



November 7, 2011

*Via Electronic Filing*

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215 – 3793

RE: PAETEC Communications, Inc. corrections associated with Case No. 11-3138-TP-ATA

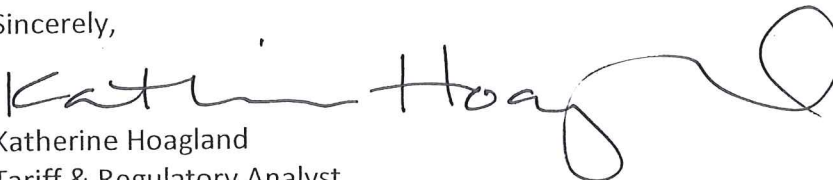
Dear Sir or Madam:

Pursuant to Commission Staff request, PAETEC Communications, Inc. ("PAETEC") hereby submits revised pages, via electronic filing, that were not submitted in the original filing. Upon further review, the following additional items were either modified or removed entirely, per Staff request. All other previously submitted information remains the same.

- Title Page revision in compliance with 4901:1-6-11(B)(5)
- Change of language w/ respect to deposits- includes Sections 2.3.2, 2.10.3, 13.12
- Removal of the following sections:
  - Section 2.3.4 Return Check Charge
  - Section 2.7 Invoice Option
  - Section 5.4 Service and Promotional Trials
  - Section 5.10 Blocking Service
  - Section 13.15 Promotions
- Removal of Section 8.1 detailing the Lifeline program; as Company does not offer the service, it was simply removed
- Table of Contents updated to reflect all the changes.

Should you have any questions please feel free to contact me at (585) 340-2709, or by email at [Katherine.Hoagland@PAETEC.com](mailto:Katherine.Hoagland@PAETEC.com).

Sincerely,



Katherine Hoagland  
Tariff & Regulatory Analyst

Attachments

EXHIBIT

A

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES

APPLYING TO LOCAL EXCHANGE AND RESOLD LONG DISTANCE  
INTEREXCHANGE

TELECOMMUNICATIONS SERVICES WITHIN

THE STATE OF OHIO

Applicable in Ohio

PAETEC Communications  
One PAETEC Plaza  
600 WillowBrook Office Park  
Fairport, New York 14450  
877.340.2600

(T)

(T)

Customers have certain rights and responsibilities under the Minimum Telephone Service Standards (Ohio Adm.Code 4901:1-5) (MTSS). These safeguards can be found in the Appendix to Ohio Adm.Code 4901:1-5-03, which is entitled "Telephone Customer Rights and Responsibilities". **These rights and responsibilities include complaint handling, ordering or changing service, service repair, payment of bills, and disconnection and reconnection of service.**

(T)

(T)

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Issued: June 16, 2008

Effective: June 30, 2008

Issued by: Charles E. Sieving, EVP, Secretary & General Counsel  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, New York 14450

(T)

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Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

1	1 <sup>st</sup>	34	Original	67	1 <sup>st</sup>	99	Original
2	Original	35	Original	68	1 <sup>st</sup>	100	Original
3	13 <sup>th</sup> *	36	Original	69	1 <sup>st</sup>	101	Original
4	13 <sup>th</sup> *	37	Original	70	1 <sup>st</sup>	102	Original
5	Original	38	Original	71	1 <sup>st</sup>	103	1 <sup>st</sup> *
6	Original	39	Original	72	1 <sup>st</sup>	104	1 <sup>st</sup> *
7	1 <sup>st</sup>	40	Original	73	1 <sup>st</sup>	105	1 <sup>st</sup> *
8	1 <sup>st</sup>	41	Original	74	1 <sup>st</sup>	106	1 <sup>st</sup> *
9	Original	42	1 <sup>st</sup>	75	Original	107	1 <sup>st</sup> *
10	1 <sup>st</sup>	43	Original	76	Original	108	2 <sup>nd</sup> *
11	Original	44	1 <sup>st</sup>	77	Original	109	1 <sup>st</sup> *
12	1 <sup>st</sup>	45	1 <sup>st</sup>	78	Original	110	Original
13	1 <sup>st</sup>	46	Original	79	1 <sup>st</sup>	111	Original
14	Original	47	1 <sup>st</sup>	80	Original	112	Original
15	Original	48	1 <sup>st</sup>	81	Original	113	Original
16	Original	49	1 <sup>st</sup>	82	Original	114	Original
17	Original	50	1 <sup>st</sup>	83	Original	115	Original
18	Original	51	Original	84	Original	116	Original
19	Original	52	Original	85	Original	117	Original
20	Original	53	Original	86	Original	118	Original
21	Original	54	Original	87	Original	119	Original
22	Original	55	Original	88	1 <sup>st</sup>		
23	Original	56	Original	89	1 <sup>st</sup>		
24	Original	57	Original	90	1 <sup>st</sup>		
25	Original	58	Original	91	1 <sup>st</sup>		
26	Original	59	Original	92	1 <sup>st</sup>		
27	Original	60	Original	93	Original		
28	Original	61	Original	93	Original		
29	Original	62	Original	94	Original		
30	Original	63	Original	95	1 <sup>st</sup> *		
31	Original	64	Original	96	1 <sup>st</sup> *		
32	Original	65	Original	97	Original		
33	Original	66	Original	98	Original		

