

December 21, 2011 Via Overnight Delivery

Ms. Betty McCauley, Commission Secretary Docketing Division Public Utilities Commission of Ohio 180 East Broad Street, 13<sup>th</sup> Floor Columbus, Ohio 43266-0573

## RE: Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV Access Revision to OH PUCO Tariff No. 3

Dear Ms. McCauley:

Enclosed for filing please find the original and ten(10) copies or revised tariff pages submitted on behalf of Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV. This filing makes revisions to incorporate the requirements of the Federal Communications Commission Report and Order in WC Docket No. 10-90, etc., FCC No. 11-161 (released Nov 18, 2011) ("FCC Order") regarding the treatment of Toll VoIP-PSTN traffic. The Company requests an effective date for this revision of January 23, 2012.

The following revised tariff pages are included with this filing:

| 5 <sup>th</sup> Revised Page 1  | Updates Check Sheet             |
|---------------------------------|---------------------------------|
| 1 <sup>st</sup> Revised Page 7  | Changes definition              |
| 1 <sup>st</sup> Revised Page 10 | Adds definition                 |
| Original Pages 45.1 thru 45.4   | Adds VoIP-PSTN Traffic language |

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3031 or via email at sthomas@tminc.com. Thank you for your assistance.

Sincerely,

Šharon Thomas Consultant to Talk America Inc. d/b/a Cavalier Telephone

ST/ks

copy: K. Hoagland, Talk *(Cover Letter Only)* File: Talk OH Access TMS: OHa1102

# The Public Utilities Commission of Ohio TELECOMMUNICATIONS FILING FORM

(Effective: 01/20/2011)

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in any way.

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In the Matter of the Application of Talk America Inc. d/b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV to Change Official Name TRF Docket No. 90-9030-TP-TRF Case No. 11-6014 -TP-ATA NOTE: Unless you have reserved a Case #, leave the "Case No" fields BLANK.

| Name of Registrant(s) <u>T</u> | alk America Inc.  |
|--------------------------------|---|
| DBA(s) of Registrant(s) d/l    | b/a Cavalier Telephone d/b/a Cavalier Business Communications d/b/a Cavalier Telephone and TV |
|                                | 34 W. Laburnum, Richmond, Virginia 23227  |

| Company Web Address <u>www.cavtel.com</u>                                  |                       |                           |
|--|-----------------------|---------------------------|
| Regulatory Contact Person(s) Margaret H. Ring, Director Regulatory_        | Phone 850.465.1748    | Fax 850.432.0218          |
| Regulatory Contact Person's Email Address mhring@cavtel.com                |                       |                           |
| Contact Person for Annual Report Kimberly Geuder, Technologies Manage      | ement, Inc.           | Phone <u>407.740.3039</u> |
| Address (if different from above) 2600 Maitland Center Parkway, Suite 300  | ), Maitland, FL 32751 |                           |
| Consumer Contact Information <u>Tina Neff</u>                              |                       | Phone <u>877.890.9515</u> |
| Address (if different from above) One Martha's Way, Hiawatha, IA 52233     |                       |                           |
| Motion for protective order included with filing $2 \Box$ Ves $\nabla$ No. |                       |                           |

Motion for protective order included with filing?  $\Box$  Yes  $\bowtie$  No

Motion for waiver(s) filed affecting this case? 🗌 Yes 🗹 No [Note: Waivers may toll any automatic timeframe.]

