Via Electronic Filing

January 9, 2012

Public Utilities Commission of Ohio 180 East Broad Street Columbus, Ohio 43215-3793 COMMUNICATIONS

Re: Case No.11-6005-TP-ATA, Cox Ohio Telcom, LLC

Attention: Docketing Division

Based on discussion between Robert Howley, Sr. Director-Cox, and PUCO Staff member, Nadia Soliman, Cox has further revised the Cox Ohio Telcom, LLC ("Cox") Access Service PUCO Tariff No. 1 previously filed on December 20, 2011 in the above noted Case Number. The attached filing is a complete replacement to that filing. This filing is submitted in compliance with Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC Release Number 11-161 (Nov. 18, 2011) ("FCC ICC Order") that requires carriers to separately identify and bill VoIP-PSTN traffic effective December 29, 2011.

This filing also corrects the Case Number reflected in the lower section of the revised tariff pages from "11-60005" to "11-6005".

Pursuant to PUCO rules, Cox hereby provides notice of this change making the tariff revisions effective with the FCC's directive of December 29, 2011.

Your assistance in this matter is greatly appreciated. Please contact me if you have questions regarding the tariff revisions.

Respectfully submitted, Cox Ohio Telcom, LLC

Ida Bourne

Director-Regulatory Affairs, Operations

Cox Communications 404 843-5292 (V) Ida.bourne@cox.com

Attachments:

Exhibit A: Existing affected tariff pages
 Exhibit B: Proposed revised tariff pages
 Exhibit C: Summary of proposed changes

cc: Robert Howley, Cox Communications Nadia Soliman

The Public Utilities Commission of Ohio TELECOMMUNICATIONS APPLICATION FORM for ROUTINE PROCEEDINGS (Effective: 01/18/2008)

In the Matter of the Application of Cox Ohio T to Public Utilities Commission of Ohio	elcom, LLC)	TRF Docket No. 90- Case No. 11-6005-7	ΓP -ATA	# C1:
)		have reserved a Case "Case No" fields BL	
Name of Registrant(s): Cox Ohio Telcon DBA(s) of Registrant(s): Cox Communica Address of Registrant(s): 1400 Lake Hear Company Web Address: www.cox.com/ Regulatory Contact Person(s): Robert J. Regulatory Contact Person's Email Addres Contact Person for Annual Report: Robert Address (if different from above): 170 Ut Consumer Contact Information: Robert Address (if different from above): 170 Ut Motion for protective order included with filin Motion for waiver(s) filed affecting this case? Section I – Pursuant to Chapter 4901:11 submitting this form by checking the bo NOTES: (1) For requirements for various application application form noted. (2) Information regarding the number of copies requirements the docketing information system section, by of the Commission.	ations In Drive, Room 5EF. Acceveland Howley SS: rob.howley@cox I. Howley topia Road, Manchest Howley topia Road, Manchest g? Yes No Yes No Note: 1-6 OAC - Part I - I xes below. CMRS prons, see the identified sections	Phone: 860-43com er, CT 06040 er, CT 06040 Waivers may toll any Please indicate the Croviders: Please see a con of Ohio Administration may be obtained from the	Phone: 86 Phone: 86 automatic timeframe.] Carrier Type and the the bottom of Section to the Code Section 4901 and Commission's web site at	e reason for n II. /or the supplemental
Carrier Type Other (explain below)	☐ ILEC	⊠ CLEC	☐ CTS	AOS/IOS
Tier 1 Regulatory Treatment		Z 0110		
Change Rates within approved Range	TRF <u>1-6-04(B)</u> (0 day Notice)	TRF <u>1-6-04(B)</u> (0 day Notice)		
New Service, expanded local calling area, correction of textual error	ZTA <u>1-6-04(B)</u> (0 day Notice)	ZTA <u>1-6-04(B)</u> (0 day Notice)		
Change Terms and Conditions,	ATA <u>1-6-04(B)</u> (Auto 30 days)	(Auto 30 days)		
Introduce non-recurring service charges				
Introduce or Increase Late Payment or Returned Check Charge	ATA <u>1-6-04(B)</u> (Auto 30 days)	ATA <u>1-6-04(B)</u> (Auto 30 days)		
Business Contract	CTR <u>1-6-17</u> (0 day Notice)	CTR <u>1-6-17</u> (0 day Notice)		
Withdrawal	Non-Auto)	ATW <u>1-6-12(A)</u> (Auto 30 days)		
Raise the Ceiling of a Rate	Not Applicable	SLF <u>1-6-04(B)</u> (Auto 30 days)		
Tier 2 Regulatory Treatment				
Residential - Introduce non-recurring	TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>		
service charges	(0 day Notice)	(0 day Notice)		
Residential - Introduce New Tariffed Tier	TRF 1-6-05(C)	TRF 1-6-05(C)	TRF 1-6-05(C)	
2 Service(s)	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Change Rates, Terms and	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>	☐ TRF <u>1-6-05(E)</u>	
Conditions, Promotions, or Withdrawal	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Residential - Tier 2 Service Contracts	CTR 1-6-17	CTR 1-6-17	CTR 1-6-17	
	(0 day Notice)	(0 day Notice)	(0 day Notice)	
Commercial (Business) Contracts	Not Filed	Not Filed	Not Filed	
Business Services (see "Other" below)	Detariffed	Detariffed	Detariffed	
Residential & Business Toll Services	Detariffed	Detariffed	Detariffed	