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Issued by: Mary K. O'Connell, SVP, Secretary & General Counsel  
One PAETEC Plaza, 600 WillowBrook Office Park  
Fairport, New York 14450

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120	Original	152	Original	184	Original
121	Original	153	Original	185	Original
122	Original	154	Original	186	Original
123	Original	155	1 <sup>st</sup>	187	Original
124	Original	156	Original	188	Original
125	Original	157	Original	189	Original
126	Original	158	Original	190	1 <sup>st</sup>
127	Original	159	1 <sup>st</sup> *	191	Original
128	1 <sup>st</sup>	160	1 <sup>st</sup> *	192	1 <sup>st</sup>
129	Original	161	1 <sup>st</sup> *	193	2 <sup>nd</sup>
130	Original	162	Original	193.1	Original
131	Original	163	Original	193.2	Original
132	Original	164	Original	194	2 <sup>nd</sup> *
133	2 <sup>nd</sup> *	165	Original	195	1 <sup>st</sup>
134	1 <sup>st</sup> *	166	Original	196	3 <sup>rd</sup>
135	1 <sup>st</sup> *	167	2 <sup>nd</sup>	197	3 <sup>rd</sup>
136	1 <sup>st</sup> *	168	1 <sup>st</sup>	198	1 <sup>st</sup>
137	1 <sup>st</sup> *	169	1 <sup>st</sup> *	199	2 <sup>nd</sup>
138	1 <sup>st</sup> *	170	2 <sup>nd</sup> *	200	4 <sup>th</sup>
139	1 <sup>st</sup>	171	Original	201	1 <sup>st</sup>
140	1 <sup>st</sup>	172	1 <sup>st</sup> *	202	1 <sup>st</sup>
141	Original	173	4 <sup>th</sup> *	203	5 <sup>th</sup>
142	Original	173.1	2 <sup>nd</sup> *		
143	Original	173.2	1 <sup>st</sup>		
144	Original	174	Original		
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147	Original	177	Original		
148	Original	178	Original		
149	Original	179	Original		
150	Original	180	Original		
151	Original	181	Original		
151.1	1 <sup>st</sup> *	182	Original		
151.2	1 <sup>st</sup> *	183	Original		
151.3	1 <sup>st</sup> *				

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Issued by: Richard E. Ottalagana, Executive Vice President  
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Fairport, New York 14450

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 Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.9 and 2.10 of this Tariff, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit an amount not in excess of one-twelfth of the estimated charge for all service for the ensuing twelve months, plus thirty (30) % of the monthly estimated charge.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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Issued:

Issued by: Richard E. Ottalagana, Executive Vice President  
290 Woodcliff Drive  
Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 2.3.2 Deposits (Cont'd)

## A. Interest on Deposits

The Company shall pay an interest rate of at least five (5)% on a deposit. Interest on a deposit shall accrue annually and shall either be paid to the Customer when his deposit is refunded or deducted from the Customer's final bill for service. The Company shall not be required to pay interest on a deposit held less than 180 days, and shall not be required to pay interest on deposit after termination or discontinuance of service, if the Company has made reasonable effort to refund the deposit. Thereafter, an unclaimed deposit, plus accrued interest, shall be disposed of in conformity with 169 of the Revised Code.