## Notes:

Section I and II are Pursuant to Chapter <u>4901:1-6 OAC</u>

Section III – Carrier to Carrier is Pursuant to  $\underline{4901:1-7}$  OAC, and Wireless is Pursuant to  $\underline{4901:1-6-24}$  OAC. Section IV – Attestation

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see the identified section of Ohio Administrative Code Section 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the Commission may be obtained from the Commission's web site at <u>www.puco.ohio.gov</u> under the docketing information system section, by calling the docketing division at 614-466-4095, or by visiting the docketing division at the offices of the Commission.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

#### All Filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits.

| Exhibit | Description:  |
|---------|---|
| A       | The tariff pages subject to the proposed change(s) as they exist before the change(s)                         |
| В       | The Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the   |
|         | right margin.   |
| C       | A short description of the nature of the change(s), the intent of the change(s), and the customers affected.  |
| D       | A copy of the notice provided to customers, along with an affidavit that the notice was provided according to |
|         | the applicable rule(s).   |

# Section I – Part I - Common Filings

| Carrier Type<br>Other (explain below)                            | For Profit ILEC  | Not For Profit ILEC                            |  |
|--|--|--|--|
| Change terms & conditions of<br>existing BLES                    | ATA <u>1-6-14(H)</u><br>(Auto 30 days)                   | ATA <u>1-6-14(H)</u><br>(Auto 30 days)         | ATA <u>1-6-14(H)</u><br>(Auto 30 days)   |
| Introduce non-recurring charge,<br>surcharge, or fee to BLES     |  |  | ATA <u>1-6-14(H)</u><br>(Auto 30 days)   |
| Introduce or Increase Late Payment                               | $\square ATA \underline{1-6-14(1)}$ (Auto 30 days)       | ATA <u>1-6-14(1)</u><br>(Auto 30 days)         | ATA <u>1-6-14(1)</u><br>(Auto 30 days)   |
| Revisions to BLES Cap.   | $\Box ZTA 1-6-14(F)$ (0 day Notice)                      |  |  |
| Introduce BLES or expand local service area (calling area)       | ☐ ZTA <u>1-6-14(H)</u><br>(0 day Notice)                 | D ZTA <u>1-6-14(H)</u><br>(0 day Notice)       | C ZTA <u>1-6-14(H)</u><br>(0 day Notice) |
| Notice of no obligation to construct facilities and provide BLES | ZTA <u>1-6-27(C)</u><br>(0 day Notice)                   | ZTA <u>1-6-27(C)</u> (0 day Notice)            |  |
| Change BLES Rates  | $\Box \text{ TRF } \underline{1-6-14(F)}$ (0 day Notice) | $\Box \text{ TRF } 1-6-14(F)(4)(0 day Notice)$ | ☐ TRF <u>1-6-14(G)</u><br>(0 day Notice) |
| To obtain BLES pricing flexibility                               | BLS <u>1-6-14</u> (C)(1)(c) (Auto 30 days)               |  |  |
| Change in boundary   | ACB <u>1-6-32</u><br>(Auto 14 days)                      | ACB <u>1-6-32</u><br>(Auto 14 days)            |  |
| Expand service operation area                                    |  |  | TRF <u>1-6-08(G)(0 day)</u>              |
| BLES withdrawal  |  |  | ☐ ZTA <u>1-6-25(B)</u><br>(0 day Notice) |
| Other* (explain) Access Revision                                 |  |  |  |

# Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-7 OAC

| Type of Notice    | Direct Mail | Bill Insert | Bill Notation | Electronic Mail |
|-------------------|-------------|-------------|---------------|-----------------|
| 15-day Notice     |             | $\boxtimes$ |               |                 |
| 30-day Notice     |             |             |               |                 |
| Date Notice Sent: |             |             |               |                 |

# Section I – Part III – IOS Offerings Pursuant to Chapter 4901:1-6-22 OAC

| IOS   | Introduce New | Tariff Change | Price Change | Withdraw |
|-------|---------------|---------------|--------------|----------|
| I IOS |               |               |              |          |

| Section II - Part I - Carrier Certification - Pursuant to C | Chapter <u>4901:1-6-08, 09 &amp; 10 OAC</u> |
|---|---|
|---|---|

| Contification      | ILEC               | CLEC              | Carrier's Not      | CESTC                | CETC               |
|--------------------|--------------------|-------------------|--------------------|----------------------|--------------------|
| Certification      | (Out of Territory) |                   | Offering BLES      |                      |                    |
| * See Supplemental | ACE <u>1-6-08</u>  | ACE <u>1-6-08</u> | ACE <u>1-6-</u> 08 | ☐ ACE <u>1-6-</u> 10 | UNC <u>1-6-</u> 09 |
| form               | * (Auto 30- day)   | *(Auto 30 day)    | *(Auto 30 day)     | (Auto 30 day)        | *(Non-Auto)        |

\*Supplemental Certification forms can be found on the Commission Web Page.

