through First Energy - thank goodness). I hope PUCO can re evaluate its decision.

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 Technician _____ Date Processed **JAN 27 2012**

RECEIVED-DOCKETING DIV
 2012 JAN 27 PM 2:30
 PUCO