Section I - Part II - Certificate Status and Procedural

Certificate Status	ILEC	CLEC	CTS	AOS/IOS
Certification (See Supplemental ACE form)		ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)	ACE <u>1-6-10</u> (Auto 30 days)
Add Exchanges to Certificate	ATA <u>1-6-09(C)</u> (Auto 30 days)	AAC <u>1-6-10(F)</u> (0 day Notice)	CLECs must attach a c Exchange Listing Form	
Abandon all Services - With Customers	☐ ABN <u>1-6-11(A)</u> (Non-Auto)	ABN <u>1-6-11(A)</u> (Auto 90 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Abandon all Services - Without Customers		ABN <u>1-6-11(A)</u> (Auto 30 days)	ABN <u>1-6-11(B)</u> (Auto 14 day)	ABN <u>1-6-11(B)</u> (Auto 14 day)
Change of Official Name (See below)	ACN <u>1-6-14(B)</u> (Auto 30 days)	ACN <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Change in Ownership (See below)	ACO <u>1-6-14(B)</u> (Auto 30 days)	ACO <u>1-6-14(B)</u> (Auto 30 days)	O day Notice)	O day Notice) (
Merger (See below)	AMT <u>1-6-14(B)</u> (Auto 30 days)	AMT <u>1-6-14(B)</u> (Auto 30 days)	O day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Transfer a Certificate (See below)	ATC <u>1-6-14(B)</u> (Auto 30 days)	ATC <u>1-6-14(B)</u> (Auto 30 days)	O day Notice)	Olo <u>1-6-14(A)</u> (0 day Notice)
Transaction for transfer or lease of property, plant or business (See below)	ATR <u>1-6-14(B)</u> (Auto 30 days)	ATR <u>1-6-14(B)</u> (Auto 30 days)	CIO <u>1-6-14(A)</u> (0 day Notice)	CIO <u>1-6-14(A)</u> (0 day Notice)
Procedural				
Designation of Process Agent(s)	TRF (0 day Notice)	☐ TRF (0 day Notice)	TRF (0 day Notice)	TRF (0 day Notice)
Section II - Carrier to Carrier (Pursuan				(100)
Carrier to Carrier	ILEC	CLEC		
Interconnection agreement, or	☐ NAG <u>1-7-07</u>	NAG 1-7-07		
amendment to an approved agreement	(Auto 90 day)	(Auto 90 day)		
Request for Arbitration	ARB <u>1-7-09</u> (Non-Auto)	ARB <u>1-7-09</u> (Non-Auto)		
Introduce or change c-t-c service tariffs,	ATA <u>1-7-14</u> (Auto 30 day)	ATA <u>1-7-14</u> (Auto 30 day)		
Introduce or change access service pursuant to 07-464-TP-COI	ATA (Auto 30 day)			
Request rural carrier exemption, rural carrier supension or modifiction	UNC <u>1-7-04</u> or (Non-Auto) <u>1-7-05</u>	UNC <u>1-7-04</u> or (Non-Auto) 1-7-05		
Pole attachment changes in terms and	UNC 1-7-23(B)	UNC 1-7-05		
conditions and price changes.	(Non-Auto)	(Non-Auto)		
<u>CMRS Providers</u> See <u>4901:1-6-15</u>	RCC [Registration & Change ir (0 day)	n Operations]	NAG [Interconnection Agreed (Auto 90 days)	ment or Amendment]
Other* (explain)				
*NOTE: During the interim period between the	ne effective date of the ri	ıles and an Applicant	's Detariffing Filing,	changes to existing