# Section II – Part II – Certificate Status & Procedural

| Certificate Status   | ILEC                   | CLEC                                | Carrier's Not<br>Offering BLES      |
|--|------------------------|-------------------------------------|-------------------------------------|
| Abandon all Services   |                        | ABN <u>1-6-26</u><br>(Auto 30 days) | ABN <u>1-6-26</u><br>(Auto 30 days) |
| Change of Official Name *  | ACN <u>1-6-29(B)</u>   | ACN <u>1-6-29(B)</u>                | CIO <u>1-6-29(C)</u>                |
|  | (Auto 30 days)         | (Auto 30 days)                      | (0 day Notice)                      |
| Change in Ownership *  | ACO <u>1-6-29(E)</u>   | ACO <u>1-6-29(E)</u>                | CIO <u>1-6-29(C)</u>                |
|  | (Auto 30 days)         | (Auto 30 days)                      | (0 day Notice)                      |
| Merger *   | AMT <u>1-6-29(E)</u>   | AMT <u>1-6-29(E)</u>                | CIO <u>1-6-29(C)</u>                |
|  | (Auto 30 days)         | (Auto 30 days)                      | (0 day Notice)                      |
| Transfer a Certificate *   | ATC <u>1-6-29(B)</u>   | ATC <u>1-6-29(B)</u>                | [] CIO <u>1-6-29(C)</u>             |
|  | (Auto 30 days)         | (Auto 30 days)                      | (0 day Notice)                      |
| Transaction for transfer or lease of property, plant or business * | ☐ ATR <u>1-6-29(B)</u> | ☐ ATR <u>1-6-29(B)</u>              | CIO <u>1-6-29(C)</u>                |
|  | (Auto 30 days)         | (Auto 30 days)                      | (0 day Notice)                      |
|  |                        |                                     |                                     |

# \* Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR and CIO applications see <u>the 4901:1-6-29 Filing Requirements on the Commission's Web Page</u> for a complete list of exhibits.

# Section III - Carrier to Carrier (Pursuant to 4901:1-7), and Wireless (Pursuant to 4901:1-6-24)

| Carrier to Carrier                             | ILEC                     | CLEC                     |  |
|--|--------------------------|--------------------------|--|
| Interconnection agreement, or amendment to     | □ NAG <u>1-7-07</u>      | □ NAG <u>1-7-07</u>      |  |
| an approved agreement                          | (Auto 90 day)            | (Auto 90 day)            |  |
| Product for Arbitration                        | ARB <u>1-7-09</u>        | <b>ARB</b> <u>1-7-09</u> |  |
| Request for Arbitration                        | (Non-Auto)               | (Non-Auto)               |  |
| Introduce or change a t a correice toriffe     | <b>ATA</b> <u>1-7-14</u> | ATA <u>1-7-14</u>        |  |
| Introduce or change c-t-c service tariffs,     | (Auto 30 day)            | (Auto 30 day)            |  |
| Request rural carrier exemption, rural carrier | UNC <u>1-7-04</u> or 05  |                          |  |
| suspension or modification                     | (Non-Auto)               |                          |  |
| Changes in rates, terms & conditions to Pole   | UNC 1-7-23(B)            |                          |  |
| Attachment, Conduit Occupancy and Rights-      | (Non-Auto)               |                          |  |
| of-Way.  |                          |                          |  |
|  |                          |                          |  |
|  | RCC                      | NAG                      |  |
| Wireless Providers See <u>4901:1-6-24</u>      | [Registration &          | [Interconnection         |  |
|  | Change in Operations]    | Agreement or             |  |

Registrant hereby attests to its compliance with pertinent entries and orders issued by the Commission.