## B. [Reserved for future use]

## C. Return of Deposit

Upon termination or discontinuance of service, the Company shall promptly apply the Customer's deposit, including interest accrued to date, to the final bill for service. The remainder, if any, in excess of the final bill for service, shall be promptly refunded to the Customer.

After the Customer has paid his bills for service for twelve consecutive months without having had service discontinued for nonpayment of his bill, and without having had more than two occasions on which his bill was not paid by the time specified by the regulations of the Company regarding prompt payment of the bill, and the Customer is not then delinquent in the payment of his bills, the Company shall promptly refund the deposit plus interest accrued to date.

---

Issued:

Issued by: Richard E. Ottalagana, Executive Vice President  
290 Woodcliff Drive  
Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 2.3.2 Deposits (Cont'd)

## C. Return of Deposit (cont'd)

If the Customer has had service discontinued for nonpayment of his bill, or had more than two such past due bills for such period, the Company shall thereafter review the account every twelve months and shall promptly refund the deposit plus interest accrued to date after the Customer has neither had service discontinued for nonpayment of his bill nor had more than two such past due bills during the twelve consecutive months prior to any review, and the Customer is not delinquent in the payment of his bills.

## 2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable by U.S. Mail. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charges is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made. The total refund and accrued interest shall be reimbursed to the customer within two billing periods after such reimbursement is determined to be justified. The interest rate and terms shall be the same as those for deposits pursuant to rule 4901:1B17B05(C) of the Ohio Administrative Code.

(D)  
|  
(D)

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Issued:

Effective:

Issued by: Daniel J. Venuti, EVP, Secretary & General Counsel  
One PaeTec Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

Issued Under Authority of the Public Utilities Commission of Ohio,  
dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of:

Minimum Rate: \$5.00

Maximum Rate: \$20.00

## 2.3.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.

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Issued:

Issued by: Richard E. Ottalagana, Executive Vice President  
290 Woodcliff Drive  
Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

(M)

## 2.6 TELEPHONE SURCHARGES/TAXES

## 2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

## 2.7 INVOICE OPTIONS

(N)

A Commercial Customer's invoice information is presented on either a CD or in electronic format as chosen by the Customer. The CD will be sent by mail and the electronic version is accessible either via the Internet or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer choose to receive by mail, a paper invoice in addition to the electronic invoice, the Customer may be responsible for a monthly charge as indicated in the rate section following. This billing service is independent of additional paper invoices, documents or other Company services that provide specific call detail information or other data not normally provided in the invoice as rendered.

## A. Rates

A customer can choose a one-page summary with a remittance slip for no charge. All other paper invoice charges are as follows:

- |                |         |
|----------------|---------|
| • 2 – 4 pages  | \$5.00  |
| • 5 – 19 pages | \$10.00 |
| • 20+ pages    | \$15.00 |

(N)

Issued: March 3, 2005

Effective: March 3, 2005

Issued by: Daniel J. Venuti, EVP, Secretary & General Counsel  
One PAETEC Plaza, 600 Willowbrook Office Park  
Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(Cont'd)

2.10.3 Deposits

A. General

Except as provided in (B) following, the Company may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six-month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of the Company within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of the Company within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

---

Issued:

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290 Woodcliff Drive  
Fairport, New York 14450

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(Cont'd)

2.10.3 Deposits (Cont'd)

B. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with the Company are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to the Company for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period. (See Deferred Payment Agreements, 2.10.7 below.)

New deposits from a residential customer is reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case the Company may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

---

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Fairport, New York 14450

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dated \_\_\_\_\_, in Case No. 98-1401-TP-ACE

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.4 SERVICE AND PROMOTIONAL TRIALS

## 5.4.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

## 5.4.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact the Company will be disconnected from the service.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS (Cont'd)

5.4.2 Regulations (Cont'd)

- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. The Company retains the right to limit the size and scope of a Promotional Trial.