*NOTE: During the interim period between the effective date of the rules and an Applicant's Detariffing Filing, changes to existing business Tier 2 and all toll services, including the addition of new business Tier 2 and all new toll services, will be processed as 0-day TRF filings, and briefly described in the "Other" section above.

All Section I and II applications that result in a change to one or more tariff pages require, at a minimum, the following exhibits. Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see the-4901:1-6-14 Filing Requirements on the

Commission's Web Page for a complete list of exhibits.

Exhibit	Description:
Α	The tariff pages subject to the proposed change(s) as they exist before the change(s)
В	The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

AFFIDAVIT

Compliance with Commission Rules and Service Standards

I am an officer/agent of the applicant corporation, Ida Bourne,

and am authorized to make this statement on its behalf.

(Name)

I attest that these tariffs comply with all applicable rules, including the Minimum Telephone Service Standards (MTSS) Pursuant to Chapter 4901:1-5 OAC for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, including the Minimum Telephone Service Standards, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I declare under penalty of perjury that the foregoing is true and correct.
Executed on (Date): 01/09/2012 at (Location): 1400 Lake Hearn Drive, Atlanta, GA 30319 *(Signature and Title): Olacute Director-Regulatory Affairs (Date): 01/09/2012
 This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.
<u>VERIFICATION</u>
I, <u>Ida Bourne</u> , verify that I have utilized the Telecommunications Application Form for Routine Proceedings provided by to Commission and that all of the information submitted here, and all additional information submitted in connection with this case, true and correct to the best of my knowledge.
*(Signature and Title)
Send your completed Application Form, including all required attachments as well as the required number of copies, to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

Or

Make such filing electronically as directed in Case No 06-900-AU-WVR

is

Exhibit A Tariff Pages Prior to Proposed Change

Cox Ohio Telcom, LLC Case No. 11-6005-TP-ATA Issued: January 9, 2012 (reissued)

CHECK SHEET

All pages of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

PAGE Title Page 2* 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	REVISION Original 1st Revised Original	PAGE 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62	REVISION Original	PAGE 65 66 67 68 69 70 71 72 73 74 75 76 77*	REVISION Original Ist Revised
29	Original	61	Original		

Issue Date: April 26, 2010

^(*) Denotes new or revised page.

Section 2 - Terms and Conditions, cont'd.

2.4 Claims and Disputes, cont'd.

If Cox determines that the dispute is not valid and the Customer disagrees with the decision, the parties agree to meet in an attempt to reach an understanding of each party's position and recommendation for resolution by either or both sides and establish a series of follow-up meetings, if necessary. If, after sufficient informal meetings have occurred with no resolution in sight and the parties still disagree on the billing, the Customer and Cox will escalate the dispute as set forth in 2.4.1, following. If the Customer refuses to engage the dispute at its higher level, the Customer will be required to remit payment for the disputed charges, including late payment charges, to Cox by the next billing cycle, or Cox will escalate the dispute as outlined in 2.4.2, following.