# AFFIDAVIT **Compliance** with Commission Rules

I am an agent of the applicant corporation, Talk America Inc., and am authorized to make this statement on its behalf.

Please Check ALL that apply:

I attest that these tariffs comply with all applicable rules for the state of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the state of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the state of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Rule 4901:1-6-7, Ohio Administrative Code.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on (Date) December 21, 2011

at Maitland, Florida

/s/Sharon Thomas

(Date) December 21, 2011

\*(Signature and Title) Sharon Thomas, Consultant to Talk America Inc.

This affidavit is required for every tariff-affecting filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

# VERIFICATION

I, Sharon Thomas verify that I have utilized the Telecommunications Filing Form for most proceedings provided by the Commission and that all of the information submitted here, and all additional information submitted in connection with this case, is true and correct to the best of my knowledge.

/s/Sharon Thomas \*(Signature and Title) (Date) December 21, 2011 Sharon Thomas, Consultant to Talk America Inc. \*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.

Send your completed Application Form, including all required attachments as well as the required number of copies, to:

**Public Utilities Commission of Ohio Attention: Docketing Division** 180 East Broad Street, Columbus, OH 43215-3793 Or Make such filing electronically as directed in Case No 06-900-AU-WVR

TALK AMERICA INC.

EXHIBIT A-1

EXISTING ACCESS TARIFF PAGES

## CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| SHEET       | REVISION |   | SHEET | REVISION |
|-------------|----------|---|-------|----------|
| Title Sheet | Second   | * |       |          |
| 1           | Fourth   | * | 31    | Original |
| 2<br>3      | First    |   | 32    | Original |
| 3           | Original |   | 33    | Original |
| 4           | Original |   | 34    | Original |
| 5           | Original |   | 35    | Original |
| 6           | Original |   | 36    | Original |
| 7           | Original |   | 37    | Original |
| 8           | Original |   | 38    | Original |
| 9           | Original |   | 39    | Original |
| 10          | Original |   | 40    | Original |
| 11          | Original |   | 41    | Original |
| 12          | Original |   | 42    | Original |
| 13          | Original |   | 43    | Original |
| 14          | Original |   | 44    | Original |
| 15          | Original |   | 45    | Original |
| 16          | Original |   | 46    | Original |
| 17          | Original |   | 47    | Original |
| 18          | Original |   | 48    | Original |
| 19          | First    |   | 49    | Original |
| 20          | Original |   | 50    | Original |
| 21          | Original |   | 51    | Original |
| 22          | Original |   | 52    | Original |
| 23          | Original |   | 53    | Original |
| 24          | Original |   | 54    | Original |
| 25          | Original |   | 55    | Original |
| 26          | Original |   | 56    | Original |
| 27          | Original |   | 57    | Original |
| 28          | Original |   | 58    | Original |
| 29          | Original |   | 59    | Original |
| 30          | Original |   | 60    | Original |

\*Indicates pages submitted with most recent filing.

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#### **SECTION 1 - DEFINITIONS** continued

**Company:** Talk America Inc.

**<u>Customer</u>**: The person, firm, corporation or other entity which orders Service and is responsible for the payment of charges and for compliance with the Company's tariff regulations. The Customer could be an interexchange carrier, a wireless provider, or any other carrier authorized to operate in the state.

**800 Data Base Access Service:** The term "800 Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8XX is used interchangeably with 800 Data Base Service throughout this tariff to describe this service.

**End User:** Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

**Entrance Facility:** A trunk facility connecting the Customer's point of presence with the local switching center.

**Exchange Carrier:** Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

**<u>Firm Order Confirmation (FOC)</u>**: Acknowledgment by the Company of receipt of an Access Service Request from the Customer and commitment by the Company of a Service Date.

**Individual Case Basis:** A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

#### **SECTION 1 - DEFINITIONS** continued

**<u>Recurring Charges</u>**: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Order:** The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff.