5.5 [RESERVED FOR FUTURE USE]

*Services and products formerly in this section have been detariffed, and may now be found in the Company's Ohio Price List.*

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 BLOCKING SERVICE

5.10.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- B. 900, 971, 974 & 700 Blocking - allows the subscriber to block all calls beginning with the 900, 971, 974 and 700 prefixes from being placed.
- C. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- D. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- E. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- F. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.10 BLOCKING SERVICE (Cont'd)

## 5.10.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

## 5.10.3 Rates and Charges

A. Nonrecurring Charges	<u>Min.</u>	<u>Max.</u>
900 and 700 Blocking		
- Residential	\$ 0.00	
- Business (up to 200 lines)	See Note	
900, 971, 974, and 700 Blocking		
- Residential	\$ 0.00	
- Business (up to 200 lines)	See Note	

Connection charges apply as specified in Section 3 of this tariff.

Note: Blocking service is provided to residential subscribers at no additional charge. Business subscribers electing either service 90 days after the establishment of service will be charged \$9.00

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

## 5.10 BLOCKING SERVICE (Cont'd)

## 5.10.3 Rates and Charges (Cont'd)

## 5.10.3.2 Recurring Charges

	<u>Min.</u>	<u>Max.</u>
B. Third Number Billed and Collect Call Restriction		
- Residential	\$0.00	\$0.00
- Business (up to 200 lines)	\$0.00	\$0.00
Toll Restriction		
- Residential	\$0.00	\$0.00
- Business (up to 200 lines)	\$0.00	\$0.00
Toll Restriction Plus		
- Residential	\$0.00	\$0.00
- Business (up to 200 lines)	\$0.00	\$0.00
Direct Inward Dialing Blocking (Third Party and Collect Call)		
- Initial Activation	\$0.00	\$0.00
- Subsequent Activation (per line)	\$0.00	\$0.00

1. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.
2. Connection charges apply as specified in Section 3 of this tariff.

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## Section 8 - SPECIAL SERVICES AND PROGRAMS

### 8.1 LIFELINE TELEPHONE SERVICE

#### 8.1.1 Basic Lifeline Service

This low price individual message rate service provides a full waiver of the \$3.50 federal subscriber line charge and may provide additional assistance as applicable. There is no monthly allowance for local calls. Primary area and home region calls are untimed. Extended area calls (where available) are timed.

#### 8.1.2 Eligibility

This service is restricted to low income residential customers. To qualify for Lifeline service a customer must be income eligible for benefits from any one of the following Entitlement Programs:

- Aid to Families with Dependent Children (AFDC)
- Food Stamps
- Home Energy Assistance Program (HEAP)
- Home Relief
- Medicaid
- Supplemental Security Income (SSI)

The applicant must provide proof to the Company that he or she is certified as income eligible to receive one or more of the above benefits. After initial contact the customer is sent an application form to be completed by the customer or authorized representative of the customer, as designated by the appropriate state agencies and identified as so authorized on the customer's card for any of the above benefits.

In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.2 LINK UP AMERICA

The Link Up America program is a connection assistance plan which provides for the reduction of one-half of the charges associated with connection of telephone service, up to \$30.00, subject to the following eligibility criteria:

- A. The applicant must meet the requirements for qualification for Lifeline Telephone Service stipulated in Section 8.1.2 of this tariff;
- B. The assistance can only apply for a single telephone line at the principal place of residence of the applicant;
- C. The applicant must not be a dependent for federal income tax purposes, unless he or she is more than 60 years old.

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- A. The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- B. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Ohio.
- C. The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- D. The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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SECTION 13. RULES AND REGULATIONS (Cont'd)13.10 Contested Charges (Cont'd)

- 13.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Public Utility Commission of Ohio. The Commission's address is:

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793  
(614) 466-3016

If dispute fails to be resolved and Carrier initiates legal proceedings to collect any amount due hereunder, and Carrier substantially prevails in such proceedings, then Subscriber shall pay the reasonable attorneys' fees and costs incurred by Carrier in prosecuting such proceedings and any appeals therefrom.