- **2.4.1** Resolution of the dispute, or a plan to resolve the dispute, is expected to occur at the first level of management within sixty (60) calendar days resulting in a recommendation for settlement of the dispute and closure of the issue. If the dispute is not resolved within the allotted time frame, the following resolutions procedure will be implements:
 - If the dispute is not resolved within sixty (60) calendar days of receipt of an
 acceptable documented claim, or ongoing meetings to settle the dispute are not
 occurring or are deemed non-productive, the dispute will be escalated to the
 Regulatory contact(s) for each of the respective parties for resolution. If the
 dispute is not resolved within thirty (30) calendar days after involvement of
 Regulatory, the dispute will be escalated to the next higher level of management
 for each of the respective parties for resolution.
 - Each party will provide to the other Party an escalation list for resolving billing disputes at the time of the dispute is escalated to their respective Regulatory departments. The escalation list will contain the name, title, phone number, fax number and email address for each escalation point identified in 2.4.1.1 preceding.
 - 3. If the dispute is not resolved within sixty (60) days of receipt of an acceptable documented claim or if either Party is deemed to not be operating in good faith to resolve the dispute, the Formal Dispute Resolution process outlined in section 2.4.3, Formal Dispute Resolution, following may be invoked.

Issue Date: April 26, 2010 Effective Date: April 26, 2010

Section 3 - Switched Access Service, cont'd.

3.6 Obligations of the Customer

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.6.1 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

A. ASR Requirements

The Customer shall order all Switched Access as described in Section 2.2.9, <u>ASR Requirements</u>, preceding.

B. Jurisdictional Report Requirements

Provisions for Jurisdictional Report Requirements are as set forth in 2.2.10, <u>Jurisdictional Reports Requirements</u>, preceding.

C. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, the customer must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.5.1, Network Management, may be implemented at the Company's option to ensure acceptable service levels.

3.6.2 On and Off-Hook Supervision

The Customer's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

Issue Date: June 25, 2008

Exhibit B Tariff Pages Reflecting Proposed Change

Cox Ohio Telcom, LLC Case No. 11-6005-TP-ATA Issued: January 9, 2012 (reissued)

CHECK SHEET

All pages of this Tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original Tariff in effect on the date indicated.

PAGE Title Page 2* 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	REVISION Original 2 nd Revised Original	PAGE 33 34 35 36 37 38 39 40 41 42 43 44* 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60	REVISION Original	PAGE 65 66 67 68 69 70 71 72 73 74 75 76 77	REVISION Original
26	Original	58	Original		
	The state of the s				
29*	1 st Revised	61	Original		
30	Original	62	Original		4
31	Original	63	Original		
32	Original	64	Original		

Section 2 - Terms and Conditions, cont'd.

2.4 Claims and Disputes, cont'd.

If Cox determines that the dispute is not valid and the Customer disagrees with the decision, the parties agree to meet in an attempt to reach an understanding of each party's position and recommendation for resolution by either or both sides and establish a series of follow-up meetings, if necessary. If, after sufficient informal meetings have occurred with no resolution in sight and the parties still disagree on the billing, the Customer and Cox will escalate the dispute as set forth in 2.4.1, following. If the Customer refuses to engage the dispute at its higher level, the Customer will be required to remit payment for the disputed charges, including late payment charges, to Cox by the next billing cycle, or Cox will escalate the dispute as outlined in 2.4.2, following.