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

<u>Signaling Point of Interface</u>: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

<u>Switched Access Service</u>: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.

**<u>Trunk</u>**: A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

<u>Wireless Provider</u>: Any carrier authorized to operate as a provider of cellular, personal communications, paging or any other form of wireless transmission.

# TALK AMERICA INC.

# EXHIBIT B-1

# PROPOSED REVISED ACCESS TARIFF PAGES

## PUCO Tariff No. 3 5<sup>th</sup> Revised Page 1 Cancels 4<sup>th</sup> Revised Page 1

#### CARRIER-TO-CARRIER SERVICES

#### CHECK SHEET

Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

| SHEET | REVISION             |   | SHEET | REVISION |   | SHEET | REVISION |
|-------|----------------------|---|-------|----------|---|-------|----------|
| Title | 2 <sup>nd</sup> Rev. |   | 26    | Original |   | 46    | Original |
| 1     | 5 <sup>th</sup> Rev. | * | 27    | Original |   | 47    | Original |
| 2     | 1 <sup>st</sup> Rev. |   | 28    | Original |   | 48    | Original |
| 3     | Original             |   | 29    | Original |   | 49    | Original |
| 4     | Original             |   | 30    | Original |   | 50    | Original |
| 5     | Original             |   | 31    | Original |   | 51    | Original |
| 6     | Original             |   | 32    | Original |   | 52    | Original |
| 7     | 1 <sup>st</sup> Rev. | * | 33    | Original |   | 53    | Original |
| 8     | Original             |   | 34    | Original |   | 54    | Original |
| 9     | Original             |   | 35    | Original |   | 55    | Original |
| 10    | 1 <sup>st</sup> Rev. | * | 36    | Original |   | 56    | Original |
| 11    | Original             |   | 37    | Original |   | 57    | Original |
| 12    | Original             |   | 38    | Original |   | 58    | Original |
| 13    | Original             |   | 39    | Original |   | 59    | Original |
| 14    | Original             |   | 40    | Original |   | 60    | Original |
| 15    | Original             |   | 41    | Original |   |       | -        |
| 16    | Original             |   | 42    | Original |   |       |          |
| 17    | Original             |   | 43    | Original |   |       |          |
| 18    | Original             |   | 44    | Original |   |       |          |
| 19    | 1 <sup>st</sup> Rev. |   | 45    | Original |   |       |          |
| 20    | Original             |   | 45.1  | Original | * |       |          |
| 21    | Original             |   | 45.2  | Original | * |       |          |
| 22    | Original             |   | 45.3  | Original | * |       |          |
| 23    | Original             |   | 45.4  | Original | * |       |          |
| 24    | Original             |   |       |          |   |       |          |
| 25    | Original             |   |       |          |   |       |          |
|       |                      |   |       |          |   |       |          |

\* - indicates those pages included with this filing

2134 W. Laburnum Richmond, Virginia 23227 **TALK AMERICA INC.** d/b/a Cavalier Telephone d/b/a PAETEC Business Services d/b/a Cavalier Telephone and TV PUCO Tariff No. 3 1<sup>st</sup> Revised Page 7 Cancels Original Page 7

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#### CARRIER-TO-CARRIER SERVICES

#### **SECTION 1 - DEFINITIONS** continued

**<u>Company</u>:** Talk America Inc.

<u>Customer(s)</u>: The term "Customer(s)" denotes any individual, partnership, association, joint-stock company, trust, corporation, or governmental entity or other entity which subscribes to the services offered under this tariff, including but not limited to Interexchange Carriers (ICs), End Users and other telecommunications carriers or providers originating or terminating toll VoIP-PSTN traffic.

**800 Data Base Access Service:** The term "800 Data Base Access Service" denotes a toll-free originating Trunkside Access Service when the 8XX Service Access Code (i.e., 800, 822, 833, 844, 855, 866, 877, or 888 as available) is used. The term 8XX is used interchangeably with 800 Data Base Service throughout this tariff to describe this service.