13.11 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

13.12 Deposits

Carrier reserves the right to require a deposit from the Subscriber.

13.12.1 Deposit Requirements

The Company may require from any Customer or prospective Customer a deposit to be held as a guarantee for the payment of charges. Any applicant who is either not a previous Customer having an established prompt payment record or whose credit record is not satisfactory may be required to pay a deposit. The Company may require separate deposits for different Services purchased by Customer, all of which must be paid before any service is installed. In its calculation of a Customer's creditworthiness, The Company will use trading banking references, credit reports, and any other information pertinent to a Customer's credit subject to applicable law.

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SECTION 13. RULES AND REGULATIONS (Cont'd)

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**SECTION 13. RULES AND REGULATIONS (Cont'd)****13.14 Minimum Call Completion Rate**

Carrier will ensure an industry standard blocking rate no greater than P.01.

**13.15 Promotions**

Carrier may from time to time make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. The waiver of any charge, other than a non-recurring charge, shall be limited to ninety (90) days on a per-customer basis.

**13.16 Individual Case Basis (ICB) Arrangements**

Arrangements will be developed on a case-by-case basis in response to a bona fide request from the customer or prospective customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the customer in writing, on a non-discriminatory basis and will be filed with the PUCO for approval.

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EXHIBIT

B

REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE AND RESOLD LONG DISTANCE  
INTEREXCHANGE  
TELECOMMUNICATIONS SERVICES WITHIN  
THE STATE OF OHIO

Applicable in Ohio

PAETEC Communications  
One PAETEC Plaza  
600 WillowBrook Office Park  
Fairport, New York 14450  
877.340.2600

Basic Local Exchange Service (BLES) is provided by PAETEC Communications, Inc. in accordance with Rule 4901:1-6-12, Ohio Administrative Code.

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CHECK SHEET

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

1	2 <sup>nd</sup> *	34	Original	67	1 <sup>st</sup>	99	Original
2	Original	35	Original	68	1 <sup>st</sup>	100	Original
3	13 <sup>th</sup> *	36	Original	69	1 <sup>st</sup>	101	Original
4	13 <sup>th</sup> *	37	Original	70	1 <sup>st</sup>	102	1 <sup>st</sup> *
5	1 <sup>st</sup> *	38	Original	71	1 <sup>st</sup>	103	1 <sup>st</sup> *
6	Original	39	Original	72	1 <sup>st</sup>	104	1 <sup>st</sup> *
7	1 <sup>st</sup>	40	1 <sup>st</sup> *	73	1 <sup>st</sup>	105	1 <sup>st</sup> *
8	1 <sup>st</sup>	41	1 <sup>st</sup> *	74	1 <sup>st</sup>	106	1 <sup>st</sup> *
9	1 <sup>st</sup> *	42	2 <sup>nd</sup> *	75	Original	107	1 <sup>st</sup> *
10	2 <sup>nd</sup> *	43	1 <sup>st</sup> *	76	Original	108	2 <sup>nd</sup> *
11	1 <sup>st</sup> *	44	1 <sup>st</sup>	77	Original	109	1 <sup>st</sup> *
12	1 <sup>st</sup>	45	2 <sup>nd</sup> *	78	Original	110	Original
13	2 <sup>nd</sup> *	46	Original	79	1 <sup>st</sup>	111	1 <sup>st</sup> *
14	Original	47	1 <sup>st</sup>	80	Original	112	1 <sup>st</sup> *
15	Original	48	1 <sup>st</sup>	81	Original	113	1 <sup>st</sup> *
16	Original	49	1 <sup>st</sup>	82	Original	114	Original
17	Original	50	1 <sup>st</sup>	83	Original	115	Original
18	Original	51	Original	84	Original	116	Original
19	Original	52	Original	85	Original	117	Original
20	Original	53	Original	86	Original	118	Original
21	Original	54	1 <sup>st</sup> *	87	Original	119	Original
22	Original	55	1 <sup>st</sup> *	88	1 <sup>st</sup>		
23	Original	56	Original	89	1 <sup>st</sup>		
24	Original	57	Original	90	1 <sup>st</sup>		
25	Original	58	Original	91	1 <sup>st</sup>		
26	Original	59	Original	92	1 <sup>st</sup>		
27	Original	60	Original	93	Original		
28	Original	61	Original	93	Original		
29	Original	62	Original	94	Original		
30	Original	63	Original	95	1 <sup>st</sup> *		
31	Original	64	Original	96	1 <sup>st</sup> *		
32	Original	65	Original	97	Original		
33	Original	66	Original	98	Original		