- **2.4.1** Resolution of the dispute, or a plan to resolve the dispute, is expected to occur at the first level of management within sixty (60) calendar days resulting in a recommendation for settlement of the dispute and closure of the issue. If the dispute is not resolved within the allotted time frame, the following resolutions procedure will be implements:
 - 1. If the dispute is not resolved within sixty (60) calendar days of receipt of an acceptable documented claim, or ongoing meetings to settle the dispute are not occurring or are deemed non-productive, the dispute will be escalated to the Regulatory contact(s) for each of the respective parties for resolution. If the dispute is not resolved within thirty (30) calendar days after involvement of Regulatory, the dispute will be escalated to the next higher level of management for each of the respective parties for resolution.
 - 2. Each party will provide to the other Party an escalation list for resolving billing disputes at the time of the dispute is escalated to their respective Regulatory departments. The escalation list will contain the name, title, phone number, fax number and email address for each escalation point identified in 2.4.1.1 preceding.
 - 3. If the dispute is not resolved within sixty (60) days of receipt of an acceptable documented claim or if either Party is deemed to not be operating in good faith to resolve the dispute, the Formal Dispute Resolution process outlined in section 2.4.3, Formal Dispute Resolution, following may be invoked.
 - 4. For identification and rating of VoIP-PSTN traffic, if a dispute is unresolved, the Customer or Cox may request that verification audits be conducted by an independent auditor, at the requesting entities' sole expense. During the audit, the most recent undisputed origination Percent VoIP Usage ("OPVU") and/or terminating PVU ("TPVU") factor will be used by Cox.

(N)

(N)

(N)

(N)

ACCESS SERVICE

Section 3 - Switched Access Service, cont'd.

3.6 Obligations of the Customer

The Customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

3.6.2 Report Requirements

Customers are responsible for providing the following reports to the Company, when applicable.

D. ASR Requirements

The Customer shall order all Switched Access as described in Section 2.2.9, <u>ASR Requirements</u>, preceding.

E. Jurisdictional Report Requirements

Provisions for Jurisdictional Report Requirements are as set forth in 2.2.10, <u>Jurisdictional Reports Requirements</u>, preceding.

F. Code Screening Reports

When a Customer orders service call routing, trunk access limitation or call gapping arrangements, the customer must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

The Company will administer its network in such a manner that the impact of traffic surges due to peaked 900 Access Service traffic on other access service traffic is minimized. Network management controls as defined in Section 3.5.1, Network Management, may be implemented at the Company's option to ensure acceptable service levels.

3.6.2 On and Off-Hook Supervision

The Customer's facilities shall provide the necessary on and off-hook supervision for accurate timing of calls.

3.7.3 Identification of VoIP-PSTN Traffic

1. Scope

VoIP-PSTN Traffic is defined as traffic exchanged between a Cox end user and the customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov.18, 2011) ("FCC Order").

2. Rating of VoIP-PSTN Traffic

All intrastate traffic exchanged between a Cox end user and the customer originates and/or terminate in Internet protocol ("IP") format therefore is defined as Relevant VoIP-PSTN Traffic and in accordance with this tariff section and in the absence of an interconnection agreement will be billed at rates equal to Cox's applicable tariffed interstate switched access rates as provided in Tariff FCC 4.

Issue Date: January 9, 2012 Effective Date: December 29, 2011

Exhibit C Description of Change

Cox Ohio Telcom, LLC Case No. 11-6005-TP-ATA Issued: 01/09/2012 (reissued)

This filing is submitted in compliance with Federal Communication Commission Report and Order in WC Docket Nos. 10-90, etc., FCC Release Number 11-161 (Nov. 18, 2011) ("FCC ICC Order") that requires carriers to separately identify and bill VoIP-PSTN traffic effective December 29, 2011. Pursuant to PUCO rules, Cox hereby provides 30-days notice of this change making the tariff revisions effective January 19, 2012.

The following tariff pages are revised:

Page Number	Description
2	Revise Check Sheet
29	Add new terms for disputes over VoIP traffic added to page 44
44	Add new terms for billing of VoIP traffic

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

1/9/2012 4:14:44 PM

in

Case No(s). 11-6005-TP-ATA

Summary: Tariff Further revise tariff previously filed on December 20, 2011 to add additional terms as requested by Nadia Soliman. electronically filed by Mrs. Ida M Bourne on behalf of Bourne, Ida M