**End User:** Any individual, association, corporation, governmental agency or any other entity other than an Interexchange Carrier which subscribes to intrastate service provided by an Exchange Carrier.

**Entrance Facility:** A trunk facility connecting the Customer's point of presence with the local switching center.

**Exchange Carrier:** Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged in the provision of local exchange telephone service.

**Firm Order Confirmation (FOC):** Acknowledgment by the Company of receipt of an Access Service Request from the Customer and commitment by the Company of a Service Date.

**Individual Case Basis:** A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

#### **SECTION 1 - DEFINITIONS** continued

**<u>Recurring Charges</u>**: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Service Order:** The written request for Network Services executed by the Customer and the Company in a format devised by the Company; or, in the alternative, the submission of an Access Service Request by the Customer in the manner specified in this tariff.

Service(s): The Company's telecommunications Access Services offered on the Company's Network.

<u>Signaling Point of Interface</u>: The Customer designated location where the SS7 signaling information is exchanged between the Company and the Customer.

Signaling System 7 (SS7): The common Channel Out of Band Signaling protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI).

<u>Switched Access Service</u>: Access to the switched network of an Exchange Carrier for the purpose of originating or terminating communications. Switched Access is available to carriers, as defined in this tariff.

**Toll VoIP-PSTN Traffic:** The term "Toll VoIP-PSTN Traffic" denotes a customer's interexchange voice traffic exchanged with the Telephone Company in Time Division Multiplexing format over PSTN facilities, which originates and/or terminates in Internet Protocol (IP) format. "Toll VoIP-PSTN Traffic" originates and/or terminates in IP format when it originates from and/or terminates to an end user customer of a service that requires IP-compatible customer premises equipment.

<u>**Trunk:**</u> A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

<u>Wireless Provider</u>: Any carrier authorized to operate as a provider of cellular, personal communications, paging or any other form of wireless transmission.

Effective:

January 23, 2012

#### **SECTION 2 - RULES AND REGULATIONS** continued

## 2.3 **Obligations of the Customer** *continued*

#### 2.3.4 Identification and Rating of VoIP-PSTN Traffic

- (A) Scope
  - (1) VoIP-PSTN traffic is defined as traffic exchanged over the public switched telephone network ("PSTN") facilities that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of toll VoIP-PSTN ("toll VoIP") traffic that in the absence of an interconnection agreement will be subject to interstate switched access rates in accordance with the Federal Communications Commission Report and Order in WC Docket Nos. 10-90, etc., FCC No. 11-161 (released Nov. 18, 2011) ("FCC Order"), as it may hereinafter be amended or clarified. Specifically, this section establishes the method of distinguishing toll VoIP traffic from the customer's total intrastate access traffic, so that toll VoIP traffic will be billed in accordance with the FCC Order.
  - (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for VoIP-PSTN Traffic in accordance with the FCC Order.
- (B) Rating of toll VoIP-PSTN traffic

The Telephone Company will bill toll VoIP-PSTN traffic which it identifies in accordance with this tariff section at rates equal to the Telephone Company's applicable tariffed interstate switched access rates.

(N)

(N)

(N)

(N)