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136	1 <sup>st</sup> *	168	1 <sup>st</sup>	198	1 <sup>st</sup>
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144	1 <sup>st</sup> *	174	Original		
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151.2	1 <sup>st</sup> *	183	Original		
151.3	1 <sup>st</sup> *				

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Deposits will comply with Ohio Administrative Code Chapter 4901:1-6.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

A. [Reserved for future use]

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

## 2.3.2 Deposits (Cont'd)

## C. [RESERVED FOR FUTURE USE]

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## 2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable by U.S. Mail. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charges is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If objection results in a refund to the customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made. The total refund and accrued interest shall be reimbursed to the customer within two billing periods after such reimbursement is determined to be justified. The interest rate and terms shall be the same as those for deposits pursuant to rule 4901:1-17-05(C) of the Ohio Administrative Code.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.4 [RESERVED FOR FUTURE USE]

2.3.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. The late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied.
- C. Late payment charges do not apply to final accounts.
- D. Late payment charges do not apply to government agencies of the State of Ohio. These agencies are required to make payment in accordance with applicable state law.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

## 2.6 TELEPHONE SURCHARGES/TAXES

## 2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Tariff, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

## 2.7 [RESERVED FOR FUTURE USE]

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(Cont'd)

2.10.3 Deposits

Deposits will comply with Ohio Administrative Code Chapter 4901:1-6.

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Section 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS  
(Cont'd)

2.10.3 Deposits (Cont'd)

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2.10.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 RESERVED FOR FUTURE USE

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 [RESERVED FOR FUTURE USE]

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5.5 [RESERVED FOR FUTURE USE]

*Services and products formerly in this section have been detariffed, and may now be found in the Company's Ohio Price List.*

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 [RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 [RESERVED FOR FUTURE USE]

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Section 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.10 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS

8.1 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.1 [RESERVED FOR FUTURE USE]

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Section 8 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

8.2 [RESERVED FOR FUTURE USE]

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8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- A. The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- B. A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Ohio.
- C. The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- D. The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.

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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.10 Contested Charges (Cont'd)

13.10.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Subscriber may file an appropriate complaint with the Public Utility Commission of Ohio. The Commission's address is:

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, Ohio 43215-3793  
(614) 466-3016

If dispute fails to be resolved and Carrier initiates legal proceedings to collect any amount due hereunder, and Carrier substantially prevails in such proceedings, then Subscriber shall pay the reasonable attorneys' fees and costs incurred by Carrier in prosecuting such proceedings and any appeals therefrom.

13.11 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

13.12 Deposits

Deposits will comply with Ohio Administrative Code Chapter 4901:1-6.

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SECTION 13. RULES AND REGULATIONS (Cont'd)

13.12 Deposits (cont'd)

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SECTION 13. RULES AND REGULATIONS (Cont'd)13.12 Deposits (cont'd)

[RESERVED FOR FUTURE USE]

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13.13 Telephone Surcharges/Taxes/Contributions

In addition to the rates and charges applicable according to the rules and regulations of this tariff, various surcharges and taxes may apply to charges incurred by and billed to the customer on the monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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SECTION 13. RULES AND REGULATIONS (Cont'd)13.14 Minimum Call Completion Rate

Carrier will ensure an industry standard blocking rate no greater than P.01.

## 13.15 [RESERVED FOR FUTURE USE]

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13.16 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from the customer or prospective customer to develop a competitive bid for a service not generally offered under this tariff. ICB rates will be offered to the customer in writing, on a non-discriminatory basis and will be filed with the PUCO for approval.

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