#### CARRIER-TO-CARRIER SERVICES

#### **SECTION 2 - RULES AND REGULATIONS** continued

#### 2.3 **Obligations of the Customer** *continued*

#### 2.3.4 Identification and Rating of VoIP-PSTN Traffic continued

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of toll VoIP traffic minutes of use ("MOU") to which it will apply its interstate rates under subsection (B), above, by applying an originating Percent VoIP Usage ("OPVU") factor to the total intrastate access MOU originated by a Telephone Company end user and delivered to the customer and by applying a terminating PVU ("TPVU") factor to the total intrastate access MOU terminated by a customer to the Telephone Company's end user. The OPVU and TPVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company an OPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total originating intrastate access MOU that the customer receives from the Telephone Company in the State that is originated by the Telephone Company in IP format.
- (2) The customer will calculate and furnish to the Telephone Company a TPVU factor, along with supporting documentation, representing the whole number percentage of the customer's total terminating intrastate access MOU that the customer exchanges with the Telephone Company in the State that is sent to the Telephone Company and originated in IP format.
- (3) The OPVU, TPVU and supporting documentation shall be based on information that is verifiable by the Telephone Company including but not limited to the number of the customer's retail VoIP subscriptions in the state (*e.g.*, as reported on FCC Form 477), traffic studies, actual call detail, or other relevant and verifiable information. The customer shall not modify its reported PIU factor to account for VoIP-PSTN traffic.

Effective:

2134 W. Laburnum Richmond, Virginia 23227

OHa1102

#### **SECTION 2 - RULES AND REGULATIONS** *continued*

#### 2.3 **Obligations of the Customer** *continued*

#### 2.3.4 Identification and Rating of VoIP-PSTN Traffic continued

(N)

- (C) Calculation and Application of Percent-VoIP-Usage Factor *continued* 
  - (4) After the Telephone Company verifies the OPVU and TPVU provided by the customer the Telephone Company will apply the OPVU and TPVU factors to the associated intrastate access MOU as indicated in Sections (D) and/or (E) below.

In the event that the Telephone Company cannot verify the customer's OPVU and/or TPVU, the Telephone Company will request additional information to support the OPVU and/or TPVU, during this time no changes will be made to the existing OPVU and /or TPVU. The customer shall supply the requested additional information within 15 days of the Telephone Company's request or no changes will be made to the existing OPVU and/or TPVU. If after review of the additional information, the customer and Telephone Company establish a revised and mutually agreed upon OPVU and/or TPVU factor, the Telephone Company will begin using the new factor with the next bill period.

If the dispute is unresolved the customer may request that verification audits be conducted by an independent auditor, at customer's sole expense. During the audit, the most recent undisputed OPVU and/or TPVU factor will be used by the Telephone Company.

In the absence of an interconnection agreement, at no time will the Telephone Company allow an OPVU or TPVU factor greater than the applicable State percentage as identified in Paragraph 963 of the FCC (N) Order.

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January 23, 2012

#### **SECTION 2 - RULES AND REGULATIONS** continued

#### 2.3 **Obligations of the Customer** *continued*

#### 2.3.4 Identification and Rating of VoIP-PSTN Traffic continued

(D) Initial OPVU and TPVU Factor

In calculating the initial OPVU and TPVU factor(s), the Telephone Company will take the factor(s) provided by the customer into account retroactively to January 1, 2012, *provided that* the customer provides the factor(s) and supporting documentation, as specified in subsection (C) above to the Telephone Company no later than 15 days after the effective date of this tariff. If the customer does not furnish the Telephone Company with an OPVU and/or TPVU factor pursuant to the preceding subsection (C), the initial factor will be zero.

(E) OPVU and TPVU Factor Updates

The customer may update the OPVU and/or TPVU factor(s) semi-annually using the method set forth in subsection (C), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January and/or July of each year, a revised OPVU and/or TPVU factor and supporting documentation based on data for the prior three months, ending the last day of December and/or June, respectively. Once verified by the Telephone Company the revised OPVU and/or TPVU factor will apply prospectively and serve as the basis for billing until superseded by a new verified factor.

(N)

(N)

Issued: December 22, 2011 By: Effective:

January 23, 2012

# TALK AMERICA INC.

# EXHIBIT C

# DESCRIPTION OF CHANGES AND CUSTOMERS AFFECTED

This filing makes revisions to incorporate the requirements of the Federal Communications Commission Report and Order in WC Docket No. 10-90, etc., FCC No. 11-161 (released Nov 18, 2011) ("FCC Order") regarding the treatment of Toll VoIP-PSTN traffic.

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Summary: Tariff Talk America, Inc. Access Tariff Revision electronically filed by Ms. Kathy Steinke on behalf of Talk America Inc.